






The onboarding process starts by agreeing to the terms & conditions as well as the privacy policy. To do so, click on the checkmark and proceed by clicking on **continue**.

DISH RESERVATION
Big House - Brandenburg |  | 



Hello! I will be your guide through the DISH Reservation setup process.

But before we begin, please accept the Terms & Conditions.

Terms & Conditions

Before you start setting up DISH Reservation, please accept our Terms & Conditions.

General Terms and Conditions of Hospitality Digital GmbH – DISH RESERVATION


Hospitality Digital GmbH Metro-Straße 1, 40235 Düsseldorf ("H.d") offers companies in the hotel and restaurant industry ("Customer") services that are described in more detail below ("Services").

As of 1 October 2020 ("Effective Date"), the Services will no longer be exclusively distributed and invoiced by H.d but also by the Affiliate responsible for the Customer at the address indicated by the Customer to H.d (see section 3.1 of these terms and conditions ("GTC")). The respective Affiliate is indicated [here](#) (such Affiliate hereinafter "METRO").

As of the Effective Date, METRO will, on the basis of section 11.2, second to fourth sentence, of these GTC, replace H.d as the direct contractual partner of Customer regarding the sale of the right to have the Services rendered and will insofar replace H.d as a party to the contract with Customer. The contractual relationship between METRO and the Customer will

Yes, I agree to the general terms and conditions and have noticed the [privacy policy](#).

