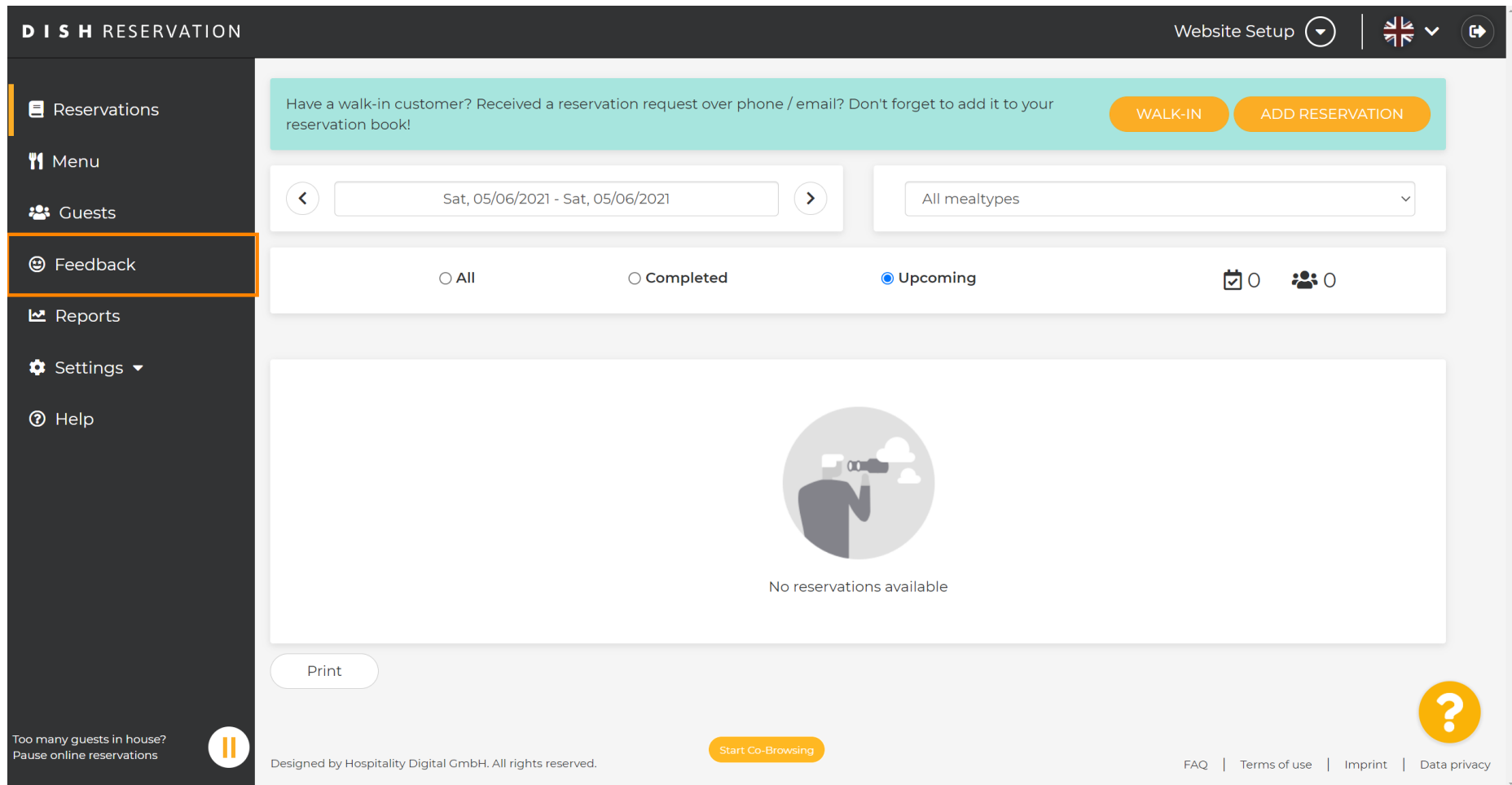




A partir del panel de administración de reservas de DISH, haga clic en **comentarios** para administrar sus revisiones.



