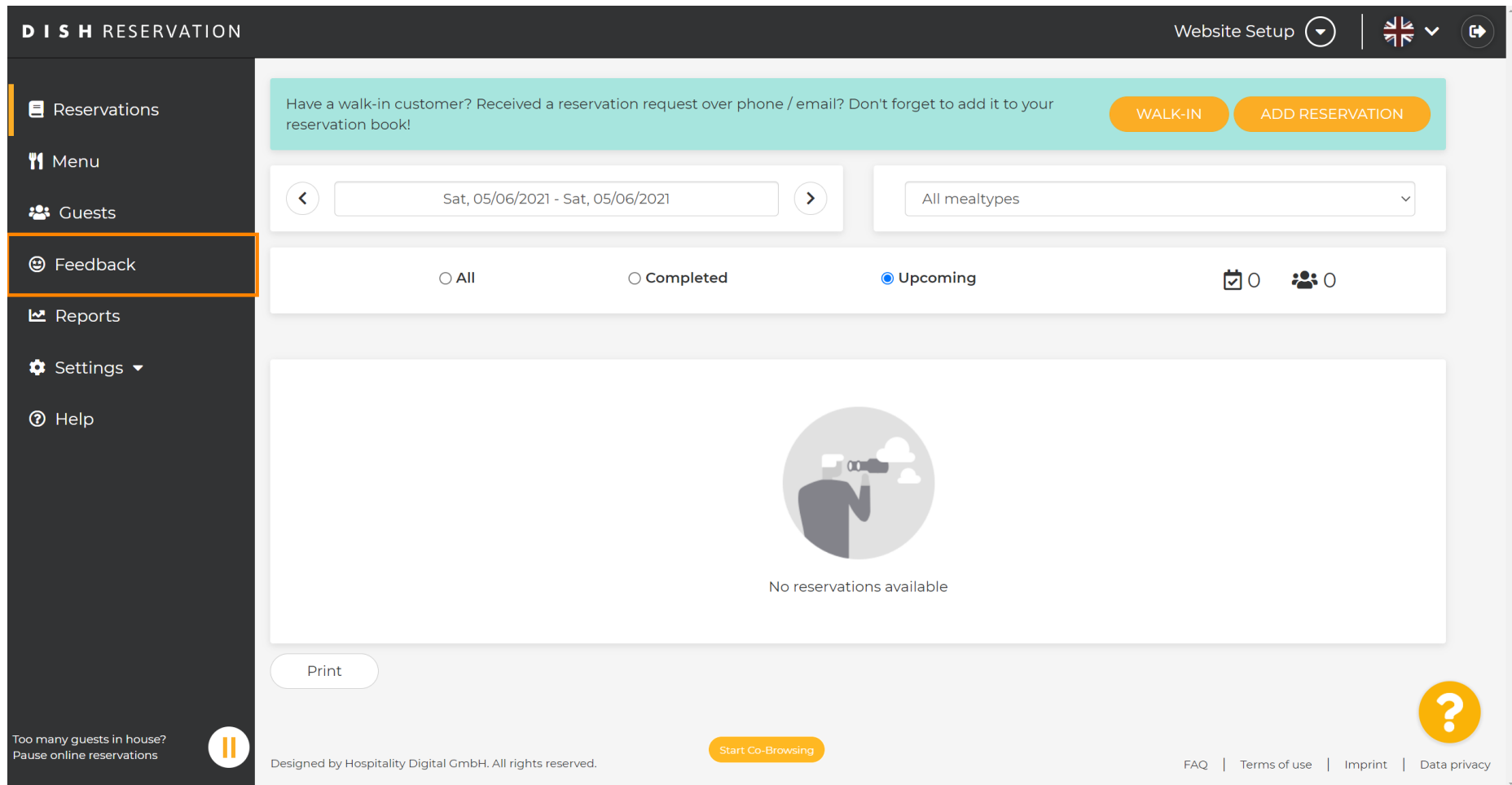




Počínaje administrátorským panelem rezervace DISH klikněte na **zpětnou vazbu** a spravujte své recenze.



The screenshot displays the DISH Reservation admin interface. The top navigation bar includes 'Website Setup', a language selector (UK flag), and a home icon. The left sidebar contains menu items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown menu for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) options, along with icons for a calendar and a group of people, both showing '0'. The main content area is empty, displaying a large circular icon of a person with a magnifying glass and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a help icon (question mark). The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Nyní se zobrazí všechny vaše různé zpětné vazby. Své recenze můžete **publikovat** a také na ně **odpovídat**. Poznámka: Na anonymní zpětnou vazbu nelze odpovědět.

