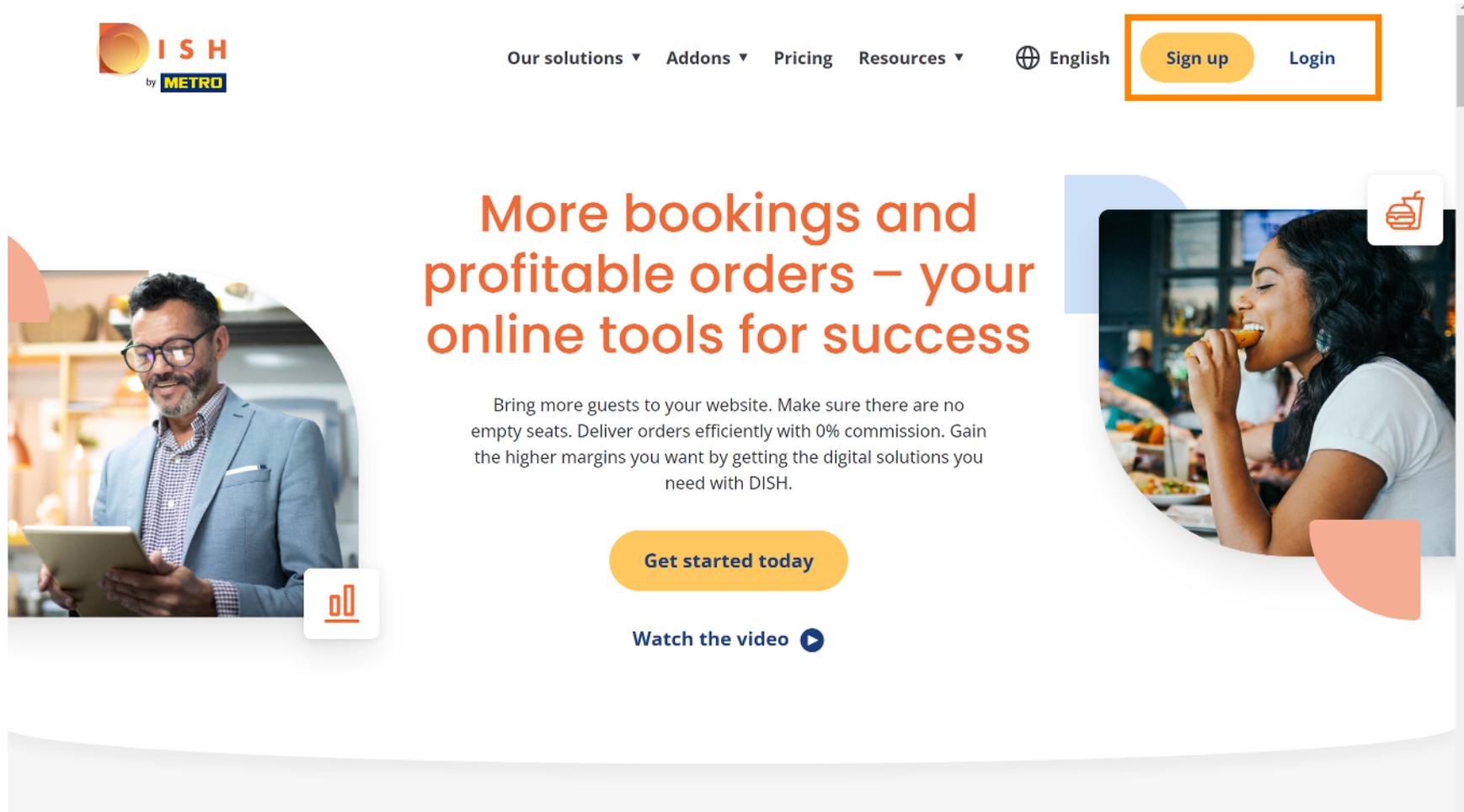
