



2020 U.S. UPS Holiday Operations Schedule*

Holiday	Day	Date	UPS® Domestic Ground, Air & International	The UPS Store® Locations	UPS Freight® (LTL/FTL)	UPS® Forwarding (Air & Ocean)	UPS Express Critical®
New Year's Day	Wednesday	January 1, 2020	Closed	Closed	Closed ⁵	Closed	Available
Martin Luther King, Jr. Day	Monday	January 20, 2020	Open	Open	Open	Open	Available
Valentine's Day	Friday	February 14, 2020	Open	Open	Open	Open	Available
Presidents' Day	Monday	February 17, 2020	Open	Open	Open	Open	Available
Good Friday	Friday	April 10, 2020	Open	Open	Open ⁶	Open	Available
Easter	Sunday	April 12, 2020	Closed	Limited Locations ³	Closed	Closed	Available
Mother's Day	Sunday	May 10, 2020	Closed	Limited Locations ³	Closed	Closed	Available
Memorial Day	Monday	May 25, 2020	Closed	Closed	Closed ⁵	Closed	Available
Independence Day (Observed)	Friday	July 3, 2020	Open	Open	Closed ⁵	Open	Available
Independence Day	Saturday	July 4, 2020	Closed	Closed	Closed ⁵	Closed	Available
Labor Day	Monday	September 7, 2020	Closed	Closed	Closed ⁵	Closed	Available
Columbus Day	Monday	October 12, 2020	Open	Open	Open	Open	Available
Veterans Day	Wednesday	November 11, 2020	Open	Open	Open	Open	Available
Thanksgiving Day	Thursday	November 26, 2020	Closed	Closed	Closed ⁵	Closed	Available
Day after Thanksgiving	Friday	November 27, 2020	Open	Open	Closed ⁵	Open	Available
Christmas Eve	Thursday	December 24, 2020	Open ¹	Open ⁴	Closed ⁵	Open ⁷	Available
Christmas Day	Friday	December 25, 2020	Closed	Closed	Closed ⁵	Closed	Available
New Year's Eve	Thursday	December 31, 2020	Open ²	Open ⁴	Open ⁶	Open ⁸	Available
New Year's Day	Friday	January 1, 2021	Closed	Closed	Closed ⁵	Closed	Available

*The information listed on this calendar is subject to change. For more information regarding changes to UPS holiday operations or services, please visit ups.com/holidays

UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit upsexpresscritical.com.

1 Delivery of UPS® Air, international Air, UPS® Standard and UPS® Ground packages. Pickup service available only for Air and international Air packages if prearranged by Friday, Dec. 18. UPS On-Call Pickup® service and UPS® Drop Boxes are available to all customers for Air and international Air packages.

2 Delivery of UPS® Air and international Air packages only. Pickup service available only for Air and international Air packages if prearranged by Thursday, Dec. 24. UPS On-Call Pickup service and UPS® Drop Boxes are available to all customers for Air and international Air packages.

3 The UPS Store® locations may be closed. Check with your local location for specific hours of operation.

4 On Dec. 24 The UPS Store® locations may operate on a modified schedule but on Dec. 31 locations will have normal operating hours. Check local locations for specific hours of operation.

5 UPS Freight is closed. Pickups can be scheduled in advance with the local Service Center or the Urgent Services Department at (800) 644-0900. Delivery service is not available unless scheduled in advance with the Urgent Services Department at (800) 644-0900. Additional charges may apply for pickup and delivery services on major holidays. Refer to the Rules Tariff for more information on these charges.

6 UPS Freight is open with modified service. Modified service entails normal pickup and delivery operations with a modified Linehaul operation. Shipments picked up on a modified service day will require an additional day in transit and will resume normal time-in-transit on the next operating day. Visit UPS Freight at t1.upsfreight.com to view detailed holiday shipping and operations information.

7 Delivery of UPS North American Air Freight and International Air Freight shipments (including UPS SP Worldwide Express Freight® Shipments). Pickup service available only if prearranged by Friday, Dec. 18.

8 Delivery of UPS North American Air Freight and International Air Freight shipments (including UPS SP Worldwide Express Freight® Shipments). Pickup service available only if prearranged by Thursday, Dec. 24.

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