




The onboarding process starts by agreeing to the terms & conditions as well as the privacy policy. To do so, click on the checkmark and proceed by clicking on **continue**.



Hello! I will be your guide through the DISH Reservation setup process.

But before we begin, please accept the Terms & Conditions.

Terms & Conditions

Before you start setting up DISH Reservation, please accept our Terms & Conditions.

General Terms and Conditions of Hospitality Digital GmbH – DISH RESERVATION

Hospitality Digital GmbH Metro-Straße 1, 40235 Düsseldorf ("H.d") offers companies in the hotel and restaurant industry ("Customer") services that are described in more detail below ("Services").

As of 1 October 2020 ("Effective Date"), the Services will no longer be exclusively distributed and invoiced by H.d but also by the Affiliate responsible for the Customer at the address indicated by the Customer to H.d (see section 3.1 of these terms and conditions ("GTC")). The respective Affiliate is indicated **here** (such Affiliate hereinafter "METRO").

As of the Effective Date, METRO will, on the basis of section 11.2, second to fourth sentence, of these GTC, replace H.d as the direct contractual partner of Customer regarding the sale of the right to have the Services rendered and will insofar replace H.d as a party to the contract with Customer. The contractual relationship between METRO and the Customer will

☒ Yes, I agree to the general terms and conditions and have noticed the **privacy policy**.

Continue

?

Designed by Hospitality Digital GmbH. All rights reserved.

FAQ | Terms of use | Imprint | Data privacy




Define the working hours in the first step of the setup. Click on **add** and fill in the required information.

DISH RESERVATION
Big House - Brandenburg

1
2
3
4
5
6
Hours
Capacity
Group size
Offers
Contact
Integration

Would you like to add more days?
Add



First things first! Tell us when you would like to accept reservations.

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier.

Continue



?


Designed by Hospitality Digital GmbH. All rights reserved.

FAQ | Terms of use | Imprint | Data privacy



After you're done, click on **continue**.

DISH RESERVATION
Big House - Brandenburg





First things first! Tell us when you would like to accept reservations.


Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier.

1
2
3
4
5
6
Hours
Capacity
Group size
Offers
Contact
Integration

Day(s)
Time
Mon, Tue, Wed, Thu, Fri, Sat, Sun
10 : 00
am
-
11 : 00
pm
+
-

Would you like to add more days?
Add

Continue



Designed by Hospitality Digital GmbH. All rights reserved.


[FAQ](#) |
[Terms of use](#) |
[Imprint](#) |
[Data privacy](#)



Select whether you would like to use **seat** or **table** reservations and set the **amount of available** seats/tables.

DISH RESERVATION
Big House - Brandenburg

1 Hours
2 Capacity
3 Group size
4 Offers
5 Contact
6 Integration



You have the option to choose between seat-based and table-based setup.

If you choose to use seats-based setup, reservations will be managed according to the total number of seats available.

If you choose table-based setup, all reservations will be assigned one or more tables automatically. You will have the possibility to modify the automatically assigned tables. Only

Please select whether you would like to use seat or table reservations.

☒ Seats
☐ Tables

How many seats are available for reservation in your establishment?

Please note that a minimum of 4 seats must be made available.



Continue

?

Designed by Hospitality Digital GmbH. All rights reserved.
FAQ | Terms of use | Imprint | Data privacy



Go the next step by clicking on **continue**.

DISH RESERVATION
Big House - Brandenburg



1
Hours
2
Capacity
3
Group size
4
Offers
5
Contact
6
Integration


Please select whether you would like to use seat or table reservations.


☒ Seats
☐ Tables

How many seats are available for reservation in your establishment?

Please note that a minimum of 4 seats must be made available.

You have the option to choose between seat-based and table-based setup.
If you choose to use seats-based setup, reservations will be managed according to the total number of seats available.
If you choose table-based setup, all reservations will be assigned one or more tables automatically. You will have the possibility to modify the automatically assigned tables. Only




Continue


Designed by Hospitality Digital GmbH. All rights reserved.
FAQ | Terms of use | Imprint | Data privacy



In this step the **group size** is defined. First enter the maximum group size and follow up with a group size that will be automatically confirmed. Go to the next step by clicking on **continue**.

DISH RESERVATION
Big House - Brandenburg



Group Size settings help optimise the functionality of DISH Reservation. You can decide what group sizes you wish to receive for reservations and can also automatically confirm these reservations.

1
2
3
4
5
6

Hours
Capacity
Group size
Offers
Contact
Integration


What is the maximum group size for reservations via the reservation widget?

Please enter a value equal to or greater than 4.

Up to what group size would you like reservations to be automatically confirmed?