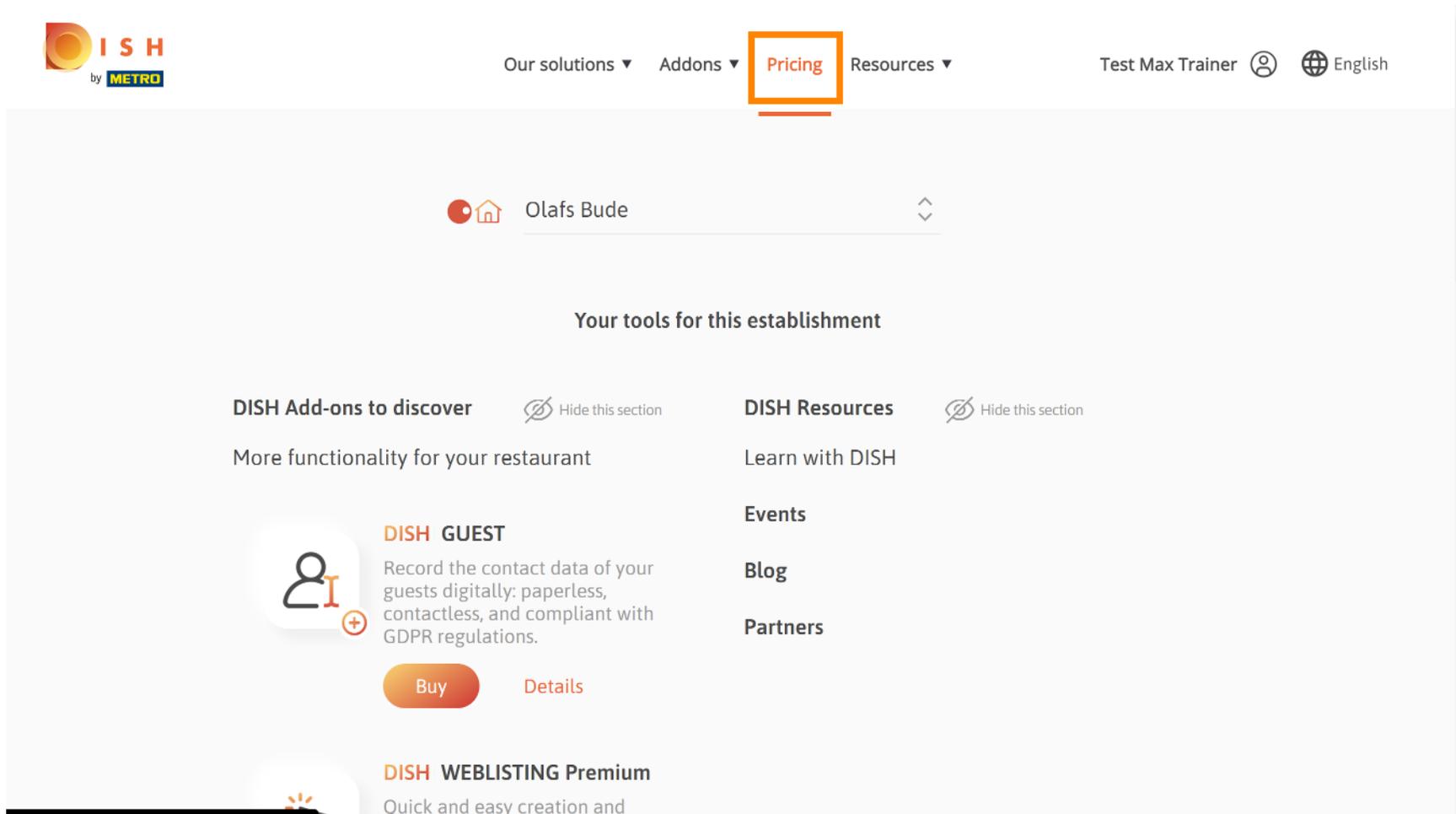


