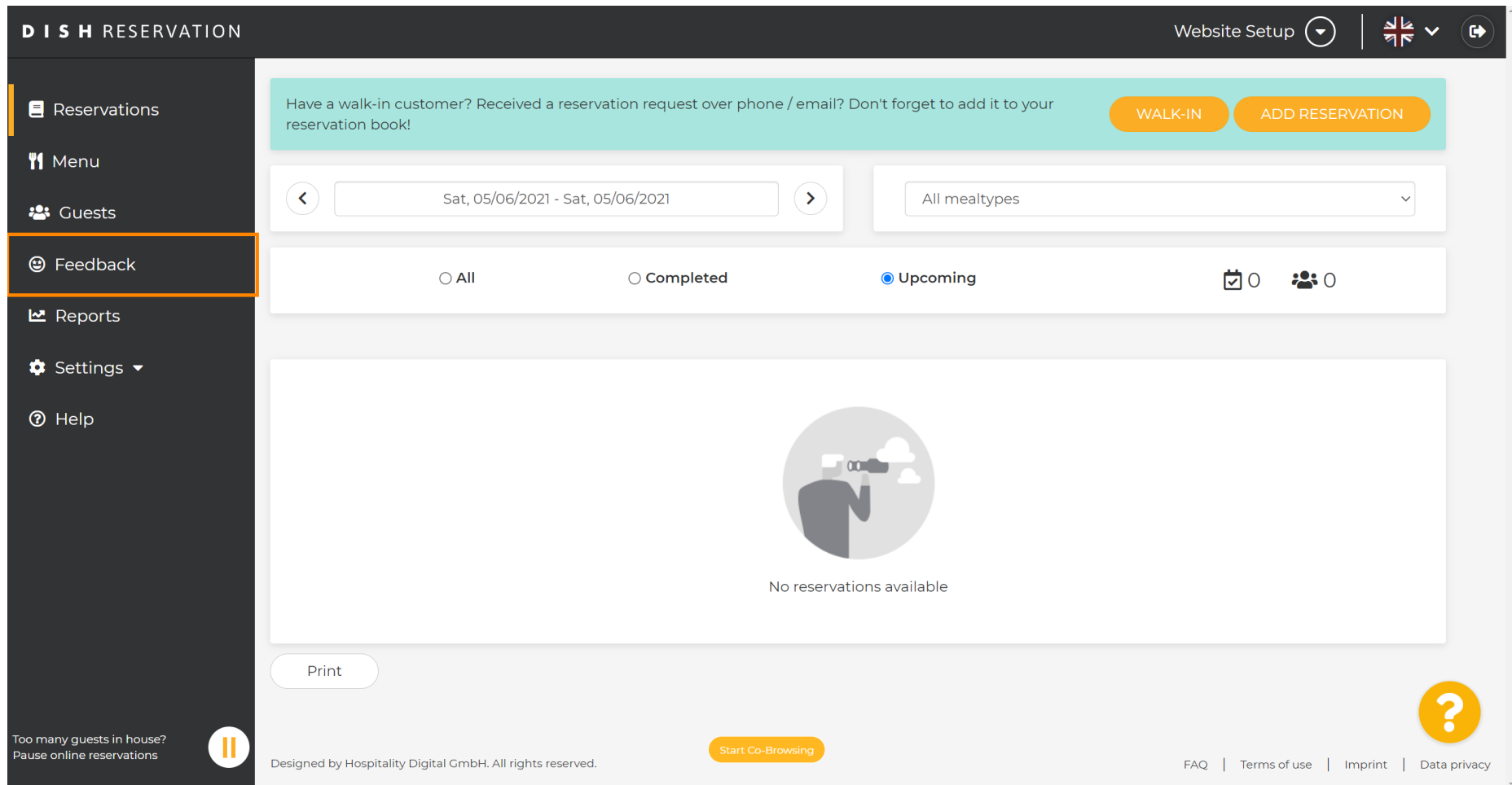


Începând din panoul de administrare DISH Rezervare, faceți clic pe **feedback** pentru a vă gestiona recenziile.



The screenshot displays the DISH Reservation Admin Panel. The interface includes a dark sidebar on the left with navigation options: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" and "ADD RESERVATION". Below the banner, there are filters for dates (Sat, 05/06/2021 - Sat, 05/06/2021) and meal types (All mealtypes). A status filter bar shows "All", "Completed", and "Upcoming" (selected), along with icons for a calendar and users, both showing "0". The main content area is currently empty, displaying a large circular icon of a person with a magnifying glass and the text "No reservations available". At the bottom, there is a "Print" button, a "Start Co-Browsing" button, and a footer with "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", and "Data privacy". A help icon (question mark) is also present in the bottom right corner.



