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Broker Hotline - <i>General file enquiries from submission through to settlement, requesting callbacks. Available Monday –</i>		1800 812 785	
Assessment - <i>Providing file documents.</i>			assessmentmail@anz.com
Company/Trust Apps - <i>Online Document Submission</i>			Online Document Submission
Valuations - <i>Valuation queries, password resets.</i>			resivalsupport@anz.com
Scenarios - <i>Pre-submission scenario queries.</i>			asmntScn@anz.com
Settlement/Disbursement Letters - <i>Post settlement disbursement letter requests.</i>			settlementdisbursmen@anz.com
Home Loan Verifications - <i>Post-approval, pre-settlement queries (doc prep, doc execution and doc verification).</i>			hlverifications@anz.com
ANZ eVerify - <i>Requesting e-verify texts to be re-sent, checking e-verify status.</i>			anzverifyenquiries@anz.com
Settlements - <i>Settlement queries.</i>			CSECuSe@anz.com
Refinance Bookings			NFRT@anz.com
Account Opening - <i>To open accounts in individual names. Available Monday – Friday 8am – 8pm (AEST). **Note** - an</i>		1800 317 364	
Releases - <i>To discuss discharge/variation requests.</i>		1800 603 361	releasesdava@anz.com
Construction - <i>Progress payment queries.</i>			progressdraws2@anz.com
FHOG - <i>Provide FHOG forms, general enquiries.</i>			fhogesc@anz.com
Pricing - <i>To provide pricing PDF for an existing loan to be loaded.</i>			HomeLoanInterestDiscounts@anz.com
Account Maintenance - <i>General client account maintenance and queries. Lodgement of cashback and rebate forms.</i>			ServicingAccountMaintenance@anz.com
Branch Locator - <i>Search and select branch then 'Email this Branch' to email the branch team.</i>			https://www.anz.com.au/locations/#/

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Application Supporting Documentation		1300 130 928	clopreproduction@westpac.com.au
Rework Requests		1300 130 928	clopreproduction@westpac.com.au
Reissue of Loan Documentation		1300 130 928	clopreproduction@westpac.com.au
Credit Policy and Advice	when structuring newly proposed loans (Option 1 then 4)	1300 130 928	

Escalation Requests	(Unconditional approval as finance clause/cooling off is due, Issings T&Cs, Doc check,	1300 130 928	clopreproduction@westpac.com.au
Application progress	(Option 1 then 2)	1300 130 928	
Contact an Application Assessor	(Option 1 then 2)	1300 130 928	
Settlements	(Option 1 then 1)	1300 130 928	
Post Settlements	(Option 1 then 3)	1300 130 928	
Top Up Requests	(Apply: Option 1. In Progress: Option 2)	1300 737 796	
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