

Apprenticeship Management Suite – 29/06/2026

Release Notes

This page contains details of new and amended functionality included in the software update deployed on **29/06/2026**.

Licence Auto-Allocation – ePortfolio

What have we done?

Organisations with Identity and the Apprenticeship Management Suite will now have the Learner, Assessor and Employer licences automatically allocate to users.

Why have we done this?

Following user feedback, this background task reduces admin burden for rolling the Apprenticeship Management Suite out to users, as well as ensuring users are allocated to the correct licences.

How will you benefit?

Admins will spend less time handling licences allocated to users, whilst Assessors, Learners and Employers can be provided the URL <https://education.oneadvanced.com> when you are ready to move those users across to the new interface and workflows.

Details of the change

When your organisation has Identity enabled, the OneAdvanced Support Team will also enable the Apprenticeship Management Suite so you have access to the Assessor, Learner and Employer workflows. With this change, administrators in Identity will no longer have to allocate users to the licences as the system will run a background task to handle allocating users to the applicable licences.

The task will determine the rights of the user from ePortfolio (Smart Assessor) and then allocate the applicable licence to those users in Platform. If a staff user in your site has multiple roles (eg Assessor and Employer Manager) then the user will be allocated to the licences for both roles. In the event a user has a role added to their account in ePortfolio (Smart Assessor), then the task will apply the applicable licence to them.

Please be aware that the task intermittently checks ePortfolio to ensure users are synced to the correct licences. Please allow time for the system to run the task after creating users.

The below is a list of the licences a user will be allocated to depending on their roles in ePortfolio (Smart Assessor):

If the user is a Learner in ePortfolio, then the user will be allocated to the following licences:

- ePortfolio Learner Module

- ePortfolio Shared Module

If the user is an Assessor in ePortfolio, then the user will be allocated to the following licences:

- ePortfolio Assessor Module
- ePortfolio Shared Module

If the user is an Employer Manager in ePortfolio, then the user will be allocated to the following licences:

- ePortfolio Employer Module
- ePortfolio Shared Module

Please be aware that the task does not de-allocate users from a licence. If you are seeing menu items in Apprenticeship Management Suite for a role that you do not have in ePortfolio (Smart Assessor), then please ask your administrator to check the licences you are allocated to.

The de-allocation also does not apply to those users who have a role removed in ePortfolio (Smart Assessor). For example, if a staff member has the Employer Manager role removed from them, then the 'ePortfolio Employer Module' licence will still be allocated to the user.

It is also recommended to check if you have ePortfolio licences set to 'Allocate to all users'. It is strongly advisable to disable this setting if you have it in place. This is a common cause of users seeing menu items they don't have access to (eg an Assessor seeing the menu items for the Learner but seeing no data and errors when selecting them).