Toate feedback-urile dvs. diferite vor fi afișate acum. Puteți publica și puteți răspunde la recenziile dvs. Notă: Nu se poate răspunde la feedback-ul anonim.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="background-color: #34495e; color: white; border-radius: 15px; padding: 2px 10px; margin-right: 5px;">Reply</span> <span style="background-color: #34495e; color: white; border-radius: 15px; padding: 2px 10px;">Publish</span>

< 1 >

Too many guests in house?  
Pause online reservations

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Start Co-Browsing

?

FAQ | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



Pentru a scrie un mesaj clientului dvs. care a lăsat o recenzie, faceți clic pe **răspuns**.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 2px solid orange; border-radius: 15px; padding: 5px 10px; background-color: #333; color: white; margin-right: 5px;">Reply</span> <span style="border-radius: 15px; padding: 5px 10px; background-color: #333; color: white; margin-right: 5px;">Publish</span>

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Too many guests in house?  
Pause online reservations

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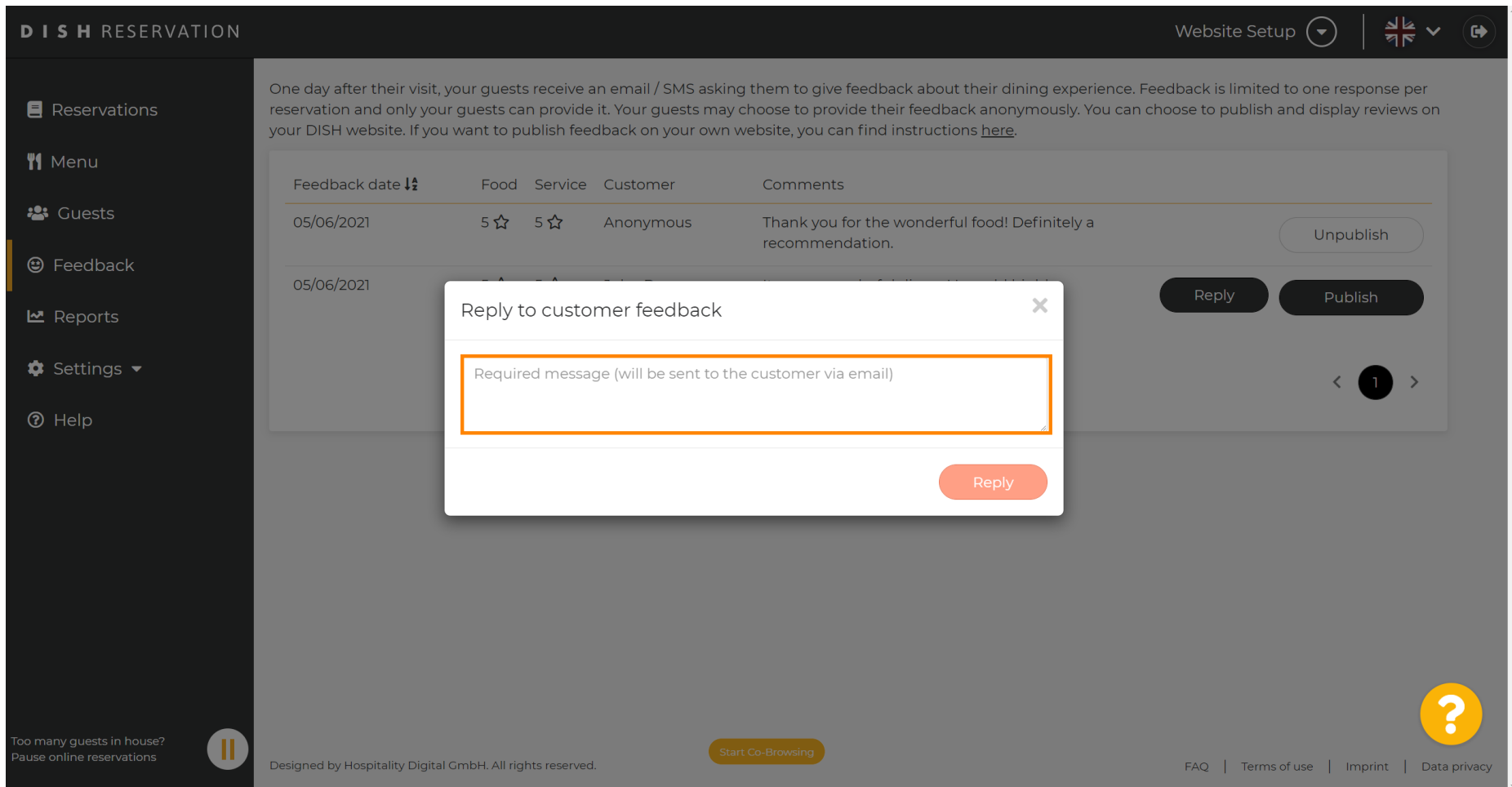
Start Co-Browsing

?

[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



Acum introduceți **mesajul** pe care doriți să-l trimiteți clientului dvs. Notă: Mesajul va fi trimis prin e-mail.



