

Business Cloud Essentials 1.5.8
Release Notes



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# **Version Control**

# Version History

Date	Version	Issued by	Changes
10-Dec-19	0.1	Bhavik Patel	Initial version
18-Dec-19	0.2	David Rustell	Review Content Add FPT and OOPD
19-Dec-19	0.3	David Rustell	Updates following comments from Sian
19-Dec-19	1.0	David Rustell	Final version for internal distribution



#### INTRODUCTION

This document contains an overview of the new features and changes made to Business Cloud Essentials version 1.5.8.

The key Features/Enhancements are:

Profit & Loss UI Refresh

Flexible Payment Terms

Out of Period Documents

#### **FEATURES**

#### PROFIT & LOSS REPORT - UI REFRESH

To improve the Profit & Loss reporting user experience, the following changes have been introduced:

Data selection options

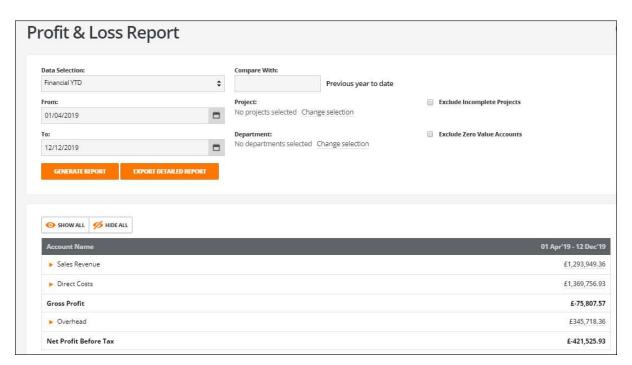
Comparative reporting to previous, dates, periods and years

Filter by Projects and Departments

Profit & Loss Report - Consolidated Report Output

Exclude Zero Value Accounts

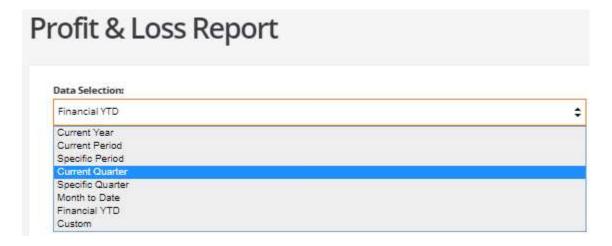
Profit & Loss Export





#### DATA SELECTION OPTIONS

The data selection allows the user to select from a number of Profit & Loss reporting period options:



When selecting any of the data selections the profit & Loss report's 'From' and 'To' dates are populated.

**Note:** Where financial periods have not been enabled, the data selection options for 'current period' and 'specific period' are replaced with 'current month' and 'specific month':

The following Data Selections are available:

#### **Current Year:**

Populates the current financial year's dates based on the 'Next year end' date that is set in 'Company settings'.

For example, where the financial year end set is 31/12/2019 the 'from' and 'to' dates are auto populated as 01/01/2019 to 31/12/2019.





#### **Current Period - Financial Period Management enabled**

Sets the 'from' and 'to' dates for the current financial period as defined by the period settings

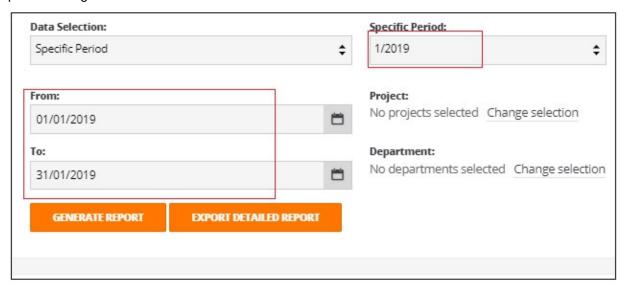
#### **Current Month - Financial Period Management not enabled**

Sets the start and end dates for this month, for example, if the current month is January 2020 the 'from' and 'to' dates are auto populated as 01/01/2020 to 31/01/2020.

#### **Specific Period - Financial Period Management enabled**

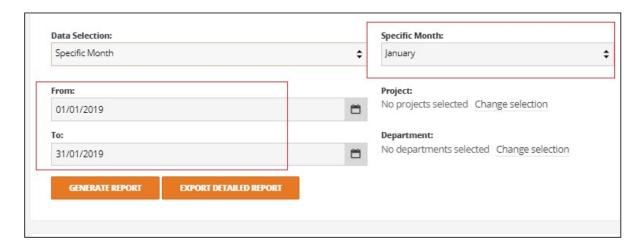
Displays a dropdown option for the financial period to be selected.

The 'from' and 'to' dates are populated relative to the financial period as defined by the financial period settings.



