

Shopify Store Integration Overview

Integration workflow

Integrating your Shopify store with Sellercloud comprises 3 short procedures explained in this topic:

- 1 Configure the API to connect to your Shopify store.
 - 2 **Required before going live:** If you have listings on Shopify, import them into Sellercloud.
 - 3 Set the defaults and enable automatic controls.
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Configuring the API to connect to your Shopify store

- 1 Click Company Settings > Toolbox > Website > **General**.
- 2 In the **Store Type** dropdown field, select "Shopify." You will return to this page later to [set the defaults and controls \(https://help.sellercloud.com/article/2Njv6Qy6ou-shopify-store-integration-overview#setting_the_defaults_and_automatic_controls\)](https://help.sellercloud.com/article/2Njv6Qy6ou-shopify-store-integration-overview#setting_the_defaults_and_automatic_controls).

Website General Settings

Select Action

Store Type:

Website Safety Qty:

Website Default Qty:

Website Order View URL: example: http://website.com/orders/order_detail.php?orderid={0}

Website Product View URL: example: <http://website.com/product.php?productid={0}>

URL Value Type:

Default Inventory Max Qty:

Allow Inventory Upload

Allow Price Upload

Allow New Product Upload

Allow Order Download

Allow Download Shipped Orders

Allow Tracking Upload

Allow Unpaid Orders

Allow Partial Paid Orders

Enable Order Download Limit

Order Download Limit Date:

Store is Enterprise

(<https://files.helpdocs.io/RFw6fNxlzH/articles/2Njv6Qy6ou/1559054658000/shopify-store-type.png>).

- 3 Reopen Toolbox > Website > **SellerCloud Integrated Website > Shopify General**. (This Toolbox item only appears if you selected an integrated website (e.g., Shopify) in Step #2.)

Shopify Settings

Select Action

Website URL:

Client Token:

API Verification Key:

Order Commission: %

Order Commission Fixed Amount:

Enable fraud check

Fraud check: Use Shopify recommendations

Notify Customer For Tracking

Mark POS orders as fully shipped

Use smart collections

Do not send images to Shopify

Enable Shopify Locations

- 4 Copy the unique Shopify website URL from your Shopify admin portal's Domains page, and enter it into the **Website URL** field. Do **NOT** enter the suffix ".myshopify.com" - it is already provided after the field.
- 5 Ensure that **Enable Shopify Locations** is checked > **Save**.
- 6 Click Action Menu > **Get Token** > **Go**.

- 7 *Optional:* Select **Enable Fraud Check** to pull in Shopify's order [Risk Analysis](https://help.shopify.com/manual/orders/risk-analysis-and-chargebacks) and place flagged orders on hold. Creating a [saved search](https://help.sellercloud.com/article/kZV90cUUX5-saved-searches) is recommended for such orders; showing these orders on your dashboard lets you easily monitor and manage these orders.
 - 8 Click **Save**.
 - 9 Concerning [Shopify locations](https://help.shopify.com/en/manual/locations), proceed as follows:
 - 1 If you have Shopify locations - [Map them to your Sellercloud warehouses](https://help.sellercloud.com/article/gryqs09sgd-mapping-shopify-locations-to-warehouses-in-seller-cloud)
 - 2 If you do not have Shopify locations - [Learn more here](https://help.sellercloud.com/article/6ks4xr9v5u-shopify-locations) and then [create them in Shopify \(following their instructions\)](https://help.shopify.com/en/manual/locations).
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Import Shopify listings to Sellercloud

Before going live! If you have products on Shopify, you must *import these listings into Sellercloud*. Why? Shopify's *WebsiteProductIDVariantID* must be applied to a product in Sellercloud in order for it to sync the inventory and price with Shopify. (When posting a new product, Sellercloud will make an API call for the "Variant ID.")

- 1 Click Toolbox > Website > SellerCloud Integrated Website > **Shopify General**.
- 2 Click Action Menu > **Download Listings > Go**.

ThirstyTea > Shopify Settings

Download Listings ▾ **Go**

Website URL: teatime-5-myshopify.com

Client Token:

API Verification Key:

Order Commission: 2.5 %

Order Commission Fixed Amount: 0

Enable fraud check

Fraud check: Use Shopify recommendations

Notify Customer For Tracking

Mark POS orders as fully shipped

Use smart collections

Do not send images to Shopify

Enable Shopify Locations

Save

(<https://files.helpdocs.io/RFW6fNxIzH/articles/2Njv6Qy6ou/1558721332819/shopify-general-download-listings.png>)

- 3 Select a date range when the products were created on Shopify > **Download Listings**.

This produces a queued job that exports a file of all current Shopify listings with their variant IDs. Click on the job number to open the Job Details page where you monitor the job and ensure its successful completion.

