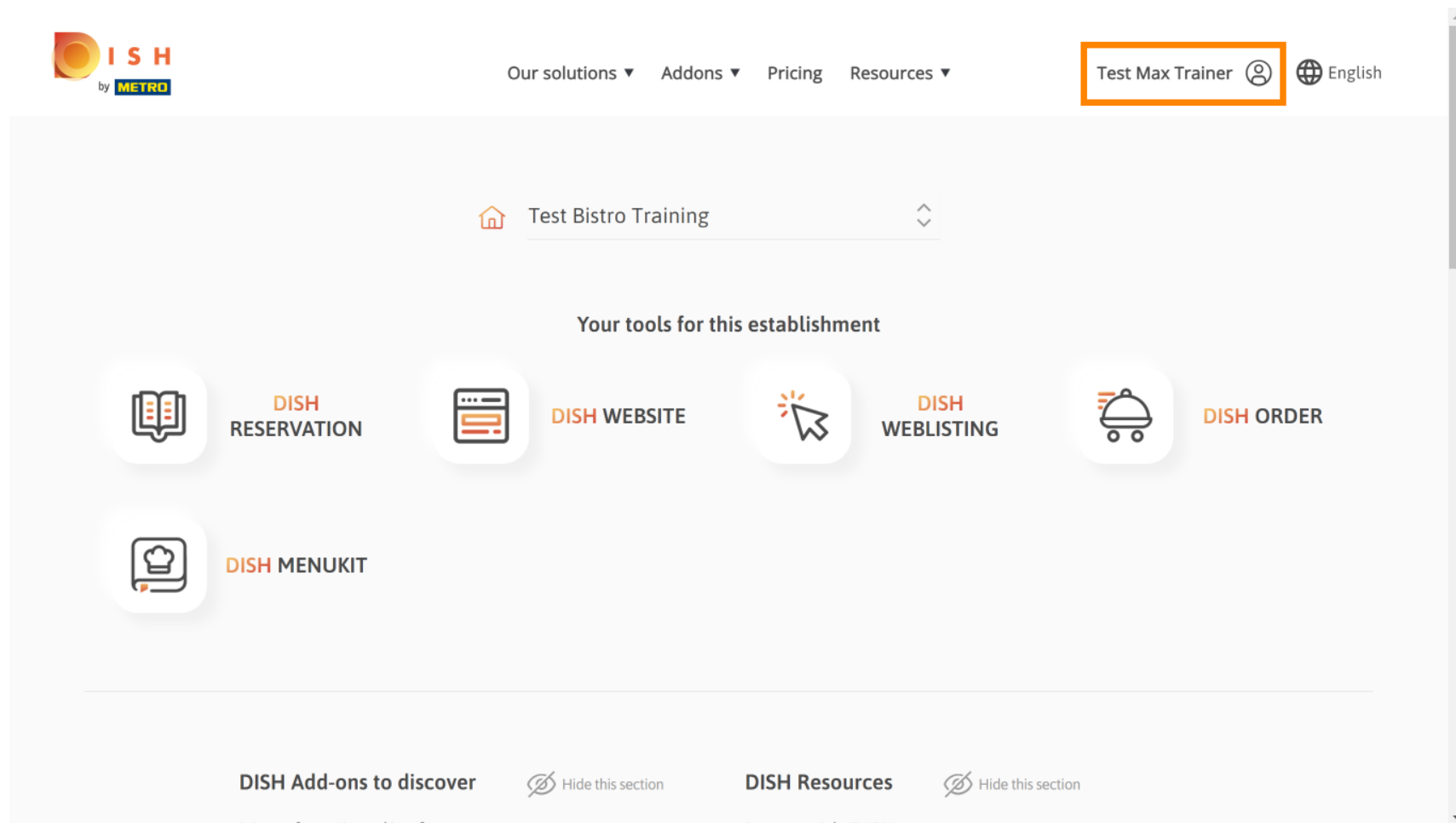
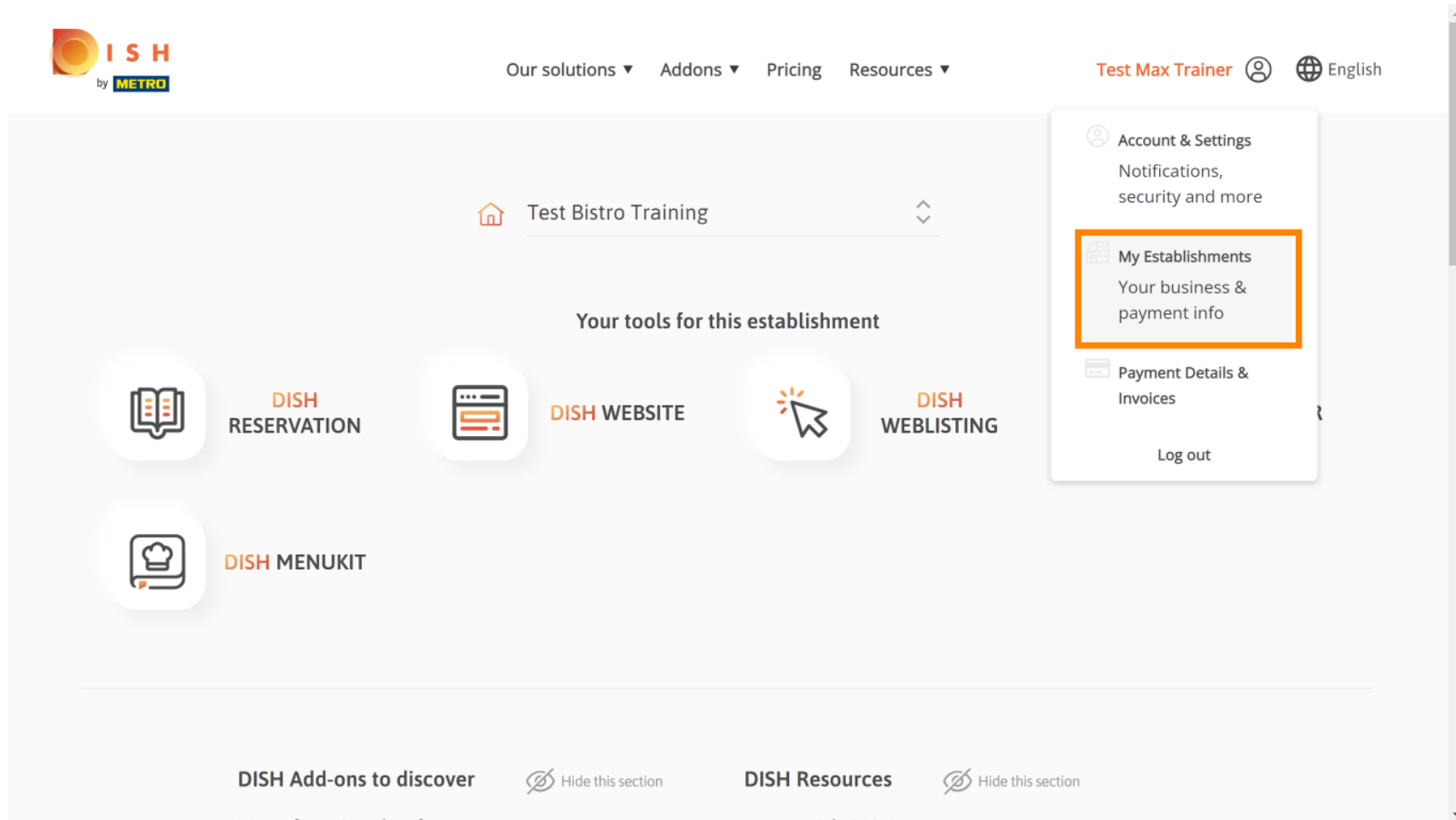




