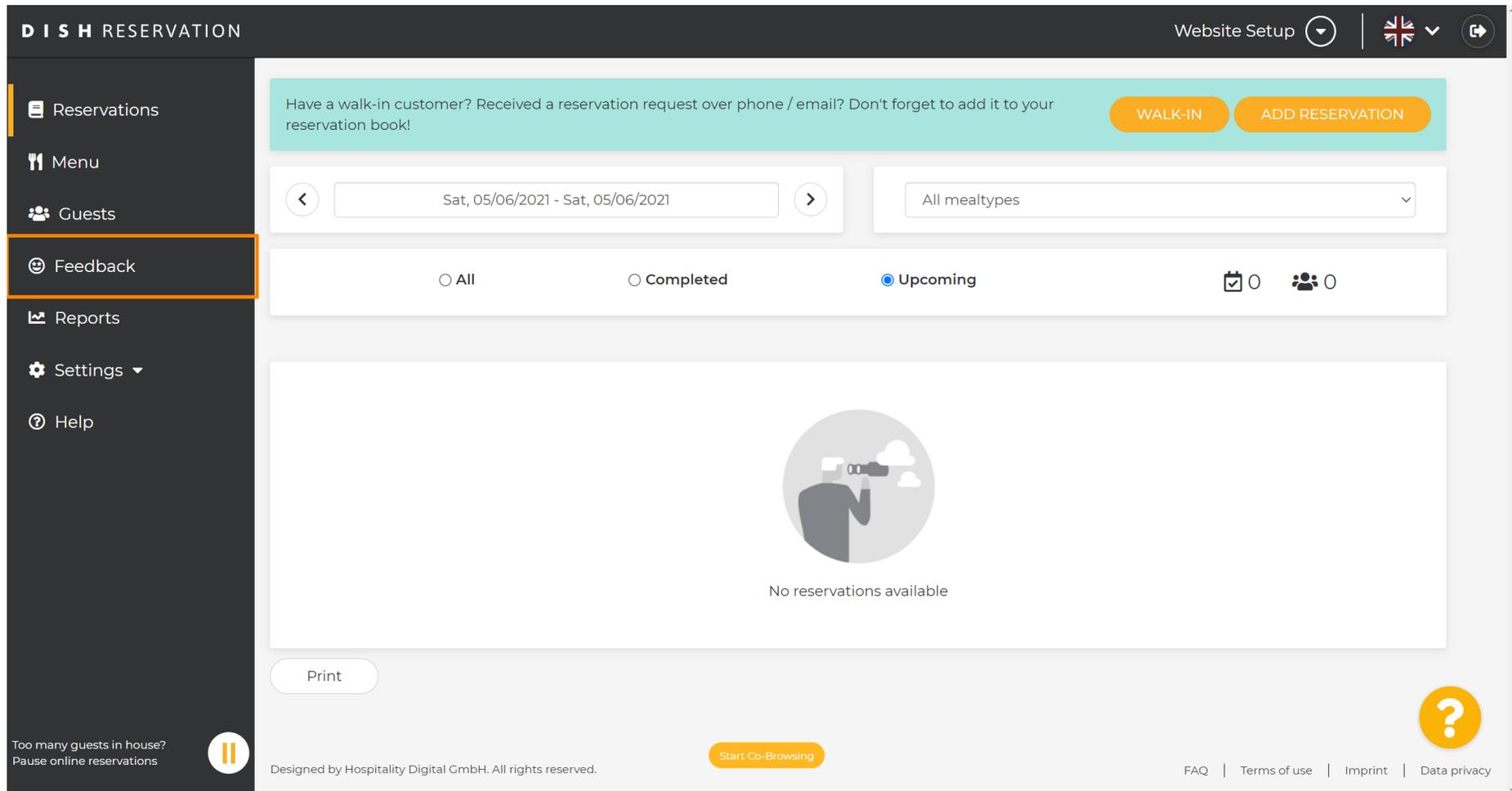




À partir du panneau d'administration de DISH Reservation, cliquez sur **commentaires** pour gérer vos commentaires.



The screenshot shows the DISH Reservation administration interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. At the bottom of the sidebar, there is a notification: "Too many guests in house? Pause online reservations" with a pause icon.

The main content area has a top header with "DISH RESERVATION" on the left and "Website Setup" with a dropdown arrow, a flag icon, and a share icon on the right. Below the header is a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION".

Below the banner are two filters: a date range selector showing "Sat, 05/06/2021 - Sat, 05/06/2021" and a dropdown menu for "All mealtypes".

There are three radio buttons for filtering: "All", "Completed", and "Upcoming" (which is selected). To the right of these are two icons: a calendar icon with "0" and a group of people icon with "0".

