

Network firewall or web security gateway

If the Virtual Lobby stays in a connecting state or you can't join a session due to a Network Error, it could mean that your networking is blocking our IP addresses through a Firewall or a Gateway or a VPN.

If you or your company uses firewall whitelist to restrict network access to only specific websites or software, then you can use the information below to ensure that your service can connect.

Protocol	Ports	Source	Destination
TCP	80, 443	All InEvent Users	*.inevent.com 54.82.5.174 54.157.93.28
TCP	80, 443	All InEvent Users	*.inevent.us 52.54.76.29 18.206.22.191
TCP	443	Virtual Lobby Users	inevent-virtual-lobby.firebaseio.com 151.101.1.195 151.101.65.195 151.101.129.195 151.101.193.195
TCP	80; 443; 3433; 5668; 5669; 5866 - 6000; 6080; 6443; 8667; 9667; 30011 – 30013 (for RTMP converter)	Virtual Lobby Users	*.agora.io *.edge.agora.io 120.92.118.34 120.92.18.162 47.74.211.17 52.80.192.229 52.52.84.170 47.96.234.219
UDP	3478; 5866 - 6000	Virtual Lobby Users	*.agora.io *.edge.agora.io 120.92.118.34 120.92.18.162 47.74.211.17 52.80.192.229 52.52.84.170 47.96.234.219
TCP	80, 443	Virtual Lobby Users	23.235.32.0/20 43.249.72.0/22 103.244.50.0/24 103.245.222.0/23 103.245.224.0/24 104.156.80.0/20

			151.101.0.0/16 157.52.64.0/18 167.82.0.0/17 167.82.128.0/20 167.82.160.0/20 167.82.224.0/20 172.111.64.0/18 185.31.16.0/22 199.27.72.0/21 199.232.0.0/16 2a04:4e40::/32 2a04:4e42::/32
TCP	80, 443	Virtual Lobby Users	2a0a:e200:1a00::/40 2a0a:e200:1c00::/40 2a0a:e200:1100:1100::/64 2a0a:e200:1100::/40 2a0a:e200:1200:1100::/64 2a0a:e200:1200::/40 2a0a:e200:1300::/40 2a0a:e200:1400::/40 2a0a:e200:1500::/40 2a0a:e200:1600::/40 2a0a:e200:1700::/40 2a0a:e200:1900:1100::/64 69.16.133.0/24 69.16.176.0/20 69.16.182.0/24 69.16.184.0/24 69.16.188.0/24 74.209.134.0/24 74.209.134.128/25 81.171.60.0/24 81.171.61.0/24 81.171.68.64/26 81.171.105.0/24 81.171.106.64/26 81.171.112.0/24 94.46.144.0/20 94.46.153.128/25 94.46.154.128/25 94.46.155.128/25 103.66.28.0/22 103.228.104.0/24 146.88.130.128/25 151.139.0.0/17 151.139.0.0/19 151.139.11.128/25 151.139.13.0/24 151.139.14.128/25 151.139.15.128/25 151.139.16.128/25 151.139.18.128/25 151.139.19.128/25 151.139.21.0/24 151.139.23.0/24 151.139.24.0/25

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			151.139.29.0/24
			151.139.32.0/24
			151.139.33.128/25
			151.139.34.128/25
			151.139.35.128/25
			151.139.36.128/25
			151.139.37.128/25
			151.139.38.128/25
			151.139.40.0/22
			151.139.41.0/24
			151.139.44.0/22
			151.139.45.0/24
			151.139.48.0/22
			151.139.49.0/24
			151.139.52.0/22
			151.139.56.128/25
			151.139.58.0/23
			151.139.59.0/24
			151.139.60.0/22
			151.139.64.0/23
			151.139.66.0/23
			151.139.67.0/24
			151.139.68.0/22
			151.139.72.0/22
			151.139.76.0/23
			151.139.77.0/24
			151.139.78.0/23
			151.139.80.0/22
			151.139.81.0/24
			151.139.84.0/22
			151.139.88.0/23
			151.139.90.0/23
			151.139.92.0/23
			151.139.93.0/24
			151.139.94.0/23
			151.139.96.0/23
			151.139.97.0/24
			151.139.98.0/23
			151.139.114.0/23
			151.139.116.0/23
			151.139.118.0/23
			151.139.120.0/22
			173.245.194.0/24
			173.245.208.64/26
			173.245.210.64/26
			173.245.216.64/26
			173.245.218.64/26
			205.185.216.0/22
			205.185.217.0/24
			205.185.219.0/25
			209.197.7.0/24
			209.197.8.0/21
			209.197.9.0/24
			209.197.11.0/24
			209.197.13.224/27
			209.197.21.0/24
			209.197.24.0/21

