



What's Included In My Enterprise Premium Subscription?

Custom Training (Included Per Year)



2 full days
on-site training



4 custom
(60 minutes)
virtual webinars



unlimited
access to Progress
Learning's Live Webinars

Dedicated Customer Support Team

As an enterprise premium customer, **your support tickets will be escalated** and handled by a separate division within our customer support team. Rest assured that all of your Progress Learning needs will be handled in a timely and professional manner by our top notch customer support team.

Dedicated Enterprise Customer Success Manager

Your dedicated enterprise customer success **manager will be your main point of contact** during your time with Progress Learning. They will help you understand and use Progress Learning effectively, supporting you every step of the way. You can expect the following from your enterprise customer success manager

- Identifying district goals/needs
- Implementation of Progress Learning
- Analyzing data
- Conduct custom training
- Yearly account review
- Custom usage reports
- Monthly check-ins
- Provide renewal quotes
- School level support
- Onboarding

We look forward to supporting you and continuing our successful partnership.