#### Specific Month - Financial Period Management not enabled systems

Displays a dropdown option for the specific month to be selected.



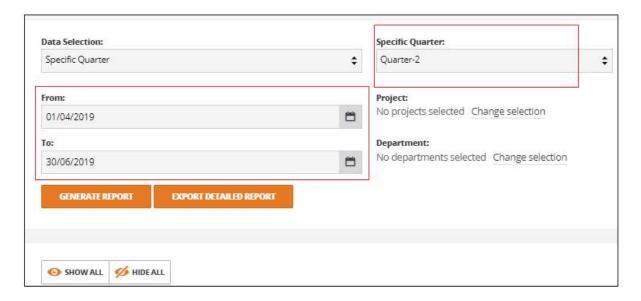


#### **Current Quarter**

Populates the 'from' and 'to' dates reactive to the current quarter. The accounting quarters are calculated based on the 'Next year end' date that is set in 'Company settings'.

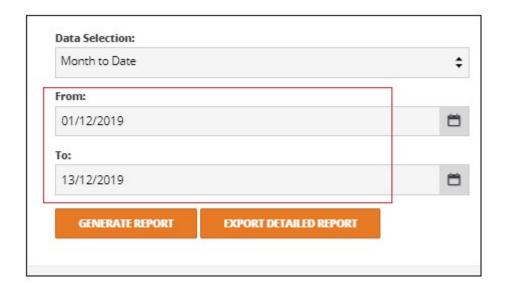
#### **Specific Quarter**

Displays a dropdown option for a specific quarter to be selected.



#### **Month to Date**

Sets the 'from' date as the first of the current month and the 'to' date to today.



#### **Financial YTD**

Sets the 'from' date as the first date of the current financial year and the 'to' date to today.

The current financial year is based on the 'Next year end' date set in 'Company settings'.



#### Custom

Sets the 'from' and 'to' dates as defined by the user.

**Note**: After choosing any of the predefined data selections, if the user makes any changes to the 'from' or 'to' dates, the Data Selection will change to 'Custom'.

#### COMPARISION WITH PREVIOUS PERIODS DATES AND YEARS

The Profit & Loss report provides a number of options to compare selected data with the previous periods, years or selected date ranges.

Up to 99 previous periods, years or date ranges can be entered for comparative Profit & Loss reporting.

# Profit & Loss Report

Data Selection: Current Year	Compare With:	D
	*	Previous financial years
From:	Project:	
01/06/2019	No projects selected Change selection	1
To:	Department:	
31/05/2020	No departments selected Change sel	ection

#### **Current Year to Previous Financial Years**

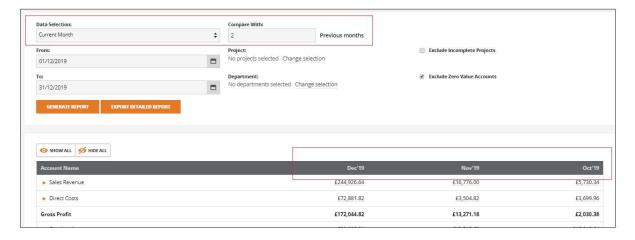
Compares current year with the 'selected number' of previous financial years





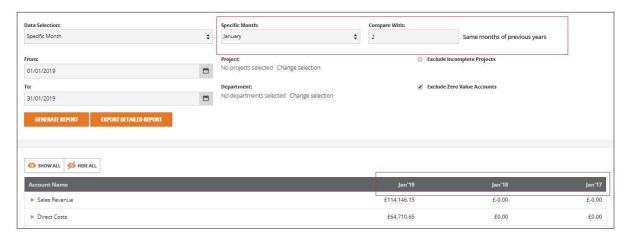
#### **Current Month to Previous Months**

Compares current month with the 'selected number' of preceding months.



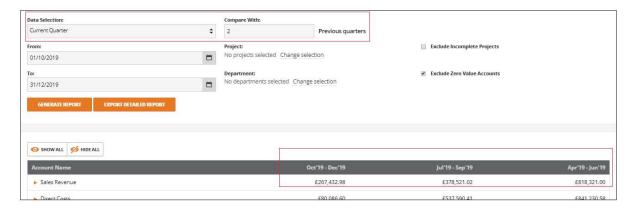
## **Specific Month to Comparative Months**

Compares selected month with the corresponding month for the 'selected number' of preceding years.



#### **Current Quarter to Previous Quarters**

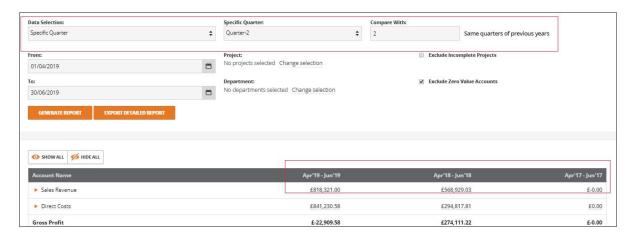
Compares current quarter with the 'selected number' of preceding months.





