

#### ANNEXURE A: GUIDELINES ON DISCIPLINARY SANCTIONS.

Please note that the following code only serves as a GUIDELINE and can be altered from time to time as needed by the Company.

#### KEY:

absenteeism.

TERM	MEANING
PC	Performance counselling
VW	Verbal Warning
WW	Written Warning
FWW	Final Written Warning
DISM	Dismissal (if found guilty)
Sales Force Personnel	Consultants, Managers and Distributors that form part of
	the Botle Buhle Brands Sales Force (inclusive of their
	immediate family).

#### WORKPLACE. **OFFENCE FIRST** SECOND **THIRD FOURTH** Late arrival for duty or early departure duty without VW WW FWW DISM authorisation. Extended or unauthorised breaks during work hours. WW **FWW** DISM Failure to clock/sign in or out when commencing or WW FWW DISM concluding duties. Failure to keep time and time sheets updated where and if WW **FWW** DISM required as part of the employee's position. Absent without permission for less than three (3) days. WW **FWW** DISM Unpaid leave will also be taken for the unauthorised

OFFENCES RELATING TO POOR TIMEKEEPING / ABSENTEEISM / ABSCONDING / DESERTING THE



### OFFENCES RELATING TO POOR TIMEKEEPING / ABSENTEEISM / ABSCONDING / DESERTING THE WORKPLACE.

OFFENCE	FIRST	SECOND	THIRD	FOURTH
Failure to inform Company of absenteeism before start of shift.	WW	FWW	DISM	
Absent without permission for three (3) or more days.	FWW	DISM		
Misuse/abuse of sick leave.	FWW	DISM		
Falling asleep on duty without causing damage to property or endangering lives of others.	FWW	DISM		
Absence / desertion / absconding from the workplace for a period of five (5) shifts/days or longer.	DISM			
Refusal to work.	DISM			
Falling asleep on duty which results in damage or possible damage to property and/or endangering lives of others.	DISM			
Fraudulent time keeping.	DISM			

## OFFENCES RELATING TO NEGLIGENT LOSS, DAMAGE TO OR MISUSE OF COMPANY PROPERTY/TOOLS/EQUIPMENT/PRODUCTS.

OFFENCE	FIRST	SECOND	THIRD	FOURTH
Wilful or negligent loss of or damage to Company property.	FWW	DISM		
Misuse or unauthorised use of Company property (including tools, equipment, internet, or email).	FWW	DISM		
Use of company resources, time and property for personal use and gain (without permission).	FWW	DISM		
Serious damage to Company property.	DISM			

<sup>\*</sup>Inclusive of recouping damages/losses in terms of Section 34 of the Basic Conditions of Employment Act.



## OFFENCES RELATING TO MALICIOUS / NEGLIGENCE / CARELESSNESS IN THE PERFORMANCE OF TASKS/DUTIES.

OFFENCE	FIRST	SECOND	THIRD	FOURTH
Incorrectly or slovenly dressed.	VW	WW	FWW	DISM
Poor quality of work or unsatisfactory work performance that is not related to a lack of training/skill.	WW	FWW	DISM	
Performing a task or duty without exercising due care and attention resulting in sub-standard performance outputs / products / services.	WW	FWW	DISM	
Carelessness in performing a task in that the task must be repeated.	WW	FWW	DISM	
Passing time idly or failing to complete tasks within required time frames / delivery time / date as set without a reasonable explanation / cause.	WW	FWW	DISM	
Spending unjustifiable amounts of time on personal devices during work hours and/or without permission from Line Manager.	WW	FWW	DISM	
Purposefully or negligently disobeying or neglecting safety rules (or service regulations) and/or failing to report a safety risk.	FWW	DISM		
Should this offence put the health and/or safety of others at risk, the offence is considered as extremely serious, and therefore the first offence warrants <u>dismissal</u> .				
Negligent driving resulting in fines issued by the traffic department for speeding and/or other violations.	FWW*	DISM*		
Reckless or careless driving or ignoring of traffic rules.	FWW	DISM		
Gross dereliction of duties or negligence of duty.	DISM			
Gross negligence.	DISM			

<sup>\*</sup>Inclusive of recouping costs of fines in terms of Section 34 of the Basic Conditions of Employment Act.



### OFFENCES RELATING TO INSUBORDINATION. **OFFENCE FIRST** SECOND **THIRD FOURTH** Failure to comply with a reasonable instruction and/or WW FWW DISM implemented procedures and policies. Gross insubordination / refusal to obey a reasonable **FWW** DISM instruction and/or implemented procedures or policies. Should this offence be conducted in front of fellow employees, clients, visitors, Sales Force personnel or suppliers, the offence is considered as extremely serious and therefore the first offence warrants dismissal. Gross insolence / disrespect. **FWW** DISM Should this offence be conducted in front of fellow employees, clients, visitors, Sales Force personnel or suppliers, the offence is considered as extremely serious and therefore the first offence warrants dismissal. Failure to comply with laid down policies and procedures. WW **FWW** DISM

OFFENCES RELATING TO DISORDERLY BEHAVIOUR.				
OFFENCE	FIRST	SECOND	THIRD	FOURTH
Practical jokes/horseplay.	WW	FWW	DISM	
Should this offence be conducted in the vicinity of vehicles, machinery and/or dangerous objects/situations, the offence is considered as extremely serious and therefore the first offence warrants <u>dismissal</u> .				
Using abusive language/swearing in the workplace.	WW	FWW	DISM	
Should this offence be conducted in the presence of external parties (including our Sales Force Personnel) and/or be aimed at race, religion or colour of any party, or				



Assault or attempted assault of another person(s).