The screenshot shows the DISH RESERVATION administration interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. At the bottom of the sidebar, there is a notification: "Too many guests in house? Pause online reservations" with a pause icon.

The main content area has a dark header with "DISH RESERVATION" on the left, "Website Setup" with a dropdown arrow in the center, and a UK flag with a dropdown arrow and a refresh icon on the right.

Below the header is a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION".

Below the banner are two filters: a date range selector showing "Sat, 05/06/2021 - Sat, 05/06/2021" and a dropdown menu for "All mealtypes".

Below the filters are radio buttons for "All", "Completed", and "Upcoming" (which is selected). To the right of these are icons for a calendar with "0" and a group of people with "0".

The main content area is mostly empty, showing a large grey circle with a person looking through binoculars and the text "No reservations available".

At the bottom of the main content area is a "Print" button.

The footer contains: "Designed by Hospitality Digital GmbH. All rights reserved." on the left; a "Start Co-Browsing" button in the center; and "FAQ | Terms of use | Imprint | Data privacy" on the right, along with a yellow question mark icon.



Todos sus diversos comentarios se mostrarán ahora. Puede **publicar** y **responder** a sus comentarios. Nota: No se pueden responder comentarios anónimos.

Website Setup ▼ | ▼ | 
DISH RESERVATION

- ☰ Reservations
- 🍴 Menu
- 👤 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ▼
- ❓ Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="background-color: #34495e; color: white; border-radius: 15px; padding: 5px 10px; margin-right: 5px;">Reply</span> <span style="background-color: #34495e; color: white; border-radius: 15px; padding: 5px 10px;">Publish</span>

< 1 >

Too many guests in house?  
Pause online reservations

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Start Co-Browsing

?
[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



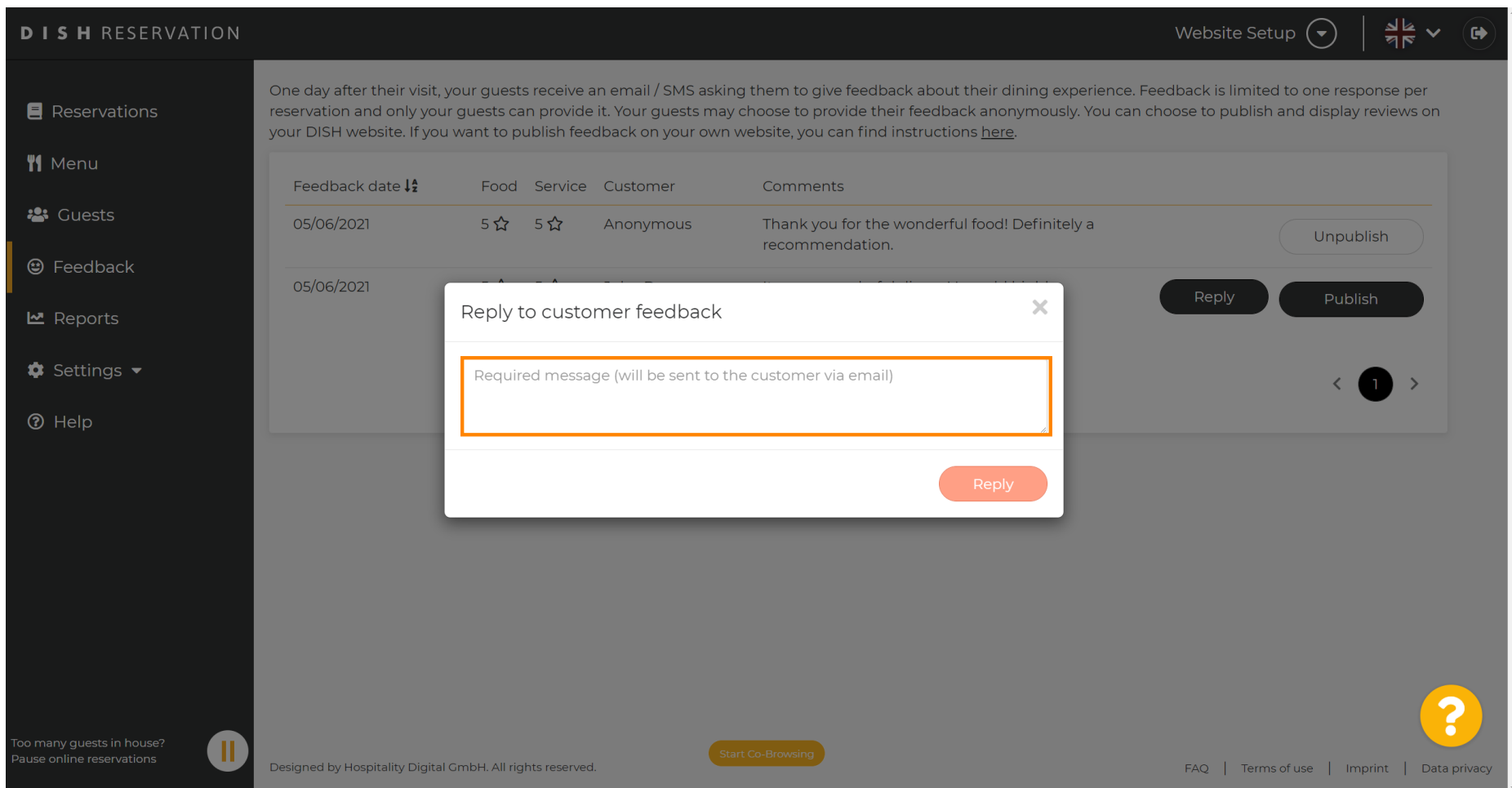
Para escribir un mensaje a su cliente que dejó una reseña, haga clic en **responder** .