 Sign up or log in to your DISH account on [www.dish.co](http://www.dish.co).



The screenshot shows the DISH website homepage. At the top left is the DISH by METRO logo. The navigation menu includes 'Our solutions', 'Addons', 'Pricing', and 'Resources', followed by a globe icon and 'English'. On the right, 'Sign up' and 'Login' buttons are highlighted with an orange border. The main content area features a large orange headline: 'More bookings and profitable orders – your online tools for success'. Below this is a paragraph: 'Bring more guests to your website. Make sure there are no empty seats. Deliver orders efficiently with 0% commission. Gain the higher margins you want by getting the digital solutions you need with DISH.' Two call-to-action buttons are present: 'Get started today' (orange) and 'Watch the video' (blue with a play icon). The page is decorated with images of a man in a suit using a tablet and a woman eating in a restaurant, with small icons of a bar chart and a fork and knife.

Once you are logged in, click on **pricing**.



The screenshot shows the user interface of the DISH Order system. At the top left is the logo for ISH by METRO. The navigation menu includes 'Our solutions', 'Addons', 'Pricing' (highlighted with an orange box), and 'Resources'. On the right side, there are links for 'Test Max Trainer', a user profile icon, and a language selector set to 'English'. Below the navigation, the user's name 'Olafs Bude' is displayed with a home icon and a dropdown arrow. The main content area is titled 'Your tools for this establishment' and features two columns of tool cards. The left column is titled 'DISH Add-ons to discover' and includes a 'DISH GUEST' card with a description: 'Record the contact data of your guests digitally: paperless, contactless, and compliant with GDPR regulations.' Below this card are 'Buy' and 'Details' buttons. The right column is titled 'DISH Resources' and includes links for 'Learn with DISH', 'Events', 'Blog', and 'Partners'. Each column also has a 'Hide this section' link.

Then click **choose** at DISH Professional Order.

The screenshot shows the 'COMPARE OUR BUNDLES' section of the DISH website. It features four columns representing different pricing tiers. The 'DISH Professional Order' tier is highlighted with an orange border around its 'Choose' button.

Bundle Name	Price	Additional Info	Activation Fee	Total Price	Button	Website Feature
DISH Starter	€0.00	Per establishment / Month			Your Plan	✓
DISH Professional Reservation	€34.90	€41.53 incl. VAT Per establishment / Month			Choose	✓
DISH Professional Order	€49.00	€58.31 incl. VAT * Per establishment / Month	+ One-time activation fee	€299.00	Choose	✓
DISH Premium	€69.00	€82.11 incl. VAT * Per establishment / Month	+ One-time activation fee	€279.00	Choose	✓

**\*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.**

**DISH WEBSITE**  
Create your own website in a



Enter here your **METRO customer number**.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

Test Max Trainer 

## Your customer number

Metro customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in our Data Protection Notice

Continue



And click **continue** to proceed.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

Test Max Trainer 

## Your customer number

2021|

Metro customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in our Data Protection Notice

Continue



Here you can enter **your details**.



Our solutions ▼ Addons ▼ Pricing Resources ▼

Test Max Trainer 

## Your details

Not the correct establishment? You can [go back](#) and select another one.

Olafs Bude

Restaurant name\*

Restaurant type\* Restaurant ▾

Test Street 20

Street name\*

Enter additional address information

Additional

10785 Berlin

Postal code\* City\*

Country\* Germany ▾

By scrolling down you can add your **company information**.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

### Company information

Bude  
Company name\*

Test Street 20  
Street name\*

Enter additional address information  
Additional

10785                      Berlin  
Postal code\*                      City\*

Country\*                      **Germany** ▾

**DE 25743000**  
VAT number (Optional)

Afterwards scroll further down to enter/check your **customer information**.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

VAT number (Optional)

## Customer information

Mr.  Mrs.

