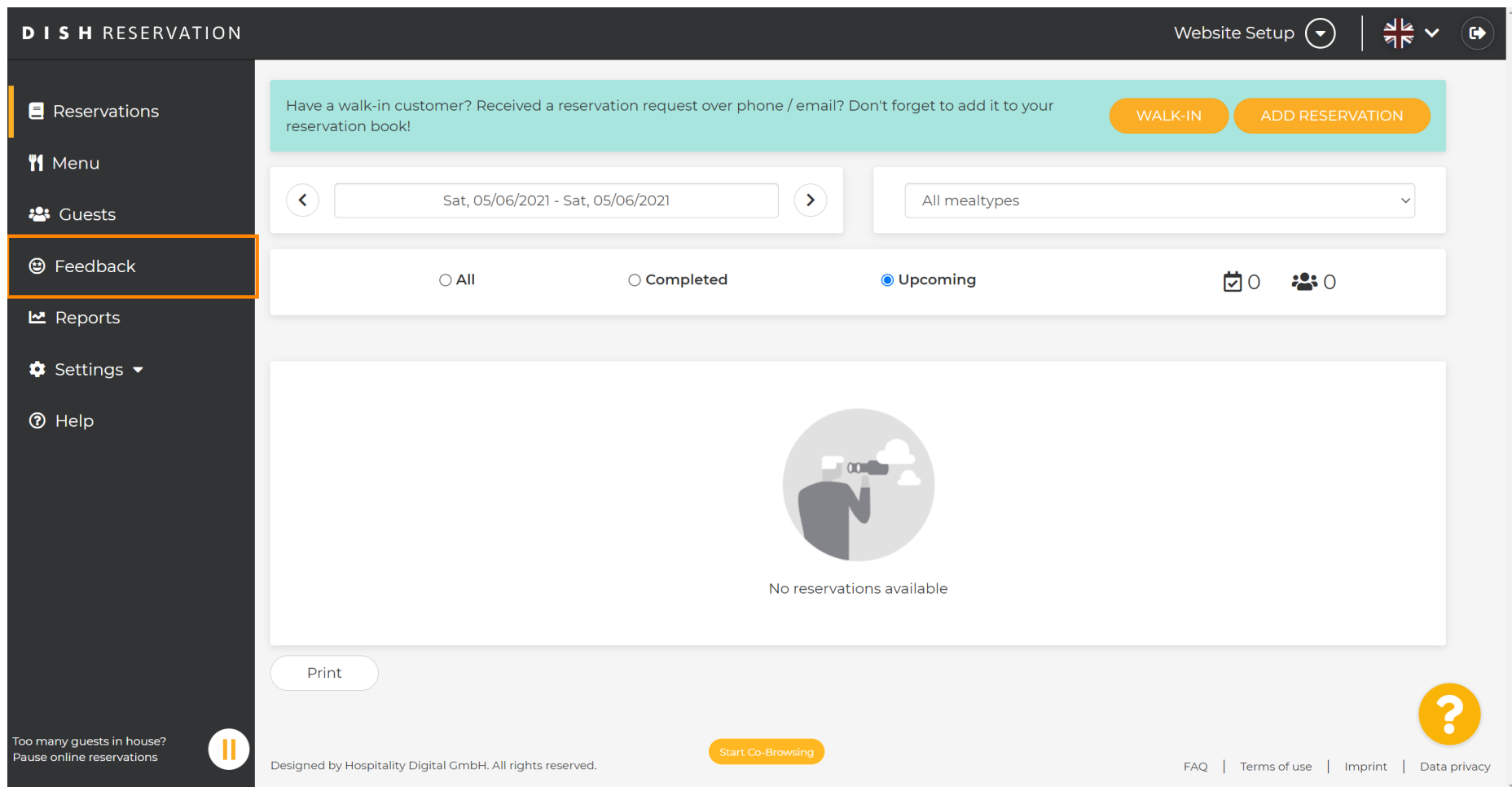




Klicken Sie ausgehend vom Administrationsbereich der DISH-Reservierung auf **Feedback**, um Ihre Bewertungen zu verwalten.



The screenshot displays the DISH Reservation administration interface. The top navigation bar includes 'DISH RESERVATION' on the left, 'Website Setup' with a dropdown arrow, a language selector (UK flag), and a user profile icon. The left sidebar menu contains: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings (with a dropdown arrow), and Help. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two orange buttons: 'WALK-IN' and 'ADD RESERVATION'. Below the banner is a date range selector showing 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown menu for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) with corresponding counts: 0 for 'Upcoming' and 0 for 'Guests'. The main content area is empty, displaying a large circular icon of a person with a magnifying glass and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.', 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy' links, along with a help icon.



Alle Ihre verschiedenen Rückmeldungen werden jetzt angezeigt. Sie können Ihre Bewertungen **veröffentlichen** und darauf **antworten**. Hinweis: Anonymes Feedback kann nicht beantwortet werden.

