



Welcome!

Lingo Bus

HOW TO GET STARTED

Making a student profile

The first step you'll need to do to register is to make a student profile. We will ask a few questions to best place your child for their demo.

Child's Information

With this information we can provide a better tailored study plan for your child.

To protect you and your children's privacy, this information will not be disclosed.

Nick Name

Your child will be called this in-class name during class. For privacy reasons, do not use his/her full name. Please make sure your child is aware that she/he will use this "in-class name" during the class.

Gender

Age

-

+

Please remember currently we only teach children ages 5-12!

Is your main home language Mandarin Chinese?

Please choose

Main home language is not Mandarin Chinese

Main home language is Mandarin Chinese

Listening and Speaking

Reading and Writing





Making a student profile, continued....

If you select “Main Home Language is not Mandarin”, we will determine whether to place your child in a beginner demo or a placement demo.

The starred option will place your child in a **beginner demo**. This will show as “Level 0” when you schedule a demo.

The other choices will assign your child to a **placement demo**. This will show as “Level 1” when you schedule a demo.

Child's Information

Chinese communication skills

- ☒ Never learned
- ☐ Beginning level, can answer simple questions using words/phrases
- ☐ Intermediate or higher level, can have daily conversations

BackNext





Scheduling a Demo Lesson

- ▶ You will have one free demo per account.
- ▶ If you have more than one child, you may purchase a demo for \$4.99
- ▶ Make sure that “CSL Demo” (or “CH Demo”) is selected at the top of the screen.

https://www.lingobus.com/schedule

1 Demo Class Purchase Now 05:11 PM

CSL Demo Class CSL Regular Class

Today

Wed(Today) 03-20	Thur 03-21	Fri 03-22	Sat 03-23	Sun 03-24	Mon 03-25	Tues 03-26
	06:00 AM	06:00 AM	06:00 AM	06:00 AM	06:00 AM	06:00 AM
	06:30 AM	06:30 AM	06:30 AM	06:30 AM	06:30 AM	06:30 AM
	07:00 AM	07:00 AM	07:00 AM	07:00 AM	07:00 AM	07:00 AM
	07:30 AM	07:30 AM	07:30 AM	07:30 AM	07:30 AM	07:30 AM
	08:00 AM	08:00 AM	08:00 AM	08:00 AM	08:00 AM	08:00 AM
	08:30 AM	08:30 AM	08:30 AM	08:30 AM	08:30 AM	08:30 AM
	09:00 AM	09:00 AM	09:00 AM	09:00 AM	09:00 AM	09:00 AM
	09:30 AM	09:30 AM	09:30 AM	09:30 AM	09:30 AM	09:30 AM
	10:00 AM	10:00 AM	10:00 AM	10:00 AM	10:00 AM	10:00 AM

Free Classes

Online

Preparing for a demo

► As soon as you book the demo, make sure to:

► Download the app for your PC or Mac from the download center:

<https://www.lingobus.com/app-download/>

(or the app store if you have an iPad)

► Set a reminder for the class time

► Take class from a quiet location and use a wired internet connection

► Note: you cannot take class from a phone:

<https://support.lingobus.com/l/en/article/yhq58sdt4c-what-hardware-electronics-can-i-use-for-class>



Lingo Bus

The gift of Chinese language

★★★★☆ 13

OPEN



Before the Lesson

- ▶ Read about the immersion techniques used in class:
<https://support.lingobus.com/l/en/article/ghsppx3x9j-will-the-teacher-speak-english>
- ▶ Watch the preview materials with your child:
- ▶ (they are under the lesson on the home page)
- ▶ NOTE: Placement demos will not have preview materials.

★ Will the teacher speak in English?

Our one-on-one classes are all 100% immersive. This will help your child to learn more effectively and to begin speaking more quickly

The words will be in the preview materials, and you will hear simple commands like:

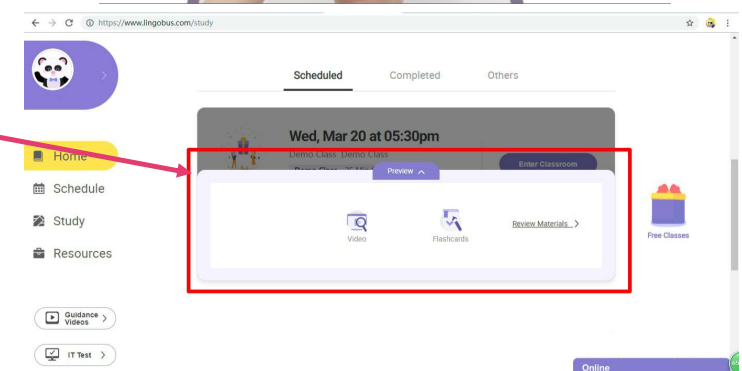
Shuō: this means "say". The teacher will say "Aīwen shuō...." meaning "Aīwen says...." or just "Shuō" to prompt your child to speak

Chàng: this means "sing". The teacher will say this before a song. Usually the teacher will sing first to model and then will teach the song, line by line, allowing your child to repeat.

