

# METER Group, Inc. Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT<sup>®</sup> Version 2.5)

**Name of Product/Version:** Zentra Cloud

**Report Date:** Aug 13, 2024

**Product Description:** Web software for data logger management, time series data collection, and data graphing.

**Contact Information:** support.environment@metergroup.com

**Notes:**

**Evaluation Methods Used:** Accessibility Insights for Web extension with comprehensive manual and automated assessment of WCAG 2.1 compliance.

<https://accessibilityinsights.io/docs/web/overview/>

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supported	
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports	
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	
<a href="#">1.4.2 Audio Control</a> (Level A)	Supports	
<a href="#">2.1.1 Keyboard</a> (Level A)	Supports	
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Supports	
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Supports	
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	
<a href="#">2.4.3 Focus Order</a> (Level A)	Does not Support	
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	
<a href="#">3.2.2 On Input</a> (Level A)	Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Does not Support	
<a href="#">1.4.4 Resize text</a> (Level AA)	Does not Support	
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	

## Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not Applicable	
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not Applicable	
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Not Applicable	
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Not Applicable	
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	Supports	
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not Applicable	
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Partially Supports	Background color selection is not supported.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)	Supports	
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Supports	
<a href="#">2.2.3 No Timing</a> (Level AAA)	Supports	
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Supports	
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Supports	
<a href="#">2.3.2 Three Flashes</a> (Level AAA)	Supports	
<a href="#">2.4.8 Location</a> (Level AAA)	Supports	
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)	Supports	
<a href="#">2.4.10 Section Headings</a> (Level AAA)	Supports	
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	Does not Support	
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Partially Supports	Contains some established scientific abbreviations.
<a href="#">3.1.5 Reading Level</a> (Level AAA)	Not Applicable	
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	Does not Support	
<a href="#">3.2.5 Change on Request</a> (Level AAA)	Supports	
<a href="#">3.3.5 Help</a> (Level AAA)	Supports	
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Supports	

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Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does not Support	
302.2 With Limited Vision	Does not Support	
302.3 Without Perception of Color	Does not Support	
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Supported	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does not Support	

## Chapter 4: [Hardware](#)

Notes: Not Applicable

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does not Support	
502.2.2 No Disruption of Accessibility Features	Does not Support	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.3.1 Object Information	Does not Support	
502.3.2 Modification of Object Information	Does not Support	
502.3.3 Row, Column, and Headers	Does not Support	
502.3.4 Values	Does not Support	
502.3.5 Modification of Values	Does not Support	
502.3.6 Label Relationships	Does not Support	
502.3.7 Hierarchical Relationships	Does not Support	
502.3.8 Text	Does not Support	
502.3.9 Modification of Text	Does not Support	
502.3.10 List of Actions	Does not Support	
502.3.11 Actions on Objects	Does not Support	
502.3.12 Focus Cursor	Does not Support	
502.3.13 Modification of Focus Cursor	Does not Support	
502.3.14 Event Notification	Does not Support	
502.4 Platform Accessibility Features	Does not Support	
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does not Support	
503.3 Alternative User Interfaces	Does not Support	
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does not Support	
504.2.2 PDF Export	Does not Support	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Supported	
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supported	
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Supported	
603.3 Accommodation of Communication Needs	Not Supported	