

Useful Resources for Vendors Using FedEx

<p>Vendor Activation Desk Dedicated support for vendors shipping via FedEx. When contacting the Vendor Activation Desk, please provide the name of the company that specified the use of FedEx for their inbound shipments.</p>	<p>1.866.883.9290</p>
<p>FedEx New Account Desk Assistance with new account setup for customer locations that do not have an existing 9-digit FedEx account number.</p>	<p>1.800.231.9219</p>
<p>FedEx Customer Service Pickup scheduling, tracking, drop-off locations, rates, supplies, new account setup, package returns, package charges, general information.</p>	<p>1.800.GoFedEx 1.800.463.3339 fedex.com/us</p>
<p>Customer Technology Support Assistance with FedEx® shipping solutions, including FedEx Ship Manager® at fedex.com, FedEx Ship Manager® Hardware and Software and FedEx Ship Manager® Enterprise.</p>	<p>1.877.339.2774</p>
<p>FedEx® Billing Online and Technology Support Assistances with accessing or navigating FedEx Billing Online.</p>	<p>1.877.339.2774 fedex.com/us/account/fbo/?link=4</p>
<p>Customer Claims and Revenue Services Assistance with claims, credit and refunds, invoice copies, billing inquiries, duty and tax inquiries.</p>	<p>1.800.622.1147 For claims, select option 1 then option 0</p>
<p>FedEx Automated Solutions Information on a comprehensive set of automated solutions including FedEx InSight®, FedEx® Global Trade Manager, FedEx Returns and other technology solutions.</p>	<p>fedex.com/us/about/unitedstates/technology/automation.html</p>
<p>FedEx International Customer Service Rates, tracking, pickup scheduling, harmonized codes, general information.</p>	<p>1.800.247.4747 fedex.com/us/international</p>
<p>Regulatory Consulting U.S. export documentation and customs requirements worldwide.</p>	<p>1.800.851.3336</p>