DISH RESERVATION
Website Setup ▼ | ▼ |

- ☰ Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ▼
- ❓ Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="background-color: #333; color: white; border-radius: 15px; padding: 5px 10px; margin-right: 10px;">Reply</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 5px 10px;">Publish</span>

< 1 >

Too many guests in house?  
Pause online reservations

||

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Start Co-Browsing

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[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



Chcete-li napsat zprávu svému zákazníkovi, který zanechal recenzi, klikněte na **Odpovědět**.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px; font-size: 0.8em;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<div style="display: flex; gap: 5px;"> <span style="border: 2px solid orange; border-radius: 15px; padding: 2px 10px; font-size: 0.8em; background-color: #333; color: white;">Reply</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px; font-size: 0.8em;">Publish</span> </div>

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Too many guests in house?  
Pause online reservations

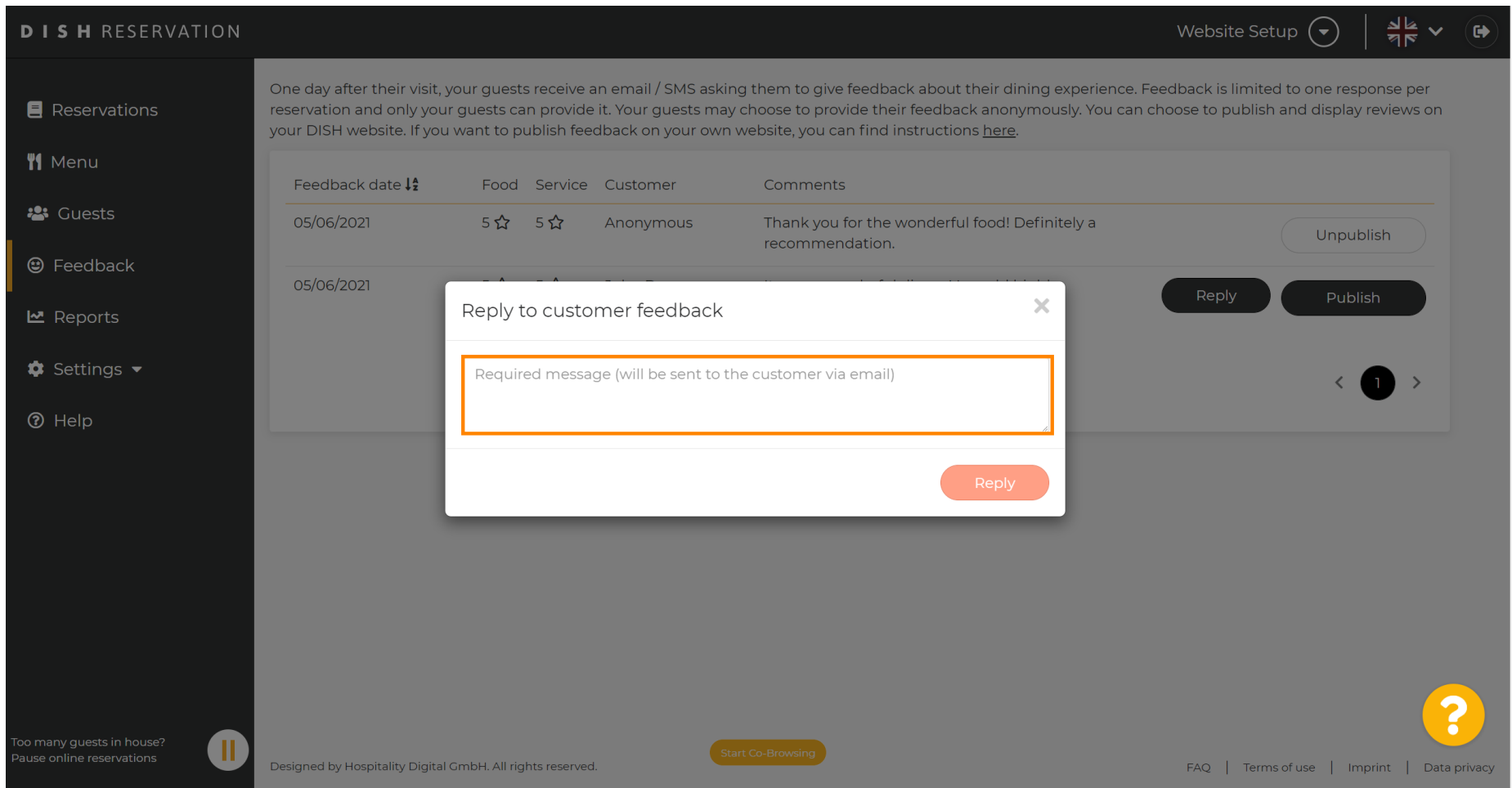
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Start Co-Browsing

[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



Nyní zadejte **zprávu** , kterou chcete poslat svému zákazníkovi. Poznámka: Zpráva bude odeslána e-mailem.



