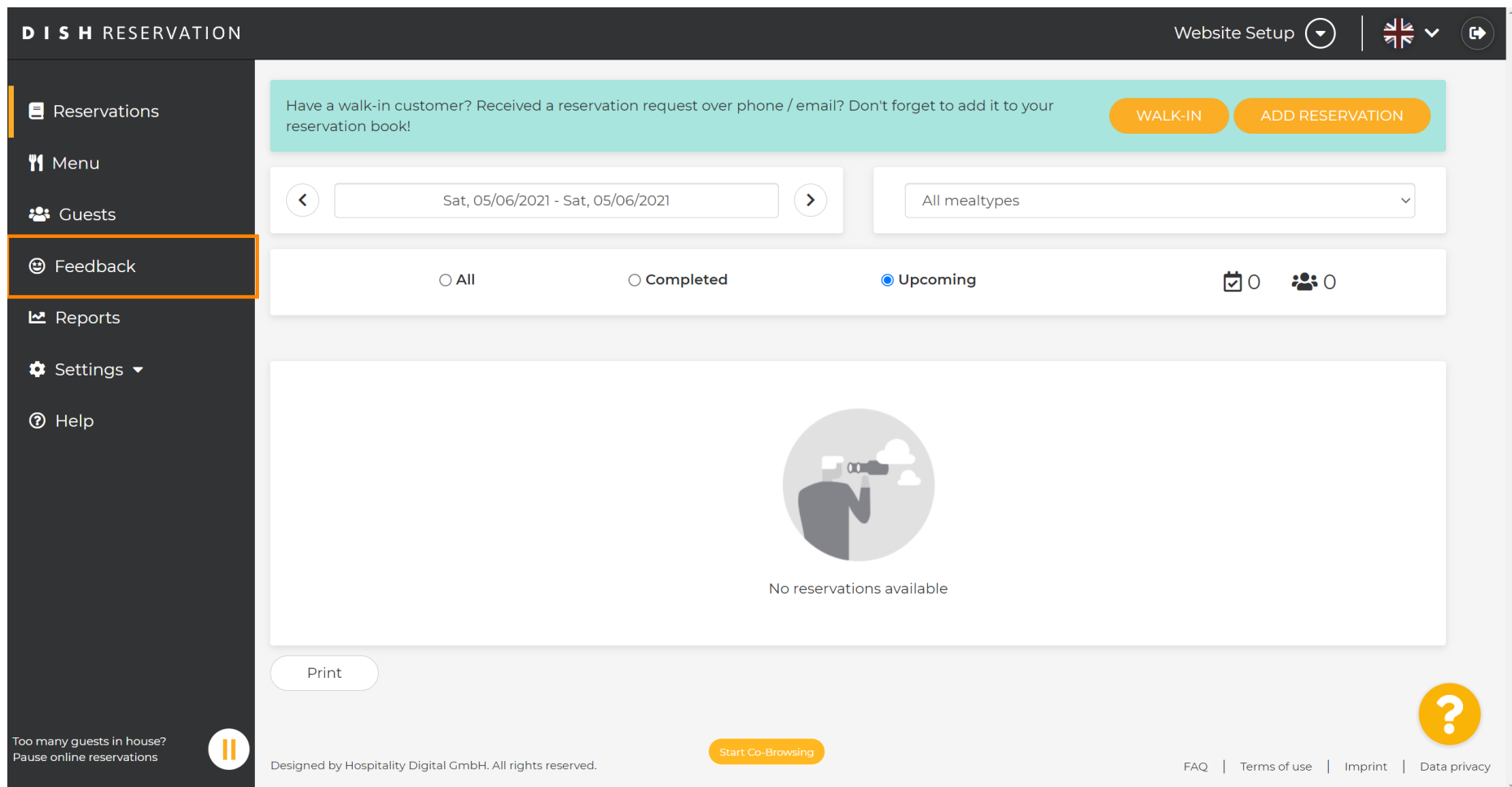




A partire dal pannello di amministrazione di DISH Prenotazione, fai clic su **feedback** per gestire le tue recensioni.



The screenshot displays the DISH Reservation administration interface. The top navigation bar includes 'Website Setup', a language selector (UK flag), and a user profile icon. The left sidebar contains menu items: 'Reservations', 'Menu', 'Guests', 'Feedback' (highlighted with an orange border), 'Reports', 'Settings', and 'Help'. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown menu for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) options, along with icons for a calendar and a group of people, both showing '0'. The main content area is currently empty, displaying a large circular icon of a person with a magnifying glass and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.', 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy' links.



Tutti i tuoi vari feedback verranno visualizzati ora. Puoi **pubblicare** e **rispondere** alle tue recensioni. Nota: non è possibile rispondere al feedback anonimo.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="background-color: #34495e; color: white; border-radius: 15px; padding: 5px 10px; margin-right: 5px;">Reply</span> <span style="background-color: #34495e; color: white; border-radius: 15px; padding: 5px 10px;">Publish</span>

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Too many guests in house?  
Pause online reservations

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Start Co-Browsing

?