Tīng: this means "listen". For example, if the teacher is Mia and your child is Kevin, they might say "Mia shuō, Kevin tīng." (Mia says, Kevin listens). Or for a song, "Mia chàng, Kevin tīng."

Huà: this means "draw". Sometimes the teacher will want your child to draw a circle or a line around the correct answer.

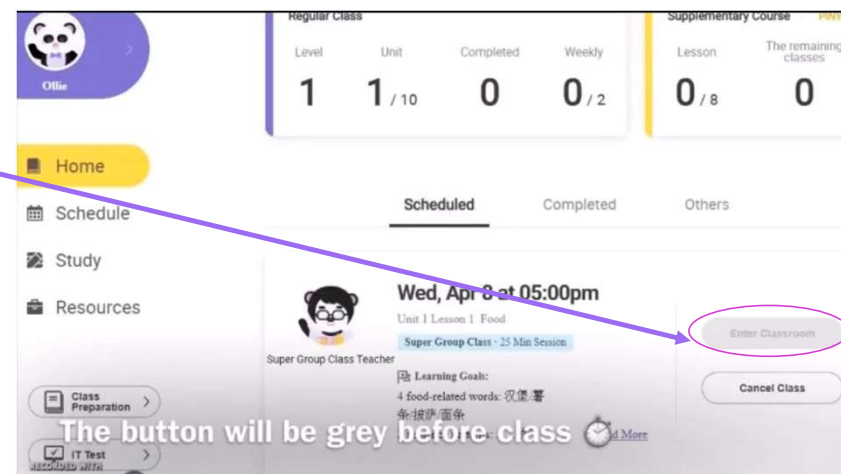
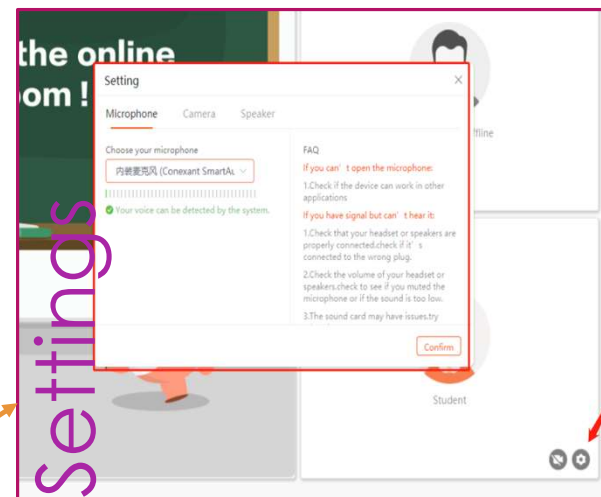
Kàn: This means "look". The teacher wants your child to look at them or the screen. They will often do this gesture:



During class

- ▶ Help your child to enter the classroom early so that you can get comfortable.
 - ▶ Make sure you are using a **wired internet connection** or sitting close to a router and do not have other apps running in the background.
 - ▶ You may enter 30 minutes in advance to test your equipment. There is a small settings icon at the bottom of the student screen. Click to open and test your camera and sound.
 - ▶ If the “enter class” button is grey, please **refresh the screen**.
 - ▶ For other technical problems/questions, please go to:
<https://support.lingobus.com/l/en>
- Or click on the chat button

Click here to ask a question



The button will be grey before class

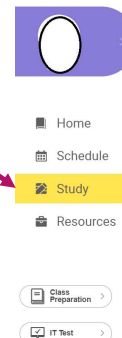




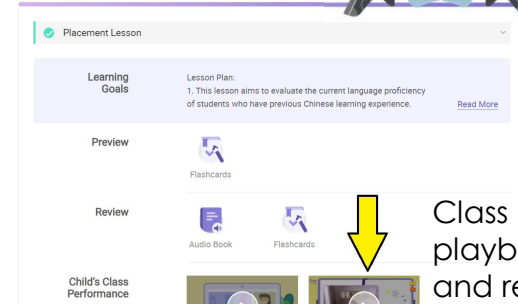
After class

- ▶ You will receive an email with feedback from the demo teacher.
- ▶ You may reply to the email with questions you might have about classes, making a purchase, etc.
- ▶ Your child's class playback will be available for you to watch 12 hours after class.
- ▶ Take a peek through the Resources tab
- ▶ You can click on the chat button to contact your child's learning advisor with questions about the class, teachers, or curriculum.

Click here to ask a question



Demo Class



Class playback and review materials are in "study"

- ▶ Here is a link to some Frequently-Asked Questions (and their answers) : <https://support.lingobus.com/l/en>




Choosing teachers

► After your child has had two (or more) teachers at their current level, you will see a section called “**Frequently Used Teachers**”. This will show you schedules for the teachers you have used, or you can opt to choose from “All Teachers”.

► We highly recommend **alternating between 2-3** (or more teachers) to expose your child to different teaching styles and to give yourself more **scheduling flexibility**. Sometimes teachers change schedules, take vacations, or take maternity/paternity leave. We do not want your child to suddenly be without a favorite teacher.