209.197.27.128/25
209.197.31.0/25
209.234.242.0/25
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2001:4de0:2310::/64
2001:4de0:3010::/64
2001:4de0:3110::/64
2001:4de0:4010::/64
2001:4de0:4110::/64
2001:4de0:4310::/64
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2604:6840:1400::/40
2604:6840:1500:1100::/64
2604:6840:1500::/40
2604:6840:1600::/40
2604:6840:1700::/40
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2604:6840:1800::/40
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2606:ce80:6400:1::/64

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2606:ce80:6600:1::/64
2606:ce80:6700:2::/64
2606:ce80:6900:1::/64
192.166.245.71/32
192.166.245.98/32
35.201.16.129/32
35.244.107.67/32
108.61.185.90/32
104.156.232.232/32
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35.198.52.85/32
35.198.12.22/32
37.235.52.70/32
37.235.52.196/32
2a03:f80:56:37:235:52:70:1/112
2a03:f80:56:37:235:52:196:1/112
120.26.119.191/32
47.97.251.164/32
151.236.21.35/32
151.236.21.87/32
2a01:348:99:151:236:21:35:1/112
2a01:348:99:151:236:21:87:1/112
149.154.159.21/32
151.236.15.26/32
2a03:f80:49:149:154:159:21:1/112
2a03:f80:49:151:236:15:26:1/112
35.242.213.204/32
35.242.210.32/32
158.255.208.86/32
151.236.20.95/32
2a03:f80:852:158:255:208:86:1/112
2a03:f80:852:151:236:20:95:1/112
151.236.24.35/32
151.236.24.50/32
2a03:f80:354:151:236:24:35:1/112
2a03:f80:354:151:236:24:50:1/112
34.249.164.113/32
54.76.234.169/32
149.154.157.239/32
151.236.18.167/32
2001:b60:1000:149:154:157:239:1/112
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104.214.150.207/32
104.214.147.166/32
34.85.22.40/32
35.200.117.161/32
45.32.45.117/32
45.32.52.15/32
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103.209.192.93/32
45.252.191.10/32
213.183.56.71/32
213.183.56.187/32
2a03:f80:7:213:183:56:71:1/112
2a03:f80:7:213:183:56:187:1/112

35.186.155.99/32
34.87.56.240/32
102.133.165.127/32
102.133.168.247/32
151.236.23.78/32
151.236.23.142/32
2a00:1d70:ed15:151:236:23:78:1/112
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46.246.93.179/32
46.246.126.136/32
2a00:1a28:1251:46:246:93:179:1/112
2a00:1a28:1251:46:246:126:136:1/112
34.90.24.209/32
35.204.22.69/32
151.236.14.231/32
151.236.14.238/32
2a00:1768:1003:151:236:14:231:1/112
2a00:1768:1003:151:236:14:238:1/112
95.138.170.88/32
95.138.175.4/32
2a00:1a48:7805:113:be76:4eff:fe08:25fa/64
2a00:1a48:7805:113:be76:4eff:fe09:1f07/64
45.32.183.237/32
45.32.179.191/32
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2001:19f0:7401:844e:5400:ff:fe1c:c99/64
185.157.232.52/32
185.157.233.153/32
2a07:4580:b0d:f:6324/64
2a07:4580:b0d:82::793a/64
23.253.20.207/32
23.253.22.201/32
2001:4801:7824:101:be76:4eff:fe10:55c6/64
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149.28.254.195/32
45.32.69.31/32
45.32.94.5/32
2001:19f0:6000:9301:5400:00ff:fe1c:0085/64
2001:19f0:6000:95c5:5400:ff:fe1c:88/64
149.28.235.77/32
63.209.33.45/32
52.52.23.91/32
52.53.106.71/32
34.201.233.220/32
34.203.52.30/32
45.32.129.60/32
45.63.90.144/32
104.238.157.42/32
45.32.225.132/32
2001:19f0:8000:8652:5400:ff:fe1c:45c2/64
2001:19f0:8000:8706:5400:ff:fe1c:45c4/64
35.245.111.92/32
35.245.0.188/32
78.142.19.197/32
84.54.49.15/32