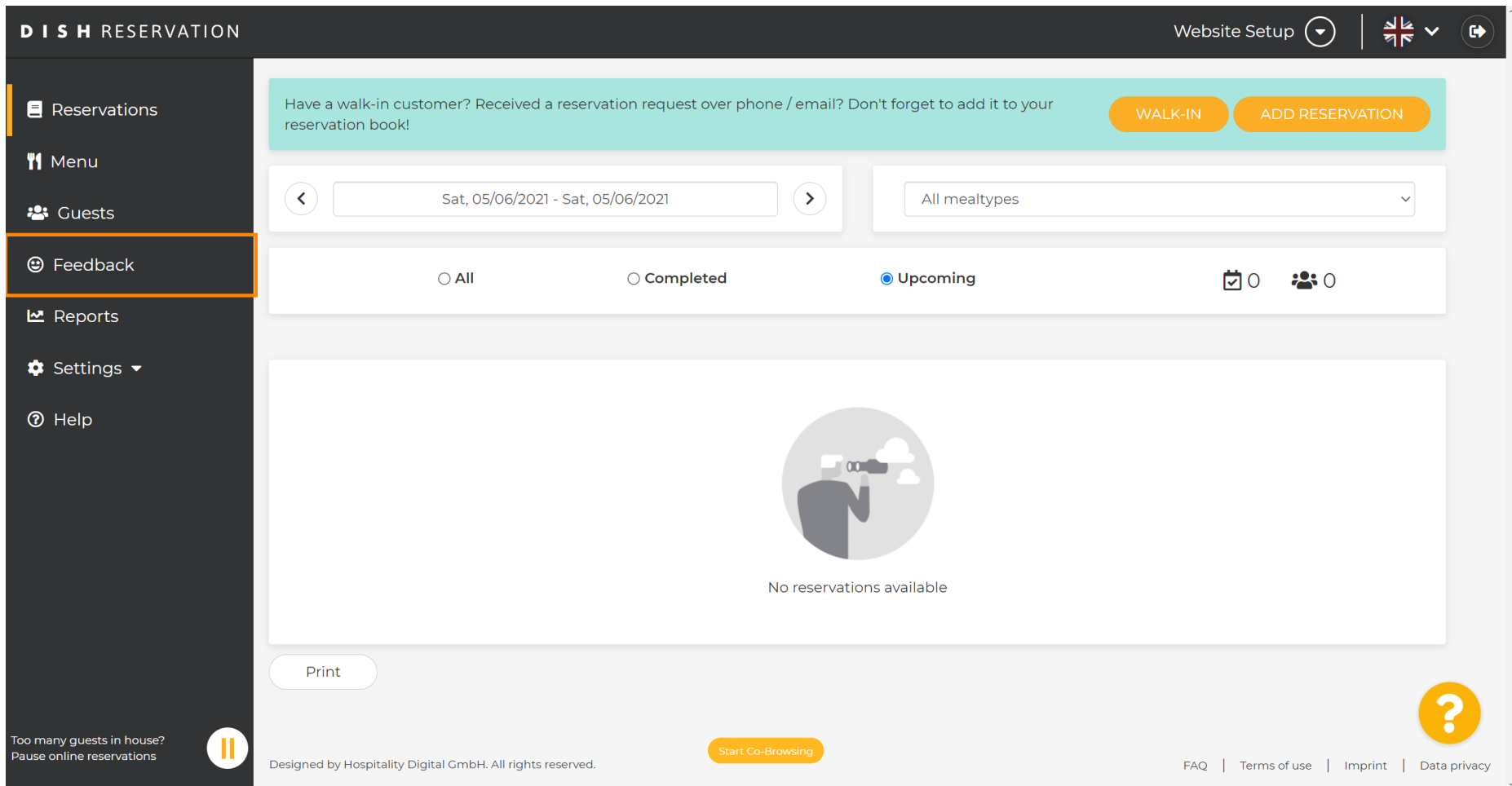




Começando no painel de administração da DISH Reservation, clique em **feedback** para gerenciar seus comentários.



The screenshot shows the DISH Reservation admin dashboard. The left sidebar contains a menu with the following items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area has a header with 'DISH RESERVATION' and 'Website Setup' with a dropdown arrow. Below the header is a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. The main content area also features a date range selector (Sat, 05/06/2021 - Sat, 05/06/2021) and a dropdown menu for 'All mealtypes'. Below these are radio buttons for 'All', 'Completed', and 'Upcoming' (selected). To the right of these buttons are icons for a calendar and a group of people, both with a '0' next to them. The main content area is mostly empty, with a large circular icon of a person looking through binoculars and the text 'No reservations available'. At the bottom left of the main content area is a 'Print' button. The footer contains a 'Start Co-Browsing' button, a copyright notice '© 2021 - 2022 Hospitality Digital GmbH. All rights reserved.', and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'. A help icon (a question mark in a circle) is located in the bottom right corner.



Todos os seus vários comentários serão exibidos agora. Você pode **publicar** e **responder** às suas avaliações. Observação: comentários anônimos não podem ser respondidos.

