

Apprenticeship Management Suite – 10/03/2026

Release Notes

This page contains details of new and amended functionality included in the software update deployed on **10/03/2026**.

Cognassist

What have we done?

The existing Cognassist integration from Learner Management System (PICS) is surfaced into the Apprenticeship Management Suite.

Why have we done this?

Learners who require additional assistance throughout their programme and use the Cognassist system to receive such support, can now view their assessments and modules in their To Do list, helping learners keep on track with their tasks.

How will you benefit?

Whilst learners will have improved clarity of their tasks, Assessors can also keep track of the Cognassist actions for learners by viewing their outstanding and completed tasks.

Details of the change

Users must have the Cognassist integration configured in their PICS site, then have Learner Management System integrated into the Apprenticeship Management Suite prior to leveraging this benefit.

When a learner has an Assessment or current Modules assigned to them from Cognassist, the learner can then see the assessment and modules in their To Do list, either from their homepage or the dedicated To Do page. When the learner chooses to view the task, a new browser tab will open the Cognassist login page.

Assessors are given the same view of the tasks via: selecting a learner from their homepage > 'View' button > 'Tasks' tab.

Learner Profile - Tasks

What have we done?

Assessors have their first drill-down point into the Learner Profile. Learners outstanding and completed tasks from their To Do list can be viewed and chased. Assessors can also see a list of the actions they need to take for the learner, such as evidence to review, for the learner.

Why have we done this?

Customers and users have fed back that Assessors need a richer view of learners. Over the first quarter of OneAdvanced's financial year in 2026, we will be delivering key workflows for Assessors to support their learners from within the Apprenticeship Management Suite, starting with the 'Tasks'.

How will you benefit?

Assessors have sight of learner's outstanding and completed actions as the learner views them from their own login. Assessors will also have clear visibility of what actions they need to take for the learner. Any outstanding actions that the Assessor feels the learner needs to prioritise can be 'Nudged', allowing the Assessor to write an email to the learner regarding the specific task.

Details of the change

Assessors are given the same view of the tasks via: selecting a learner from their homepage > 'View' button > 'Tasks' tab.

There are three sub-tabs within the 'Tasks' tab:

- *Requires Attention:* This displays tasks the Assessor must take for the learner, including reviewing evidence, OTJ, actions, learning activities, recently completed signatures and alerted when the learner has not logged OTJ in the last 2 calendar weeks.
- *Upcoming:* This tab displays the tasks that the learner has outstanding to complete as the learner views the tasks. The Assessor can select 'Nudge' to create personalised alerts to the learner to prioritise a task.
- *Completed:* This tab displays the tasks that the learner has completed as the learner views the tasks.

Outstanding Signatures

What have we done?

Assessors can view from the outstanding signature requests they have sent to Learners and Employer Managers for files and forms from ePortfolio.

Why have we done this?

Following user feedback, this feature will allow Assessor's to easily view and chase the outstanding signatures from their Learners and Employers that are required for compliance purposes.

How will you benefit?

Assessors will no longer need to search through the existing Smart Assessor interface to check and chase for signatures. Now, these outstanding requests can be viewed and actioned from their homepage.

Details of the change

When an Assessor accesses their homepage, there is a new signatures category in the To Do section. Selecting the category opens a drawer to view a list of all outstanding requests for signatures for Learners and Employers. Each record has a 'Nudge' option so the Assessor can contact the Learner or Employer Manager the signature was requested for.

Please note, the ability to nudge in bulk is planned for a future release.

Learner Activities

What have we done?

Tutors can now view all learning activities completed within the last 7 days on the learner's course page. If no activities have been completed, a message will be displayed to inform the tutor.

Why have we done this?

Feedback from customers that they need to easily see the activities that a learner has been working on. This functionality is already available in our legacy application.

How will you benefit?

All the activities will be displayed as soon as you select the learner's course page without having to click through to another page.

Details of the change

When a tutor selects the View button on the Learner grid, they will be taken to the course tabs for the courses that learner is enrolled on. The learning activities completed by the learner in the last 7 days will be displayed. If no activities have been completed, a message will be displayed to inform the tutor.

Learner On Track/Behind Status

What have we done?

Tutors can now view if a learner is on track, behind or if a target has not been set for Functional Skills English and Maths.

Why have we done this?

To allow tutors to see immediately the status of their Functional Skills courses.

How will you benefit?

Tutors can now immediately see a learner's status of On Track, Behind, or Not Set for learners' Functional Skills courses. When filters are completed, tutors will be able to filter the page by this status.

Details of the change

When a tutor accesses the staff homepage, they will now see a status chip displayed next to learners' Functional Skills courses. These chips will display On Track, Behind, or Not Set.

LMS – Assessor & Employer Webform Signatures

What have we done?

Assessors & Employers can now see any outstanding LMS Webforms where they have been flagged to provide their signature.

Why have we done this?

To allow Assessors & Employers quick and immediate access to LMS Webforms, removing the need to access the legacy product.

How will you benefit?

Assessors & Employers can now immediately see if they have outstanding webform signatures. This removes the need to sign into Legacy PICS to sign webforms as this new feature will automatically authenticate the Assessor via OneAdvanced Identity.

Details of the change

When a Assessor & Employer accesses their homepage, they will now see a widget that details Outstanding LMS Webform Signatures. Clicking this widget will load a side menu where each individual webform will display as a actionable item with a button that will open the LMS Webform where the signature can be provided.

LMS – Assessor access to Learner Documents

What have we done?

Assessors can now access LMS documents that are linked to their learners.

Why have we done this?

To allow Assessors quick access to learner documents with having to access the legacy product.

How will you benefit?

Assessors will no longer need to log into legacy LMS to view documents linked to their learners. With this now available

Details of the change

When an Assessor accesses a learners summary, they will now see a submenu item for 'Documents' Clicking this, will display all LMS Documents linked to that learner, including search and filtering options as well as the ability to view/download as well as delete any document that is no longer required.

Intelligent Chat Contextual Queries - Learners

What have we done?

All learner pages are now integrated with OneAdvanced AI Intelligent Chat

Why have we done this?

We appreciate from user feedback that in most cases, learners won't be expected to have OneAdvanced AI access. However, we want to keep the experience consistent across all pages and users, so now learners can use the data on screen as part of queries and the AI responses.

How will you benefit?

Learner users can use the data visible on screen as part of queries, allowing the AI to provide richer and personalised responses.

Details of the change

This feature requires a OneAdvanced AI licence to access.

Learner users with access to OneAdvanced AI Intelligent Chat can launch the chat drawer from the top of the page when viewing any of their pages.

When the chat launches, the user can select which available data points to include in their query by selecting on the pills available within the chat box.

Once the data points are selected, the user can enter their query into the chat box. OneAdvanced AI will then consider the data that is loaded on screen as part of the query to them provide a contextualised response. Data that has not loaded on screen, such as data in list views not visible on screen, will not be considered in the query