Website Setup ▼ | ▼ | 
D I S H RESERVATION

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

Too many guests in house?  
Pause online reservations

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px; font-size: 0.8em;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="background-color: #2c3e50; color: white; border-radius: 15px; padding: 5px 10px; font-size: 0.8em; margin-right: 5px;">Reply</span> <span style="background-color: #2c3e50; color: white; border-radius: 15px; padding: 5px 10px; font-size: 0.8em;">Publish</span>

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Start Co-Browsing

?
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Um Ihrem Kunden, der eine Bewertung hinterlassen hat, eine Nachricht zu schreiben, klicken Sie auf **Antworten**.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<div style="display: flex; gap: 10px;"> <div style="border: 2px solid orange; padding: 5px 10px; background-color: #2c3e50; color: white; border-radius: 15px;">Reply</div> <div style="padding: 5px 10px; background-color: #2c3e50; color: white; border-radius: 15px;">Publish</div> </div>

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Too many guests in house?  
Pause online reservations

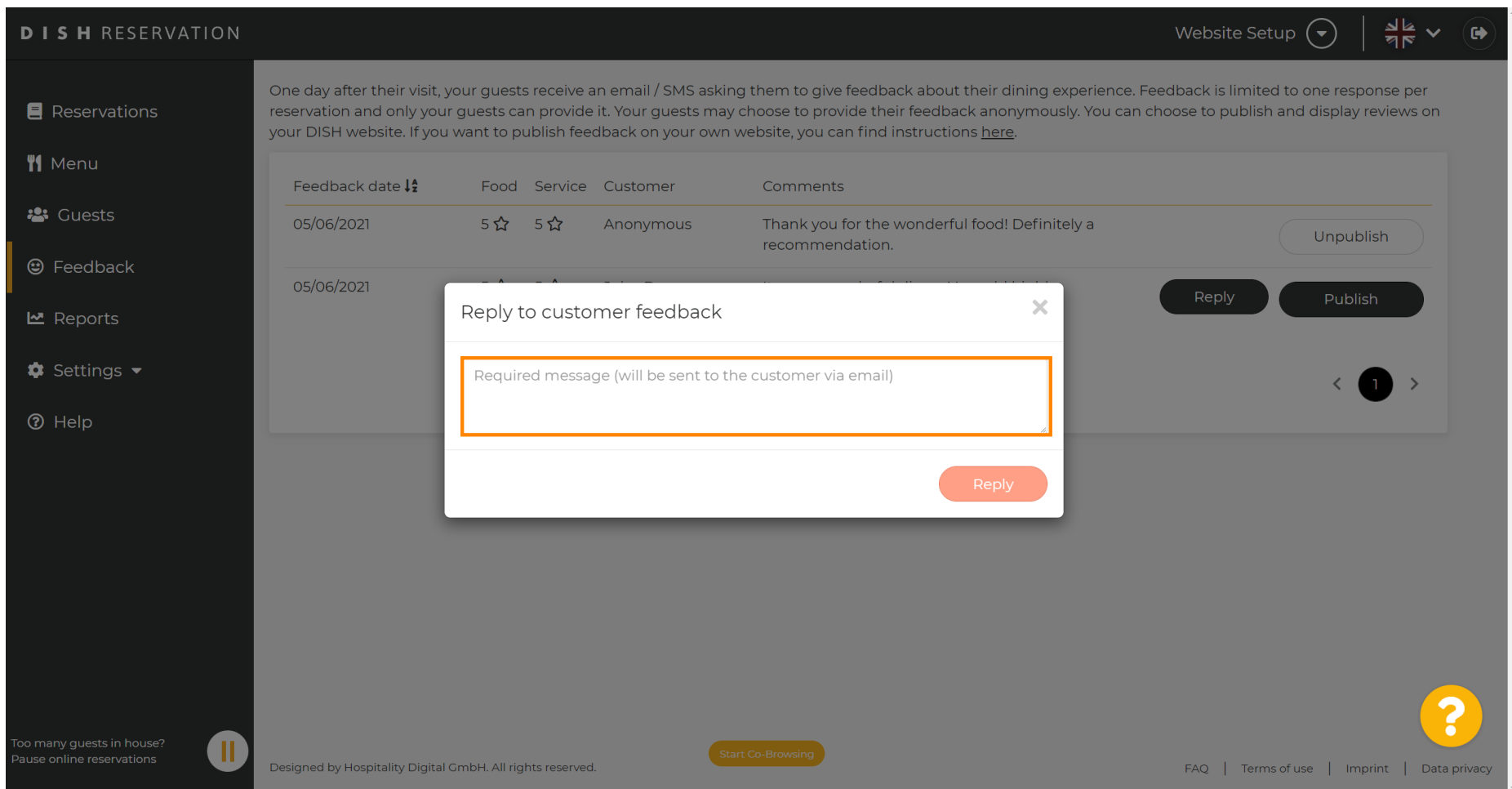
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Start Co-Browsing