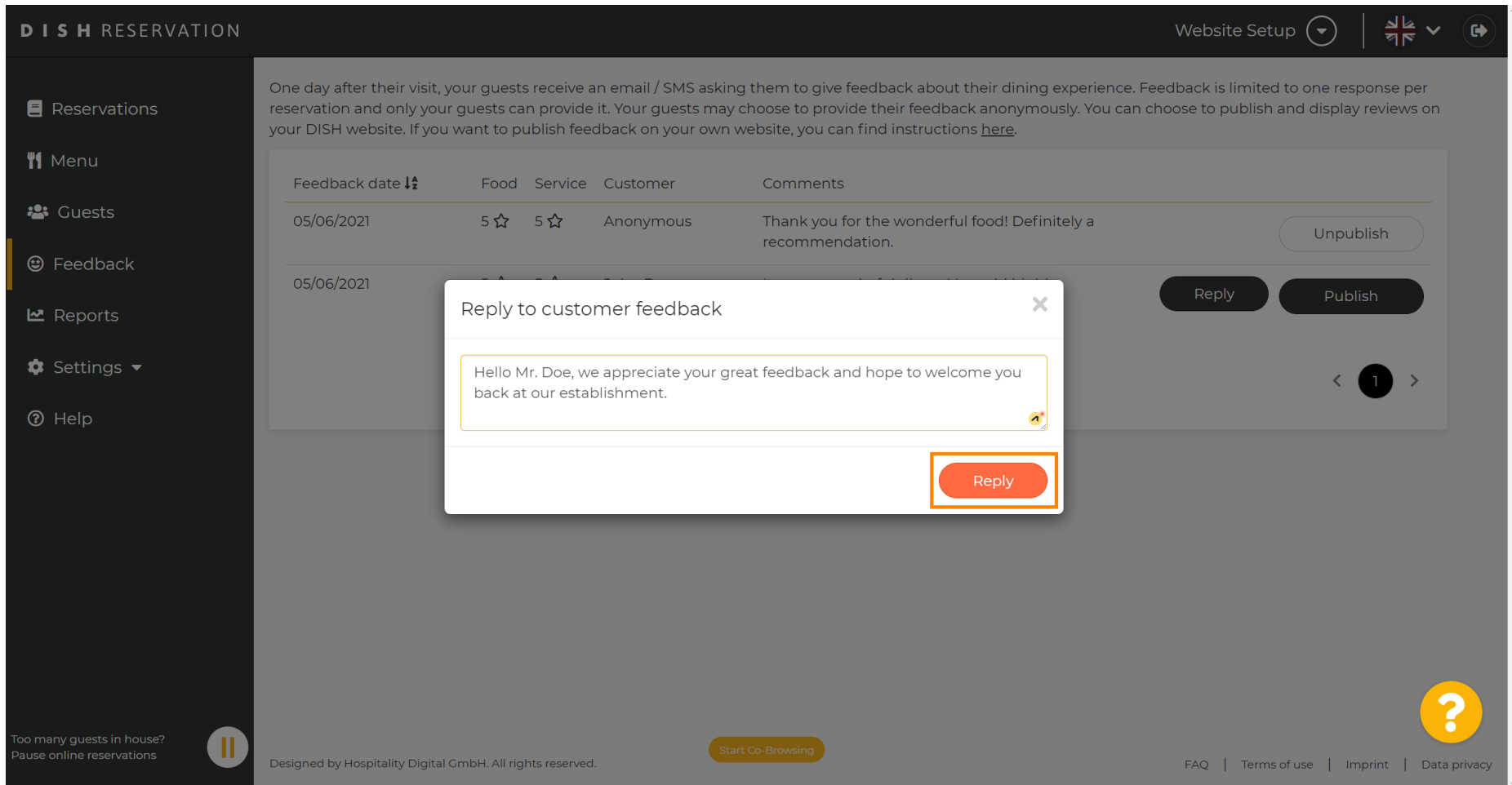
The screenshot displays the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of feedback entries. A modal window titled 'Reply to customer feedback' is open, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

At the bottom of the interface, there is a status bar with a notification 'Too many guests in house? Pause online reservations', a 'Start Co-Browsing' button, and footer links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Faceți clic pe **răspuns** pentru a trimite mesajul.



The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal dialog titled "Reply to customer feedback" is open, containing a text input field with the message "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a "Reply" button. The background table shows a feedback entry from 05/06/2021 with 5 stars for both Food and Service, from an anonymous customer, with the comment "Thank you for the wonderful food! Definitely a recommendation." and an "Unpublish" button. At the bottom of the interface, there is a status bar with a "Too many guests in house? Pause online reservations" message, a "Start Co-Browsing" button, and a footer with "Designed by Hospitality Digital GmbH. All rights reserved." and links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Asta e. Ați răspuns cu succes la feedback-ul clienților.

DISH RESERVATION
Website Setup ▼ | ▼ |

- ☰ Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ▼
- ❓ Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">⌵</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px; margin-right: 10px;">Replied</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px;">Publish</span>

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Too many guests in house?  
Pause online reservations

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Start Co-Browsing

[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)