shopVOX MCP: what each API tier allows

The MCP server connects shopVOX to Claude and ChatGPT. The API tiers apply to the **New Pro** plan only. **Free** gives 10 of 33 tools, and you can mostly create new records. **Advanced** gives all 33 tools, and nothing else needs a manual switch.

HOW TO TURN IT ON

1. Your account is on the **New Pro** plan.
2. shopVOX turns on the **API Settings** feature for your account. You then see the **Settings > API** page, which is available to admins.
3. An admin selects **Free** or **Advanced** on that page. Advanced turns on everything it needs automatically.

FREE

10 of 33 tools

100,000 calls a month.

Then the API stops. No warning email. No charge.

ADVANCED

33 of 33 tools

500,000 calls a month.

Then an email only. The API does not stop. $99/month per organization.

WHAT YOU CAN ASK THE AI TO DO

TASK	FREE	ADVANCED
Check the connection	Yes	Yes
Find a customer	Max. 5 results	Yes
Create a company, a contact or a note	Yes	Yes
Read the notes on a record	Yes	Yes
Create an order, a payment or a job	Yes	Yes
Create a sales lead	Limited	Yes
Edit or delete a company, a contact, a note or a sales lead	No	Yes
Edit an order	No	Yes
Find and read orders, invoices and quotes	No	Yes
Get a customer overview with order and invoice history	No	Yes
Count orders and calculate their total value	No	Yes
List payments	No	Yes
Search sales leads	No	Yes
Get the job status and move a job to the next step	No	Yes

Max. 5 results: on Free, a customer search returns up to 5 matches. **Limited:** on Free, the AI can create a sales lead but cannot look up pipelines, edit or delete the lead, or search existing leads, so the pipeline ID has to be supplied to it.

All 33 tools, side by side

Free includes 10 of the 33 tools. Advanced includes all of them.

TOOL	WHAT IT DOES	FREE	ADVANCED
CONNECTION			
`get_connection_status`	Check the connection and see which features are on	Yes	Yes
CUSTOMERS AND CONTACTS			
`search_customers`	Find a customer by company name	Max. 5 results	Yes
`get_customer_context`	Customer overview with contacts and order history	No	Yes
`create_company`	Create a company	Yes	Yes
`update_company`	Edit a company	No	Yes
`delete_company`	Delete (deactivate) a company	No	Yes
`create_contact`	Add a contact to a company	Yes	Yes
`update_contact`	Edit a contact	No	Yes
`delete_contact`	Delete (deactivate) a contact	No	Yes
SALES LEADS			
`create_sales_lead`	Create a sales lead	Limited	Yes
`search_sales_leads`	Find sales leads and see the pipeline	No	Yes
`update_sales_lead`	Edit a lead or move it to another stage	No	Yes
`delete_sales_lead`	Delete a sales lead	No	Yes
QUOTES			
`search_quotes`	Find quotes by title or number	No	Yes
`get_quote`	Read one quote in full	No	Yes
SALES ORDERS			
`create_sales_order`	Create an order with simple line items	Yes	Yes
`update_sales_order`	Edit an order's title, dates, PO number or contact	No	Yes
`search_orders`	Find orders by title, number or order date	No	Yes
`get_order`	Read one order in full	No	Yes
`count_orders`	Count orders and calculate their total value for a date range	No	Yes
INVOICES AND PAYMENTS			
`search_invoices`	Find invoices by title or number	No	Yes
`get_invoice`	Read one invoice in full, with its balance	No	Yes
`create_payment`	Record a payment you have already received	Yes	Yes
`list_payments`	Look up a payment by its number	No	Yes
JOBS			
`create_job`	Create a production job	Yes	Yes
`get_job_status`	See where the jobs on an order, invoice or quote stand	No	Yes
`start_job_step`	Start the current job step	No	Yes
`stop_job_step`	Pause the current job step	No	Yes
`complete_job_step`	Finish the current step and move the job to the next one	No	Yes
NOTES			
`create_note`	Add a note to a record	Yes	Yes
`list_notes`	Read the notes on a record	Yes	Yes
`update_note`	Edit a note	No	Yes
`delete_note`	Delete a note	No	Yes

See page 1 for what Max. 5 results and Limited mean. Tool availability can vary by account.