

Business Cloud Essentials
1.5.6
Release Notes



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INTRODUCTION

This document contains an overview of new features, fixes and changes made to version 1.5.6 of Business Cloud Essentials. The key features/Enhancements are:

- Revised customer and supplier show screens

FEATURES

CUSTOMER AND SUPPLIER SHOW SCREENS

The customer and supplier show screens have been redesigned to clearly display the most relevant contact and financial information as follows:

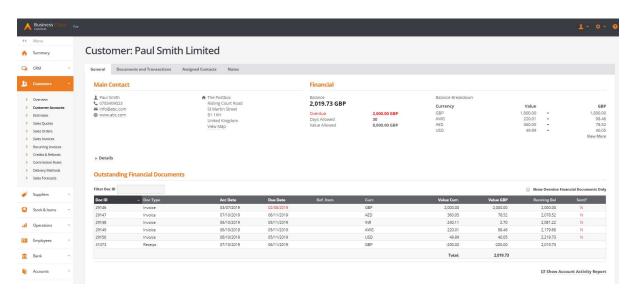
GENERAL

From the 'General' tab the customer and supplier show screens are redesigned to display the following key details:

Main Contact

Financial and Overdue balances

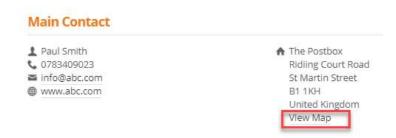
Outstanding Financial Documents





MAIN CONTACT

The main customer and supplier contact details are located at the top left of the page for quick reference.



_Note: An option to View Map displays the address location and directions using Google MAPs.



FINANCIAL

Financial displays the following key information:

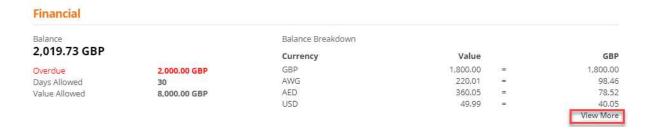
Balance: Current balance of the account

Overdue: Of the current balance, the value of overdue items

Days Allowed: Trading terms

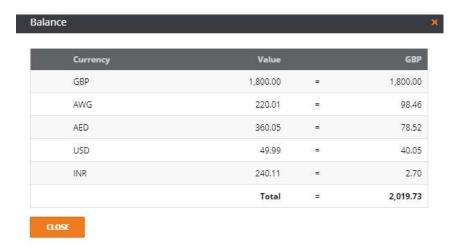
Value Allowed: Agreed credit limit

Where multiple currencies are used, the 'Balance Breakdown' displays the balances in currency together with the base equivalent using the current exchange rates:



Note: Currency balances are displayed in descending order for customers and suppliers.

Where more than four currencies are used, clicking on the 'View More' link opens a pop up screen displaying all currencies used:



Note: A zero value may be displayed where any outstanding invoices are negated in value by unmatched payments or credit notes.



DETAILS

Clicking 'Details' expands and displays the remaining fields for the selected customer or supplier record:

▼ Details				
General		Trade Terms		
Account Code:	SMI002	Account Status:	Credit Account	
Customer Reference:	CUST99	Credit Remaining:	5,980.27 GBP	
Default Currency Code:	GBP	Discount Rate:		
Default Sales Account:	Default Sales Account			
Default Project:		VAT		
Default Department:		VAT Number:	GB 243609761	
Contact Details		VAT Type:	UK Standard	
Preferred Contact Type:	Hardcopy	Other		
Accounts Contact		Created By:		
Name:	Mark Green	Created Date:	08/10/2019	
Telephone:	07999 123456	Updated By:		
Fax:	70.7-70.0 -70.0	Updated Date:	08/10/2019	
Email:	mg@abc.com			
Tags:				



OUTSTANDING FINANCIAL DOCUMENTS

The list of outstanding financial documents displays the following information:

Doc ID: Original document number

Document Type: Indicates if Invoice, Credit Note or Receipt

Accounting Date: Financial transaction date

Due Date: Due date calculated based on days allowed, an overdue due date is

displayed in red

Ref. Item: Displays any linked document reference, for example PO/SO

Currency: Currency of transaction

Value Currency: Value in currency

Value GBP: GBP Base value

Running balance: Cumulative balance of the transactions displayed on screen

Sent? (Customer): Sent status of document (customers only)

On Hold? (Supplier): On Hold status of document (suppliers only)

Outstanding Financial Documents

Filter Doc ID								Show Overdue Fina	ancial Documents Only
Doc ID	Doc Type	Acc Date	Due Date	Ref. item	Curr.	Value Curr.	Value GBP	Running Bal	Sent?
29146	Invoice	03/07/2019	02/08/2019		GBP	2,000.00	2,000.00	2,000.00	N
29147	Invoice	07/10/2019	06/11/2019		AED	360.05	78.52	2,078.52	N
29148	Invoice	06/10/2019	05/11/2019		INR	240.11	2.70	2,081.22	N
29149	Invoice	06/10/2019	05/11/2019		AWG	220.01	98.46	2,179.68	N
29150	Invoice	06/10/2019	05/11/2019		USD	49.99	40.05	2,219.73	N
31373	Receipt	07/10/2019	06/11/2019		GBP	-200.00	-200.00	2,019.73	
						Total:	2,019.73		