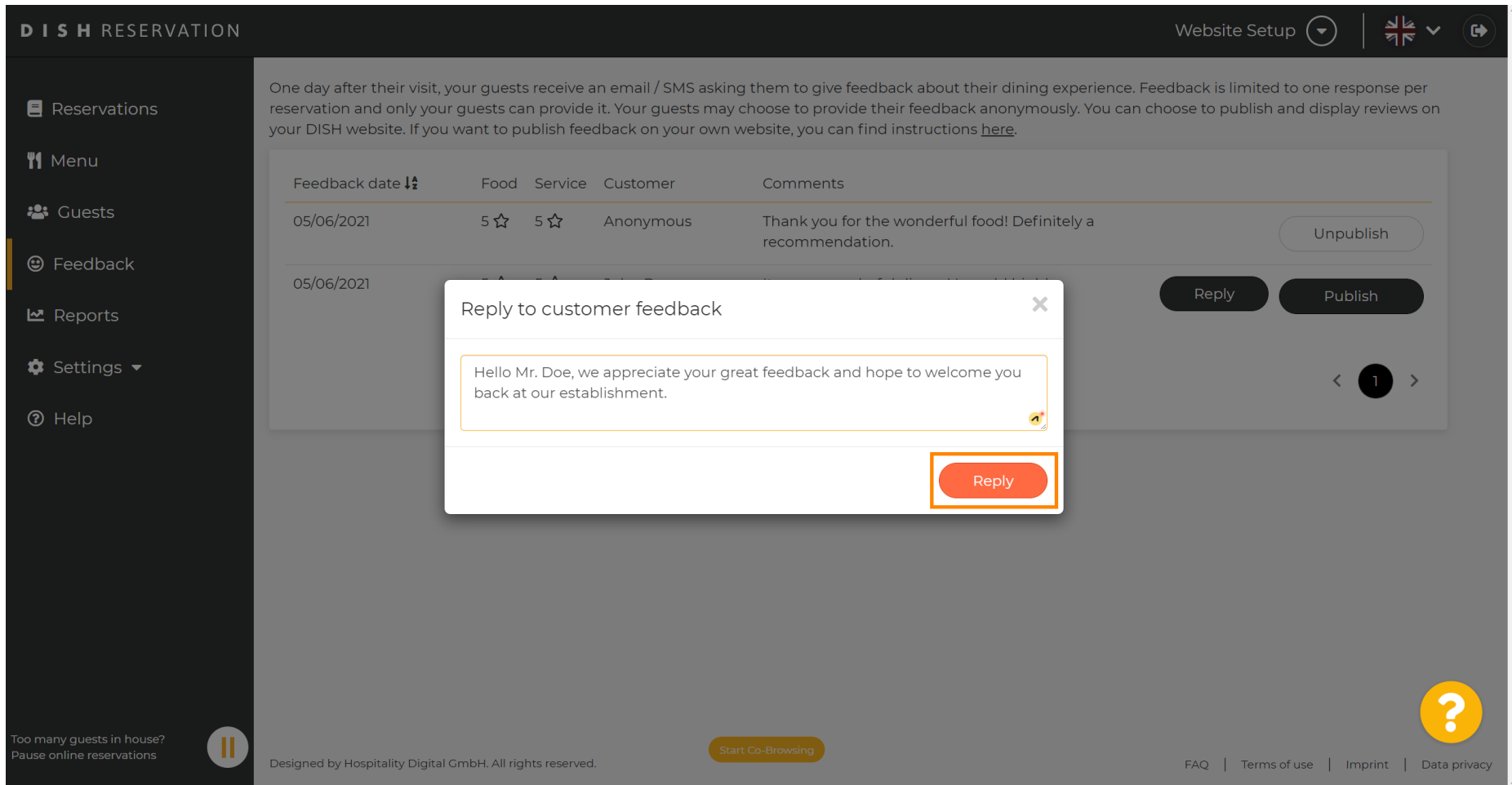
The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

At the bottom of the interface, there is a status bar with a notification 'Too many guests in house? Pause online reservations', a 'Start Co-Browsing' button, and footer links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.







Klepnutím na **odpovědět** zprávu odešlete.











The screenshot displays the DISH Reservation management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal dialog titled "Reply to customer feedback" is open, showing a text input field with the pre-filled message: "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a "Reply" button. The background table shows two feedback entries from 05/06/2021, both with 5-star ratings for Food and Service, and an "Anonymous" customer. The first entry has a comment: "Thank you for the wonderful food! Definitely a recommendation." and an "Unpublish" button. The second entry has a "Reply" and "Publish" button. At the bottom of the interface, there is a status bar with a "Too many guests in house? Pause online reservations" notification, a "Start Co-Browsing" button, and footer text: "Designed by Hospitality Digital GmbH. All rights reserved." and "FAQ | Terms of use | Imprint | Data privacy".


Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



## A je to. Úspěšně jste odpověděli na zpětnou vazbu od zákazníků.


DISH RESERVATION
Website Setup    

-  Reservations
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings 
-  Help


One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date 	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<input type="button" value="Unpublish"/>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<input type="button" value="Replied"/> <input type="button" value="Publish"/>


1


Too many guests in house?  
Pause online reservations 

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