#### **Specific Quarter to Comparative quarters**

Compares selected quarter with the corresponding quarter for the 'selected number' of preceding years.



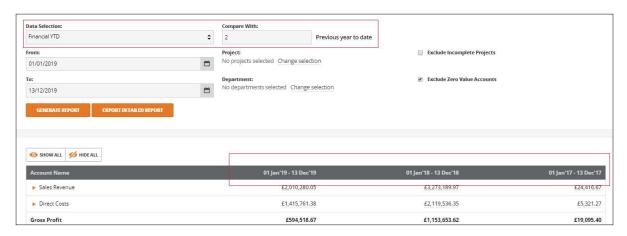
#### Month to Date to Previous Months to Date

Compares current month to date with the 'selected number' of preceding months to date.



#### Financial Year to Date to Previous Year to Date

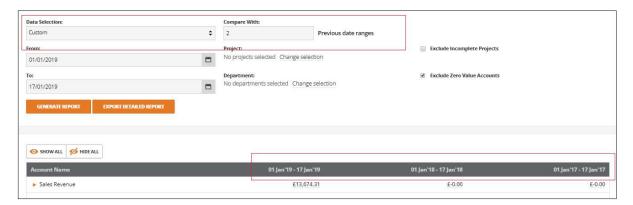
Compares current financial YTD to with the corresponding financial YTD, for the selected number of preceding years.



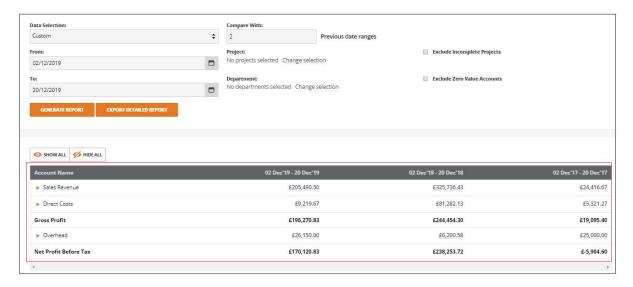


#### **Custom Dates to Custom Dates for Previous Years**

Compares the selected dates entered with the same previous date ranges, for the selected number of years.



For all data selections, the filtered data is displayed:



**Note:** Clicking on the values from the P&L report opens the corresponding activity report in new tab where the from and to dates are retained by the activity report.

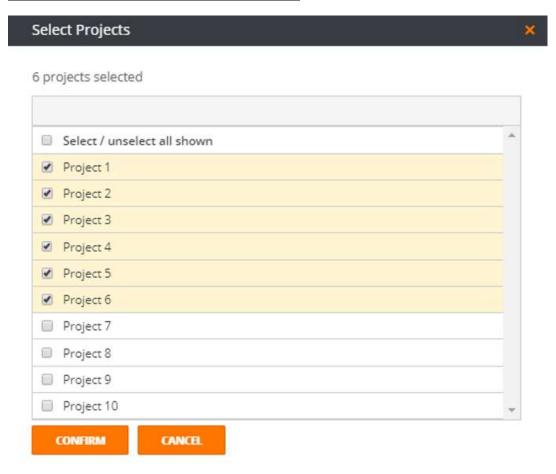


#### FILTER BY PROJECTS AND DEPARTMENT

Selection options to filter the Profit & Loss report by multiple Project and Department codes is introduced.

# Project: No projects selected Change selection Department: No departments selected Change selection

#### **Selection of multiple Projects and Department**



**Note:** Where one project and one department is selected for the Profit & Loss Report, clicking on the values from the generated report will opens the activity report in a new tab and the activity report will retain the same project and department selection.

This feature is not available where multiple projects and departments are selected.



### PROFIT & LOSS REPORT - CONSOLIDATED REPORT OUTPUT

The Profit and Loss Report has been refined and is presented in a consolidated tree structure.



