

Apprenticeship Management Suite – 25/06/2026

Release Notes

This page contains details of new and amended functionality included in the software update deployed on **25/06/2026**.

Learner Details – Address Changes – ePortfolio

What have we done?

The Learner address has been removed from view and the Employer's address has been added to the 'Details' tab of the Learner Profile.

Why have we done this?

Following user feedback, the Employer's address is useful for Assessors to have access to, whilst the home address of the learner would not need to be used by Assessors or Employers.

How will you benefit?

Assessors can check the 'Details' tab to view the address of the Employer when booking on-site visits and reviews.

Details of the change

Assessors and Employers can select 'View' on a learner from their homepage to open the Learner Profile. In the 'Details' tab, the address field for the Learner has been removed. In the section displaying the details of the Employer associated with the Learner, then the address is displayed there.

In the event the address field displays a dash, then the address information for the Employer is missing from ePortfolio (Smart Assessor).

Evidence Progress Widget - ePortfolio

What have we done?

The progress widget for a Learner's Evidence has been updated so progress data displays after the first evidence has been uploaded.

Why have we done this?

Following user feedback, staff and Learners wanted to see progress for Evidence after the first piece of work had been uploaded but before it had been signed off by the Assessor.

How will you benefit?

Staff and Learners no longer need to wait for evidence to be reviewed by the Assessor before seeing Evidence progress.

Details of the change

This change in logic to the Evidence progress widget has been applied to the following locations in the Apprenticeship Management Suite:

- The Learner's Homepage
- The 'Evidence' page for the Learner
- The 'Progress' page for the Learner
- The 'Evidence' tab of the Learner Profile for the Assessor and Employer
- The 'Progress' tab of the Learner Profile for the Assessor and Employer

Grace Period Report – Legacy Smart Assessor – ePortfolio

What have we done?

A new report for Master Admins in ePortfolio (Smart Assessor) has been added to track users who are in a grace period when authenticating into the system without Identity.

Why have we done this?

This report supports administrators to clearly view the user accounts in their site who authenticated after Identity has been enabled, but who have triggered the 30-day grace period to continue using their Smart Assessor username and password.

How will you benefit?

This report provides clarity to administrators to see where data issues exist that have blocked an account from migrating to Identity and allow administrators to take action on these accounts.

Details of the change

The grace period is triggered after Identity is enabled in the ePortfolio (Smart Assessor) site and the user has authenticated using their Smart Assessor username and password. The user can continue to authenticate in this manner for 30 calendar days. When the grace period expires, the user must authenticate using Identity.

A Master Admin user can access the report via 'Reports' > 'Identity – Users in a Grace Period'.

The report will display a row per user who is actively in a grace period. The report includes a 'Refresh' button to update the report after other users have entered the grace period or to remove those who have ended their grace period and now authenticate using Identity.

Each row in the report displays the following details:

- **Forename & Surname:** this assists the admin to easily locate the user in the site.
- **Roles:** this assists the admin to easily locate the user in the site.
- **Username:** this displays the Smart Assessor username of the user.

- **Email Address:** this displays the email address of the user. Malformed or invalid email addresses are a common cause of data issues when trying to migrate a user into Identity. Therefore, it is recommended the admin checks the email is valid from the report.
- **Days Remaining:** this displays the number of days remaining in the grace period. If a user only has a few days remaining, then it is advisable the admin prioritises resolving any data issues with the account.
- **Identity Migration Error:** in the event the user attempted to migrate to Identity when logging in, and the migration failed, then the error will display in the report. This assists admins with understanding what data needs to be updated to resolve the migration for the user.

Tutor – Homepage Filters – Assessment & Learning

What have we done?

Delivery Staff with both the Assessor role from ePortfolio and the Tutor role from Assessment & Learning can filter the list of learners by their Tutor relationship. Tutors can also quickly filter by groups they are associated with.

Why have we done this?

This update provides a consistent experience for Tutors comparable with Assessors to quickly filter their list of learners.

How will you benefit?

Users with a caseload of learners who are taking Assessment & Learning courses can filter their list to only see the learners they are the Tutor for. In the event a Tutor is associated with multiple groups, then Tutors can quickly filter the list of learners by the group they're associated with.

Details of the change

From the Delivery Staff Homepage, Tutors have a dropdown filter available at the top of the list of learners to select a group. By default, the filter will show all learners. When the Tutor selects the dropdown, then all groups they are associated with from Assessment & Learning will be displayed. The Tutor can select the group they want to view and the list of learners updates to only display learners associated with the group.

In the event the Tutor also has a caseload of learners from ePortfolio, then in the 'Filters' side-drawer, the 'Learner Relationship' dropdown includes the option 'Tutor'. When selecting this option, all ePortfolio-specific filtering options are hidden. When applying the filter, then only those learners who the logged-in user is a Tutor for from Assessment & Learning will display.

Admin – Hide 'Go to Assessment & Learning' – Assessment & Learning

What have we done?

Users with admin permissions in Assessment & Learning (bksb) can choose to hide the 'Go to Assessment & Learning' menu item from the Apprenticeship Management Suite for learners.

Why have we done this?

Following user feedback, new learners would not want to engage with the bksb interface by default. Therefore, admins can hide the option for learners if it is not needed.

How will you benefit?

This reduces unnecessary menu items for learners and improves their workflow by engaging with Apprenticeship Management first.

Details of the change

A user with administrator permissions in Assessment & Learning (bksb) can go to the 'Admin Options' > 'General Settings' page in the legacy interface. From there, the option 'Show 'Go to Assessment & Learning' link on Learner New UX' can be toggled on or off. When toggled on, then the menu item link will display for learners in the Apprenticeship Management Suite. When toggled off, then the menu item will be hidden.

Assessment & Learning: Tutor – Outstanding tasks for Functional Skills courses

What have we done?

Added an **Overdue** chip and **Nudge** button for outstanding module targets.

Why have we done this?

By adding overdue tasks to the **Outstanding tasks** section on the learner's course page, tutors will be able to see immediately which tasks are outstanding and have a means to direct the learner to the outstanding module.

How will you benefit?

This provides a quick method to see which modules are outstanding and a **Nudge** button to open a prepopulated email to direct a learner to the outstanding module.

Details of the change

Any outstanding modules will appear in the **Outstanding tasks** section on the learner's course page. Tutors will see an overdue chip, the date the module task was due, and a **Nudge** button. Selecting the **Nudge** button will open an email in Outlook prepopulated with the learner's email address, details of the task outstanding and a direct hyperlink to the learning module.