



Making a student profile

The first step you'll need to do to register i to make a student profile. We will ask a few questions to best place your child for their demo.

Child's Information			
With this information we can provide a be- plan for your child. To protect you and your children's privacy, will not be disclosed.		Æ	
Nick Name			
Your child will be called this in-class name d privacy reasons, do not use his/her full name your child is aware that she/he will use this "it the class. Gender	. Please mak	e sure	
Age		+	Listopino
Please remember currently we only teach chi Is your main home language Mandarin	water Street	-12!	Listening and Speaking
Please choose		~	
Main home language is not Mandarin Main home language is Mandarin Ch			
			Reading and



Making a student profile, continued....

If you select "Main Home Language is no Mandarin", we will determine whether to place your child in a beginner demo or a placement demo.

The starred option will place your child in a beginner demo. This will show as "Level 0"

The other choices will assign your child to a <u>placement demo</u>. This will show as "Level 1"

Child's Information

Chinese communication skills

Never learned

Beginning level, can answer simple questions using words/phrases

Intermediate or higher level, can have daily conversations

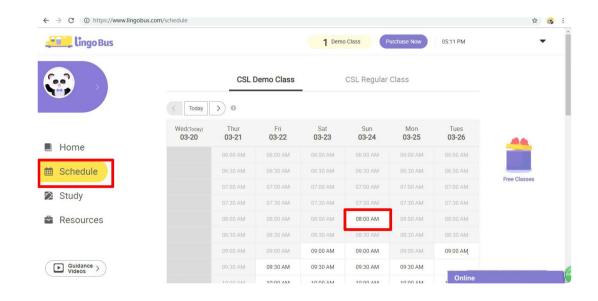
Back

Next



Scheduling a Demo Lesson

- ▶You will have one free demo per account.
- ▶If you have more than one child, you may purchase a demo for \$4.99
- ► Make sure that "CSL Demo" (or "CH Demo") is selected at the top of the screen.



Preparing for a demo

- As soon as you book the demo, make sure to:
- Download the app for your PC or Mac from the download center:

https://www.lingobus.com/appdownload/

- (or the app store if you have an iPad)
- Set a reminder for the class time
- Take class from a quiet location and use a wired internet connection





Lingo BusThe gift of Chinese language

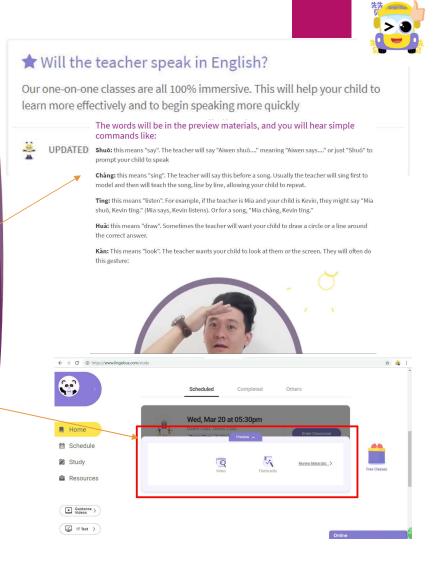
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Before the Lesson

- Read about the immersion techniques used in class:
- ▶ (Look in the FAQ section for this article: "Will the teacher speak in English?")
- Watch the preview materials with your child:
- (they are under the lesson on the home page)
- NOTE: Placement demos will not have preview materials.

