



# I would like to cancel or temporarily suspend my contract with ready2order.

## My details

Account Number: \_\_\_\_\_

Company: \_\_\_\_\_

Contact person: \_\_\_\_\_



For legal reasons, we are obliged to obtain an original signature from the customer for every cancellation or temporary suspension. Please send the completed and signed document via email to [support@ready2order.com](mailto:support@ready2order.com)

I request for **all active subscriptions**:

### Temporary suspension (including POS archive service)

For just €5.00 per month, my POS system will be archived simply and securely. When I resume my business operations, no reconfiguration is necessary, there is no new activation fee and all data is available as it was at the time of decommissioning.

### Cancellation (including POS archive service)

For just €50.00 per year, my POS system is archived simply and securely. All POS data, invoices, receipts and documents are stored via the ready2order cloud service. This ensures a quick and easy access to all documents in the event of a tax audit. This also helps to comply with any existing statutory retention obligations in your country.

## POS archive service

With our POS archive service, you can archive your cash register system easily and securely:

- Full access to all your POS data, invoices, receipts and company documents
- No reconfiguration necessary
- No activation fee
- Can be canceled at any time\*
- Affordable for just €5.00 per month or €50.00 per year

### I request cancellation without data backup for all my active subscriptions

**I do not wish to use the POS archive service.** I hereby authorize ready2order to irrevocably delete all my stored POS data and I am aware that I am solely responsible for the storage of all my POS data. In the event of a subsequent tax audit, documents that have already been deleted cannot be restored by ready2order and no other support from ready2order is possible.

### Reasons\*\*

at the earliest possible date

at the following date\*:

\_\_\_\_\_

Business closure

Seasonal Business

Dissatisfaction with support

Missing functions in the POS software

Problems with the hardware

Change to other provider

other reasons: \_\_\_\_\_

Further information about the POS archive service at:  
<https://r2o.me/pas>



If you have any questions, please do not hesitate to contact anytime at [service@ready2order.com](mailto:service@ready2order.com)

Place and date

Name and signature

\*Please note your minimum contract terms, cancellation periods and the specified cancellation dates as set out in our Terms and Conditions.

\*\*Voluntary information.