Test Max

Trainer

Name\*

Surname\*

Deutschland (... ▾

Phone number\*

Continue



And click on **continue**.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

Test Max Trainer 

## Customer information

Mr.  Mrs.

Test Max

Name\*

Trainer

Surname\*

Deutschland (... ▼

0049714244796

Phone number\*

Continue



A summary of your purchase will be displayed.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

Name	VAT %	Setup fee	Monthly price
<b>DISH Professional Order</b> Plan (Upgrade) DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.	19.00%	€299.00	€49.00 
<input type="text" value="Add a promo code"/>			
<b>Net subtotal</b>		€299.00	€49.00
<b>VAT rate / amount</b>	19.00%	€56.81	€9.31
<b>Total amount</b>		€355.81	€0.00*
<b>Amount for initial payment</b>		€355.81	



Once you checked the order make sure to accept the terms and conditions and acknowledge the privacy policy by setting the **check mark**.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer 

 Add a promo code

<b>Net subtotal</b>		<b>€299.00</b>	<b>€49.00</b>
VAT rate / amount	19.00%	<b>€56.81</b>	<b>€9.31</b>
<b>Total amount</b>		<b>€355.81</b>	<b>€0.00*</b>
<b>Amount for initial payment</b>		<b>€355.81</b>	

\* The first billing of the monthly fee, takes place at the beginning of the next month after the contract conclusion.

Yes, I accept Hospitality Digital **Terms and Conditions** and acknowledge Hospitality Digital **Privacy Policy** \*

Buy now

Afterwards click on **buy now** for entering your payment details.



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

Test Max Trainer 

<b>Net subtotal</b>		<b>€299.00</b>	<b>€49.00</b>
VAT rate / amount	19.00%	<b>€56.81</b>	<b>€9.31</b>
<b>Total amount</b>		<b>€355.81</b>	<b>€0.00*</b>
<b>Amount for initial payment</b>		<b>€355.81</b>	

\* The first billing of the monthly fee, takes place at the beginning of the next month after the contract conclusion.

Yes, I accept Hospitality Digital [Terms and Conditions](#) and acknowledge Hospitality Digital [Privacy Policy](#) \*

Buy now

Once again check the displayed amounts. Then choose your preferred **payment method**.



## PAYMENT SETUP

### Subscription Details

Please check the displayed amounts and proceed to payment details in order to process your payment on a monthly basis.

### Payment Details

Order Amount	EUR 299
VAT	EUR 56.81
<b>Amount to Pay</b>	<b>EUR 355.81</b>

### Payment Methods

Please select preferred payment method.

 <b>Pay with Credit Card</b>	 <b>Pay with SEPA</b>
--	---

Enter here your **card information** and click on **confirm**.



paielement sécurisé  
BNP PARIBAS

Transaction information
R7DM
Transaction reference: MB4070T18795
Merchant ID: 211000021310001
<b>Order amount:</b> <b>€355.81</b>

### Card information

**Please enter payment information**

**Card number:**  
  

**Expiry date:**  
Month:  Year:

**Security code:**  
 

Depending on your bank, you may be redirected to your bank's authentication page before the validation of your payment.

Payment will be performed with brand CB, [click here to use Mastercard](#)



That's it. Your **payment setup** is done. Please click on **return to main site**. **Note: A new page will open up in the next step where you have to log in into dish order admin panel.** <https://callcenter.order.dish.co/admin>



## PAYMENT SETUP

### Subscription Details

Please check the displayed amounts and proceed to payment details in order to process your payment on a monthly basis.

### Payment Details

Order Amount	EUR 299
VAT	EUR 56.81
<b>Amount to Pay</b>	<b>EUR 355.81</b>

### Payment with Credit Card



#### Success

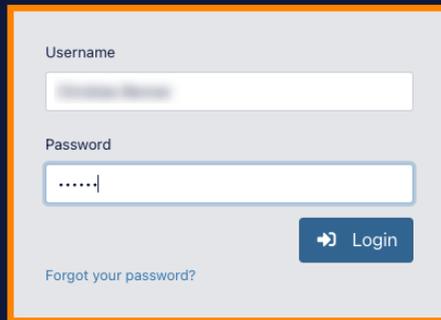
**Payment Complete**  
The payment was successfully settled.