If you wish to manually confirm all reservations, set this to 0.

Continue





[FAQ](#) |
 [Terms of use](#) |
 [Imprint](#) |
 [Data privacy](#)

Designed by Hospitality Digital GmbH. All rights reserved.



You have the option to add **offers** to your reservation tool. To do so, click on **add** and fill in the required information.

DISH RESERVATION
Big House - Brandenburg



1
Hours

2
Capacity

3
Group size


4
Offers

5
Contact

6
Integration

Would you like to add another offer?

Add



Attract more guests to your establishment with promotions and offers. Your offers will be displayed next to the reservation time in the widget and will be included in the confirmation message to your guests. They will also be stored in reservation information in your overview page.

Continue

?

Designed by Hospitality Digital GmbH. All rights reserved.
FAQ | Terms of use | Imprint | Data privacy



Proceed by clicking on **continue**.

DISH RESERVATION
Big House - Brandenburg

1
2
3
4
5
6
Hours
Capacity
Group size
Offers
Contact
Integration

Recurring
One Time

Days
Time
Fri
10 : 00
pm
-
11 : 00
pm


☐
 %
on
Select items

☒
Happy Hour. A "happy hour" indicator will be displayed in the time slot.

☐
Other offer:

Would you like to add another offer?
Add



Continue




Attract more guests to your establishment with promotions and offers. Your offers will be displayed next to the reservation time in the widget and will be included in the confirmation message to your guests. They will also be stored in reservation information in your overview page.



Now tell the guest how they can **contact** you and how we are supposed to **notify** you about reservations.

DISH RESERVATION
Big House - Brandenburg





We send you notifications to update you about reservations. Also, we share your contact information with guests in case they wish to contact you.

1
2
3
4
5
6

Hours
Capacity
Group size
Offers
Contact
Integration

Tell us how your guests can contact you.

This information is shared with your guests in the reservation confirmation email / SMS.

Email

Phone*

(+49)

Website

Tell us how we should notify you about reservations.

This information is not shared with your guests.

Email


Continue



If the information is complete, click on **continue**.

DISH RESERVATION
Big House - Brandenburg

1 Hours
2 Capacity
3 Group size
4 Offers
5 Contact
6 Integration



We send you notifications to update you about reservations. Also, we share your contact information with guests in case they wish to contact you.

Tell us how your guests can contact you.

This information is shared with your guests in the reservation confirmation email / SMS.

Email

Phone*

Website

Tell us how we should notify you about reservations.



This information is not shared with your guests.


Email

Continue



In the last step you have to decide whether you want to use the **reservation widget** and where you want to **integrate** it.

DISH RESERVATION
Big House - Brandenburg





DISH Reservation is almost ready to use!

One last step and you will be good to go. For your guests to make reservations, they should be able to find your reservation widget. The most effective place to display your online reservation tool is your website! Later, you can also add the reservation option to your Facebook page.

1
2
3
4
5
6

Hours
Capacity
Group size
Offers
Contact
Integration

Would you like to integrate the reservation widget into your website?

☐ Activate in DISH Website DISH Website is your website provided by HOSPITALITY.digital.

☐ Add to other website

☐ Not now

Continue

?


Designed by Hospitality Digital GmbH. All rights reserved.
FAQ | Terms of use | Imprint | Data privacy



After selecting, click on **continue**.

DISH RESERVATION
Big House - Brandenburg

1 Hours
2 Capacity
3 Group size
4 Offers
5 Contact
6 Integration



DISH Reservation is almost ready to use!

One last step and you will be good to go. For your guests to make reservations, they should be able to find your reservation widget. The most effective place to display your online reservation tool is your website! Later, you can also add the reservation option to your Facebook page.


Would you like to integrate the reservation widget into your website?

☒ Activate in DISH Website DISH Website is your website provided by HOSPITALITY.digital.
In case you were using reservation by email, it will be turned off when the widget is activated.

☐ Add to other website

☐ Not now




Continue




Designed by Hospitality Digital GmbH. All rights reserved.
FAQ | Terms of use | Imprint | Data privacy



That's it. The onboarding process is now completed. By clicking on dashboard you will be redirected to your DISH Reservation tool.

DISH RESERVATION
Big House - Brandenburg






CONGRATULATIONS!

DISH Reservation is now ready to use.
Please note that it will be automatically connected to Reserve with Google to bring you more guests. If you wish to disable this feature, you can do so in the Reservation Settings section in your Dashboard.

Dashboard

?

Designed by Hospitality Digital GmbH. All rights reserved.

[FAQ](#) |
 [Terms of use](#) |
 [Imprint](#) |
 [Data privacy](#)