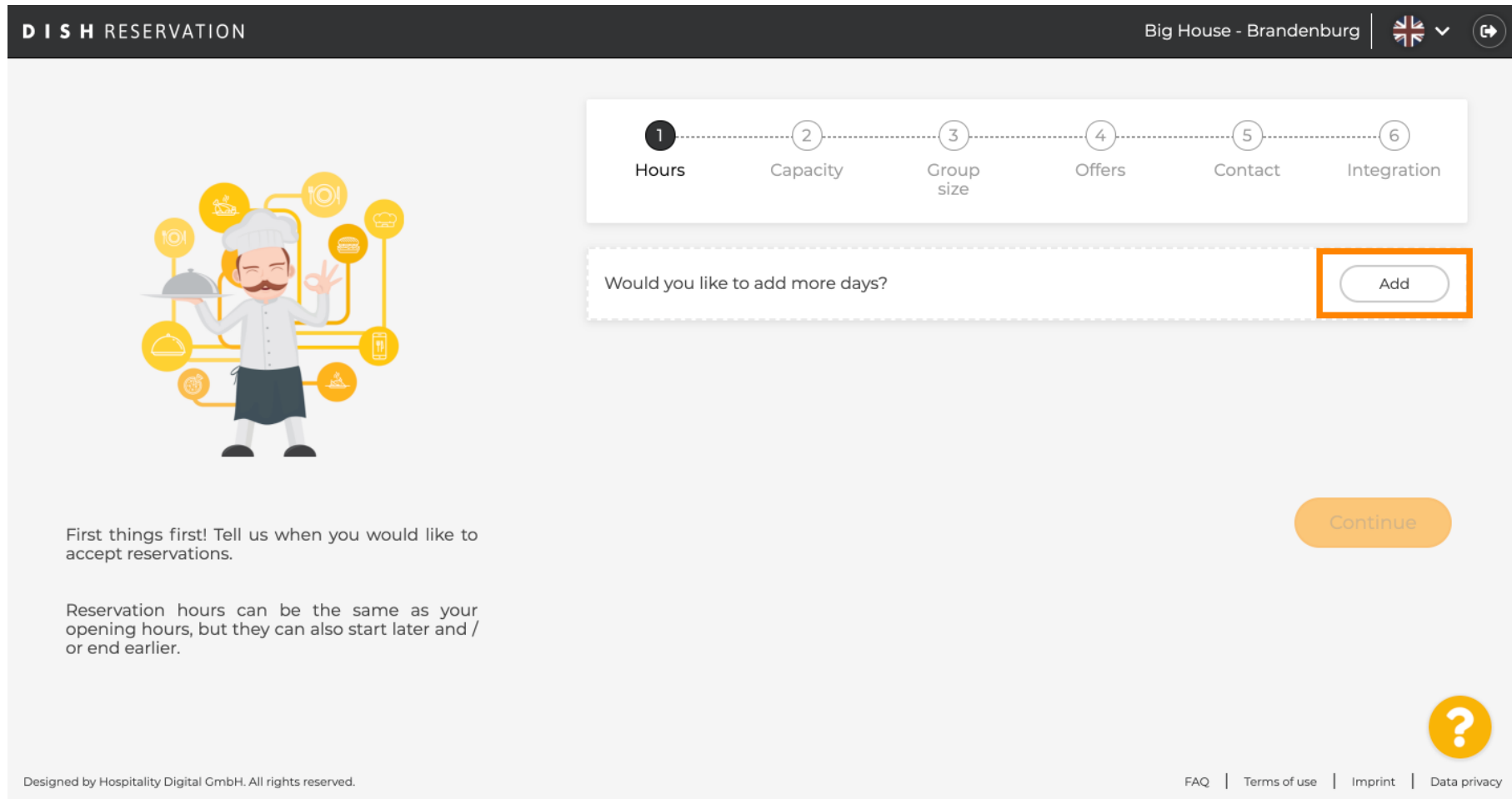
Continue



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Define the working hours in the first step of the setup. Click on **add** and fill in the required information.



The screenshot shows the DISH Reservation onboarding interface. At the top, the header reads "DISH RESERVATION" on the left and "Big House - Brandenburg" with a UK flag and a refresh icon on the right. A progress bar below the header consists of six numbered steps: 1. Hours, 2. Capacity, 3. Group size, 4. Offers, 5. Contact, and 6. Integration. The "Hours" step is currently active. Below the progress bar, a dashed box contains the text "Would you like to add more days?" and an orange "Add" button. To the left of this box is an illustration of a chef holding a silver platter, surrounded by various food and service icons. Below the illustration, there is instructional text: "First things first! Tell us when you would like to accept reservations." and "Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier." At the bottom right of the dashed box area is a "Continue" button. In the bottom right corner of the entire interface is a yellow circular help icon with a question mark. At the very bottom, there is a footer with the text "Designed by Hospitality Digital GmbH. All rights reserved." and a row of links: "FAQ | Terms of use | Imprint | Data privacy".



After you're done, click on **continue**.

DISH RESERVATION Big House - Brandenburg

1 Hours — 2 Capacity — 3 Group size — 4 Offers — 5 Contact — 6 Integration

Day(s) Mon, Tue, Wed, Thu, Fri, Sat, Sun **Time** 10 : 00 am - 11 : 00 pm



Would you like to add more days? Add


Continue

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Select whether you would like to use **seat** or **table** reservations and set the **amount of available** seats/tables.

DISH RESERVATION
Big House - Brandenburg |  | 



You have the option to choose between seat-based and table-based setup.

If you choose to use seats-based setup, reservations will be managed according to the total number of seats available.

If you choose table-based setup, all reservations will be assigned one or more tables automatically. You will have the possibility to modify the automatically assigned tables. Only

1 Hours
 2 Capacity
 3 Group size
 4 Offers
 5 Contact
 6 Integration

Please select whether you would like to use seat or table reservations.


Seats

Tables

How many seats are available for reservation in your establishment?

Please note that a minimum of 4 seats must be made available.

Continue







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Go the next step by clicking on **continue**.

DISH RESERVATION Big House - Brandenburg   



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1 Hours — 2 **Capacity** — 3 Group size — 4 Offers — 5 Contact — 6 Integration


Please select whether you would like to use seat or table reservations.

Seats
 Tables

How many seats are available for reservation in your establishment?

Please note that a minimum of 4 seats must be made available.



Continue




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In this step the **group size** is defined. First enter the maximum group size and follow up with a group size that will be automatically confirmed. Go to the next step by clicking on **continue**.

DISH RESERVATION
Big House - Brandenburg |  v 



Group Size settings help optimise the functionality of DISH Reservation. You can decide what group sizes you wish to receive for reservations and can also automatically confirm these reservations.

