

Network firewall or web security gateway

If the Virtual Lobby stays in a connecting state or you can't join a session due to a Network Error, it could mean that your networking is blocking our IP addresses through a Firewall or a Gateway or a VPN.

If you or your company uses firewall whitelist to restrict network access to only specific websites or software, then you can use the information below to ensure that your service can connect.

Protocol	Ports	Source	Destination
TCP	80, 443	All InEvent Users	*.inevent.com 34.239.83.79
TCP	80, 443	All InEvent Users	*.inevent.us 104.28.15.46
TCP	80, 443	All InEvent Users	*.inevent.uk 99.83.164.56
TCP	443	Virtual Lobby Users	inevent-virtual-lobby.firebaseio.com 151.101.1.195 151.101.65.195 151.101.129.195 151.101.193.195
TCP	80; 443; 3433; 5668; 5669; 5866 - 6000; 6080; 6443; 8667; 9667; 30011 – 30013 (for RTMP converter)	Virtual Lobby Users	.agora.io .edge.agora.io .agoraio.cn .edge.agoraio.cn
UDP	3478; 4700 - 5000	Virtual Lobby Users	agora.io .edge.agora.io .agoraio.cn .edge.agoraio.cn
TCP	9130 ; 9131 ; 9140	Virtual Lobby Users	.agora.io
UDP	1080; 8000; 8130; 9120; 9121; 9700; 25000	Virtual Lobby Users	.agora.io

TCP	443; 6443; 9591; 9593; 9601	Virtual Lobby Users	.agora.io .agoraio.cn .edge.agora.io .edge.agoraio.cn ap-web-1.agora.io ap-web-1.agoraio.cn ap-web-2.agora.io ap-web-2.agoraio.cn webcollector-rtm.agora.io logservice-rtm.agora.io webcollector-rtm.agoraio.cn logservice-rtm.agoraio.cn
TCP	80, 443	Virtual Lobby Users	23.235.32.0/20 43.249.72.0/22 103.244.50.0/24 103.245.222.0/23 103.245.224.0/24 104.156.80.0/20 151.101.0.0/16 157.52.64.0/18 167.82.0.0/17 167.82.128.0/20 167.82.160.0/20 167.82.224.0/20 172.111.64.0/18 185.31.16.0/22 199.27.72.0/21 199.232.0.0/16 2a04:4e40::/32 2a04:4e42::/32
TCP	80, 443	Virtual Lobby Users	2a0a:e200:1a00::/40 2a0a:e200:1c00::/40 2a0a:e200:1100:1100::/64 2a0a:e200:1100::/40 2a0a:e200:1200:1100::/64 2a0a:e200:1200::/40 2a0a:e200:1300::/40 2a0a:e200:1400::/40 2a0a:e200:1500::/40 2a0a:e200:1600::/40 2a0a:e200:1700::/40 2a0a:e200:1900:1100::/64 69.16.133.0/24 69.16.176.0/20 69.16.182.0/24 69.16.184.0/24 69.16.188.0/24 74.209.134.0/24 74.209.134.128/25 81.171.60.0/24 81.171.61.0/24 81.171.68.64/26 81.171.105.0/24 81.171.106.64/26

			81.171.112.0/24 94.46.144.0/20 94.46.153.128/25 94.46.154.128/25 94.46.155.128/25 103.66.28.0/22 103.228.104.0/24 146.88.130.128/25 151.139.0.0/17 151.139.0.0/19 151.139.11.128/25 151.139.13.0/24 151.139.14.128/25 151.139.15.128/25 151.139.16.128/25 151.139.18.128/25 151.139.19.128/25 151.139.21.0/24 151.139.23.0/24 151.139.24.0/25 151.139.25.0/24 151.139.29.0/24 151.139.32.0/24 151.139.33.128/25 151.139.34.128/25 151.139.35.128/25 151.139.36.128/25 151.139.37.128/25 151.139.38.128/25 151.139.40.0/22 151.139.41.0/24 151.139.44.0/22 151.139.45.0/24 151.139.48.0/22 151.139.49.0/24 151.139.52.0/22 151.139.56.128/25 151.139.58.0/23 151.139.59.0/24 151.139.60.0/22 151.139.64.0/23 151.139.66.0/23 151.139.67.0/24 151.139.68.0/22 151.139.72.0/22 151.139.76.0/23 151.139.77.0/24 151.139.78.0/23 151.139.80.0/22 151.139.81.0/24 151.139.84.0/22 151.139.88.0/23 151.139.90.0/23 151.139.92.0/23 151.139.93.0/24 151.139.94.0/23 151.139.96.0/23 151.139.97.0/24
--	--	--	--

151.139.98.0/23
151.139.114.0/23
151.139.116.0/23
151.139.118.0/23
151.139.120.0/22
173.245.194.0/24
173.245.208.64/26
173.245.210.64/26
173.245.216.64/26
173.245.218.64/26
205.185.216.0/22
205.185.217.0/24
205.185.219.0/25
209.197.7.0/24
209.197.8.0/21
209.197.9.0/24
209.197.11.0/24
209.197.13.224/27
209.197.21.0/24
209.197.24.0/21
209.197.27.128/25
209.197.31.0/25
209.234.242.0/25
2001:4de0:0110::/64
2001:4de0:0210::/64
2001:4de0:0410::/64
2001:4de0:0510::/64
2001:4de0:0610::/64
2001:4de0:2010::/64
2001:4de0:2110::/64
2001:4de0:2210:1::/64
2001:4de0:2210::/64
2001:4de0:2310::/64
2001:4de0:3010::/64
2001:4de0:3110::/64
2001:4de0:4010::/64
2001:4de0:4110::/64
2001:4de0:4310::/64
2001:4de0:5010::/64
2001:4de0:7001:1::/64
2001:4de0:7002:1::/64
2001:4de0:7003:1::/64
2001:1938:7001:1::/64
2001:1938:7002:1::/64
2001:1938:7003:1::/64
2001:1938:7004:1::/64
2001:1938:7005:1::/64
2001:1938:7006:1::/64
2001:1938:7007:1::/64
2001:1938:7008:1::/64
2407:1580:1100:/40
2407:1580:1200:1100::/64
2407:1580:1200:/40
2407:1580:1300:/40
2407:1580:1400:/40
2407:1580:1500:/40
2407:1580:1600:/40
2407:1580:1700:1100::/64

