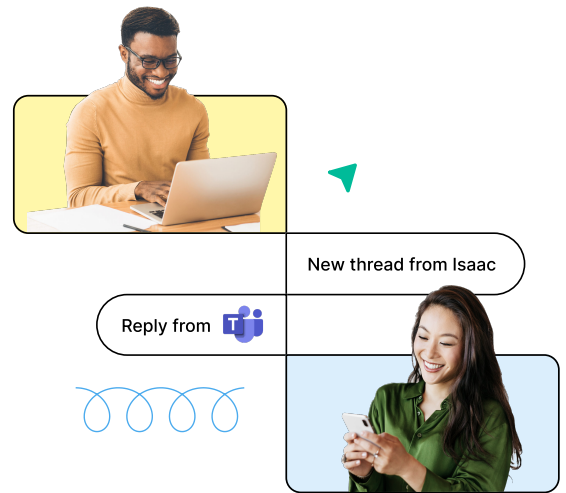


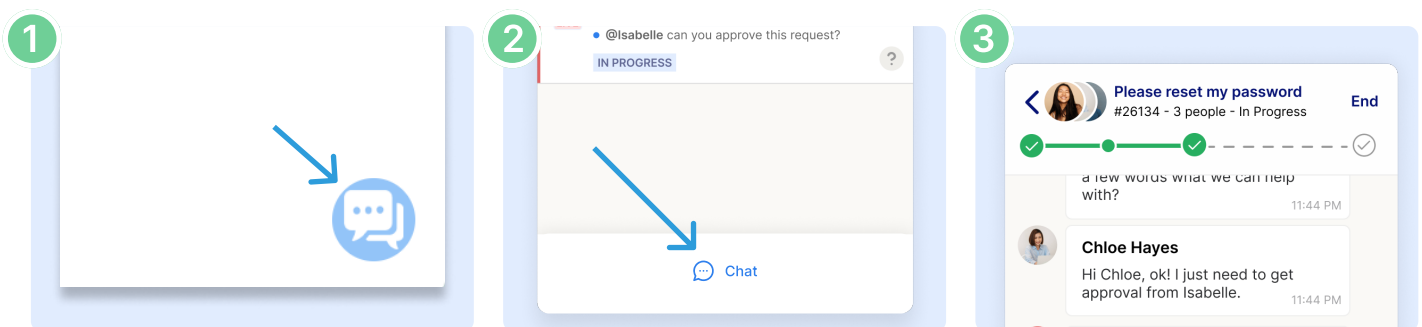
Starting today you will be able to request service/support through chat in our portal.



What are the benefits of chat?

- ✓ **Ease of Access**
More convenient than traditional phone and email methods.
- ✓ **Quick Connection**
Faster access to real people for immediate assistance.
- ✓ **Workplace Integration**
Keep up-to-date with issue statuses right within our support portal.
- ✓ **Efficient Problem Resolution**
Solve issues and monitor progress in real-time.
- ✓ **Uninterrupted Productivity**
Address support needs without the disruption of prolonged phone calls.

How to get started?



Open up our support portal and click on the chat icon in the bottom-right.

Simply start a “New Chat” to quickly get live support.

From there, you can track updates and responses in real-time all within Teams.

Thats it!

Need assistance? We're only a chat away!