La première étape consiste à visiter le site dish.co et à vous connecter. Cliquez maintenant sur l'icône de votre profil.



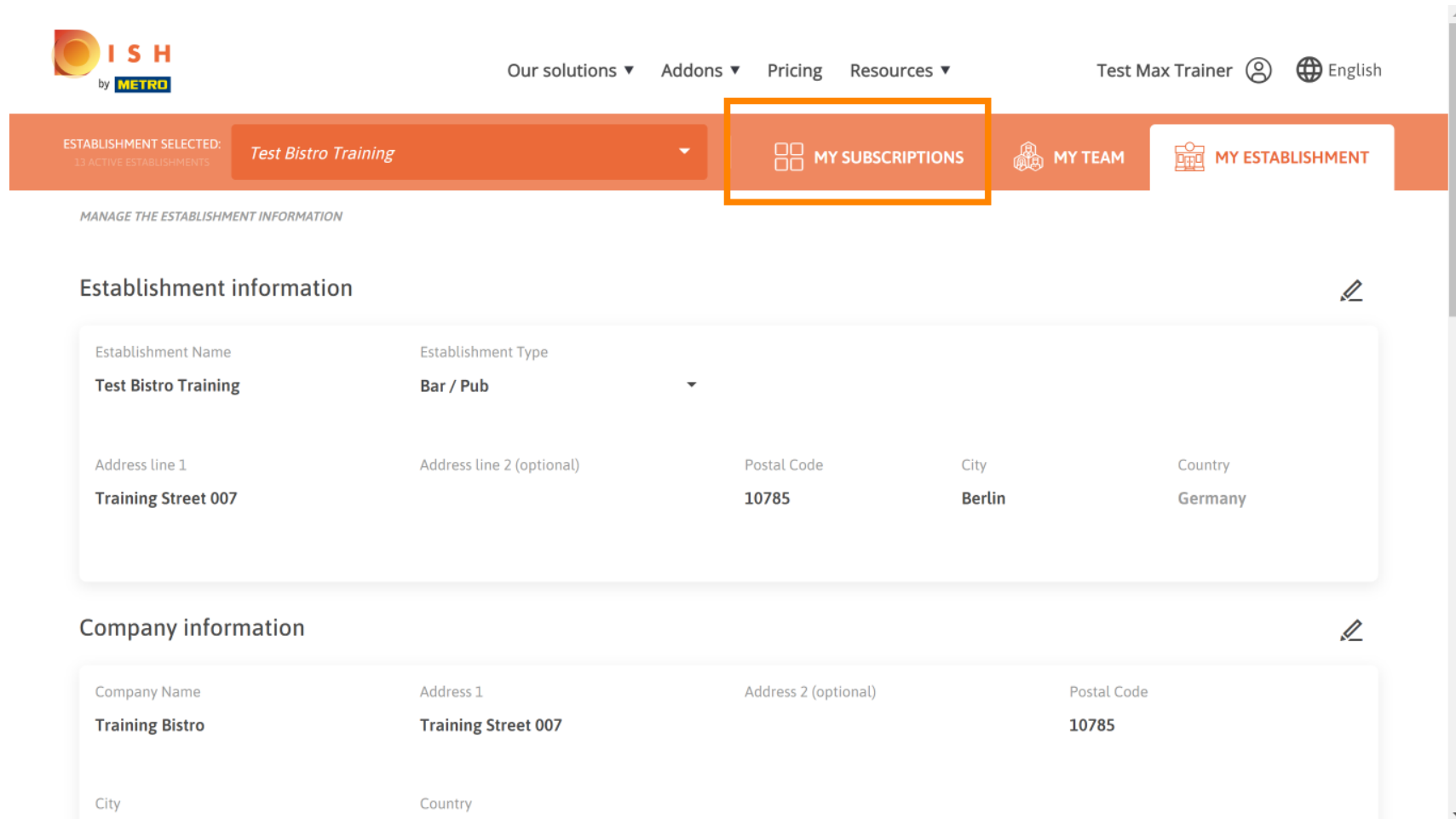
Alors choisissez **mes établissements**.