1-----2-----3-----4-----5-----6
 Hours Capacity **Group size** Offers Contact Integration

What is the maximum group size for reservations via the reservation widget?


Please enter a value equal to or greater than 4.

Up to what group size would you like reservations to be automatically confirmed?

If you wish to manually confirm all reservations, set this to 0.


Continue

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You have the option to add **offers** to your reservation tool. To do so, click on **add** and fill in the required information.



DISH RESERVATION

Big House - Brandenburg

1 Hours 2 Capacity 3 Group size 4 Offers 5 Contact 6 Integration

Would you like to add another offer?

Continue



Attract more guests to your establishment with promotions and offers. Your offers will be displayed next to the reservation time in the widget and will be included in the confirmation message to your guests. They will also be stored in reservation information in your overview page.

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Proceed by clicking on **continue**.

DISH RESERVATION Big House - Brandenburg  

1 Hours2 Capacity3 Group size4 Offers5 Contact6 Integration



Attract more guests to your establishment with promotions and offers. Your offers will be displayed next to the reservation time in the widget and will be included in the confirmation message to your guests. They will also be stored in reservation information in your overview page.

RecurringOne Time✕


Days **Time** -

% on

Happy Hour. A "happy hour" indicator will be displayed in the time slot.


Other offer:


Would you like to add another offer?Add

Continue 

Now tell the guest how they can **contact** you and how we are supposed to **notify** you about reservations.

DISH RESERVATION
Big House - Brandenburg v





We send you notifications to update you about reservations. Also, we share your contact information with guests in case they wish to contact you.

Tell us how your guests can contact you.

This information is shared with your guests in the reservation confirmation email / SMS.

Email

Phone*

Website

Tell us how we should notify you about reservations.

This information is not shared with your guests.


Email

Continue



If the information is complete, click on **continue**.

DISH RESERVATION
Big House - Brandenburg



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1 Hours
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This information is not shared with your guests.

Email

Continue



In the last step you have to decide whether you want to use the **reservation widget** and where you want to **integrate** it.

DISH RESERVATION Big House - Brandenburg  

1 Hours 2 Capacity 3 Group size 4 Offers 5 Contact 6 Integration


Would you like to integrate the reservation widget into your website?

Activate in DISH Website DISH Website is your website provided by HOSPITALITY.digital.

Add to other website

Not now

[Continue](#)



DISH Reservation is almost ready to use!



One last step and you will be good to go. For your guests to make reservations, they should be able to find your reservation widget. The most effective place to display your online reservation tool is your website! Later, you can also add the reservation option to your Facebook page.

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After selecting, click on **continue**.

DISH RESERVATION Big House - Brandenburg  

1 Hours 2 Capacity 3 Group size 4 Offers 5 Contact 6 Integration


Would you like to integrate the reservation widget into your website?

Activate in DISH Website DISH Website is your website provided by HOSPITALITY.digital.
In case you were using reservation by email, it will be turned off when the widget is activated.