► If your child **changes levels**, their favorite teacher may no longer be available. This would happen if the teacher on their list does not teach the new level. If this happens, once your child has taken 2 (or more) teachers at the new level, they will have frequently used teachers again.



The image displays two screenshots of a teacher selection interface. The top screenshot shows the 'Frequently Used Teachers' section, and the bottom screenshot shows the 'All Teachers' section. Both sections feature a weekly schedule grid from Friday (21) to Thursday (27).

Frequently Used Teachers Section:

- Teacher: Frequently Used Teachers (dropdown menu)
- Teachers: Elaine Wong, Grace Tao, Flora Fan
- Grid shows schedules for these three teachers. Some slots are marked 'Occupied'.

All Teachers Section:

- Teacher: All Teachers (dropdown menu)
- Grid shows a full schedule for all available teachers, with slots for every 30 minutes from 06:00 AM to 10:30 AM.

If your child took a placement demo....

- ▶ Your child's teacher will place them in the most appropriate level for their current skills. You should receive an email with the results within 24 hours after the class. If not, you can find the placement results in the Study tab.
- ▶ Our goal is to place your child at a level where they can **feel comfortable** speaking in full sentences and express themselves well. The goal is not simply to memorize the vocabulary, but to be able to **converse naturally and comfortably**. Teachers will extend the lesson, when appropriate, to provide extra challenges.

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The screenshot shows the 'Level 3 (v2)' page. On the left is a purple sidebar with a panda icon, a plus sign, and a right arrow. Below this are icons and labels for 'Home', 'Schedule', 'Study' (highlighted in yellow), 'Resources', and 'Reward'. The main content area has a header 'Level 3' with a blue square containing the number '3'. To the right of the header is a yellow button labeled 'View the diploma'. Below the header are two units: 'Unit 1' and 'Unit 2'. Each unit has a 'Unit Materials' button with a right arrow. At the bottom is a 'Demo Class' section with a 'Placement Results' button. Below this button is a 'Placement Lesson' entry with a green checkmark icon. A large yellow arrow points from the 'Placement Results' button to the 'Placement Lesson' entry.

		Level						
		Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7
Aligned Benchmark	YCT	YCT 1	YCT 2	YCT 3		YCT 4		
	ACTEF	Novice-Low	Novice-Mid	Novice-High Intermediate-Low		Intermediate-Low Intermediate-middle		
	CEFR	Pre-A1	A1	A2		B1		
Level Description	Level 1	Identify and master some high frequency words and phrases, develop the continuous Chinese learning skills.						
	Level 2	Understand and use simple Chinese words and sentences for basic daily communication.						
	Level 3-4	Communicate on very familiar topics using a variety of words and phrases.						
	Level 5-7	Be able to handle with a large number of communicative tasks, demonstrate the ability to narrate and describe things in detail accurately.						

Other questions?

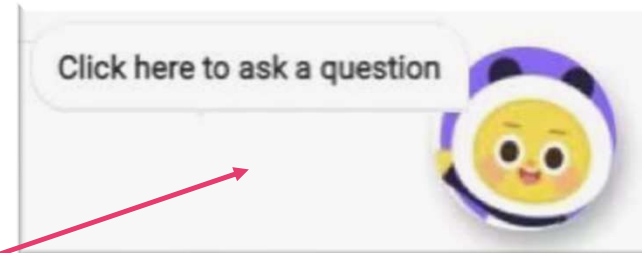
► For any other questions, you can contact your child's **learning advisor** by clicking on the **Panda icon** in the app/website once you have logged in. They will be able to reply and leave you a message if they are not currently active. It is like your personal message box.

► We also have a Frequently-Asked Question section with many tutorials and troubleshooting guides.

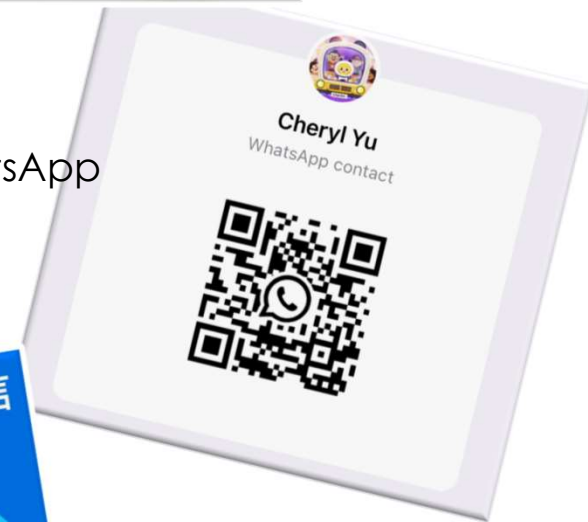
► <https://support.lingobus.com/l/en>

► For additional help in English, please contact the new parent liaison in WhatsApp.

► For additional help in Chinese, please contact the new parent liaison in WeChat.



WhatsApp



WeChat