The screenshot displays the DISH user interface. At the top left is the logo 'ISH by METRO'. The navigation bar includes 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, it shows 'Test Max Trainer' with a user icon and 'English' with a globe icon. A dropdown menu is open, listing 'Account & Settings', 'My Establishments' (highlighted with an orange border), 'Payment Details & Invoices', and 'Log out'. The main content area shows 'Test Bistro Training' with a home icon and a dropdown arrow. Below this, the section 'Your tools for this establishment' features four icons: 'DISH RESERVATION', 'DISH WEBSITE', 'DISH WEBLISTING', and 'DISH MENUKIT'. At the bottom, there are sections for 'DISH Add-ons to discover' and 'DISH Resources', each with a 'Hide this section' link.



Vous verrez les informations de l'établissement. Cliquez maintenant sur **mes abonnements**.



The screenshot shows the DISH user interface. At the top, there is a navigation bar with the ISH by METRO logo on the left, and links for 'Our solutions', 'Addons', 'Pricing', and 'Resources' in the center. On the right, there are links for 'Test Max Trainer', a user profile icon, and 'English'. Below the navigation bar, there is a secondary bar with a dropdown menu for 'ESTABLISHMENT SELECTED: 13 ACTIVE ESTABLISHMENTS' currently showing 'Test Bistro Training'. To the right of this dropdown are three buttons: 'MY SUBSCRIPTIONS' (highlighted with an orange box), 'MY TEAM', and 'MY ESTABLISHMENT'. Below this bar, there is a section titled 'MANAGE THE ESTABLISHMENT INFORMATION' with a sub-section 'Establishment information' containing a table of details. Below that is a 'Company information' section, also with a table of details. Both sections have an edit icon (pencil) in the top right corner.

Establishment Name	Establishment Type
Test Bistro Training	Bar / Pub

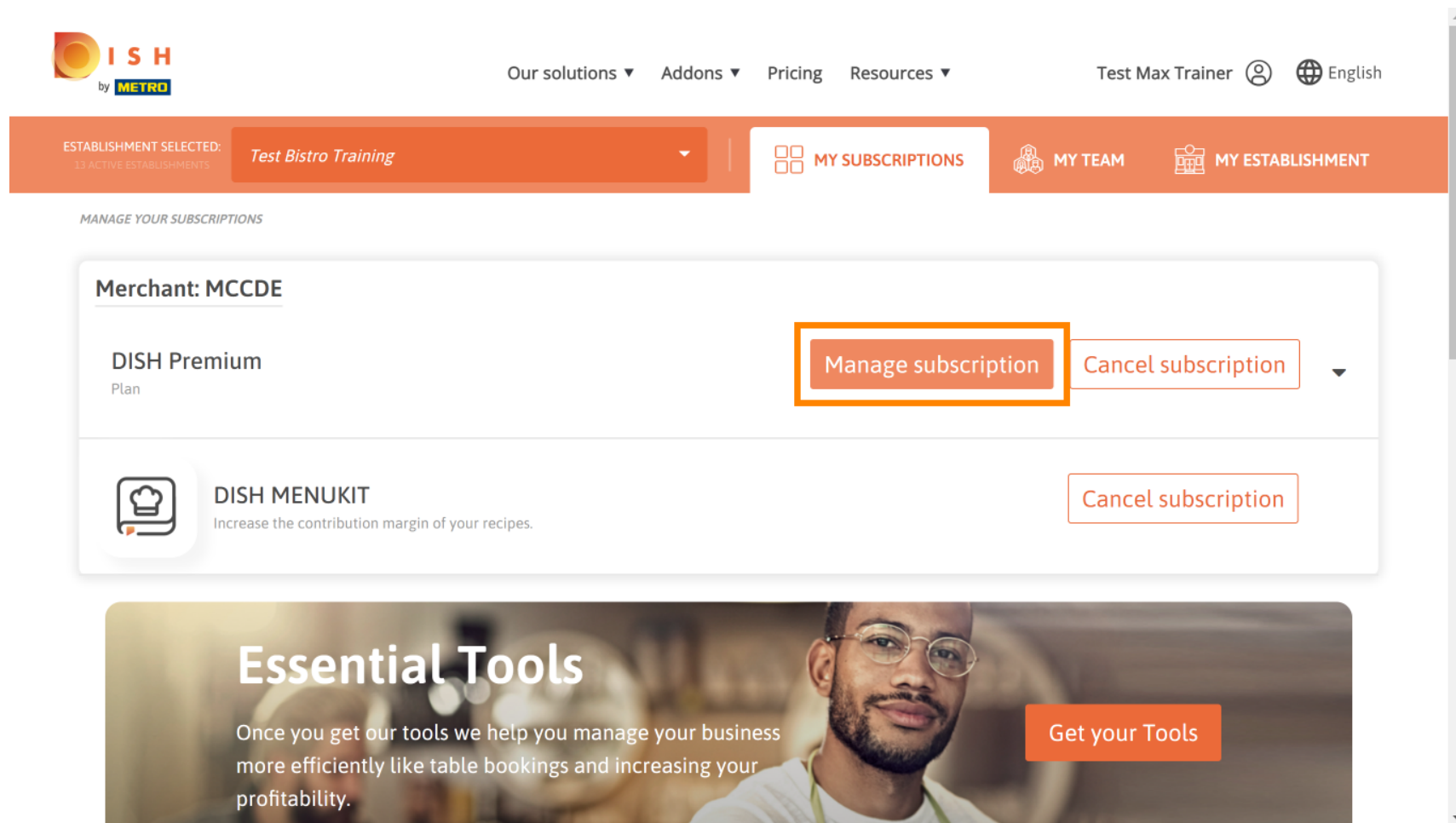
Address line 1	Address line 2 (optional)	Postal Code	City	Country
Training Street 007		10785	Berlin	Germany

