

TaxJar

Prerequisite: Using the TaxJar feature requires the Windows **TaxJarService**. [SellerCloud Support \(https://help.sellercloud.com/article/be0hc5h280-seller-cloud-support\)](https://help.sellercloud.com/article/be0hc5h280-seller-cloud-support) can check that this service is running on your server.

SellerCloud is integrated with [TaxJar, \(http://www.taxjar.com\)](http://www.taxjar.com) a company specializing in sales tax reporting and filing for online retailers. This API integration provides two major benefits:

- **Accurate, hassle-free tax filing** - Orders from all your sales channels will be uploaded automatically to TaxJar for accurate filing with state tax agencies nationwide.
- **Accurate P&L reporting** - Orders can be updated with the exact tax you are required to collect for every state. *Be advised that if insufficient tax was collected by the channel, the order will only be partially paid.*

It is still advisable to configure a tax rate on the [Taxes page \(https://help.sellercloud.com/article/mf8ALb8Qv1-applying-tax-to-local-orders\)](https://help.sellercloud.com/article/mf8ALb8Qv1-applying-tax-to-local-orders). This lets you see the tax amount *at the time you are creating a local order*.

Configuring TaxJar

- 1 Select **Enable Tax API Per Channel PerState** in the Client Settings.
- 2 Click Company > Toolbox > Taxes > **Taxes API**.
- 3 Enter the **TaxJar API Token**.
- 4 Enable each relevant channel.
- 5 For each individual channel, select the relevant states for which you are collecting taxes. This is required since there may be different tax collection rules for different channels.
- 6 Select the **Submit Tax via API** box to send the order data to TaxJar and pull the tax rates into SellerCloud.

- 7 Check the **Update Order Tax** box next to each channel to retrieve the correct tax rate for orders.

Orders are uploaded in scheduled intervals based on when your server's TaxJarService runs.

Updating order tax amounts from API

Tax changes are saved to the Tax API Mismatch page, where you can either update the order's tax or dismiss the tax change:

- 1 Click Orders > Order Reports > **API Tax Mismatch**. The grid lists the orders with the tax changes:



The screenshot shows a table with columns: Order #, Order Date, Order Source, Order Total, State, Tax Amount, and Tax Amount (API). There are two rows of data. The first row has Order # 4144983, Order Date 04/08/2016 03:22 AM, Order Source Bonanza, Order Total \$8.50, State TX, Tax Amount \$0.50, and Tax Amount (API) \$0.66. The second row has Order # 4145709, Order Date 04/07/2016 09:38 PM, Order Source Buy, Order Total \$6.57, State TN, Tax Amount \$0.58, and Tax Amount (API) \$0.00. The table is part of a web interface with a 'Select Action' dropdown and a 'Go' button at the top right. Navigation controls and 'Page size: 100' are visible at the top left of the table area. The text '56 items in 1 pages' is at the top right of the table area.

<input type="checkbox"/>	Order #	Order Date	Order Source	Order Total	State	Tax Amount	Tax Amount (API)
<input type="checkbox"/>	4144983	04/08/2016 03:22 AM	Bonanza	\$8.50	TX	\$0.50	\$0.66
<input type="checkbox"/>	4145709	04/07/2016 09:38 PM	Buy	\$6.57	TN	\$0.58	\$0.00

- 2 Select the order > click Action Menu > choose either **Update Tax on Order** or **Dismiss Selected**. The order will disappear from the grid and the following occurs:
 - 1 A note is created in an updated order
 - 2 Profit and Loss will update immediately on the order's P&L tab
 - 3 Reports will update after the P&L service runs (daily - approx. 2AM EST)

Regardless of whether you update the order with the tax amount from TaxJar, the tax amount will appear in a separate **API Tax** column on the **Tax Collected by Transaction** report in the grid and the Excel download (as shown below).

Note: The Client Setting **Enable Tax API Per Channel PerState** must be selected for this column to appear!

Transaction	Transaction Order #	Order Date	Channel	City	County	State	Zip	SubTotal	Shipping	Discount	Grand Tot	Non-Taxable	Taxable	Tax Rate	Tax Collected	API Tax	Paid by Channel
Debit	02/23/2011 5020887	02/23/2011	Local_Stor	Lakewood	Ocean	NJ	08701	120	0	0	127.95	0	120	7%	7.95	7.95	0
Debit	03/07/2011 5020923	03/07/2011	Local_Stor	Lakewood	Ocean	NJ	08701	53.99	0	53.99	3.58	0	0	0%	3.58	3.58	0
Debit	03/07/2011 5020921	03/07/2011	Local_Stor	Lakewood	Ocean	NJ	08701	53.99	0	53.99	3.58	0	0	0%	3.58	3.58	0
Debit	03/06/2011 5020909	02/26/2011	Local_Stor	Lakewood	Ocean	NJ	08701	5	0	0	5.33	0	0	5%	0.33	0.33	0
Debit	01/02/2011 5018282	01/02/2011	Local_Stor		NA	NA		0	0	0	0	0	0	0%	0	0	0
Debit	01/03/2011 5014136	11/24/2011	Local_Stor	7539060	Lakewood	Ocean	NJ	08701	25	0	25	0	0	0%	0	0	0

(<https://files.helpdocs.io/Rfw6fNxIzH/articles/Bx8Z4EUUZW/1558534018383/taxjar-api-tax-colum.png>)