The main content area is mostly empty, showing a large grey circle with a person looking through binoculars and the text "No reservations available".

At the bottom of the main content area is a "Print" button. At the bottom of the entire page, there is a footer with "Designed by Hospitality Digital GmbH. All rights reserved.", a "Start Co-Browsing" button, and a help icon (question mark in a circle). On the far right of the footer are links for "FAQ", "Terms of use", "Imprint", and "Data privacy".



Tous vos différents commentaires seront affichés maintenant. Vous pouvez **publier** et **répondre** à vos avis. Remarque : Il est impossible de répondre aux commentaires anonymes.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

< 1 >

Too many guests in house?
Pause online reservations

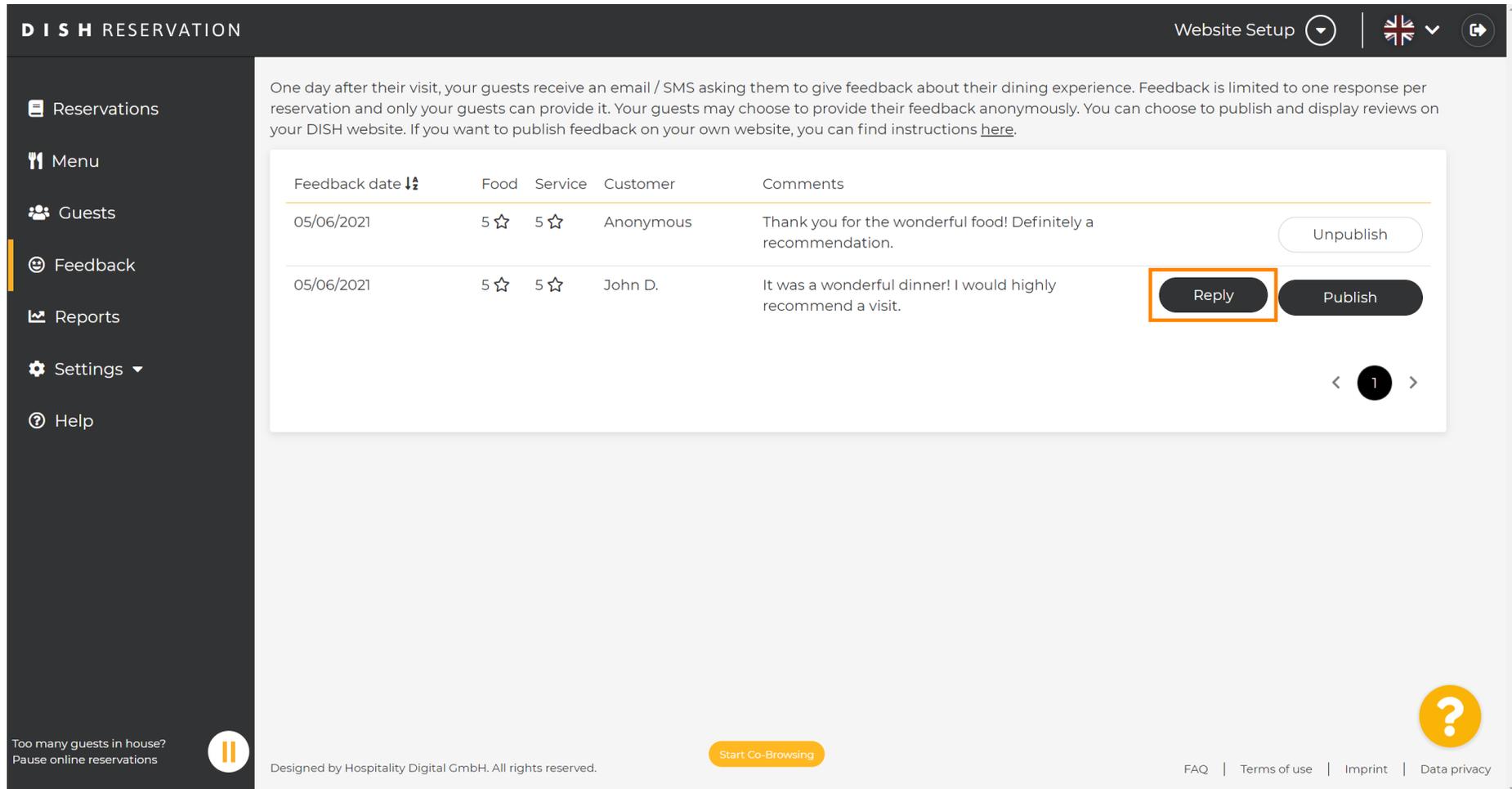
Designed by Hospitality Digital GmbH. All rights reserved.