Company Name	Address 1	Address 2 (optional)	Postal Code
Training Bistro	Training Street 007		10785

City	Country



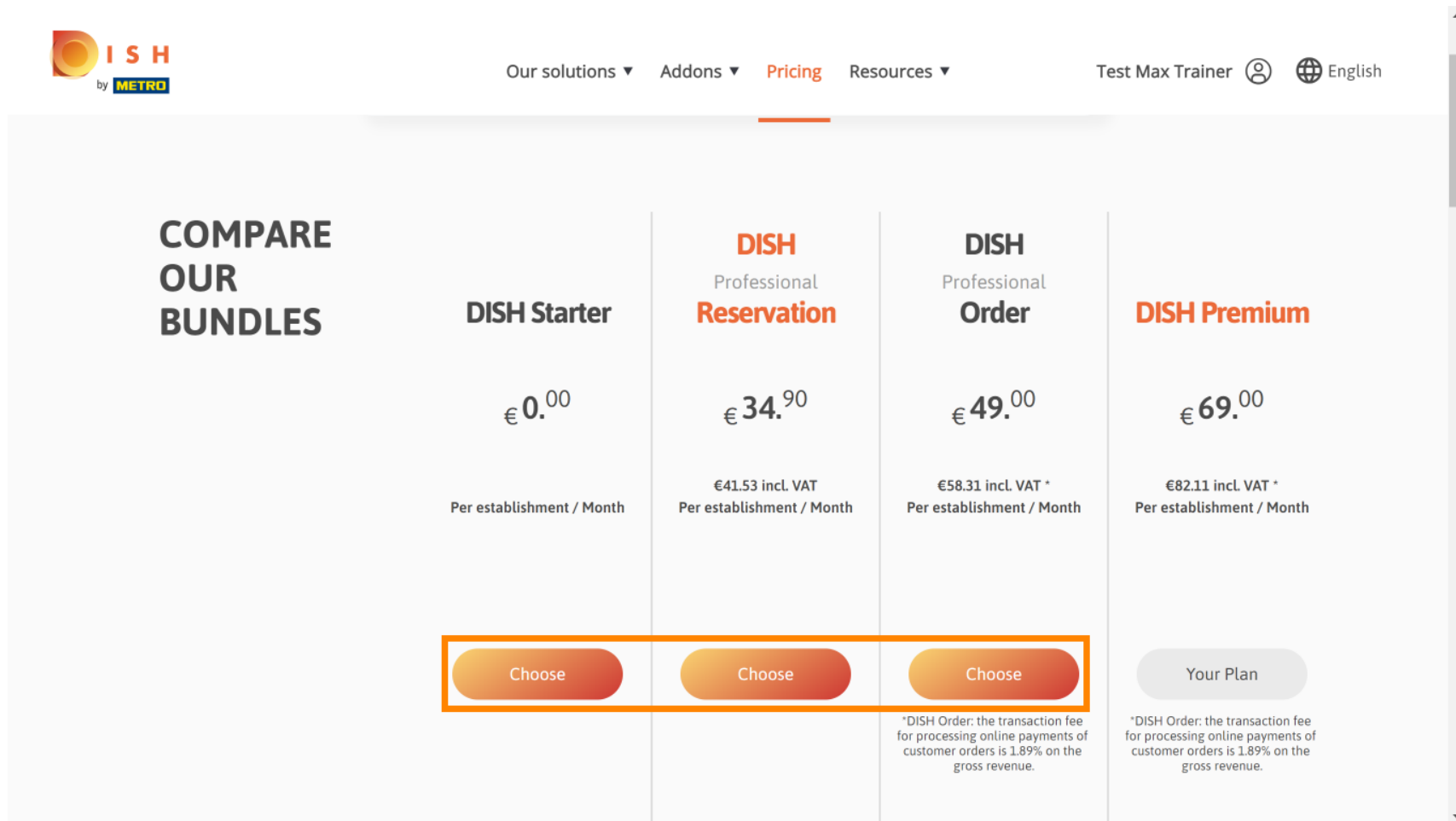
Cliquez sur **gérer l'abonnement** pour modifier votre forfait actuel. Vous êtes alors dirigé vers l'aperçu des offres groupées.



The screenshot displays the DISH user interface. At the top left is the logo 'ISH by METRO'. The navigation menu includes 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there are links for 'Test Max Trainer', a user profile icon, and 'English'. Below the navigation is a header bar with 'ESTABLISHMENT SELECTED: 13 ACTIVE ESTABLISHMENTS' and a dropdown menu showing 'Test Bistro Training'. To the right of this are three main navigation buttons: 'MY SUBSCRIPTIONS' (highlighted with an orange border), 'MY TEAM', and 'MY ESTABLISHMENT'. Below the header is a section titled 'MANAGE YOUR SUBSCRIPTIONS'. It contains two subscription cards. The first card is for 'Merchant: MCCDE' and shows 'DISH Premium Plan' with a 'Manage subscription' button (highlighted with an orange border) and a 'Cancel subscription' button. The second card is for 'DISH MENUKIT' with the description 'Increase the contribution margin of your recipes.' and a 'Cancel subscription' button. At the bottom of the screenshot is a promotional banner for 'Essential Tools' with the text 'Once you get our tools we help you manage your business more efficiently like table bookings and increasing your profitability.' and a 'Get your Tools' button.



Dans l'aperçu, cliquez sur **choisir** pour changer le plan DISH Premium en plan DISH Starter, Réservation ou Commande.