FAQ | Terms of use | Imprint | Data privacy



Per scrivere un messaggio al tuo cliente che ha lasciato una recensione, clicca su **Rispondi**.

DISH RESERVATION
Website Setup ▼ | ▼ |

- ☰ Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ▼
- ❓ Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">⌵</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px; font-size: 0.8em;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 2px solid orange; border-radius: 15px; padding: 2px 10px; font-size: 0.8em; margin-right: 5px;">Reply</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px; font-size: 0.8em;">Publish</span>

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Too many guests in house?  
Pause online reservations

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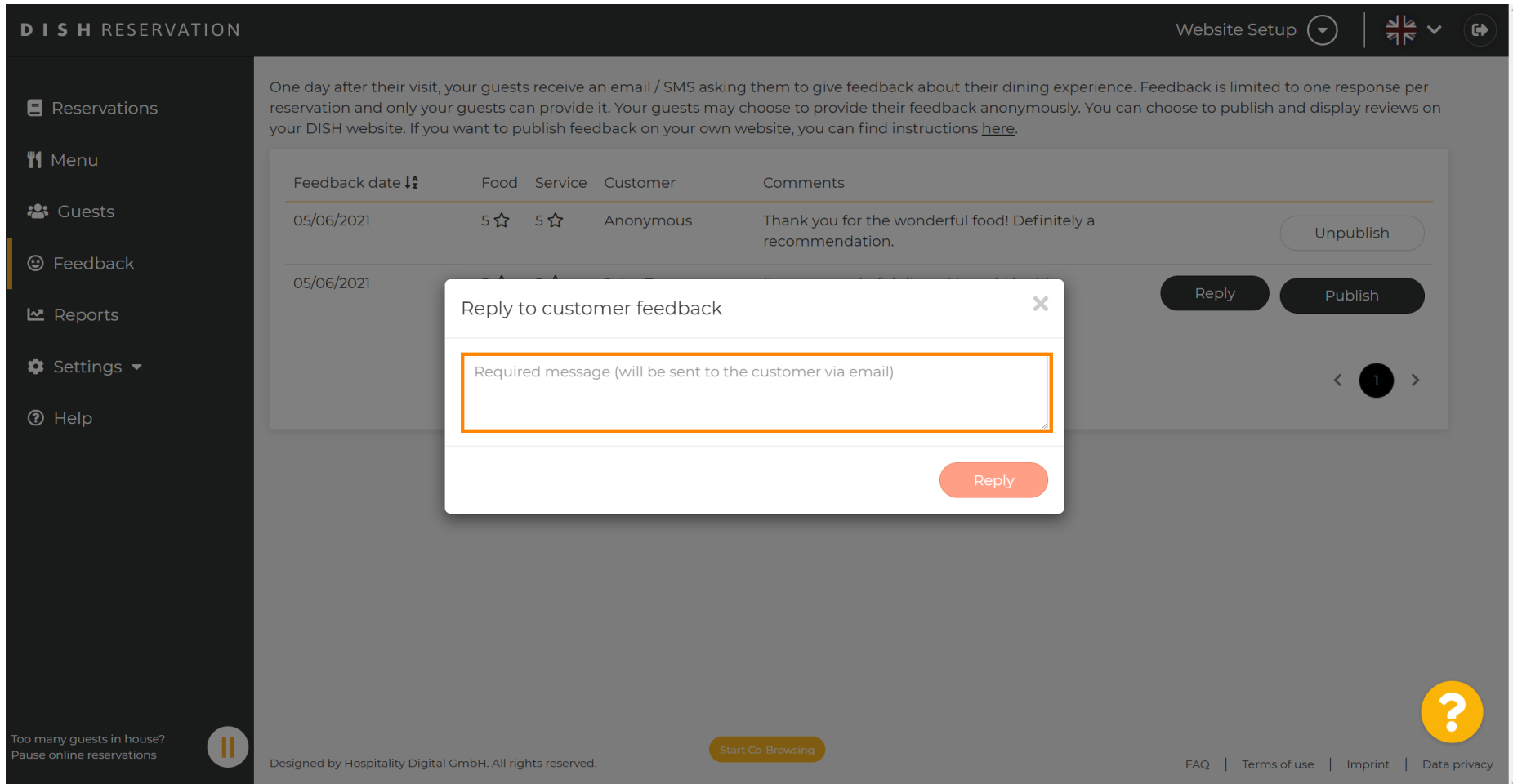
Start Co-Browsing

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[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



Ora inserisci il **messaggio** che vuoi inviare al tuo cliente. Nota: il messaggio verrà inviato via e-mail.