Add to other website

Not now

Continue



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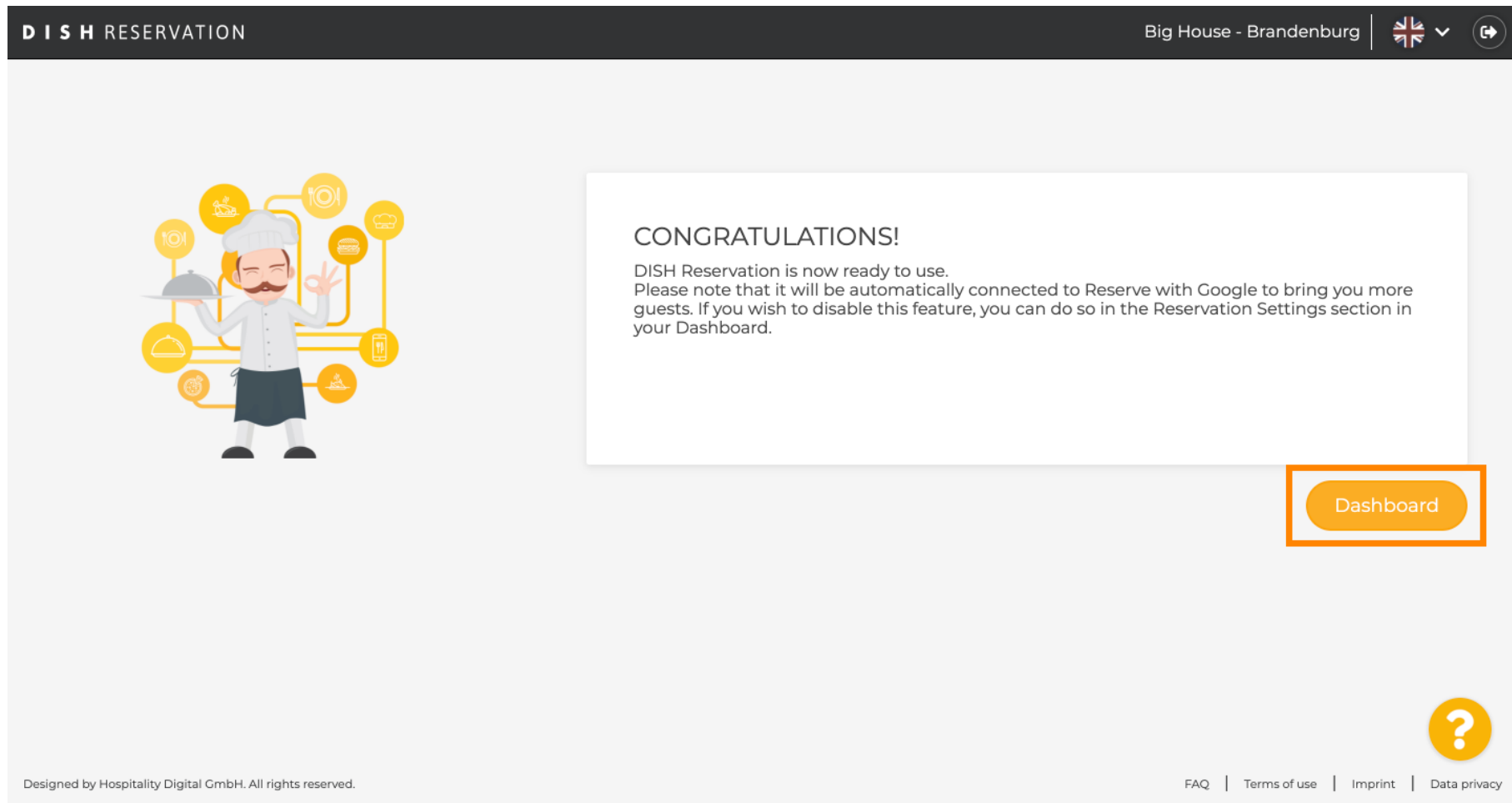


DISH Reservation is almost ready to use!

One last step and you will be good to go. For your guests to make reservations, they should be able to find your reservation widget. The most effective place to display your online reservation tool is your website! Later, you can also add the reservation option to your Facebook page.



That's it. The onboarding process is now completed. By clicking on dashboard you will be redirected to your DISH Reservation tool.



The screenshot shows the DISH Reservation dashboard. At the top, there is a dark header with "DISH RESERVATION" on the left and "Big House - Brandenburg" with a UK flag and a refresh icon on the right. The main content area features a cartoon chef on the left holding a silver tray, surrounded by various food and service icons. To the right of the chef is a white box with the text: "CONGRATULATIONS! DISH Reservation is now ready to use. Please note that it will be automatically connected to Reserve with Google to bring you more guests. If you wish to disable this feature, you can do so in the Reservation Settings section in your Dashboard." Below this text is a prominent orange button labeled "Dashboard". In the bottom right corner, there is a yellow question mark icon. At the very bottom, there is a footer with the text "Designed by Hospitality Digital GmbH. All rights reserved." and a row of links: "FAQ | Terms of use | Imprint | Data privacy".