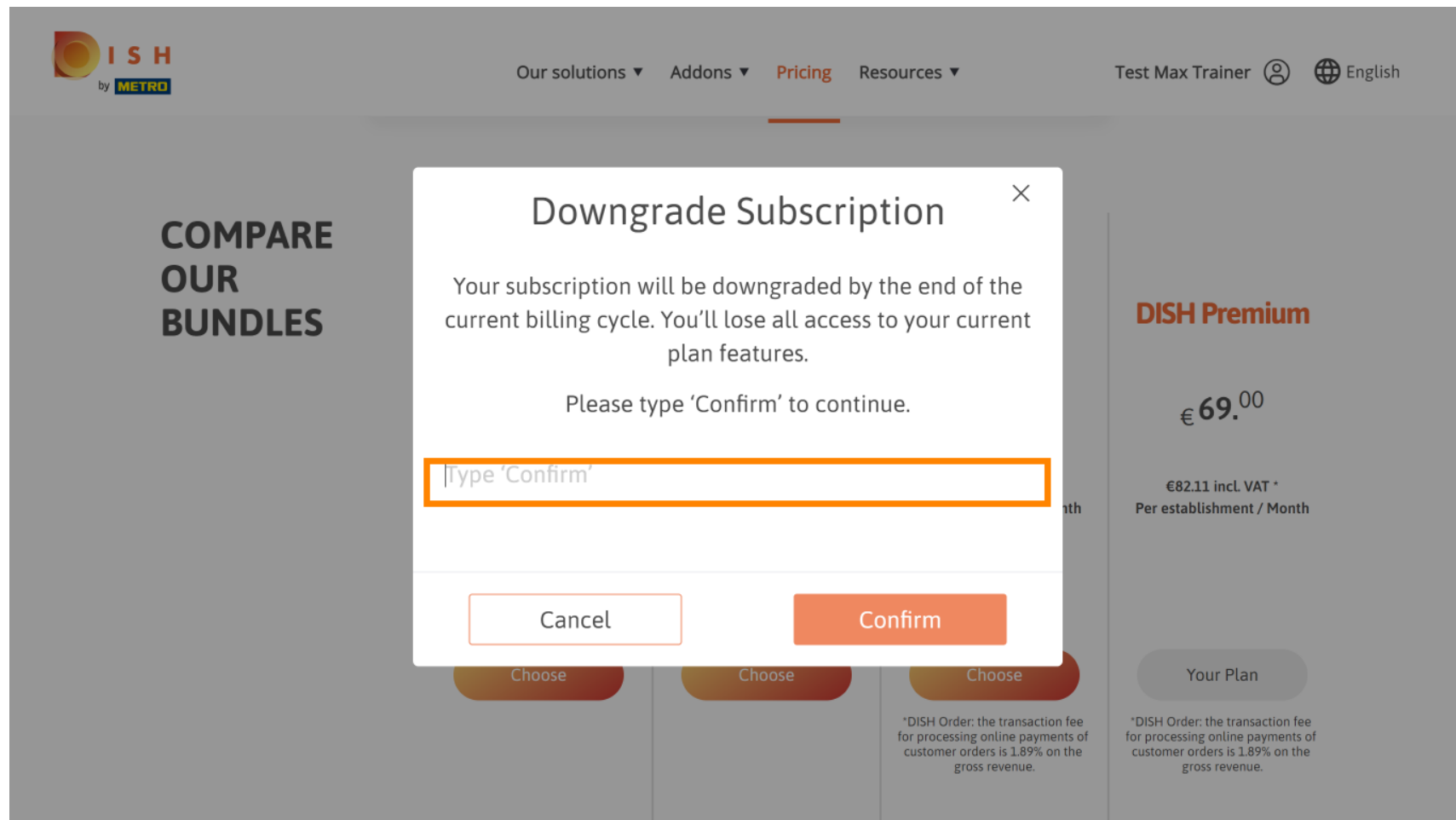
The screenshot shows a pricing comparison table for DISH bundles. The 'Choose' buttons for the first three bundles (DISH Starter, DISH Professional Reservation, and DISH Professional Order) are highlighted with an orange border, indicating they are the recommended options for downgrading from the Premium plan.

Bundle Name	Price (€/Month)	Price (€/Month) incl. VAT	Button Label
DISH Starter	€0.00	-	Choose
DISH Professional Reservation	€34.90	€41.53 incl. VAT	Choose
DISH Professional Order	€49.00	€58.31 incl. VAT *	Choose
DISH Premium	€69.00	€82.11 incl. VAT *	Your Plan

