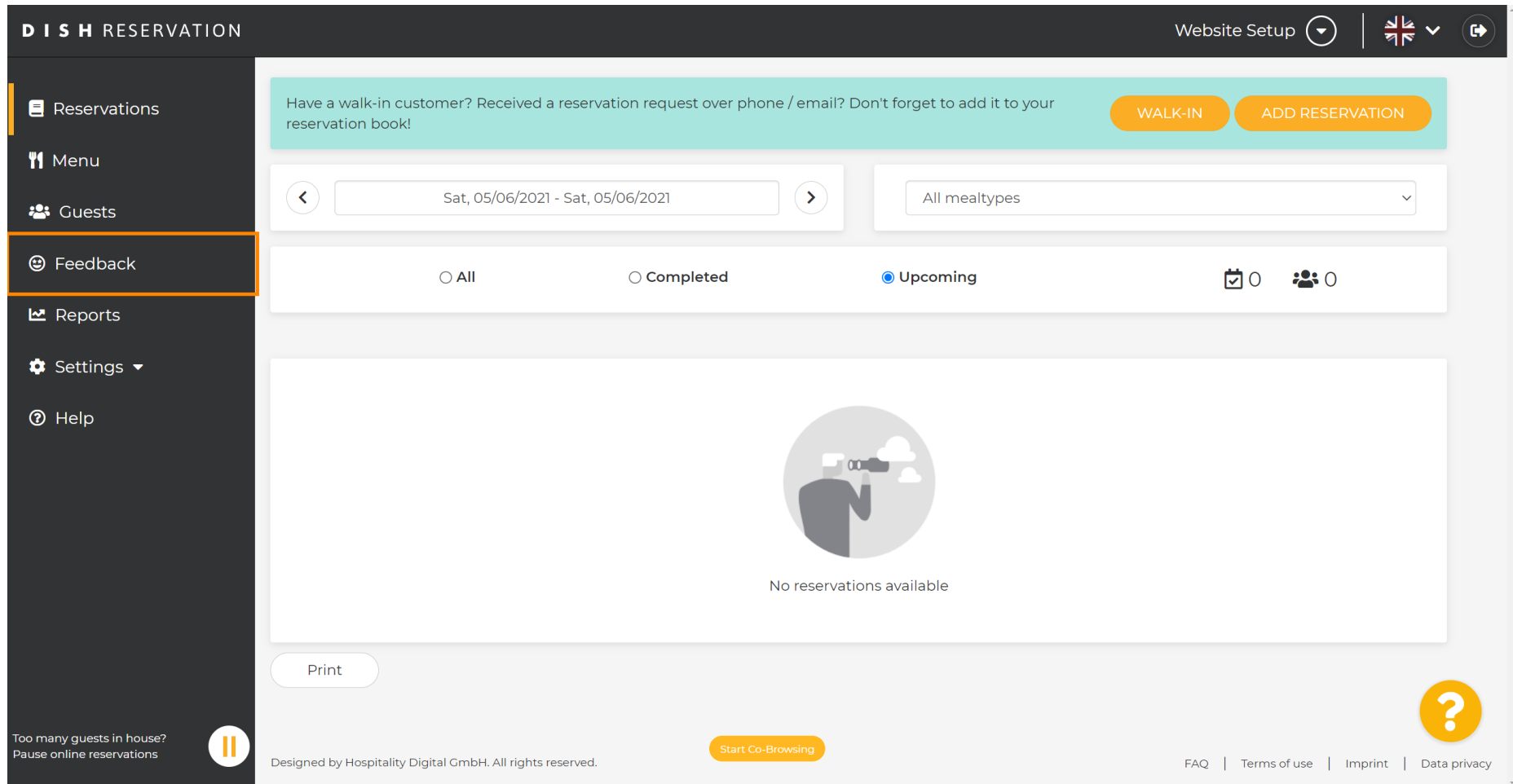




A DISH Reservation adminisztrációs paneljén kattintson a **visszajelzésre** a vélemények kezeléséhez.



The screenshot shows the DISH Reservation admin interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. At the bottom of the sidebar, there is a notification: "Too many guests in house? Pause online reservations" with a pause icon.

The main content area has a top header with "DISH RESERVATION" on the left, "Website Setup" with a dropdown arrow, a UK flag, and a refresh icon on the right. Below this is a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION".

Below the banner are two filters: a date range "Sat, 05/06/2021 - Sat, 05/06/2021" with left and right navigation arrows, and a dropdown menu for "All mealtypes".

Below the filters are three radio buttons for filtering reservations: "All", "Completed", and "Upcoming" (which is selected). To the right of these are two icons: a calendar with "0" and a group of people with "0".

The main content area is mostly empty, showing a large grey circle with a person looking through binoculars and the text "No reservations available".