The screenshot shows the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area has a header with 'Website Setup' and a language selector (UK flag). Below the header is a text block explaining the feedback process. A table displays feedback entries with columns for Feedback date, Food, Service, Customer, and Comments. The second row shows a feedback from 'John D.' with a 5-star rating for both Food and Service. The 'Reply' button for this entry is highlighted with an orange box. Other buttons like 'Unpublish' and 'Publish' are also visible. At the bottom, there is a footer with a 'Start Co-Browsing' button, a help icon, and links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish



Ahora ingrese el **mensaje** que desea enviar a su cliente. Nota: El mensaje se enviará por correo electrónico.

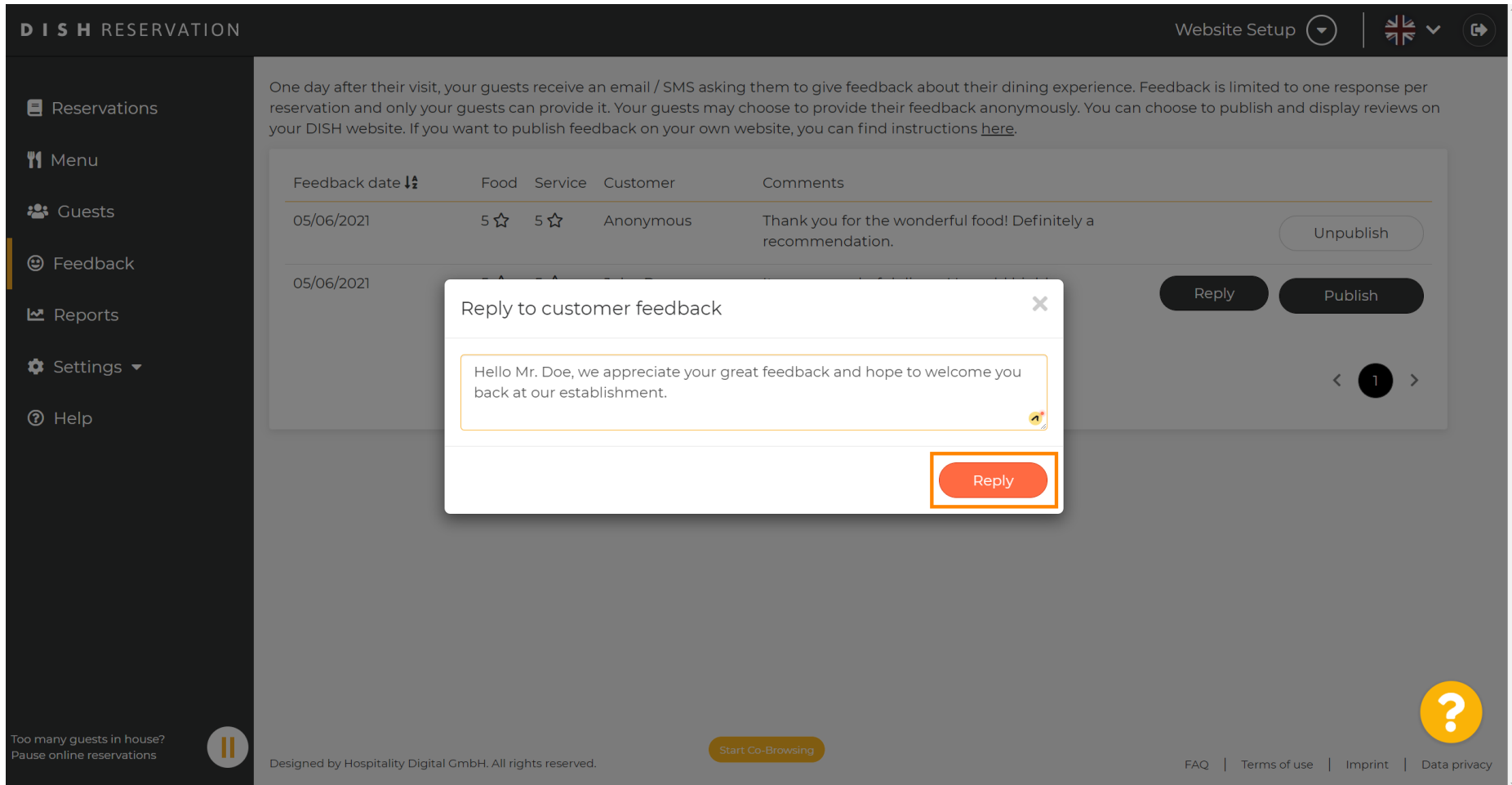


The screenshot displays the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal window titled 'Reply to customer feedback' is open, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table shows two feedback entries from 05/06/2021, both with 5-star ratings and anonymous customers. The first entry has a comment 'Thank you for the wonderful food! Definitely a recommendation.' and an 'Unpublish' button. The second entry has a 'Reply' and 'Publish' button. The interface also includes a 'Website Setup' dropdown, a language selector (UK flag), and a help icon in the bottom right corner.

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Haga clic en **responder** para enviar el mensaje.



The screenshot displays the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' Below the input field is a red 'Reply' button. The background table has columns for Feedback date, Food, Service, Customer, and Comments. Two rows of feedback are visible, both dated 05/06/2021. The first row has 5 stars for both Food and Service, and the comment is 'Thank you for the wonderful food! Definitely a recommendation.' The second row has a similar comment. To the right of the table are buttons for 'Unpublish', 'Reply', and 'Publish'. At the bottom of the interface, there is a status bar with a 'Too many guests in house? Pause online reservations' message, a 'Start Co-Browsing' button, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.





Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish









Reply to customer feedback

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.


Reply



 Eso es todo. Ha respondido con éxito a los comentarios de los clientes.


DISH RESERVATION
Website Setup  |   

-  Reservations
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings 
-  Help


One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date 	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<input type="button" value="Unpublish"/>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<input type="button" value="Replied"/> <input type="button" value="Publish"/>


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Too many guests in house?  
Pause online reservations 

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