

Apprenticeship Management Suite – 29/04/2026

Release Notes

This page contains details of new and amended functionality included in the software update deployed on **29/04/2026**.

Details Tab – ePortfolio

What have we done?

Delivery Staff users can view a learner's personal details within their Profile. They can also view the Employer Manager associated with the learner, including the manager's contact details.

Why have we done this?

Surfacing the learner and employer details in Apprenticeship Management removes the need to redirect to Smart Assessor to view this information. Surfacing the employer's details in particular makes it easier for the Assessor to reach out to the Employer Manager directly.

How will you benefit?

The 'Details' tab provides a universal location for Assessors to find the contact information for their learners and employer managers, without the additional fields in Smart Assessor that are not always required when wanting to contact learners and employers.

Details of the change

From the Delivery Staff Homepage, the Assessor will select 'View' against a learner to load the Learner Profile. From here, the 'Details' tab can be selected to view the learner's details, including:

- Name
- Date of Birth
- Email address
- Telephone
- Mobile
- Address

When this information is missing from the learner in Smart Assessor, then the field will display a dash.

If the learner has an Employer Manager associated with them from Smart Assessor, then the details will also be displayed for the Employer:

- Employer Manager name
- Employer Organisation
- Employer Manager job title

- Employer Manager email address
- Employer Manager telephone
- Employer Manager mobile

When this information is missing from the Employer Manager in Smart Assessor, then the field will display a dash. If the learner does not have an Employer Manager associated with them, then a notice displays instead to explain that no Employer Manager has been linked.

There is a sub-tab available within the 'Details' tab called 'Course'. This tab is currently in development and planned for an upcoming release.

Progress Tab - ePortfolio

What have we done?

Delivery Staff can drill into ePortfolio courses to view the modules and criteria to see where uploaded evidence supports the learner's competence.

Why have we done this?

This view replicates the learner's interface for viewing progress and allows Assessors to perform gap analyses.

How will you benefit?

When an Assessor needs to run a gap analysis for a learner, they can now complete this task within Apprenticeship Management and not need to redirect to Smart Assessor.

Details of the change

From the Delivery Staff Homepage, the Assessor will select 'View' against a learner to load the Learner Profile. From here, the Assessor can select the 'Progress' tab to view the progress for each course that makes up the learner's current programme. ePortfolio can be drilled into to view further details.

The detailed view for a course displays the Evidence progress filtered for the viewed course. All of the modules that the learner is taking are then displayed as tabs. When selecting a module tab, the list of associated criteria are displayed.

Each criteria has a status to indicate where the learner has completed a criteria:

- Not started – no evidence has been mapped to this criteria
- In progress – evidence has been mapped but has not been reviewed and marked as completed by the Assessor.
- Completed – all mapped evidence has been marked as completed by the Assessor.

When selecting a criteria, the list of mapped evidence is displayed. All viewing, editing and deletion rights for evidence are in place for the Assessor from the 'Progress' tab for the Assessor.

Actions Enhancement – ePortfolio

What have we done?

When a learner updates an action from Smart Assessor as completed, but the Assessor has not marked it as completed, then the Action remains as an outstanding task with an indicator that it is awaiting review.

Why have we done this?

Following user feedback, this change improves the visibility of actions that have been marked as complete by the learner only, and those that have been marked as completed by the Assessor.

How will you benefit?

This reduces the need to redirect to Smart Assessor to double-check if an action requires review by the Assessor.

Details of the change

When an action from Smart Assessor has been marked as complete by the learner, but has not been marked as complete by the Assessor, then the action continues to display as an outstanding task for the learner to complete within To Do lists. In this instance, the action will display a chip that reads 'Awaiting assessor review' to indicate that the learner has completed the action.

Total Planned Off-The-Job Enhancement - ePortfolio

What have we done?

Within the 'Timelog', the progress widget now displays the total planned OTJ for the learner.

Why have we done this?

Following user feedback, this change improves visibility of the learner's OTJ requirement to contextualise their progress.

How will you benefit?

Assessors and learners do not need to redirect to Smart Assessor to view the overall OTJ requirement for the learner's current episode of learning.

Details of the change

When viewing the 'Timelog' area, the progress widget already displays the target hours to date and the number of submitted hours. Next to these labels, now the total planned OTJ hours displays.

No Recent OTJ Logged Enhancement - ePortfolio

What have we done?

The 'No recent OTJ logged' alert within the 'Tasks' tab of the Learner Profile now respects where the learner has a Break-In-Learning and is pinned to the top of the 'Requires attention' list for the Assessor.

Why have we done this?

By pinning the task to the top of the 'Requires attention' list, this improves the visibility for the Assessor to reach out to the learner to update their timelog.

Following user feedback, we also incorporated logic to respect where a Break-In-Learning is present and therefore the learner was not expected to have recently logged OTJ.

How will you benefit?

This will improve the effectiveness of the alert for the Assessor by more clearly highlighting where action is required for the learner to update their timelog.

Details of the change

In the event the learner has not logged OTJ in 14 calendar days, then the 'No recent OTJ logged' alert will display at the top of the 'Requires attention' list in the 'Tasks' tab for the Assessor.

When the learner has a Break-In-Learning logged against them that ended within the last 14 calendar days, then the alert will not display to the Assessor that the learner. If the learner has not logged OTJ in 15 days since the BIL ended, then the alert will display to the Assessor.

The alert will also not display if the learner has gone past their planned end date of their course.

Learner: Activities List, Assessments and Exam Practice – Assessment & Learning

What have we done?

Added assessments and activities to the Activities List.

Why have we done this?

To provide tutors with access to all a learner's assessments and exam practice sessions.

How will you benefit?

Tutors can see all the assessments and exam practice sessions and follow links to review the sessions.

Details of the change

Assessments and exam practice sessions now appear in the Activities List alongside learning resources and progress checks.

Skills Scan Redirect with OneAdvanced Identity – Learner Management System

What have we done?

Enhanced the experience of accessing a LMS PICS Skills Scan from OneAdvanced Education.

Why have we done this?

To enhance the seamless integration between OneAdvanced Education and LMS PICS.

How will you benefit?

Users will no longer have to press 'Log in with Advanced SSO' despite already being logged into OneAdvanced Education via Identity.

Details of the change

Now when completing a LMS Skills Scan users' will no longer have to access the LMS PICS Homepage and click the 'Log in with Advanced SSO' button. LMS PICS will now retrieve the cookie from the active log in session with OneAdvanced Identity and use this to authenticate automatically into LMS PICS.