At the bottom of the main area is a "Print" button. At the very bottom of the page, there is a footer with "Designed by Hospitality Digital GmbH. All rights reserved.", a "Start Co-Browsing" button, and a help icon (question mark in a circle). On the right side of the footer are links for "FAQ", "Terms of use", "Imprint", and "Data privacy".



Az összes különféle visszajelzés most megjelenik. Véleményeit **közzéteheti** és **válaszolhat** is. Megjegyzés: A névtelen visszajelzésekre nem lehet válaszolni.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

< 1 >

Too many guests in house?
Pause online reservations

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Start Co-Browsing

?

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Ha üzenetet szeretne írni az ügyfélnek, aki véleményt írt, kattintson a **válasz** gombra .

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
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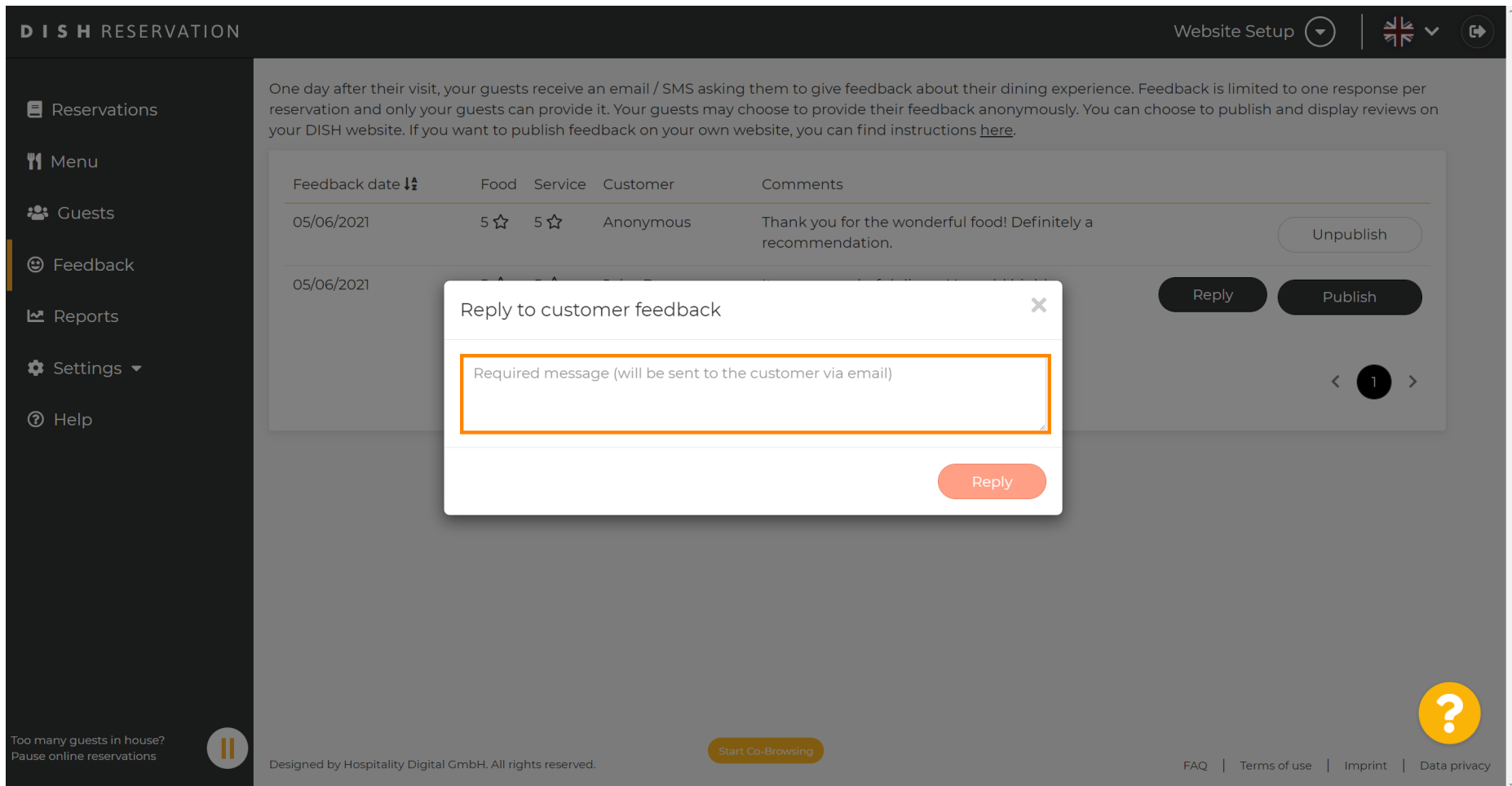
Start Co-Browsing

?

[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



Most írja be az **üzenetet** , amelyet el szeretne küldeni ügyfelének. Megjegyzés: Az üzenetet e-mailben küldjük el.



