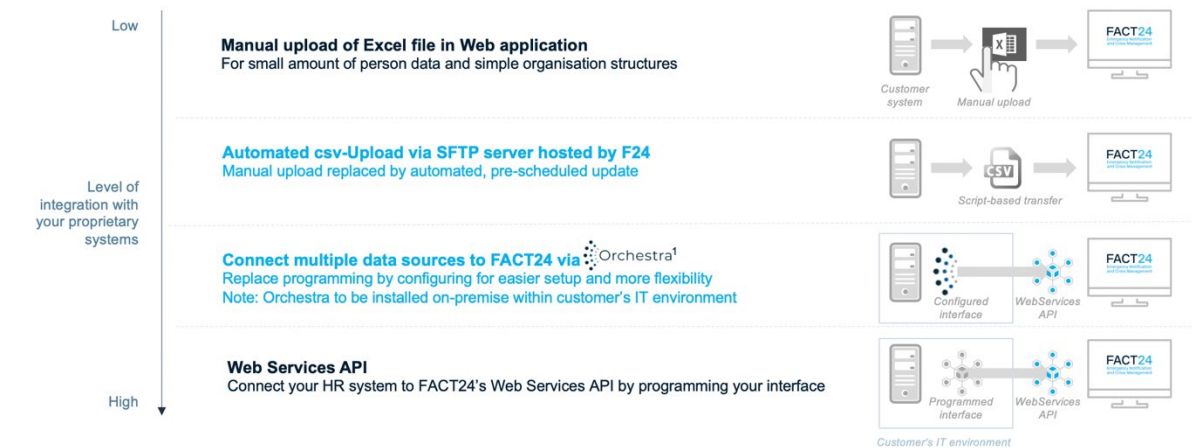# Interfaces and connection options for data synchronisation with FACT24

There are four different connection options to import data such as persons, groups, alarms, messages, etc. into FACT24.

Details of the individual connection options:

Available in all four product editions:

1) **Manual configuration upload to FACT24 using .xlsx file format**
   In "Administration", run "Configuration upload" to add, edit or delete persons (as global import, i.e. for the whole enterprise or only a single organisational unit).

   Recommended for up to 1,000 persons

Optional additional service for product editions:

2) **Data upload via SFTP server**
   As an optional additional service, data in file formats including CSV and XML can be uploaded to FACT24 using the F24 SFTP server. This can also be set up as an automated process, depending on your usual method. Configuration costs and monthly usage fees are shown in our price list.

   Recommended for 1,000 persons and over

Optional additional service for product editions:

3) **Integration of own systems via Soffico's Orchestra**
Orchestra can be used to connect various systems and databases to FACT24, e.g. Microsoft Active Directory, various SAP systems, SalesForce etc., as well as databases such as ORACLE, DB2 etc. In this process, Orchestra acts as a link or "translator" between your database and the FACT24 web service API. You also have the option of uploading modified data only ("deltas").

The runtime environment for Orchestra is installed on site in your IT environment. Requirement is a virtualised Windows server environment with 10 GB RAM, 50 GB HDD and min. 2 kernels.

The monthly usage fees for Orchestra are shown in our price list. The setup fee for the web service API and the Orchestra link is billed on a time/materials basis. We define this with you in an initial meeting to clarify the technical details.

Recommended for 1,000 persons and over

Optional additional service for product editions: FACT24 ENS essential   FACT24 ENS advanced   FACT24 CIM starter

4) **Automated data synchronisation using web service API**
As an optional extra service, we offer automated data synchronisation of your desired system with FACT24.
Programming of the interface to your system must be carried out by you or the provider of the system to be connected.

Setup costs for the web service API and monthly usage fees (included in the FACT24 CIM starter edition) can be found in our price list.

Recommended for 1,000 persons and over