Scanning App - Technical Information

Find out more about the Scanning App guidelines and compatibility.

Mobile Devices

The Barcode Scanning App will work on a variety of IOS and Android devices with back cameras.

Please note that currently, the app is not compatible with devices which have 4 or more back cameras.

Bluetooth Scanners

The Barcode Scanning App is compatible with Bluetooth scanners. Testing was performed on a HENEX HC-3208R device however we cannot guarantee specific devices due to the volume of devices available on the market.

Browsers

For optimal experience, we recommend using the latest version of a modern browser.

- Safari v11 or newer
- Chrome v66 or newer
- Microsoft Edge v44 or newer

Operating systems

- IOS versions 12 & 13
- Android version 10 & 11

Barcode compatibility

The app may work with different barcodes than the ones below. The following have been tested and approved by our team.

- Code 39
- Code 128
- EAN 13
- EAN 8
- Interleaved 2 of 5

Connectivity

We recommend the app to be used with good Wi-Fi connection or at least 5/4/3G.

Product >

Business Cloud Essentials

Version >

1.8.3

Module >

Scanning App

FACTSHEET