The Profit and Loss Report view can be expanded as required by clicking on the summary headings:

Account Name	01 Jan'19 - 13 Dec'19
▼ Sales Revenue	£1,983,450.61
▶ Schedule A Rental Income	£1,870.00
▶ UK Sales	£1,773,811.41
▶ EU Sales	£87,525.67
▶ Export Sales	£110,148.53
▶ Other Income	£10,095.00
▶ Direct Costs	£1,388,791.11
Gross Profit	£594,659.50
▶ Overhead	£475,000.41
Net Profit Before Tax	£119,659.09

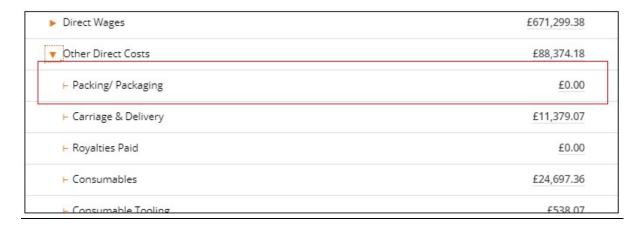


#### **EXCLUDE ZERO VALUE ACCOUNTS**

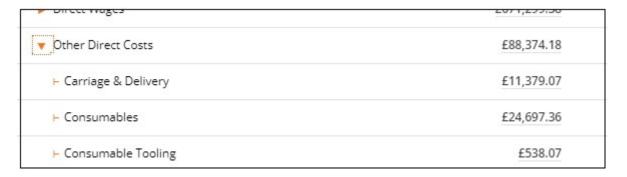
An option to exclude accounts with zero values can be selected as required.



#### Accounts before zero value hide:

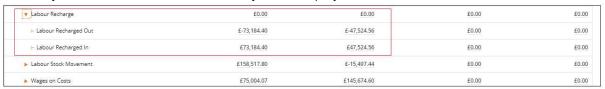


#### Account after zero value hide:



#### Note:

1. Where any accounts have non-zero values but the sum of those values returns a zero summary balance, the zero value summary is still displayed.



2. Where any accounts balances are zero for the current year but were non-zero in previous years, those accounts will still be displayed.

Account Name	01 Jan'19 - 13 Dec'19	01 Jan'18 - 13 Dec'18	01 Jan'17 - 13 Dec'17	01 Jan'16 - 13 Dec'16
▶ Sales Revenue	£1,983,450.61	£3,273,189.97	£24,416.67	£812,000.00
▼ Direct Costs	£1,388,791.11	£2,119,536.35	£5,321.27	£1,077.61
Direct Materials	£587,034.61	£999,320.51	£509.27	£1,077.61
▶ Sub Contractors	£42,082.94	£78,175.68	£0.00	£0.00
▶ Direct Wages	£671,299.38	£952,926.20	£0.00	£0.00
Other Direct Costs	£88,374.18	£89,113.96	£4,812.00	£0.00



## PROFIT & LOSS - EXPORT

An option to export the detailed Profit & Loss report is now available.



# Example exported csv file:

Summary Account	Account Name	Account Code	Summary Total	01 Jun'19 - 21 Dec'19
Sales Revenue		PNLREV	100,254.00	100,254.00
Sales Revenue > Schedule A Rental Income		SCHAINC	0	0
	SchA Rental Income Received	SCHARENT		0
	SchA Ground Rents Rates and Insurance	SCHARRI		0
	SchA Repairs and Renewals	SCHAMAINT		0
	SchA Legal and Professional Costs	SCHALEGAL		0
	SchA Cost of Services (including wages)	SCHASERV		0
	SchA Other Expenses	SCHAOTH		0
	SchA Bad Debts	SCHABDT		0
	SchA Interest Charges	SCHAINT		0
Sales Revenue > UK Sales		SALESUK	100,254.00	100,254.00
	Default Sales Account	DEFSAL		10,000.00
	Sales - Service	SALSER		20,000.00
	Sales - Manufature	SALMAN		2,000.00
	Sales - trading	SALTRA		3000
	Sales - Other	SALOTH		50,000.00
	Sales - UK	SALUK		12909
	Sales - North	SALNO		2,345.00

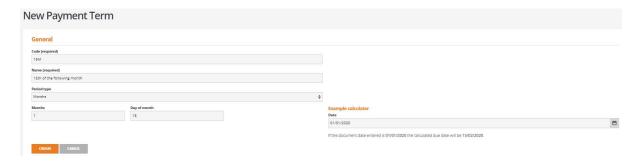


#### FLEXIBLE PAYMENT TERMS

Payment terms are used for calculating document due dates for both customers and suppliers representing the agreed trading terms for settling invoices.

Multiple payment terms can be setup and the default terms configured to calculate payment due dates by days, by months or at specific dates at monthly intervals.

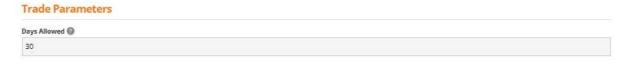
Flexible payment terms are accessed from 'Payment Terms' within the Accounts menu.



