

AI Fecal

Flag a Result or Request Parasitology Review



AI Fecal Results

We continuously strive to improve our platform. Customer feedback is essential for us to create a positive user experience. For the sake of clarity, we would like to document when a customer should "Flag for AI improvement" vs "Request parasitology review". While both provide important feedback, only one will provide the customer with a response.

Flag for AI Improvement if:

1. The customer is certain an object was classified incorrectly by the algorithm and does not need confirmation from a parasitologist
 2. The customer believes the scan contains a true positive parasite and does not need confirmation from a parasitologist.
 3. The customer sees a non-validated parasite on the scan that they would like to suggest for future development.
- The customer will NOT receive an active response, but the Product Management team will use these results for improving the algorithm
 - A customer is welcome to flag an "other" species as well; we would ask that they include the species in the notes if possible

Request a Parasitology Review

1. The customer believes an object was classified incorrectly by the algorithm and would like confirmation from a parasitologist (suspect false positive).
2. The customer believes the scan contains a true parasite that the algorithm did not classify and would like confirmation from a parasitologist (suspect false negative). In this case, the technical support team will reach out to the customer to request more information regarding sample preparation and ask for any images of the parasite the customer may have.

Other Species

- Please note the application has not been validated for exotic species. Please review the whole slide image if choosing to use the application.

