



I would like to cancel or temporarily suspend my contract with ready2order.

My details

Account Number: _____

Company: _____

Contact person: _____



For legal reasons, we are obliged to obtain an original signature from the customer for every cancellation or temporary suspension. Please send the completed and signed document via email to support@ready2order.com

I request for **all active subscriptions**:

Temporary suspension (including POS archive service)

For just €5.00 per month, my POS system will be archived simply and securely. When I resume my business operations, no reconfiguration is necessary, there is no new activation fee and all data is available as it was at the time of decommissioning.

Cancellation (including POS archive service)

For just €50.00 per year, my POS system is archived simply and securely. All POS data, invoices, receipts and documents are stored via the ready2order cloud service. This ensures a quick and easy access to all documents in the event of a tax audit. This also helps to comply with any existing statutory retention obligations in your country.

POS archive service

With our POS archive service, you can archive your cash register system easily and securely:

- Full access to all your POS data, invoices, receipts and company documents
- No reconfiguration necessary
- No activation fee
- Can be canceled at any time*
- Affordable for just €5.00 per month or €50.00 per year

I request cancellation without data backup for all my active subscriptions

I do not wish to use the POS archive service. I hereby authorize ready2order to irrevocably delete all my stored POS data and I am aware that I am solely responsible for the storage of all my POS data. In the event of a subsequent tax audit, documents that have already been deleted cannot be restored by ready2order and no other support from ready2order is possible.

Reasons**

at the earliest possible date

at the following date*:

Business closure

Seasonal Business

Dissatisfaction with support

Missing functions in the POS software

Problems with the hardware

Change to other provider

other reasons: _____



If you have any questions, please do not hesitate to contact anytime at service@ready2order.com

Place and date

Name and signature

*Please note your minimum contract terms, cancellation periods and the specified cancellation dates as set out in our Terms and Conditions.

**Voluntary information.