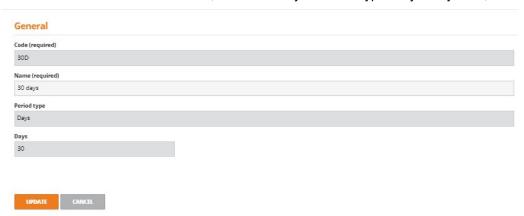
#### UPGRADING TO BCE V1.5.8 - DAYS ALLOWED/PAYMENT TERMS

For users upgrading to BCE v1.5.8 who have existing payment term values for 'Days Allowed', the existing terms will be automatically created as 'Day' type payment terms with a corresponding code and name.

For example, 30 'Days Allowed' from the pre upgraded system



Will be created as: Code '30D', Name '30 days' Period Type 'Days' Days '30', Obsolete 'N'.



**Note:** Custom document templates using the data field for 'Days allowed' will be required to replace the field with the two new data fields for 'Payment term' and 'Due date'.



#### PAYMENT TERMS EXAMPLE CALCULATOR

When creating or editing payment terms, an example calculator allows the user to validate a payment term by entering an example document date to calculate an expected due date.

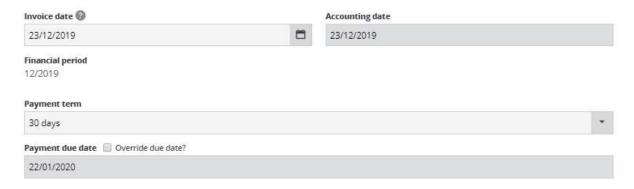
For example, from a payment term set to the 15<sup>th</sup> of the following month, the calculation of the payment due date is based on the date entered:



#### MANAGING PAYMENT TERMS

Existing terms can be edited and their properties changed. When editing a term, the system will notify the user of where the term is currently used. Whilst terms cannot be deleted, if any terms are no longer required they can be marked with a status of obsolete to suppress their use.

When creating documents, the 'Payment term' and 'Payment due date' fields are now positioned in close proximity to the document date and period fields for ease of reference.



**Note:** Where no payment terms are defined either at system level of for individual customer or supplier accounts, the terms will be set to 'Immediately due' (no payment terms).



#### **USING PAYMENT TERMS**

Once payment terms are created, they become available for selection in the following areas:

System Settings

Customer/Supplier Accounts

Customer/Supplier Document Entry

The payment terms can be selected directly from the list of all terms.



The list of payments terms begins to be refined as the user enters all or part of the term name.

#### **System Settings**

From 'Company Settings', 'System Settings', default payment terms can be setup for customers and for suppliers.



These payment terms will be used by default when creating new customers and suppliers.

If no payment terms are set for either customers or suppliers in the system settings, then the default payment terms will be set to immediate payment.



#### **Customer/Supplier Accounts**

To set the default payment terms for customers or suppliers accounts, select:

'Customers/Suppliers', 'Customers/Suppliers Accounts', 'Trade Parameters'



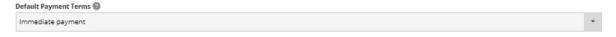
For new accounts, the payment terms are inherited from the 'Default Customer or Supplier payment terms' stored in system settings.

The default can be changed for this account by selecting an alternative payment term from the dropdown list.



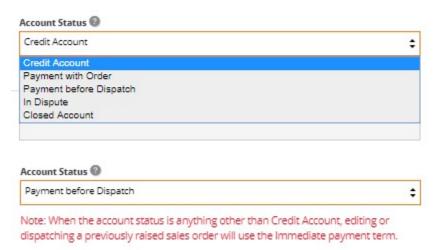
It is not possible to store a customer or supplier account with a blank default payment term.

If no payment 'Default customer payment terms' are set up for customers or suppliers in system settings, and no 'Default Payment Terms' are selected for a customer or supplier account, the payment term is automatically set to immediate payment.



Note: Customer/Supplier Account Status

Changing the status of an account from 'Credit Account' to any other status will make all invoices immediately due.

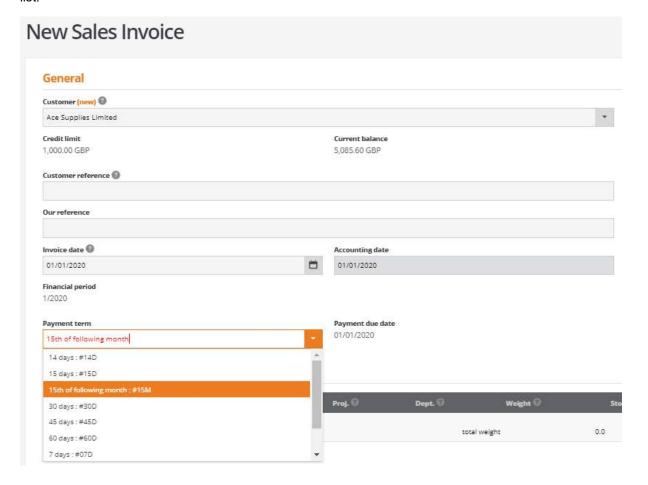




#### **Customer/Supplier Document Entry**

When creating new customer or supplier documents the 'Payment term' will use the default from the customer or supplier record.

