

Get Info From Amazon

This feature is only available to clients who are approved for the [Amazon Associates Program](https://sellercloud.helpdocs.io/article/GocIFUblBi-amazon-associates-program).
(<https://sellercloud.helpdocs.io/article/GocIFUblBi-amazon-associates-program>).

If you ever have issues with your Amazon AWS credentials that cannot be quickly resolved, you can always *get limited info from Amazon MWS* (Marketplace Web Service).
[Here's how this feature works \(https://help.sellercloud.com/article/KR95sPsg4N-get-info-from-amazon#get_limited_info_from_amazon_mws\)](https://help.sellercloud.com/article/KR95sPsg4N-get-info-from-amazon#get_limited_info_from_amazon_mws).

Info from Amazon

Product information can often be pulled from an existing Amazon listing - even if the listing is not yours, and even if you do not have an Amazon account, and can include:

Amazon Title	Populates the Amazon Title field and can overwrite* the Product Name.
Description	Comes in as Long Description.
Images	Only the <i>primary</i> image on the Amazon listing will import by default. To import <i>all</i> listing images, select Enable download non-primary images from Amazon in Client Settings.
Bullet points	

Manufacturer	If Create Manufacturer when get info from Amazon or Create Product From Amazon is selected in Client Settings.
Shipping Weight and Dimensions	By default, no weights and dimensions are pulled because weights and dimensions are often entered incorrectly (typically, higher) on Amazon. To get weights and dimensions, select Enable update weights and dimensions from Amazon in Client Settings.
Product Weight and Dimensions	By default, no weights and dimensions are pulled because weights and dimensions are often entered incorrectly (typically higher) on Amazon. To get weights and dimensions, select Enable update weights and dimensions from Amazon in Client Settings.
Amazon Product Attributes - The product information on the More Details tab when creating the product in Seller Central	If Enable Amazon Product Attributes is selected in Client Settings.

***Overwriting Product Information from Amazon** - By default, information that is already in SellerCloud is not overwritten when getting info from Amazon. To overwrite info, select **Enable Override product info when getting info from Amazon** in the Client Settings.

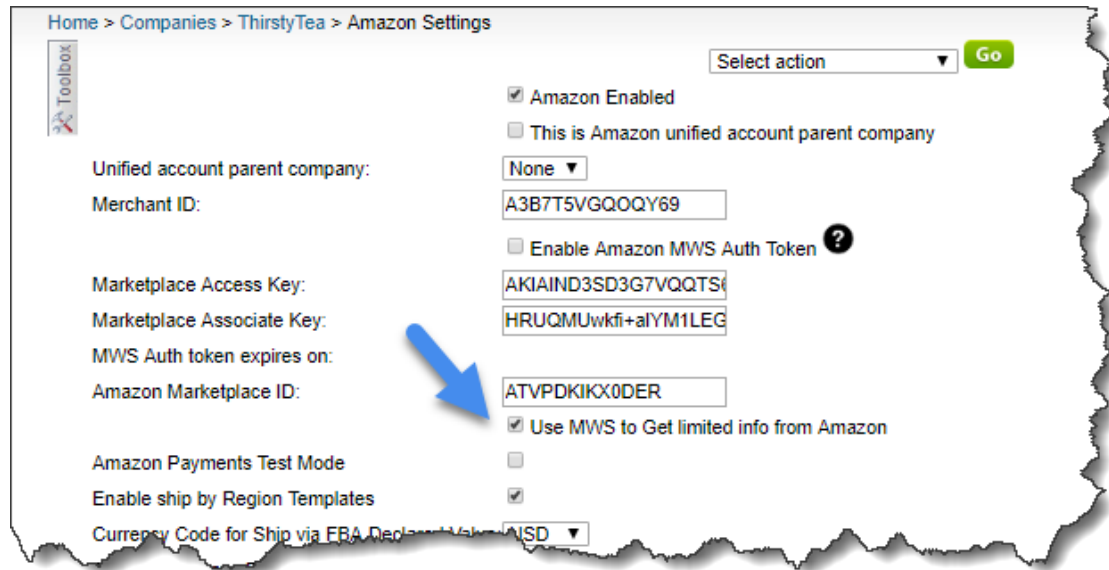
Get Info From Amazon

- 1 First, you need Product Search Access credentials in SellerCloud. Typically, this is configured during your initial setup.
 - 2 Next, the product must have the ASIN from which you want to "get info" on the Amazon Properties page.
 - 3 On the product's Amazon Properties page, select **Get Info From Amazon** from the Action menu > **GO**.
 - 4 From the Manage Inventory page, select the products, then select **Get Info From Amazon** from the Action menu > **GO**.
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Get Limited Info From Amazon MWS

To enable this feature:

- 1 Under the company integrated with Amazon, go to Settings > Toolbox > Amazon > General Settings > select **Use MWS to Get limited info from Amazon**.



Home > Companies > ThirstyTea > Amazon Settings

Select action Go

☒ Amazon Enabled

☐ This is Amazon unified account parent company

Unified account parent company: None

Merchant ID: A3B7T5VGQOQY69

☐ Enable Amazon MWS Auth Token ?

Marketplace Access Key: AKIAIND3SD3G7VQQTS

Marketplace Associate Key: HRUQMUwkfi+aYM1LEG

MWS Auth token expires on: ATVPDKIKX0DER

Amazon Marketplace ID: ATVPDKIKX0DER

☒ Use MWS to Get limited info from Amazon

☐ Amazon Payments Test Mode

☒ Enable ship by Region Templates

Currency Code for Ship via FBA: USD

This action will bring in less information than AWS, but will import the following:

- ASIN
- Title
- Dimensions and weights
- Manufacturer
- Brand
- Manufacturer SKU

This action will **not** import:

- Any descriptions
- Images
- Bullet points