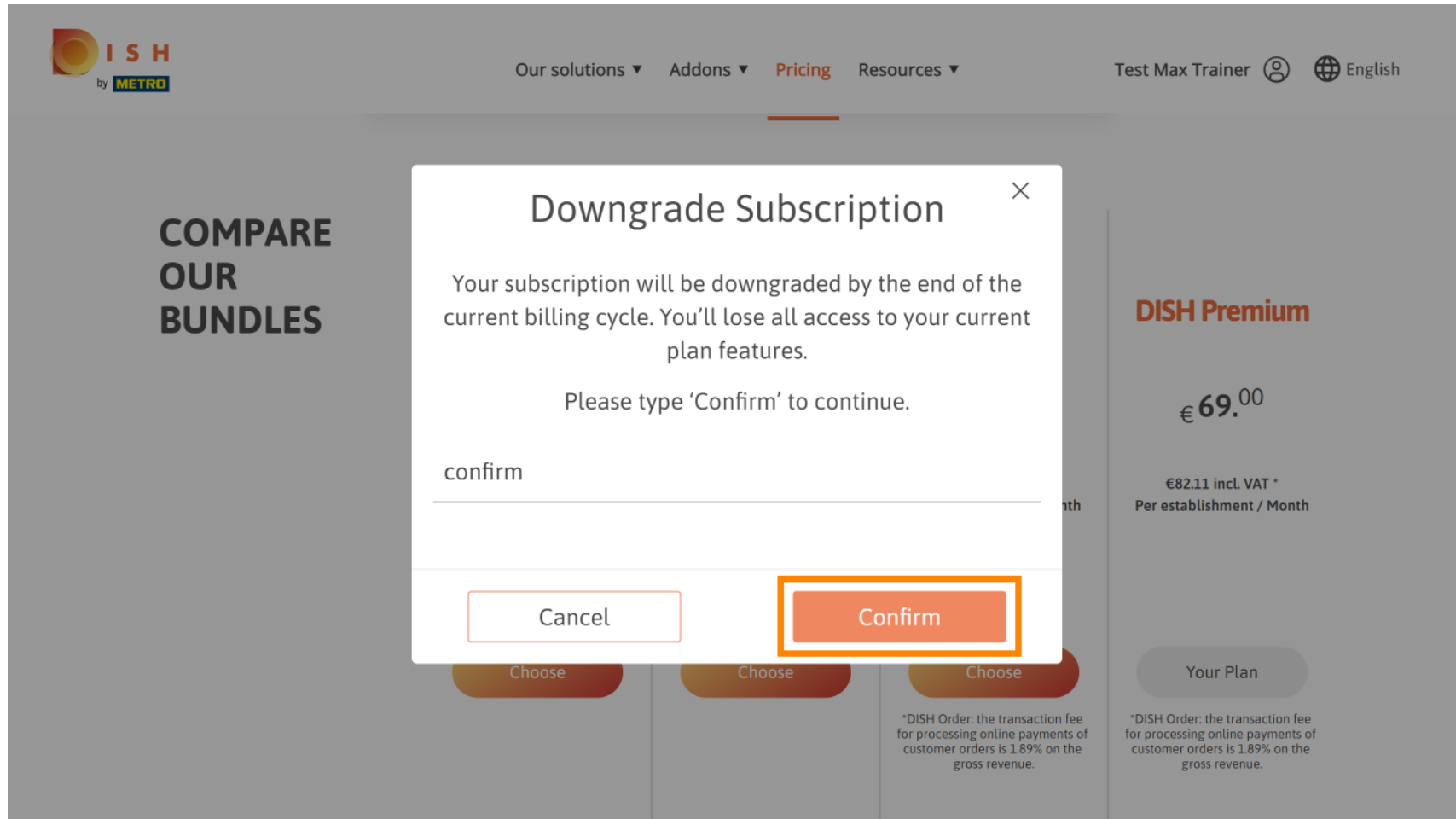
*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.



Afin de rétrograder votre plan, vous devez taper le mot **confirmer** . Remarque : Avec cette étape, nous veillons à ce que vous ne déclassiez pas accidentellement votre abonnement et ne perdiez pas des fonctionnalités importantes pour votre établissement.



Cliquez sur **confirmer** pour passer à l'étape suivante.



The screenshot shows a web page for 'DISH Premium' with a modal dialog titled 'Downgrade Subscription'. The dialog contains the following text:

Downgrade Subscription

Your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features.

Please type 'Confirm' to continue.

confirm

Cancel Confirm

The background page shows the 'DISH Premium' plan for €69.00 per establishment per month, with a total price of €82.11 incl. VAT. There are 'Choose' buttons for different plan options and a 'Your Plan' button.



Entrez ici votre **numéro de client METRO** .



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

Test Max Trainer 

Your customer number

Metro customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in our Data Protection Notice

Continue



Cliquez ensuite sur **continuer** .



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

Test Max Trainer 

Your customer number

2021

Metro customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in our Data Protection Notice

Continue



Pour vous assurer que toutes les informations sont correctes, vous devez vérifier vos coordonnées. Remarque : si quelque chose doit être ajusté, cela peut être facilement fait ici.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

Your details

Not the correct establishment? You can [go back](#) and select another one.

Big House

Restaurant name*

Restaurant type* **Bar** ▾

Metrostreet 2

Street name*

Enter additional address information

Additional

14772 **Brandenburg**

Postal code* City*

Country* **Germany** ▾



Une fois que toutes les informations sont correctes, passez à l'étape suivante en cliquant sur **continuer**



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

Test Max Trainer 

000 000000000

VAT number (Optional)

Customer information

Mr. Mrs.

Test Max

Trainer

Name*

Surname*

Deutschland (...)

