

Supported Third-Party Components

Supported Server-Side Components

Storyteller (ST) and Blueprint (BP) require and support the same server-side components.

Operating System	ST 3.0	ST 3.1	ST 4.0	ST 4.1	ST 4.2	ST 4.3	ST 5.0
	BP 9.0	BP 9.1	BP 10.0	BP 10.1	BP 10.2	BP 10.3	BP 11.0
Windows Server 2012	✓	✓	✓	✓	✓	✓	✓
Windows Server 2012 R2	✓	✓	✓	✓	✓	✓	✓
Windows Server 2016	✗	✗	✗	✓	✓	✓	✓

Database	ST 3.0	ST 3.1	ST 4.0	ST 4.1	ST 4.2	ST 4.3	ST 5.0
	BP 9.0	BP 9.1	BP 10.0	BP 10.1	BP 10.2	BP 10.3	BP 11.0
SQL Server 2012 Enterprise / Standard	✓	✓	✓	✓	✓	✓	✓
SQL Server 2014 Enterprise / Standard	✓	✓	✓	✓	✓	✓	✓
SQL Server 2016 Enterprise / Standard	✗	✗	✗	✓	✓	✓	✓

Web Server	ST 3.0	ST 3.1	ST 4.0	ST 4.1	ST 4.2	ST 4.3	ST 5.0
	BP 9.0	BP 9.1	BP 10.0	BP 10.1	BP 10.2	BP 10.3	BP 11.0
IIS 8	✓	✓	✓	✓	✓	✓	✓
IIS 8.5	✓	✓	✓	✓	✓	✓	✓
IIS 10	✗	✗	✗	✓	✓	✓	✓

Additional Components	ST 3.0	ST 3.1	ST 4.0	ST 4.1	ST 4.2	ST 4.3	ST 5.0
	BP 9.0	BP 9.1	BP 10.0	BP 10.1	BP 10.2	BP 10.3	BP 11.0
.Net Framework 4.5	✓	✗	✗	✗	✗	✗	✗
.Net Framework 4.7.1	✗	✓	✓	✓	✓	✓	✓

Supported Client-Side Components (Storyteller)

(for administrator and Visio import/export compatibility requirements, refer to the list of Blueprint server-side components on the next page)

Operating System	3.0	3.1	4.0	4.1	4.2	4.3	5.0
Windows 7	✓	✓	✓	✓	✓	✓	✓
Windows 8.x	✓	✓	✓	✓	✓	✓	✓
Windows 10	✓	✓	✓	✓	✓	✓	✓
Mac OSX 10.9 or later (Chrome only)	✓	✓	✓	✓	✓	✓	✓

Browser	3.0	3.1	4.0	4.1	4.2	4.3	5.0
Chrome 50 or later*	✓	✓	✓	✓	✓	✓	✓
Firefox 47 or later	✓	✓	✓	✓	✓	✓	✓
Internet Explorer 11	✓	✓	✓	✓	✓	✓	✓

Microsoft Office (optional, for Document Template Authoring)	3.0	3.1	4.0	4.1	4.2	4.3	5.0
Office 2010	✓	✓	✓	✓	✓	✓	✓
Office 2013	✓	✓	✓	✓	✓	✓	✓
Office 2016	✓	✓	✓	✓	✓	✓	✓

*For optimal performance and application experience, Google Chrome is recommended for use with Storyteller.

ALM Integration Hub
Please contact Support for information on what versions of Tasktop and OpsHub are supported.

Supported Client-Side Components (Blueprint)

Operating System	9.0	9.1	10.0	10.1	10.2	10.3	11.0
Windows 7	✓	✓	✓	✓	✓	✓	✓
Windows 8.x	✓	✓	✓	✓	✓	✓	✓
Windows 10	✓	✓	✓	✓	✓	✓	✓

Browser	9.0	9.1	10.0	10.1	10.2	10.3	11.0
Internet Explorer 9	✗	✗	✗	✗	✗	✗	✗
Internet Explorer 10	✗	✗	✗	✗	✗	✗	✗
Internet Explorer 11	✓	✓	✓	✓	✓	✓	✓
Firefox 19–51, 52 or later (ESR)	✓	✗	✗	✗	✗	✗	✗
Chrome (Impact Analysis, Rapid Review, and Review Experience only)	✓	✓	✓	✓	✓	✓	✓

Microsoft Office (optional, for Document Template Authoring)	9.0	9.1	10.0	10.1	10.2	10.3	11.0
Office 2010	✓	✓	✓	✓	✓	✓	✓
Office 2013	✓	✓	✓	✓	✓	✓	✓
Office 2016	✓	✓	✓	✓	✓	✓	✓

Visio Import and Export (optional)	9.0	9.1	10.0	10.1	10.2	10.3	11.0
Visio 2010	✓	✓	✓	✓	✓	✓	✓
Visio 2013	✓	✓	✓	✓	✓	✓	✓
Visio 2016	✓	✓	✓	✓	✓	✓	✓



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