Start Co-Browsing

FAQ
Terms of use
Imprint
Data privacy



Pour écrire un message à votre client qui a laissé un avis, cliquez sur **répondre** .

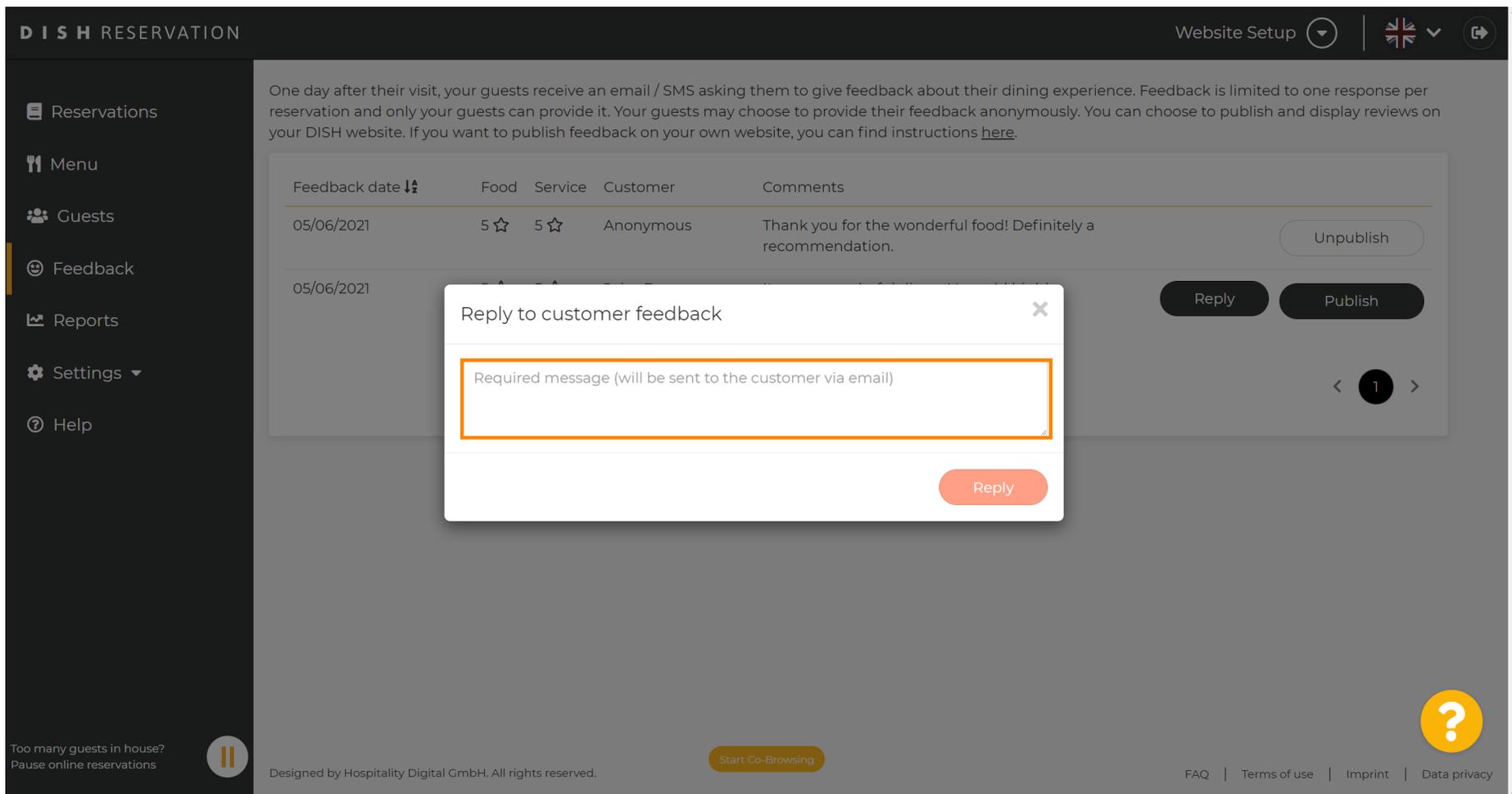


The screenshot shows the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area has a header with 'Website Setup' and a language selector (UK flag). Below the header is a text block explaining the feedback process. A table displays feedback entries with columns for Feedback date, Food, Service, Customer, and Comments. The second row shows a feedback from 'John D.' with a 5-star rating for both food and service. The 'Reply' button for this entry is highlighted with an orange box. Other buttons like 'Unpublish' and 'Publish' are also visible. At the bottom, there is a footer with a 'Start Co-Browsing' button, a help icon, and links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish



Entrez maintenant le **message** que vous souhaitez envoyer à votre client. Remarque : Le message sera envoyé par e-mail.