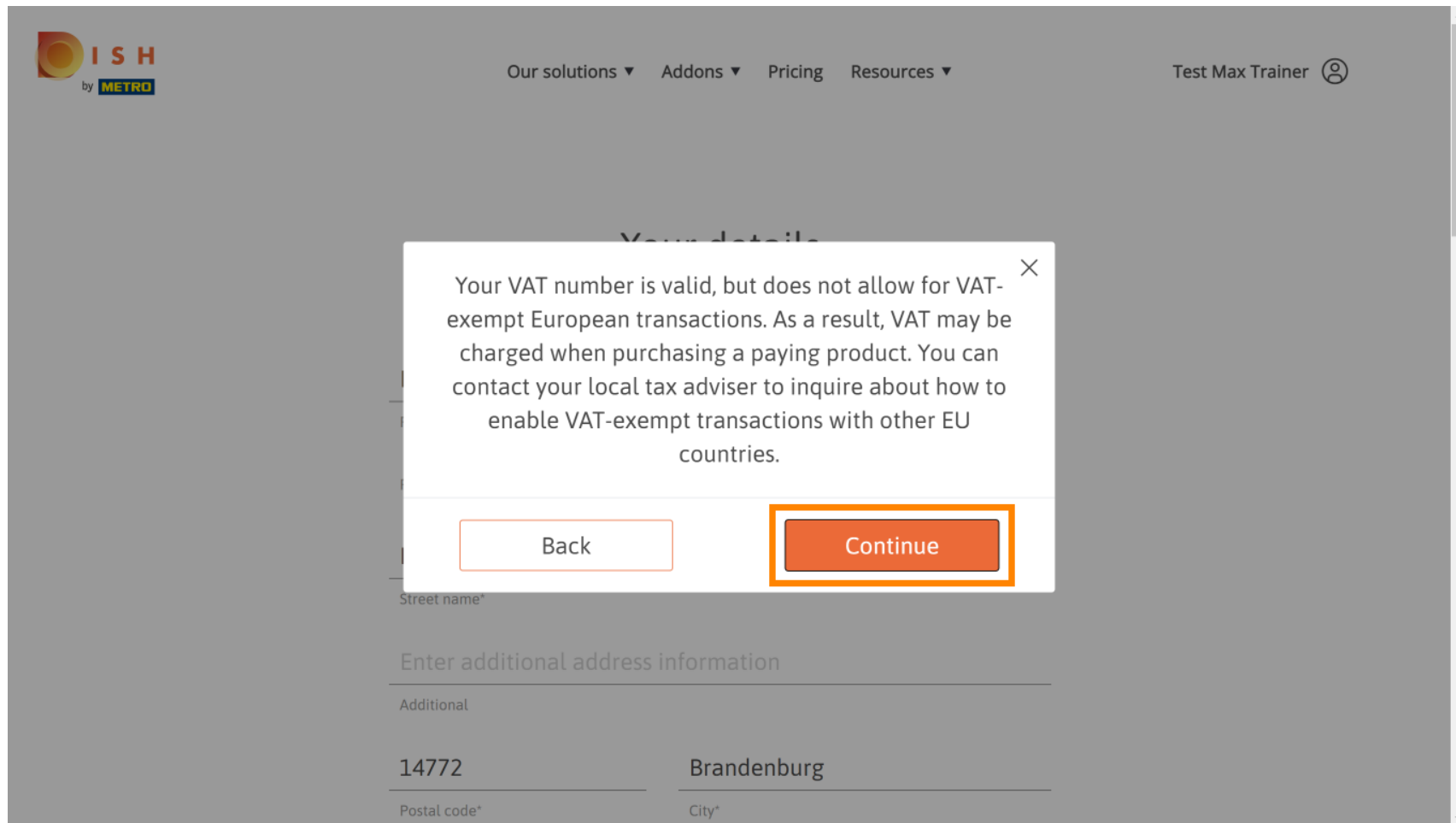
0000000000

Phone number*

Continue



Il est fortement conseillé de saisir le numéro de TVA. Sans numéro de TVA, nous ne pourrions pas ajouter la taxe de vente à la facture. Si vous souhaitez continuer sans, cliquez sur **continuer**.



The screenshot shows the DISH website interface. At the top left is the logo 'ISH by METRO'. The navigation menu includes 'Our solutions', 'Addons', 'Pricing', and 'Resources'. The user is logged in as 'Test Max Trainer'. A modal dialog box is displayed in the center, containing the following text: 'Your VAT number is valid, but does not allow for VAT-exempt European transactions. As a result, VAT may be charged when purchasing a paying product. You can contact your local tax adviser to inquire about how to enable VAT-exempt transactions with other EU countries.' Below the text are two buttons: 'Back' and 'Continue'. The 'Continue' button is highlighted with an orange border. Below the dialog box, the form fields for 'Street name*', 'Additional', 'Postal code*' (with value '14772'), and 'City*' (with value 'Brandenburg') are visible.



La modification de votre abonnement sera maintenant affichée. Remarque : La rétrogradation sera mise en œuvre immédiatement. À la fin de la période de facturation, vous perdrez l'accès à toutes les fonctionnalités DISH Premium.




Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

Summary

Please review your order before placing your purchase.

Name	VAT %	Setup fee	Monthly price
DISH Starter Plan	19.00%	€0.00	€0.00 

 Add a promo code


Net subtotal		€0.00
VAT rate / amount	19.00%	€0.00
Total amount		€0.00*
Amount for initial payment		€0.00



Une fois que vous avez coché la marque de l'ordre que d'accepter les termes des conditions et et reconnaître la politique de confidentialité en réglant la **coche** .



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

VAT rate / amount	19.00%		€0.00
Total amount			€0.00*
Amount for initial payment			

* The first billing of the monthly fee, takes place at the beginning of the next month after the contract conclusion.

Yes, I accept Hospitality Digital [Terms and Conditions](#) and acknowledge Hospitality Digital [Privacy Policy](#) *

Buy now



Cliquez sur **acheter maintenant** pour finaliser le processus de déclassement.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

VAT rate / amount	19.00%		€0.00
Total amount			€0.00*
Amount for initial payment			

* The first billing of the monthly fee, takes place at the beginning of the next month after the contract conclusion.

Yes, I accept Hospitality Digital [Terms and Conditions](#) and acknowledge Hospitality Digital [Privacy Policy](#) *

Buy now



Vérifiez à nouveau les montants affichés. Choisissez ensuite votre **mode de paiement** préféré .



PAYMENT SETUP

Subscription Details

Please check the displayed amounts and proceed to payment details in order to process your payment on a monthly basis.

Payment Details

Order Amount

VAT

Amount to Pay

Payment Methods

Please select preferred payment method.

