Fulfilled by Merchant or Amazon FBA

Products can be set to be fulfilled, or shipped, by the merchant or set to be stored and fulfilled by Amazon. Read here (https://help.sellercloud.com/article/ZQYF2RYO1J-fba-inbound-shipments-overview) about shipping your products to an Amazon Fulfillment Center. Set the default fulfillment method on the Amazon Product Defaults page (Settings > Company Settings > ToolBox > Amazon Settings > Product Defaults).

To change the default method on an individual product:

1. Open the Amazon Properties page.

2. Open the action menu and click **Change Fulfilled By**.

3. Select to **Change and Update Amazon** or to **Change and not Update Amazon**.

To change the default method on multiple products:

1. Select products on the Manage Inventory page.

2. You can add the desired products to the grid by pressing on SKU next to the ProductID search field. Click on the **Show/Hide textbox to paste SKU list** link. Copy and paste the SKUs into the text box. Maximum 50 per search. Press **Search SKUS**. Then press **Select**. Press **Search**.

3. On the action menu, select **Switch to AFN** to be Fulfilled by Amazon, or **Switch to MFN** to be Fulfilled by Merchant. An update request will be sent to Amazon automatically to change the products status.

Update with file import:

Use column header FulfilledBy. Enter value "Amazon" or "Merchant". Upload file through Bulk Update page (https://help.sellercloud.com/article/VDejmT7HIo-bulk-update-products-overview). Please note that this will only update the status in SellerCloud. It will not update Amazon with the changed status.

SellerCloud Help