### OFFENCES RELATING TO DISORDERLY BEHAVIOUR. **OFFENCE FIRST THIRD FOURTH** SECOND gender, the offence is considered as extremely serious and therefore the first offence warrants at least a FWW. Passing inappropriate remarks, including rudeness, **FWW** DISM insolence, impoliteness, the use of foul language, making disparaging remarks and/or making improper or indecent gestures towards fellow employees, Sales Force Personnel and any other internal or external party. The disturbance of relationships within the workplace / FWW DISM causing distrust / actions jeopardizing harmonious relationships with internal and external parties (including Sales Force personnel). Threatening another person (internal or external parties) **FWW** DISM with violence. Gambling during work hours. **FWW** DISM **FWW** DISM Abuse, derogatory or insulting language. FWW DISM Intimidation and/or incitement of fellow employees, clients, suppliers, Sales Force personnel and/or any visitor to the Company. Fighting (of any kind) in the workplace. **FWW** DISM Should this offence be conducted in the presence of external parties (including Sales Force personnel), the offence is considered as extremely serious and therefore the first offence warrants dismissal. **FWW** DISM Unauthorised possession of weapons (traditional or selfmade) in the workplace.

DISM



external parties.

### OFFENCES RELATING TO DISORDERLY BEHAVIOUR. **OFFENCE FIRST SECOND THIRD FOURTH** Cause of injury to an employee or another person through DISM wilful action, neglect, or intent. Sabotage. DISM Violent behaviour. DISM Any acts of discrimination including but not limited to race, DISM gender, religion, and sexual orientation. Any form of harassment or victimisation, including but not DISM limited to racial or sexual harassment. Borrowing of money from fellow employees, Sales Force DISM personnel and/or suppliers. Lending money to fellow employees, Sales Force personnel DISM and/or suppliers. Incurring unnecessary/unauthorised expenditure DISM Bringing the company's name into disrepute / actions DISM jeopardising contractual arrangements with internal and

OFFENCES RELATING ANTI-SOCIAL ACTIVITIES, CONTRARY TO COMPANY POLICY AND/OR CRIMINAL OFFENCE.						
OFFENCE	FIRST	SECOND	THIRD	FOURTH		
Abuse of privilege or authority.	FWW	DISM				
Undertaking to do private work without permission from Management.	FWW	DISM				
Incitement to labour action without exhausting company procedures first.	DISM					



# OFFENCES RELATING ANTI-SOCIAL ACTIVITIES, CONTRARY TO COMPANY POLICY AND/OR CRIMINAL OFFENCE.

OFFENCE	FIRST	SECOND	THIRD	FOURTH
Influencing another employee(s) to break company rules.	DISM			
Interference with the work of another employee which could result in breach of the code of conduct.	DISM			
Non-disclosure of employee's actions in the knowledge that it is contrary to company rules.	DISM			

OFFENCES RELATING TO ALCOHOL AND/OR DRUG/SUBSTANCE USAGE.						
OFFENCE	FIRST	SECOND	THIRD	FOURTH		
Failure to make use of designated smoking areas for smoking at work.	WW	FWW	DISM			
To be in the possession of alcohol and/or illegal substances whilst on duty.	FWW	DISM				
Selling, distributing and/or using drugs or liquor whilst on duty.	DISM					
Under the influence of alcohol and/or illegal substances (or misuse of prescription drugs) whilst on duty.	DISM					
Under the influence of alcohol and/or illegal substances (or misuse of prescription drugs) whilst in control / responsible for a dangerous object, tool, machinery OR whilst driving.	DISM					



	FIRST	SECOND	THIRD	FOURTH
Unlawful or unauthorised possession of Company property	FWW	DISM		
(material or immaterial including assets, equipment,				
documentation).				
Giving false information, making of false declarations, or	FWW	DISM		
lying.				
Accepting gifts or gratuities from external parties (including	FWW	DISM		
Sales Force personnel) without the expressed and written				
consent from the Company.				
Commits any act which infringes on copyright or any other	FWW	DISM		
form of immaterial property law and where such act may be				
detrimental to the Company.				
Bribery or corruption of fellow employees, suppliers,	DISM			
visitors, Sales Force personnel or any other external party.				
Theft of Company property (material or immaterial including	DISM			
assets, equipment, documentation).				
Fraud.	DISM			
Falsifying records/notes/targets and/or commission	DISM			
incentives (including submitting fraudulent sick notes).				
Breaching or destroying the relationship of trust between	DISM			
the Company and the Employee.				
Divulging confidential / sensitive information of the	DISM			
Company to any party (internal or external) who is not				
authorised to access such information.				
Misappropriation.	DISM			



OFFENCES RELATING TO COLLECTIVE STRIKE AND STAY-AWAY ACTION.						
OFFENCE	FIRST	SECOND	THIRD	FOURTH		
Strike action (unprotected strikes) inclusive of stay-a-ways, go-slows, sit-ins, and grasshopper strikes.	DISM					
Incitement to partake in an unprotected strike.	DISM					
Intimidation to strike.	DISM					
Stay away / protest action where the Employee did not inform the Company and/or obtain permission from the Company.	DISM					

OFFENCES RELATING TO INCAPACITY.					
OFFENCE	FIRST	SECOND	THIRD	FOURTH	
Poor work performance.	PC	WW	FWW	DISM	