[Navigate back](#)

We do not take part in payment processing. Your credit card information is directly sent to our payment processing provider. We do not store your credit card information nor have access to it. We are only informed about the transaction result.

[Return to Main Site](#)

 A new page will open up where you have to log in with your **username** and **password**.



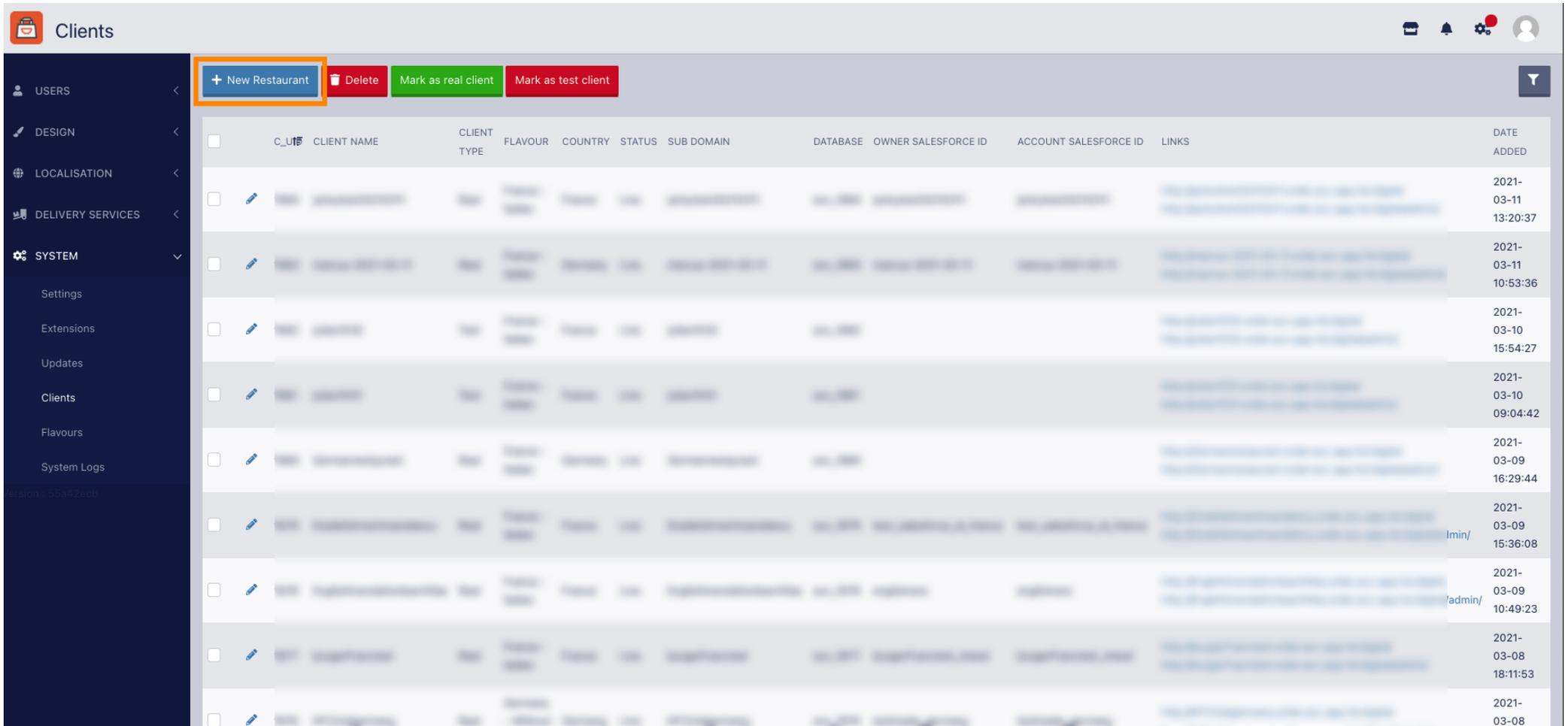
Username

Password

[Forgot your password?](#)

[Login](#)

Now you are on your dashboard, please click on **+ new restaurant**.