2407:1580:1700::/40
2604:6840:1c00:1100::/64
2604:6840:1e00::/40
2604:6840:1100::/40
2604:6840:1200::/40
2604:6840:1300:1100::/64
2604:6840:1300::/40
2604:6840:1400:1100::/64
2604:6840:1400::/40
2604:6840:1500:1100::/64
2604:6840:1500::/40
2604:6840:1600::/40
2604:6840:1700::/40
2604:6840:1800:1100::/64
2604:6840:1800::/40
2604:6840:1900::/40
2606:ce80:6100:1::/64
2606:ce80:6200:1::/64
2606:ce80:6300:1::/64
2606:ce80:6400:1::/64
2606:ce80:6500:1::/64
2606:ce80:6600:1::/64
2606:ce80:6700:2::/64
2606:ce80:6900:1::/64
192.166.245.71/32
192.166.245.98/32
35.201.16.129/32
35.244.107.67/32
108.61.185.90/32
104.156.232.232/32
2001:19f0:5800:8bfc:5400:ff:fe1c:5b87/64
2001:19f0:5800:8d34:5400:ff:fe1c:5b8c/64
35.198.52.85/32
35.198.12.22/32
37.235.52.70/32
37.235.52.196/32
2a03:f80:56:37:235:52:70:1/112
2a03:f80:56:37:235:52:196:1/112
120.26.119.191/32
47.97.251.164/32
151.236.21.35/32
151.236.21.87/32
2a01:348:99:151:236:21:35:1/112
2a01:348:99:151:236:21:87:1/112
149.154.159.21/32
151.236.15.26/32
2a03:f80:49:149:154:159:21:1/112
2a03:f80:49:151:236:15:26:1/112
35.242.213.204/32
35.242.210.32/32
158.255.208.86/32
151.236.20.95/32
2a03:f80:852:158:255:208:86:1/112
2a03:f80:852:151:236:20:95:1/112
151.236.24.35/32
151.236.24.50/32
2a03:f80:354:151:236:24:35:1/112
2a03:f80:354:151:236:24:50:1/112

34.249.164.113/32
54.76.234.169/32
149.154.157.239/32
151.236.18.167/32
2001:b60:1000:149:154:157:239:1/112
2001:b60:1000:151:236:18:167:1/112
104.214.150.207/32
104.214.147.166/32
34.85.22.40/32
35.200.117.161/32
45.32.45.117/32
45.32.52.15/32
2001:19f0:7000:9aa1:5400:ff:fe1c:1090/64
2001:19f0:7000:9c35:5400:ff:fe1c:4562/64
103.209.192.93/32
45.252.191.10/32
213.183.56.71/32
213.183.56.187/32
2a03:f80:7:213:183:56:71:1/112
2a03:f80:7:213:183:56:187:1/112
35.186.155.99/32
34.87.56.240/32
102.133.165.127/32
102.133.168.247/32
151.236.23.78/32
151.236.23.142/32
2a00:1d70:ed15:151:236:23:78:1/112
2a00:1d70:ed15:151:236:23:142:1/112
46.246.93.179/32
46.246.126.136/32
2a00:1a28:1251:46:246:93:179:1/112
2a00:1a28:1251:46:246:126:136:1/112
34.90.24.209/32
35.204.22.69/32
151.236.14.231/32
151.236.14.238/32
2a00:1768:1003:151:236:14:231:1/112
2a00:1768:1003:151:236:14:238:1/112
95.138.170.88/32
95.138.175.4/32
2a00:1a48:7805:113:be76:4eff:fe08:25fa/64
2a00:1a48:7805:113:be76:4eff:fe09:1f07/64
45.32.183.237/32
45.32.179.191/32
2001:19f0:7401:834f:5400:ff:fe1c:c96/64
2001:19f0:7401:844e:5400:ff:fe1c:c99/64
185.157.232.52/32
185.157.233.153/32
2a07:4580:b0d:f:6324/64
2a07:4580:b0d:82::793a/64
23.253.20.207/32
23.253.22.201/32
2001:4801:7824:101:be76:4eff:fe10:55c6/64
2001:4801:7824:101:be76:4eff:fe10:24dc/64
207.148.1.50/32
149.28.254.195/32
45.32.69.31/32
45.32.94.5/32

			<p>2001:19f0:6000:9301:5400:00ff:fe1c:0085/64 2001:19f0:6000:95c5:5400:ff:fe1c:88/64 149.28.235.77/32 63.209.33.45/32 52.52.23.91/32 52.53.106.71/32 34.201.233.220/32 34.203.52.30/32 45.32.129.60/32 45.63.90.144/32 104.238.157.42/32 45.32.225.132/32 2001:19f0:8000:8652:5400:ff:fe1c:45c2/64 2001:19f0:8000:8706:5400:ff:fe1c:45c4/64 35.245.111.92/32 35.245.0.188/32 78.142.19.197/32 84.54.49.15/32</p>
--	--	--	--