If required, the payment terms can be changed for this document from the 'Payment term' drop down list:



The list of terms is refined as the user begins to type in the payment term code or name.

Payment terms can be set on all customer and supplier documents, from quotes, through to orders and invoices.

Terms set on quotes and orders are respected as the document progresses through the order, delivery and invoice processing cycle.

Payment terms may be changed if the user chooses to edit the terms on a document during the order process. However, payment terms are not automatically updated on existing documents when a customer or supplier default payment term is updated.

For invoices created from orders and GRN's the calculated document due date will be set relative to the inherited document terms once the invoice stage is finally reached.

#### Notes:

#### **Account Status**

Changing the account status of a customer or supplier account from 'Credit Account' to any other status will make all invoices immediately due.



#### **Credit Notes**

Where credit notes are created for customer or supplier invoices, the payment terms are copied from the original invoice. The credit note due date will be set to the same due date as the original invoice.

#### Cash Sales/Cash Purchases

It is not possible to set payment terms for customer cash sales and supplier cash purchase type documents as this will be automatically set to immediately due.

#### **Supplier Quotes**

When creating new supplier quotes user can select up to three different supplier accounts. The payment terms default to the Supplier 1 account as this expected to be the preferred supplier.

## IMPORT/EXPORT CUSTOMER /SUPPLIER ACCOUNTS

Customer and supplier import templates have been extended to support Payment Terms.

If no payment terms are specified when importing new customer and supplier accounts, the accounts will inherit the payment terms setup for customers and suppliers from system settings.

If there are no default payment terms setup for customers, suppliers or in system settings then the payment terms will be automatically set to immediately due.



#### **OUT OF PERIOD DOCUMENTS**

For BCE systems with 'Financial Period Management' enabled, users may find a requirement on occasion to store out of period documents.

Under normal operating conditions it is not possible to store documents to a closed financial period. If a financial period is closed, the period will need to be reopened to store a backdated document. However, if the accounts are finalised and audited this may not be permitted.

To provide flexibility to our users and accommodate exceptions for 'out of period documents' to be stored under controlled conditions, users can be granted permission to enter an 'Accounting date'. This permits the original 'Document date' to be retained for reporting purposes and use of an 'Accounting date' to account for the document within an open financial period.

Out of period documents will always retain their document invoice date (tax point) and this is respected by the system when printing invoices, aging debts and preparing statements or remittances but allow documents to be recorded using their accounting date within an open financial period.

#### SETUP REQUIREMENTS

The 'Out of Period Documents' feature is available when 'Financial Period Management' is enabled from Company Setting and financial periods have been set up from the Accounts menu in BCE.

To provide controlled access and to be able to set an accounting date for out of period document, individual users shall require the following permission to be set:





#### **DOCUMENT ENTRY**

When creating a document, if it is backdated by entering date relative to a closed financial period, the system will notify the user that the financial period is closed:

Invoice date ②	Accounting date	
30/11/2019		
Financial period 11/2019 [closed] Next open date		

Choosing 'Next open date' will force the 'Accounting date' to the first day of the next open financial period. Alternatively, any date within any open financial period can be entered.

**Notes:** For documents dated within an open financial period, the accounting date will always be set to the same date as the document date.

It is not possible to set an accounting date to a later date than the document date entered.

If a document is post-dated to a future date, the accounting date will be set to the same date

#### REPORTING

Where out of period documents are used, it is essential the correct dates are used for accounting and reporting purposes.

For example, document dates must be respected for legislative reporting and the correct aging of documents. As the documents are out of period in respect of the stored document within BCE, the internal accounting reports will be based on the accounting date used.

Where relevant, the BCE enquiry screens inform the user of both the document and accounting dates.

The customer and supplier show pages display the document date and the calculated due date together with the accounting date. Documents whose accounting date is later than the document date shall indicate that the document was stored as an out of period document.



#### SETUP WIZARD

For users migrating to BCE, the setup wizard allows records and documents to be imported from data files in csv file format.

The following import options require a document date to be set:

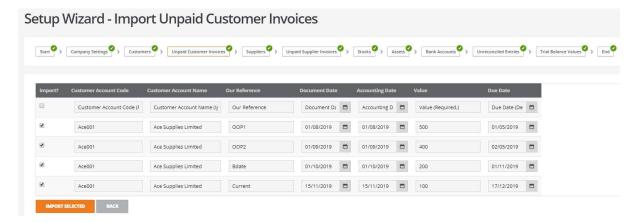
**Unpaid Customer Invoices** 

**Unpaid Supplier Invoices** 

Each of the templates allow a document date to be entered. If the document date is known to be relative to a closed BCE financial period, the user has the option to specify an accounting date for an open financial period.