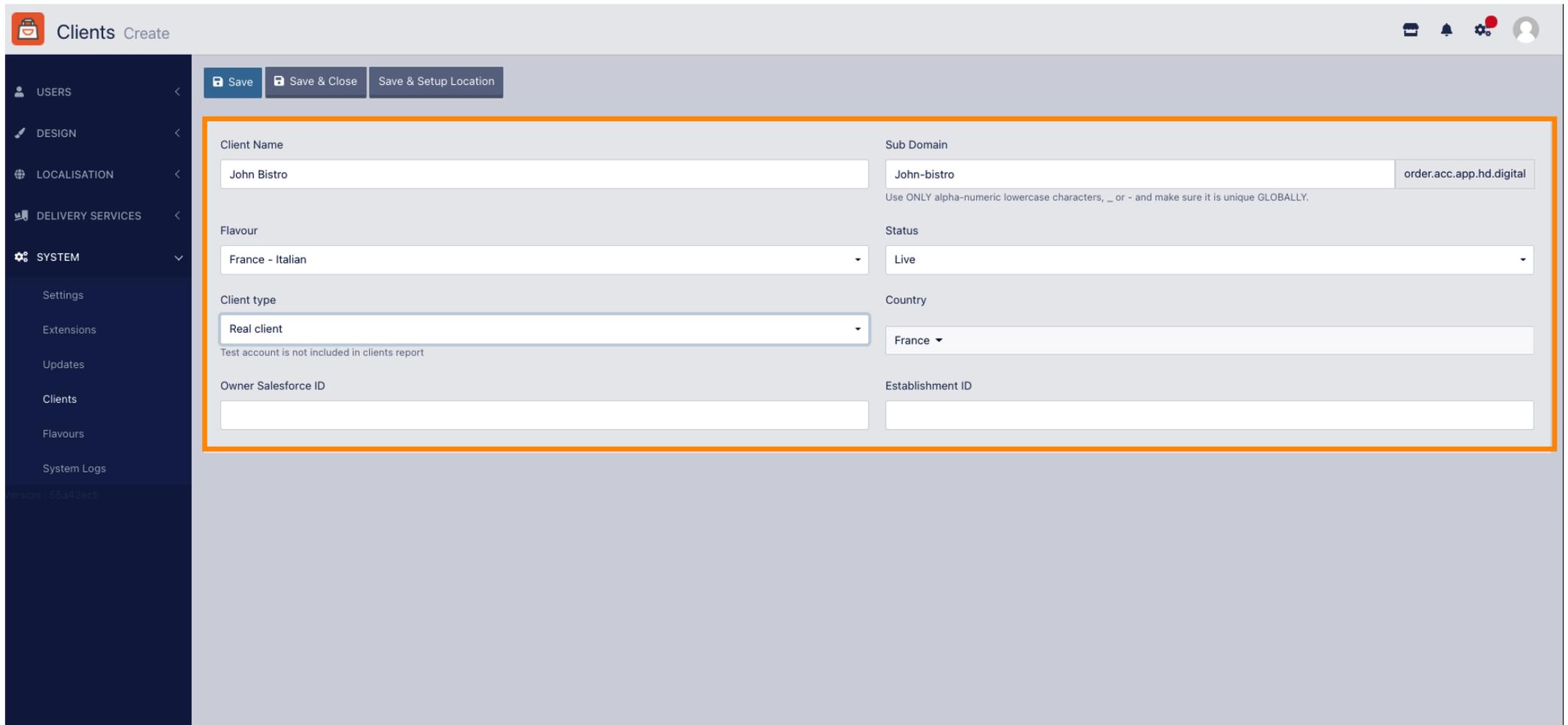
**Clients**

[+ New Restaurant](#)
[Delete](#)
[Mark as real client](#)
[Mark as test client](#)