ThirstyTea > Shopify Settings > Download Listings

From: 5/24/2018

To: 5/24/2019

Download Listings

ThirstyTea > Shopify Settings > Download Listings

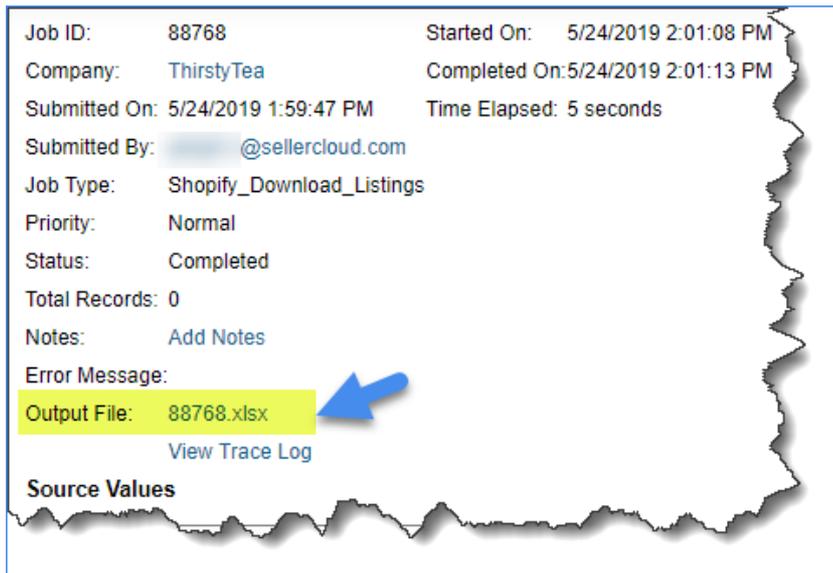
i Your request has been scheduled. Job # 88768. [Click here To monitor Schedule](#)
There are 0 job(s) already in the queue.

From: 5/24/2018

To: 5/24/2019

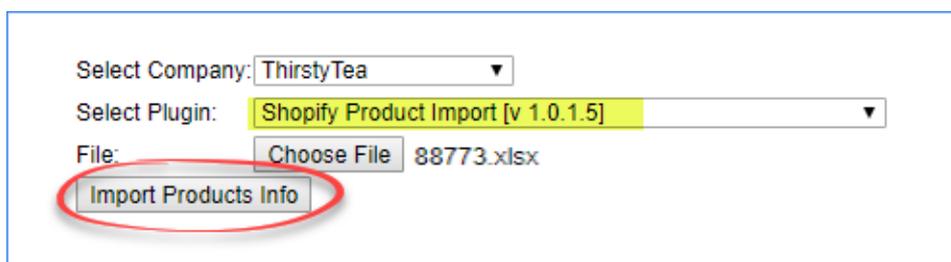
Download Listings

- 4 When the job is done, click the .xlsx file on the Job Details page to download it to your device.



- 5 In Sellercloud, click Inventory > **Import Product Info**.
- 6 In the **Select Plugin** field > choose Shopify Product Import, then click **Choose File** to find and select the downloaded file of Shopify listings.

If you do not see the Shopify Product Import plugin, ask [Sellercloud Support](https://help.sellercloud.com/article/be0hc5h280-seller-cloud-support) (<https://help.sellercloud.com/article/be0hc5h280-seller-cloud-support>) to place it on your server.



(<https://files.helpdocs.io/Rfw6fNxlzH/articles/2Njv6Qy6ou/1558725944602/shopify-product-import-plugi.png>)

- 7 Click **Import Products Info**.
This creates a queued job; click on the job number to monitor it for successful completion.

Setting the defaults and automatic controls

- 1 Click Toolbox > Website > **General** > choose the settings as follows:

Website General Settings

Select Action **Go**

Store Type: **Shopify**

Website Safety Qty: 0

Website Default Qty: 0

Website Order View URL: teatime-5.myshopify.com example: http://website.com/orders/order_detail.php?orderid={0}

Website Product View URL: example: http://website.com/product.php?productid={0}

URL Value Type: ProductID

Default Inventory Max Qty: 2

Allow Inventory Upload

Allow Price Upload

Allow New Product Upload

Allow Order Download

Allow Download Shipped Orders

Allow Tracking Upload

Allow Unpaid Orders

Allow Partial Paid Orders

Enable Order Download Limit

Order Download Limit Date: 11/25/2016

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Save

(<https://files.helpdocs.io/Rfw6fNxlzH/articles/2Njv6Qy6ou/1580847352248/shopify-store-type.png>).

- If desired: Set a default **Website Safety Qty**. [Learn more](https://help.sellercloud.com/article/kg512lx1z9-definitions#safety_quantity) (https://help.sellercloud.com/article/kg512lx1z9-definitions#safety_quantity) about safety quantity.
- If applicable: Set a **Website Default Qty** for replenishable products. [Learn more](https://help.sellercloud.com/article/kg512lx1z9-definitions#replenishable) (<https://help.sellercloud.com/article/kg512lx1z9-definitions#replenishable>) about replenishable products.
- **Enable Order Download Limit** - If there are existing shipped orders in Shopify, select this setting, and then to prevent orders before that date from downloading into Sellercloud, choose an **Order Download Limit Date**.
- Select **Allow Order Download** and **Allow Tracking Upload**.
- **Allow New Product Upload** - Select this to post new products.
- **Allow Inventory Upload** - Select when you are ready to have Sellercloud control your inventory on Shopify. *Be aware that products that are **not** Shopify-enabled will be updated with a quantity of zero!*