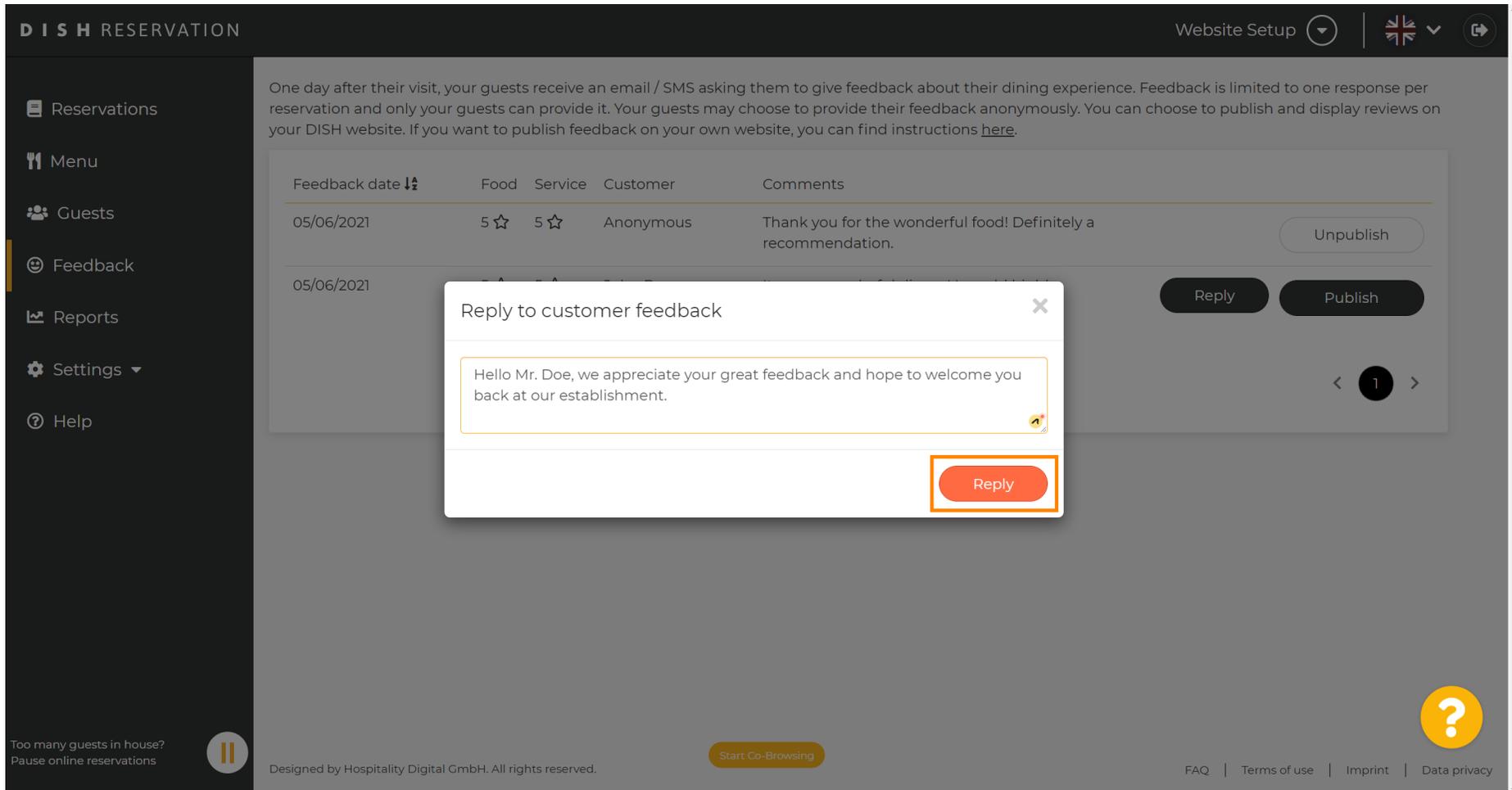
The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

At the bottom of the interface, there is a status bar with a notification 'Too many guests in house? Pause online reservations', a 'Start Co-Browsing' button, and footer links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Cliquez sur **répondre** pour envoyer le message.



The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal dialog titled "Reply to customer feedback" is open, containing a text input field with the message "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a red "Reply" button. The background table shows a feedback entry from 05/06/2021 with 5 stars for both Food and Service, from an anonymous customer, with the comment "Thank you for the wonderful food! Definitely a recommendation." and buttons for Unpublish, Reply, and Publish.

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



C'est ça. Vous avez répondu avec succès aux commentaires des clients.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied Publish

< 1 >

Too many guests in house?
Pause online reservations

Designed by Hospitality Digital GmbH. All rights reserved.

Start Co-Browsing

FAQ
Terms of use
Imprint
Data privacy