<input type="checkbox"/>	C_UID	CLIENT NAME	CLIENT TYPE	FLAVOUR	COUNTRY	STATUS	SUB DOMAIN	DATABASE	OWNER SALESFORCE ID	ACCOUNT SALESFORCE ID	LINKS	DATE ADDED
<input type="checkbox"/>												2021-03-11 13:20:37
<input type="checkbox"/>												2021-03-11 10:53:36
<input type="checkbox"/>												2021-03-10 15:54:27
<input type="checkbox"/>												2021-03-10 09:04:42
<input type="checkbox"/>												2021-03-09 16:29:44
<input type="checkbox"/>												2021-03-09 15:36:08
<input type="checkbox"/>												2021-03-09 10:49:23
<input type="checkbox"/>												2021-03-08 18:11:53
<input type="checkbox"/>												2021-03-08



Enter the client information. Note: sub domain - flavour - status - client type - country information is necessary to continue. Note: Please enter salesforce ID and establishment ID (these are mandatory fields) > can be found in SFDC



The screenshot shows the 'Clients Create' form in the DISH Order system. The form is divided into several sections with input fields and dropdown menus. The following table summarizes the visible data:

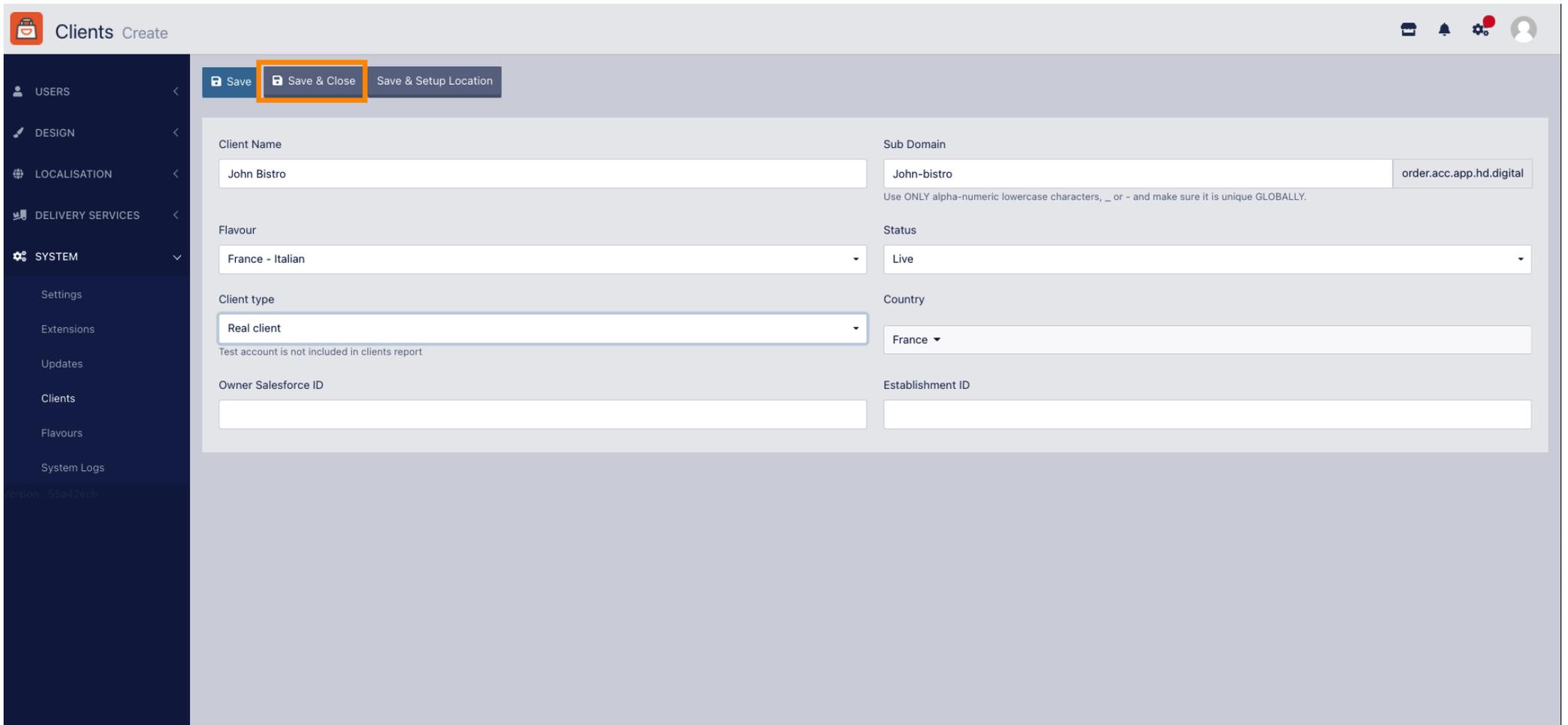
Field Name	Value
Client Name	John Bistro
Sub Domain	John-bistro
Flavour	France - Italian
Status	Live
Client type	Real client
Country	France
Owner Salesforce ID	
Establishment ID	