During the import process the csv file validates the data before it is imported and committed to BCE



A validation check will alert the user of closed financial periods providing the user with the opportunity to set an accounting date relative to an open period.



Once the accounting dates are entered the system will proceed and import the selected items.



## **DEFECTS**

HBCE-4058  CSV import – File format  Problem: Error importing bulk updates of stock where large files incorrectly used UTF-8 BOM encoding. Solution. Formatting issue has been resolved.  Problem: When generating credit notes for invoices with blank asset order items and expense account fields, no financial transactions were posted for credit notes. When creating invoices with an expense account for asset order items and subsequently creating a credit note for the invoice, the system was incorrectly posted an entry for the credit note to the expense account instead of asset account.  Solution: Regardless of whether an expense account is selected, any credit notes posted for invoices with asset order items are now correctly posted to the asset account.  HBCE-4222  Incorrect statement balance – currency documents and negative invoices.  The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance is calculated correctly.	JIRA ID	TITLE	RESOLUTION
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HBCE-4172  Credit Notes - Financial transactions  Problem: When generating credit notes for invoices with blank asset order items and expense account fields, no financial transactions were posted for credit notes. When creating invoices with an expense account for asset order items and subsequently creating a credit note for the invoice, the system was incorrectly posted an entry for the credit note to the expense account instead of asset account.  Solution: Regardless of whether an expense account is selected, any credit notes posted for invoices with asset order items are now correctly posted to the asset account.  HBCE-4222  Incorrect statement balance — currency documents and negative invoices.  The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance			where large files incorrectly used UTF-8
HBCE-4172  Credit Notes - Financial transactions  Problem: When generating credit notes for invoices with blank asset order items and expense account fields, no financial transactions were posted for credit notes. When creating invoices with an expense account for asset order items and subsequently creating a credit note for the invoice, the system was incorrectly posted an entry for the credit note to the expense account instead of asset account.  Solution: Regardless of whether an expense account is selected, any credit notes posted for invoices with asset order items are now correctly posted to the asset account.  HBCE-4222  Incorrect statement balance – currency documents and negative invoices.  Problem: The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance			BOM encoding.
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Solution: Regardless of whether an expense account is selected, any credit notes posted for invoices with asset order items are now correctly posted to the asset account.  HBCE-4222 Incorrect statement balance — currency documents and negative invoices.  Problem: The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance			an entry for the credit note to the expense
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HBCE-4222 Incorrect statement balance – currency documents and negative invoices.  The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance			posted for invoices with asset order items
HBCE-4222  Incorrect statement balance — currency documents and negative invoices.  The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance			are now correctly posted to the asset
currency documents and negative invoices.  The customer account statement was returning an incorrect balance for customers with currency invoices. This problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution:  Corrected the signage for negative invoices to ensure the statement balance			account.
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problem was attributed to negative invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution:  Corrected the signage for negative invoices to ensure the statement balance		invoices.	returning an incorrect balance for
invoices where the negative invoice signage was showing as a positive value on the account statement instead of negative.  Solution: Corrected the signage for negative invoices to ensure the statement balance			customers with currency invoices. This
signage was showing as a positive value on the account statement instead of negative.  Solution:  Corrected the signage for negative invoices to ensure the statement balance			problem was attributed to negative
on the account statement instead of negative.  Solution:  Corrected the signage for negative invoices to ensure the statement balance			invoices where the negative invoice
negative.  Solution:  Corrected the signage for negative invoices to ensure the statement balance			signage was showing as a positive value
Solution:  Corrected the signage for negative invoices to ensure the statement balance			on the account statement instead of
Corrected the signage for negative invoices to ensure the statement balance			negative.
invoices to ensure the statement balance			Solution:
			Corrected the signage for negative
is calculated correctly.			invoices to ensure the statement balance
			is calculated correctly.