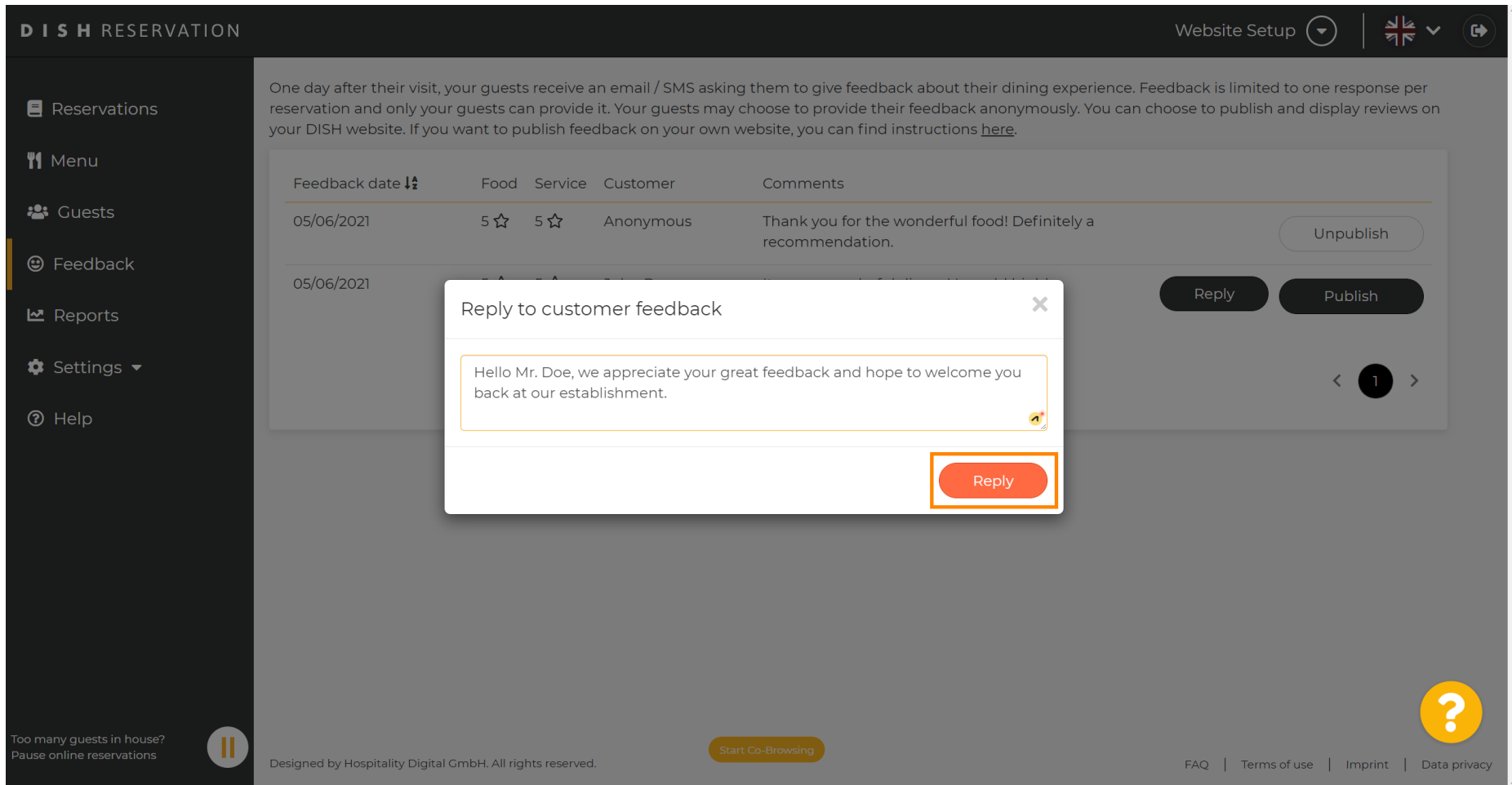
The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the placeholder text 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

At the bottom of the interface, there is a status bar with a notification 'Too many guests in house? Pause online reservations', a 'Start Co-Browsing' button, and footer links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Az üzenet elküldéséhez kattintson a **Válasz gombra**.



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, showing a text input field with the pre-filled message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' Below the input field is a red 'Reply' button. The background table has columns for Feedback date, Food, Service, Customer, and Comments. Two feedback entries are visible, both dated 05/06/2021, with 5-star ratings and anonymous customers. The first entry's comment is 'Thank you for the wonderful food! Definitely a recommendation.' and it has an 'Unpublish' button. The second entry has 'Reply' and 'Publish' buttons. At the bottom of the interface, there is a status bar with a 'Too many guests in house? Pause online reservations' message, a 'Start Co-Browsing' button, and footer links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date	Food	Service	Customer	Comments
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.
05/06/2021				



Ez az. Sikeresen válaszolt az ügyfelek visszajelzéseire.

DISH RESERVATION
Website Setup ▼ | ▼ |

- ☰ Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ▼
- 🆘 Help

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Too many guests in house?
Pause online reservations

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Start Co-Browsing

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