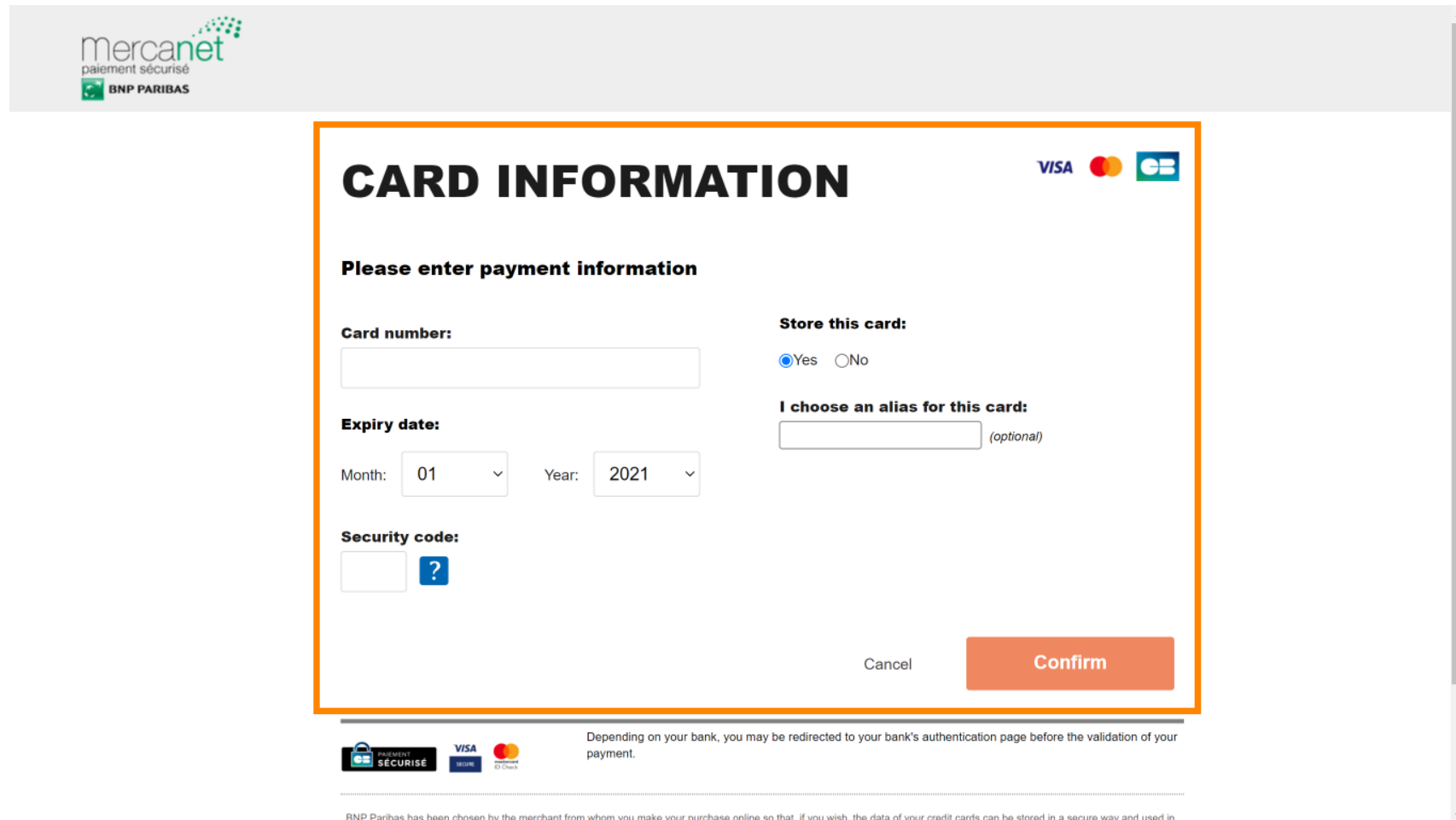


Pay with Credit Card





Pay with SEPA

Entrez ici les informations de votre carte et cliquez sur confirmer .



CARD INFORMATION

VISA  


Please enter payment information




Card number:

Store this card:
 Yes No

Expiry date:
Month: Year:

I choose an alias for this card:
 (optional)

Security code:
 

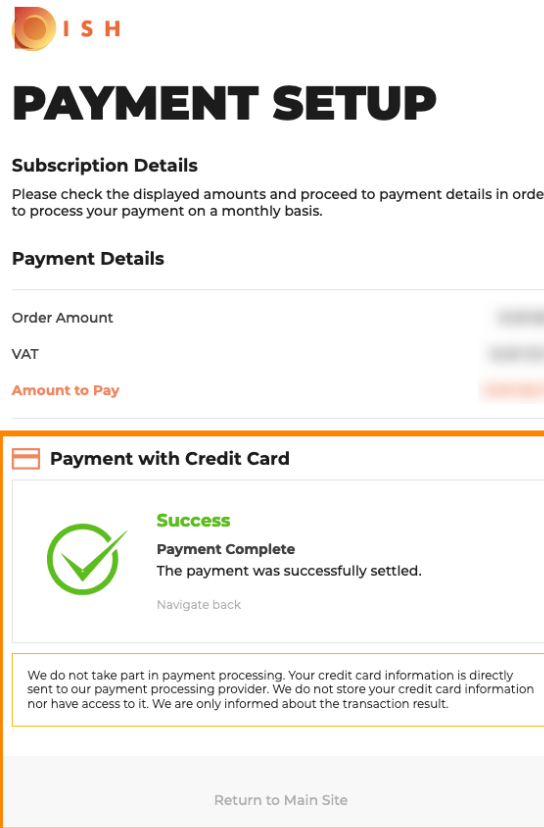
  

Depending on your bank, you may be redirected to your bank's authentication page before the validation of your payment.

BNP Paribas has been chosen by the merchant from whom you make your purchase online so that, if you wish, the data of your credit cards can be stored in a secure way and used in



Le processus d'achat est maintenant terminé. Pour revenir à plat.co, cliquez sur [retour au site principal](#).



ISH


PAYMENT SETUP

Subscription Details
Please check the displayed amounts and proceed to payment details in order to process your payment on a monthly basis.

Payment Details

Order Amount	€100.00
VAT	€10.00
Amount to Pay	€110.00

Payment with Credit Card

 **Success**
Payment Complete
The payment was successfully settled.
[Navigate back](#)

We do not take part in payment processing. Your credit card information is directly sent to our payment processing provider. We do not store your credit card information nor have access to it. We are only informed about the transaction result.

[Return to Main Site](#)



C'est ça. Vous avez terminé. La rétrogradation de votre abonnement a été effectuée avec succès.



[Home](#) [Products](#) [Pricing](#) [Resources](#)



Your order is ready

You should have received a confirmation email with all the information needed.

Please keep it as a future reference.

If you can't see it please check your spam folder.

Do you want to set up your tool right now?

You can also do it later, from your DISH home page.

Starter Plan

DISH WEBSITE

Get started

DISH WEBLISTING

Get started

DISH RESERVATION

Get started

Start Co-Browsing