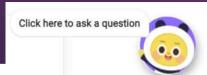


During class

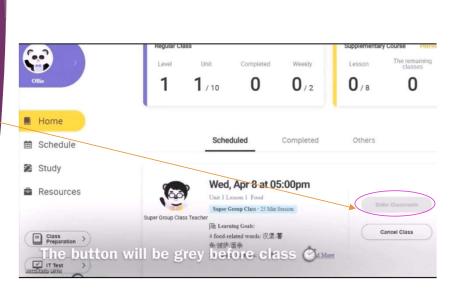
- Help your child to enter the classroom early so that you can get comfortable.
- Make sure you are using a wired internet connection or sitting close to a router and do not have other apps running in the background.
- You may enter 30 minutes in advance to test your equipment. There is a small settings icon at the bottom of the student screen. Click to open and test your camera and sound.
- ▶ If the "enter class" button is grey, please **refresh the** screen.
- ▶ For other technical problems/questions, please go to:

https://support.lingobus.com/l/en

Or click on the chat button









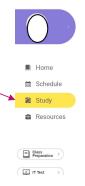


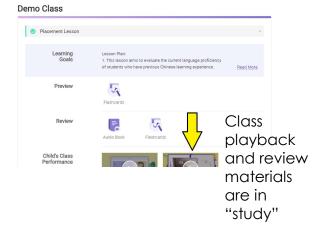
After class

- ▶You will receive an email with feedback from the demo teacher.
- ▶You may reply to the email with questions you might have about classes, making a purchase, etc.
- ▶Your child's class playback will be available for you to watch 12 hours after class.
- ▶Take a peek through the Resources tab
- ▶You can click on the chat button to contact your child's learning advisor with questions about the class, teachers, or curriculum.



► Here is a link to some Frequently-Asked Questions (and their answers): https://support.lingobus.com/l/en

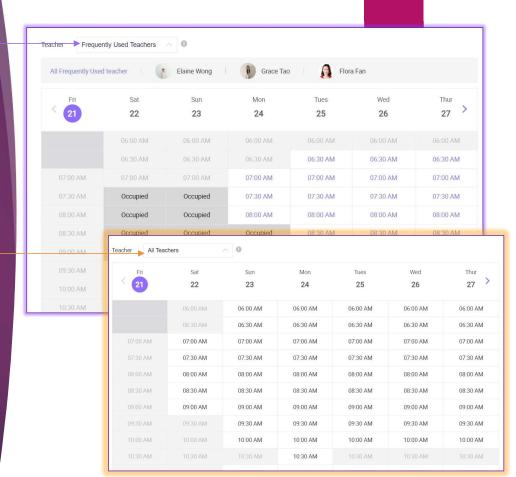






Choosing teachers

- After you have had two (or more) teachers at your child's current level, you will see a section called "Frequently Used Teachers". This will show you schedules for the teachers you have used, or you can opt to choose from "All Teachers".
- We highly recommend alternating between 2-3 (or more teachers) to expose your child to different teaching styles and to give yourself more scheduling flexibility. Sometimes teachers change schedules, take vacations, or take maternity/paternity leave. We do not want your child to suddenly be without a favorite teacher.
- If your child **changes levels**, their favorite teacher may no longer be available. This would happen if the teacher on their list does not teach the new level. If this happens, once your child has taken 2 (or more) teachers at the new level, they will have frequently used teachers again.



If your student took a placement demo....

- Please contact us at service@lingobus.com or through the chat button and we can discuss the best placement for your child. We will match him/her to the most appropriate level in our curriculum.
- Our goal is to place your child at a level where they can **feel comfortable** speaking in full sentences and express themselves well. The goal is not simply to memorize the vocabulary, but to be able to **converse naturally and comfortably**. Teachers will extend the lesson, when appropriate, to provide extra challenges.

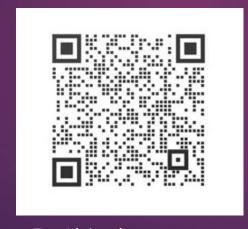


- For any other questions, feel free to contact us in the chat box. We can connect you to your child's learning advisor, who can help answer any questions you may have!
- We also have a Frequently-Asked Question section with many tutorials and troubleshooting guides.

https://support.lingobus.com/I/en

If you prefer to use WeChat, you can contact us there as well

Other questions?



For Listening & Speaking Students



For Reading & Writing Students