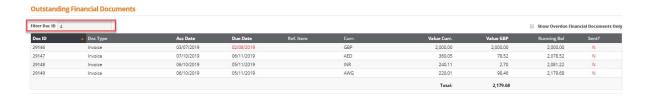
Show Overdue Financial Documents Only

Selecting this tick box displays overdue items only:



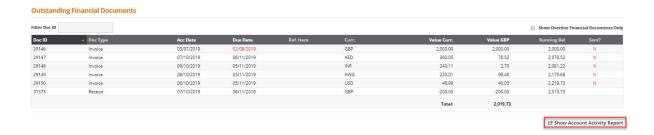
Filter Doc ID

Users may search the list of outstanding financial documents by entering all or part of a Document ID number returning all documents containing the number entered:



SHOW ACCOUNT ACTIVITY REPORT

An account activity report for the selected Customer or Supplier can be accessed by clicking on the 'Show Account Activity Report' link from the show screen which will open in a separate tab.





AWAITING PROCESSING

An 'Awaiting processing' information strip displays processes that are pending action together with an indicator of the number of processes requiring action.



On clicking on any of the processes the user is redirected to the corresponding list.

For Customers the following processes are displayed:

Opportunities
Estimates
Support Ticket

Due Events

Complaints

For Suppliers the following processes are displayed:

Purchase Quotes

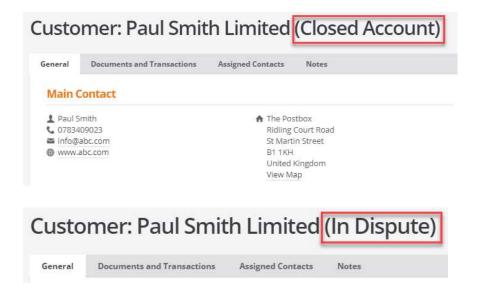
Purchase Orders

Complaints



ACCOUNT STATUS

The status of an account is displayed next to the account name to inform the user.

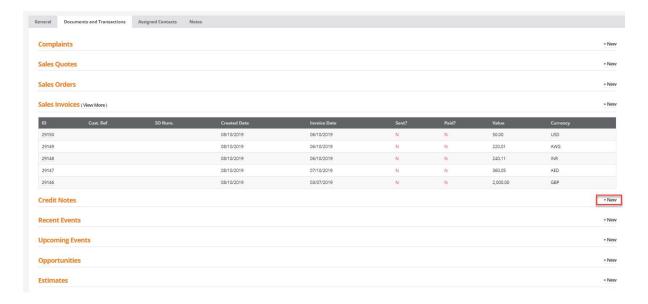




DOCUMENTS AND TRANSACTIONS

A full list of current and historic documents is displayed from the tab named 'Documents and Transactions.

For each document type a '+New' link is available to permit the user to quickly create new documents. When used, the selected link is opened as a separate tab.

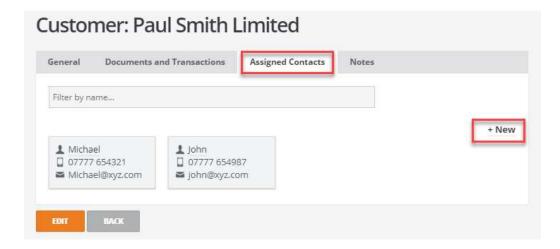


NOTE: The '+New link' is disabled if the account has a 'Closed Account' or 'In Dispute' status.



ASSIGNED CONTACT

For customer accounts, all contacts can be displayed from the 'Assigned Contacts' tab.



Filter by name...

Users may search the list of contacts by entering all or part of a contact name returning all contacts containing the text entered:

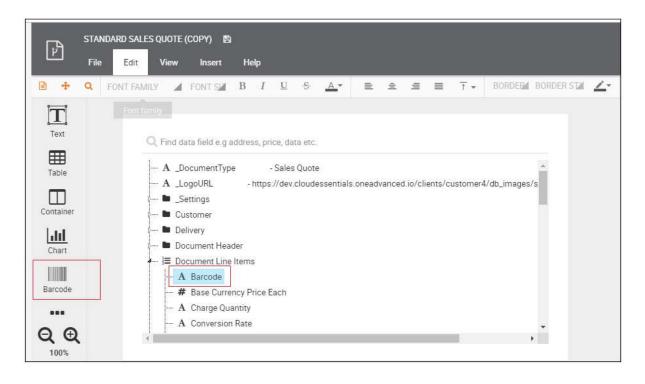
+New

New contacts can be created using the '+New' link to open the new contact screen. When used, the selected link is opened as a separate tab.



CUSTOM DOCUMENTS - STOCK ITEM BARCODE IN DATASET FOR SALES

For custom document design a 'Barcode' data field has been included within 'Document Line Items' for use with Sales type custom documents.