HBCE-4234  Live Process View not loading WOs  Problem: When there are many stock locations, the Live Process View was not listing work orders correctly. Solution: Modified the request method to ensure all works orders are listed correctly. When creating Purchase invoice/Order for stock items, the suppliers' expense account was automatically displayed on show screen. However, the entry was posted to "Material Cost "Account only being the default set for Stock items. Solution: No expense account will be displayed on show page of Purchase invoice/Order for the stock item.  HBCE-4422  System error on file download from bank account  When downloading the file the system returned "System Error Return to Summary". Solution: Modified the process to resolve this issue.  HBCE-4474  Pendo icon showing on documents  Problem: When printing documents the "Pendo" icon was displayed and obstructed the printed content. Solution:			Note: A similar calculation issue exists
HBCE-4234  Live Process View not loading WOs  Problem: When there are many stock locations, the Live Process View was not listing work orders correctly. Solution: Modified the request method to ensure all works orders are listed correctly.  Problem: When creating Purchase invoice/Order for stock items.  When creating Purchase invoice/Order for stock items, the suppliers' expense account was automatically displayed on show screen. However, the entry was posted to "Material Cost "Account only being the default set for Stock items. Solution: No expense account will be displayed on show page of Purchase invoice/Order for the stock item.  HBCE-4422  System error on file download from bank account After uploading a file to a bank account, when downloading the file the system returned "System Error Return to Summary". Solution: Modified the process to resolve this issue.  HBCE-4474  Pendo icon showing on documents  Problem: When printing documents the 'Pendo' icon was displayed and obstructed the printed content.			where credit notes are created for
HBCE-4234  Live Process View not loading WOs  Problem: When there are many stock locations, the Live Process View was not listing work orders correctly. Solution: Modified the request method to ensure all works orders are listed correctly.  Problem: When creating Purchase invoice/Order for stock items.  When creating Purchase invoice/Order for stock items, the suppliers' expense account was automatically displayed on show screen. However, the entry was posted to "Material Cost "Account only being the default set for Stock items. Solution: No expense account will be displayed on show page of Purchase invoice/Order for the stock item.  HBCE-4422  System error on file download from bank account After uploading a file to a bank account, when downloading the file the system returned "System Error Return to Summary". Solution: Modified the process to resolve this issue.  HBCE-4474  Pendo icon showing on documents  Problem: When printing documents the 'Pendo' icon was displayed and obstructed the printed content.			negative invoice. This issue will be
HBCE-4234 Live Process View not loading WOs When there are many stock locations, the Live Process View was not listing work orders correctly.  Solution: Modified the request method to ensure all works orders are listed correctly.  When creating Purchase invoice/Order for stock items. He suppliers' expense account was automatically displayed on show screen. However, the entry was posted to "Material Cost "Account only being the default set for Stock items.  Solution: No expense account will be displayed on show page of Purchase invoice/Order for the stock item.  HBCE-4422 System error on file download from bank account bank account  HBCE-4424 Pendo icon showing on documents  Problem: After uploading a file to a bank account, when downloading the file the system returned "System Error Return to Summary". Solution: Modified the process to resolve this issue.  HBCE-4474 Pendo icon showing on documents Problem: When printing documents the 'Pendo' icon was displayed and obstructed the printed content.			
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orders correctly.  Solution:  Modified the request method to ensure all works orders are listed correctly.  HBCE-4235  Default expense account for stock items  Problem: When creating Purchase invoice/Order for stock items, the suppliers' expense account was automatically displayed on show screen. However, the entry was posted to "Material Cost "Account only being the default set for Stock items.  Solution: No expense account will be displayed on show page of Purchase invoice/Order for the stock item.  HBCE-4422  System error on file download from bank account bank account  After uploading a file to a bank account, when downloading the file the system returned "System Error Return to Summary". Solution: Modified the process to resolve this issue.  HBCE-4474  Pendo icon showing on documents  Problem: When printing documents the 'Pendo' icon was displayed and obstructed the printed content.			When there are many stock locations, the
BCE-4235   Default expense account for stock items   Default expense account for stock items   Problem:   When creating Purchase invoice/Order for stock items, the suppliers' expense account was automatically displayed on show screen.   However, the entry was posted to "Material Cost "Account only being the default set for Stock items.   Solution:   No expense account will be displayed on show page of Purchase invoice/Order for the stock item.    HBCE-4422   System error on file download from bank account   After uploading a file to a bank account, when downloading the file the system returned "System Error Return to Summary".   Solution:   Modified the process to resolve this issue.    HBCE-4474   Pendo icon showing on documents   Problem:   When printing documents the 'Pendo' icon was displayed and obstructed the printed content.			Live Process View was not listing work
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bank account  After uploading a file to a bank account, when downloading the file the system returned "System Error Return to Summary".  Solution: Modified the process to resolve this issue.  Pendo icon showing on documents  Problem: When printing documents the 'Pendo' icon was displayed and obstructed the printed content.			the stock item.
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content.		_	When printing documents the 'Pendo' icon
content.			was displayed and obstructed the printed
Solution:			
			Solution:



Suppressed the 'Pendo' icon to remove it
from printed documents.
Note: This issue affected systems that
were not configured to use custom
documents.