DISH RESERVATION
Website Setup

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings
- Help

Too many guests in house?
Pause online reservations

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

1




Start Co-Browsing

FAQ | Terms of use | Imprint | Data privacy




Para escrever uma mensagem para seu cliente que deixou uma avaliação, clique em **responder**.

DISH RESERVATION
Website Setup


Reservations
Menu
Guests
Feedback
Reports
Settings
Help

Too many guests in house?
Pause online reservations


One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<div>Reply</div> <div>Publish</div>

< 1 >

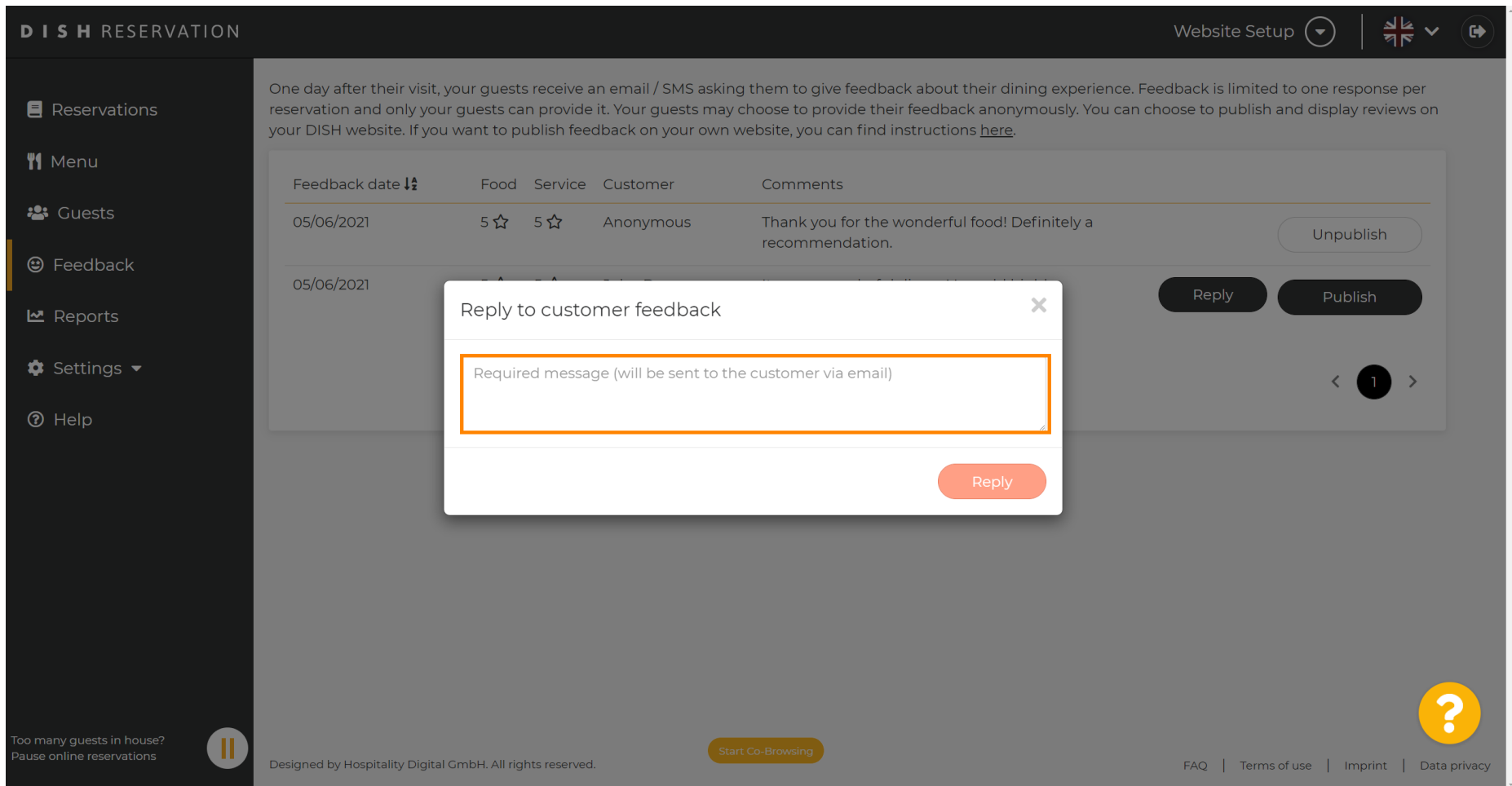


Designed by Hospitality Digital GmbH. All rights reserved.
Start Co-Browsing

FAQ | Terms of use | Imprint | Data privacy



Agora insira a **mensagem** que deseja enviar ao seu cliente. Nota: A mensagem será enviada por e-mail.