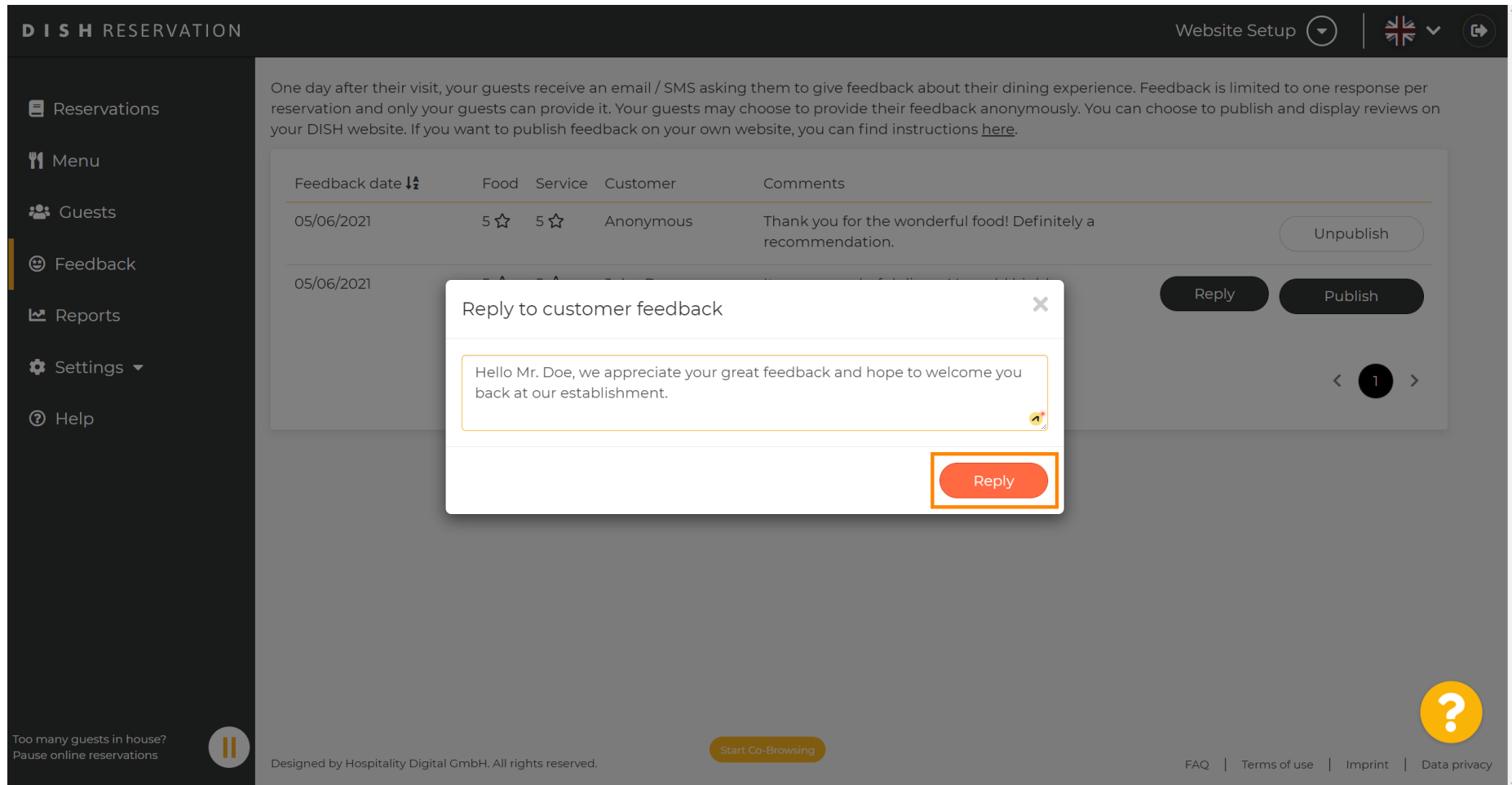
The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

At the bottom of the interface, there is a status bar with a 'Pause online reservations' notification, a 'Start Co-Browsing' button, and footer links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Clicca su **Rispondi** per inviare il messaggio.















The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback. A modal dialog titled "Reply to customer feedback" is open, containing a text input field with the message "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a "Reply" button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish


At the bottom of the interface, there is a status bar with a "Too many guests in house? Pause online reservations" notification, a "Start Co-Browsing" button, and footer links for FAQ, Terms of use, Imprint, and Data privacy.

 Questo è tutto. Hai risposto con successo al feedback dei clienti.


DISH RESERVATION
Website Setup  |   | 

-  Reservations
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings 
-  Help


One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date 	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<input type="button" value="Unpublish"/>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<input type="button" value="Replied"/> <input type="button" value="Publish"/>

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Too many guests in house?  
Pause online reservations 

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