CUSTOM DOCUMENTS - JOB CARD

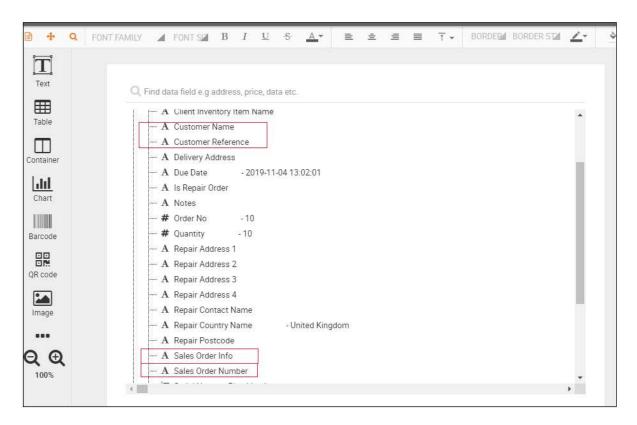
For Works orders, all sales order related data can be specified individually by selecting from the following data fields:

Customer Name

Customer Reference

Sales order Info

Sales Order Number





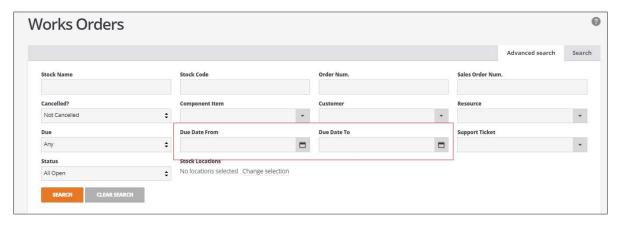
SMALL ENHANCEMENT

WORKS ORDER SEARCH FILTER - 'DUE DATE FROM' / 'DUE DATE TO'

New search Works Order filters have been introduced:

Due Date From

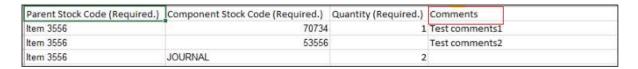
Due Date To



NOTE: When initially entering dates to a blank 'Due Date From' or 'Due Date To' field, both fields will be populated with the same date.

BOM IMPORTS - COMMENTS COLUMN

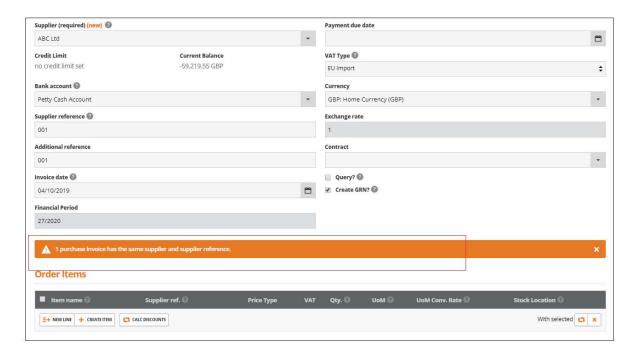
The BOM Import template has been extended to include 'Comments'.





DUPLICATE SUPPLIER REFERENCE

A warning message has been introduced to inform the user if the Purchase Invoice supplier reference entered for this supplier account has been used before.



DEFECTS

JIRA ID	TITLE	RESOLUTION
HBCE-3476	User Permissions preventing related	Problem: Several user permissions were
NBCE-3476	options preventing related	found not to fully support their related actions. A) When editing stock, from the manufacturing tab; process routing drop down was not showing options if user was a Sales Administration user and not operator. B) From CRM, the Contacts was not available from the dropdown menu, if the GDPR pack permission was not selected.
		Solution : Modified to correctly display the drop-down options.



HBCE-3527	Saving Stock items with a blank Stock Code	Problem: Stock items could be created with a blank Stock Code. Solution: Introduced a warning message to inform
		users the Stock Code is a required field and cannot be left blank.
HBCE-3837	Custom Documents – Using the 'Make a Copy' function from edit mode was not saving the copied document	Problem: From the Custom Documents edit mode, it was possible to access document template functions to Copy, Open, New and Remove. Solution: The Copy, Open, New and Remove options have been removed from Custom Documents edit mode. Functions to Create new templates, Edit, Copy and Disable templates are available from the listing page of the Custom Documents.
HBCE-3838	Incorrect Sales Invoice format	Problem: When previewing a Sales Invoice the system correctly returned an 'Invoice'. However, when printing, the sales Invoice was showing as a 'Payment application'. Solution: Modified to return the correct format type.
HBCE-3839	Print job card not updating printed status	Problem: After printing a job card, status of the print column did not update the status to show as 'Y'. Solution: Corrected to ensure 'Prnt' column is updated to 'Y'.



BUG

JIRA ID	TITLE	RESOLUTION
HBCE-614	System permitted stock adjustments	Problem:
	to be created for service, consumables	The dropdown selection permitted non
	and asset order item types.	stock Items to be selected for stock
		adjustments.
		Solution:
		All non-stock items have been suppressed
		from the 'Stock/Order Item' dropdown on
		Stock Adjustments.