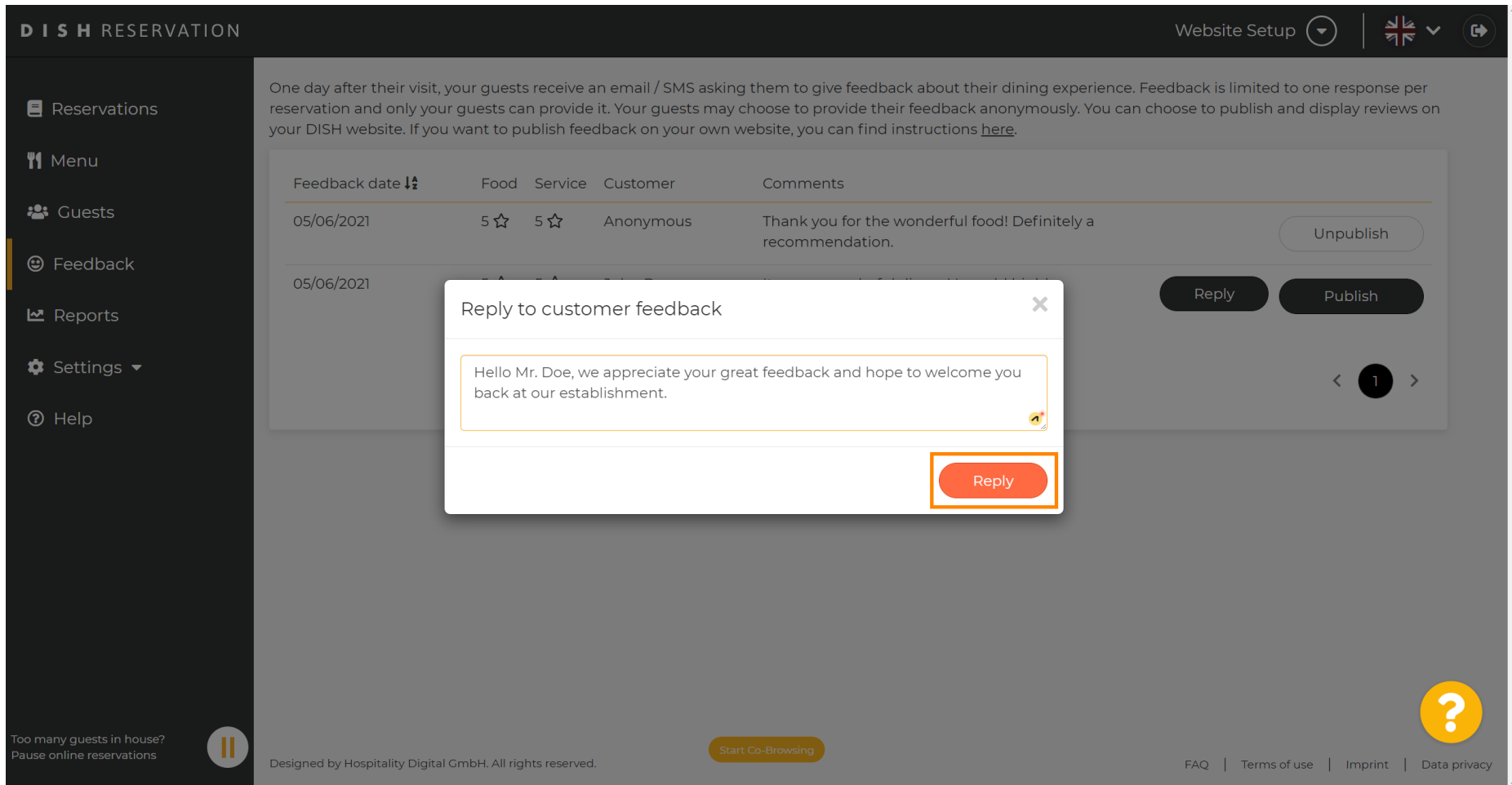


The screenshot shows the DISH RESERVATION management interface. On the left is a sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has columns for Feedback date, Food, Service, Customer, and Comments. It lists two feedback entries from 05/06/2021, both with 5-star ratings for Food and Service, and an 'Anonymous' customer. The first entry's comment is 'Thank you for the wonderful food! Definitely a recommendation.' and it has an 'Unpublish' button. The second entry is partially obscured by the modal. At the bottom of the interface, there is a footer with a 'Too many guests in house? Pause online reservations' message, a 'Start Co-Browsing' button, and a footer bar with 'Designed by Hospitality Digital GmbH. All rights reserved.', a 'Start Co-Browsing' button, and links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date	Food	Service	Customer	Comments
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.
05/06/2021				



Clique em **responder** para enviar a mensagem.



The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area shows a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the message 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' and a red 'Reply' button. The background table has columns for Feedback date, Food, Service, Customer, and Comments. It lists two feedback entries from 05/06/2021, both with 5-star ratings for Food and Service, and an 'Anonymous' customer. The first entry's comment is 'Thank you for the wonderful food! Definitely a recommendation.' and it has an 'Unpublish' button. The second entry has 'Reply' and 'Publish' buttons. At the bottom of the interface, there is a status bar with a notification 'Too many guests in house? Pause online reservations', a 'Start Co-Browsing' button, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

 É isso. Você respondeu com sucesso ao feedback do cliente.

DISH RESERVATION
Website Setup

Reservations
Menu
Guests
Feedback
Reports
Settings
Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied Publish

< 1 >

Too many guests in house?
Pause online reservations

Start Co-Browsing

FAQ | Terms of use | Imprint | Data privacy