[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



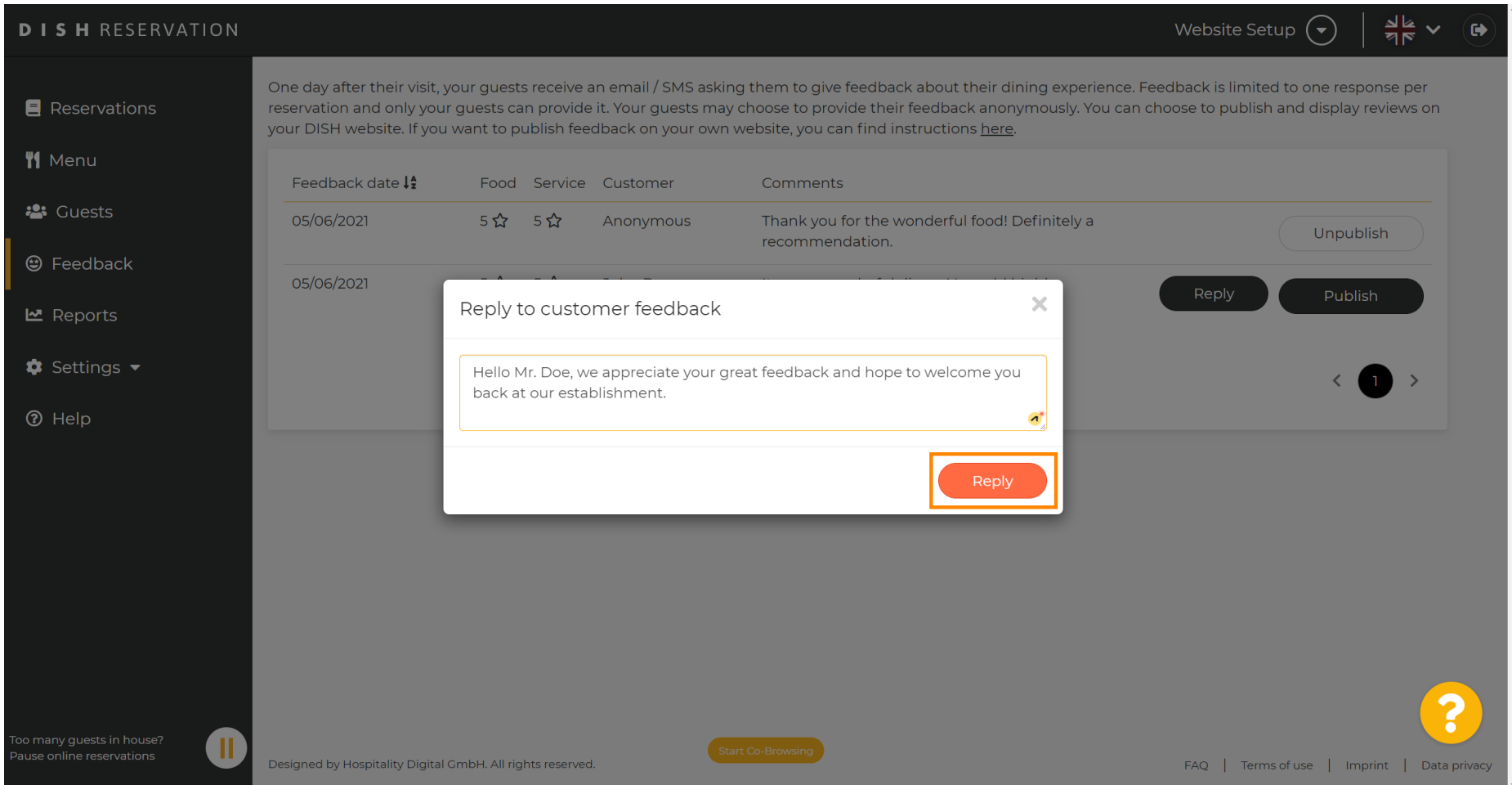
Geben Sie nun die **Nachricht** ein, die Sie Ihrem Kunden senden möchten. Hinweis: Die Nachricht wird per E-Mail versendet.



The screenshot shows the DISH Reservation management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, showing a text input field with the placeholder text 'Required message (will be sent to the customer via email)' and a 'Reply' button.

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish





 Klicken Sie auf **Antworten** , um die Nachricht zu senden.











The screenshot displays the DISH Reservation management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal window titled "Reply to customer feedback" is open, containing a text input field with the pre-filled message: "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a "Reply" button. The background table shows two feedback entries from 05/06/2021, both with 5-star ratings for Food and Service, and an anonymous customer. The first entry has a comment: "Thank you for the wonderful food! Definitely a recommendation." and an "Unpublish" button. The second entry has "Reply" and "Publish" buttons. At the bottom of the interface, there is a status bar with a "Too many guests in house? Pause online reservations" message, a "Start Co-Browsing" button, and footer links for FAQ, Terms of use, Imprint, and Data privacy.


Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



 Das ist es. Sie haben erfolgreich auf Kundenfeedback geantwortet.


DISH RESERVATION
Website Setup  |   

-  Reservations
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings 
-  Help


One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date 	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<input type="button" value="Unpublish"/>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<input type="button" value="Replied"/> <input type="button" value="Publish"/>


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Too many guests in house?  
Pause online reservations 

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