Additional details from the form:

- Buttons: Save, Save & Close, Save & Setup Location
- Sub Domain note: Use ONLY alpha-numeric lowercase characters, \_ or - and make sure it is unique GLOBALLY.
- Client type note: Test account is not included in clients report
- Sub Domain suffix: order.acc.app.hd.digital



Click on **save & close** to proceed.



**Clients Create**

Save Save & Close Save & Setup Location

Client Name: John Bistro

Sub Domain: John-bistro order.acc.app.hd.digital  
Use ONLY alpha-numeric lowercase characters, \_ or - and make sure it is unique GLOBALLY.

Flavour: France - Italian

Status: Live

Client type: Real client  
Test account is not included in clients report

Country: France

Owner Salesforce ID: [Empty]

Establishment ID: [Empty]



Click on the **second link** of the clients establishment at the admin panel. **Note: This link always ends with /admin/.**


Clients





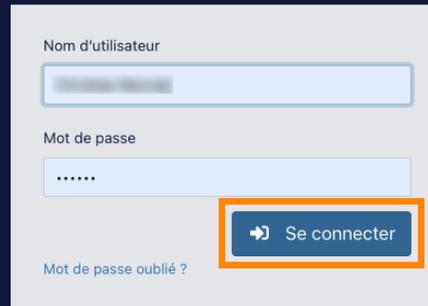

+ New Restaurant
Delete
Mark as real client
Mark as test client

Y

	C_UF5	CLIENT NAME	CLIENT TYPE	FLAVOUR	COUNTRY	STATUS	SUB DOMAIN	DATABASE	OWNER SALESFORCE ID	ACCOUNT SALESFORCE ID	LINKS	DATE ADDED
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		...	...	...	...	...	...	...	...	...	<a href="#">/admin/</a> <a href="#">/admin/</a>	...
<input type="checkbox"/>		1077 burgermanfest	Real	...	France	Live	burgermanfest	acc_1077	burgermanfest_missu	burgermanfest_missu	<a href="#">/admin/</a> <a href="#">/admin/</a>	03-00



The clients admin panel **login** page will open. He or the call center agent has to login to get access to his DSH Order Account



Nom d'utilisateur

Mot de passe

[Mot de passe oublié ?](#)

[➔ Se connecter](#)

You successfully purchased DISH Order and set up the clients account.

