Starting today you will be able to request service/support through chat in your Teams app.

New thread from Isaac

Reply from

What are the benefits of chat?

✓ **Ease of Access**
More convenient than traditional phone and email methods.

✓ **Quick Connection**
Faster access to real people for immediate assistance.

✓ **Workplace Integration**
Keep up-to-date with issue statuses right within your Teams.

✓ **Efficient Problem Resolution**
Solve issues and monitor progress in real-time.

✓ **Uninterrupted Productivity**
Address support needs without the disruption of prolonged phone calls.

How to get started?

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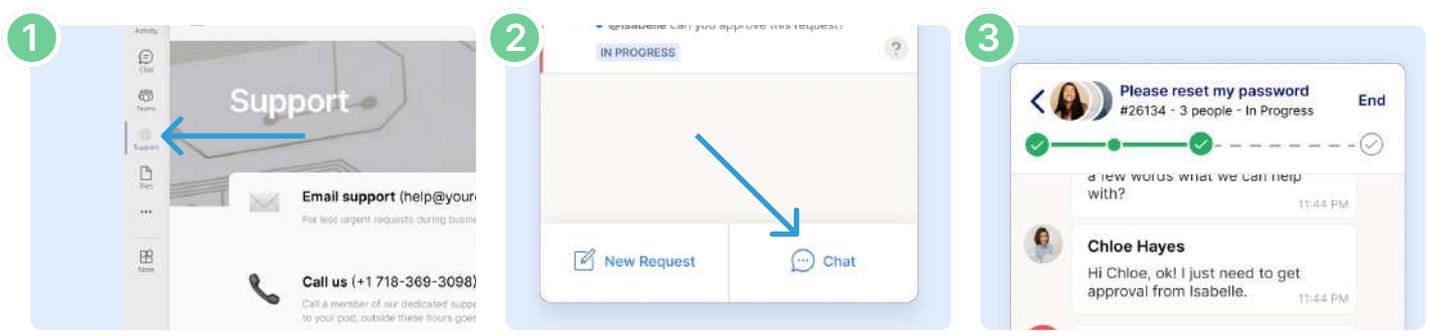
Open up the Teams app and on the left-hand side click on the Company icon.

Simply start a "New Chat" to quickly get live support.

From there, you can track updates and responses in real-time all within Teams.

Thats it!

You can also Click Here for a video tutorial!

Need assistance? We're only a chat away!