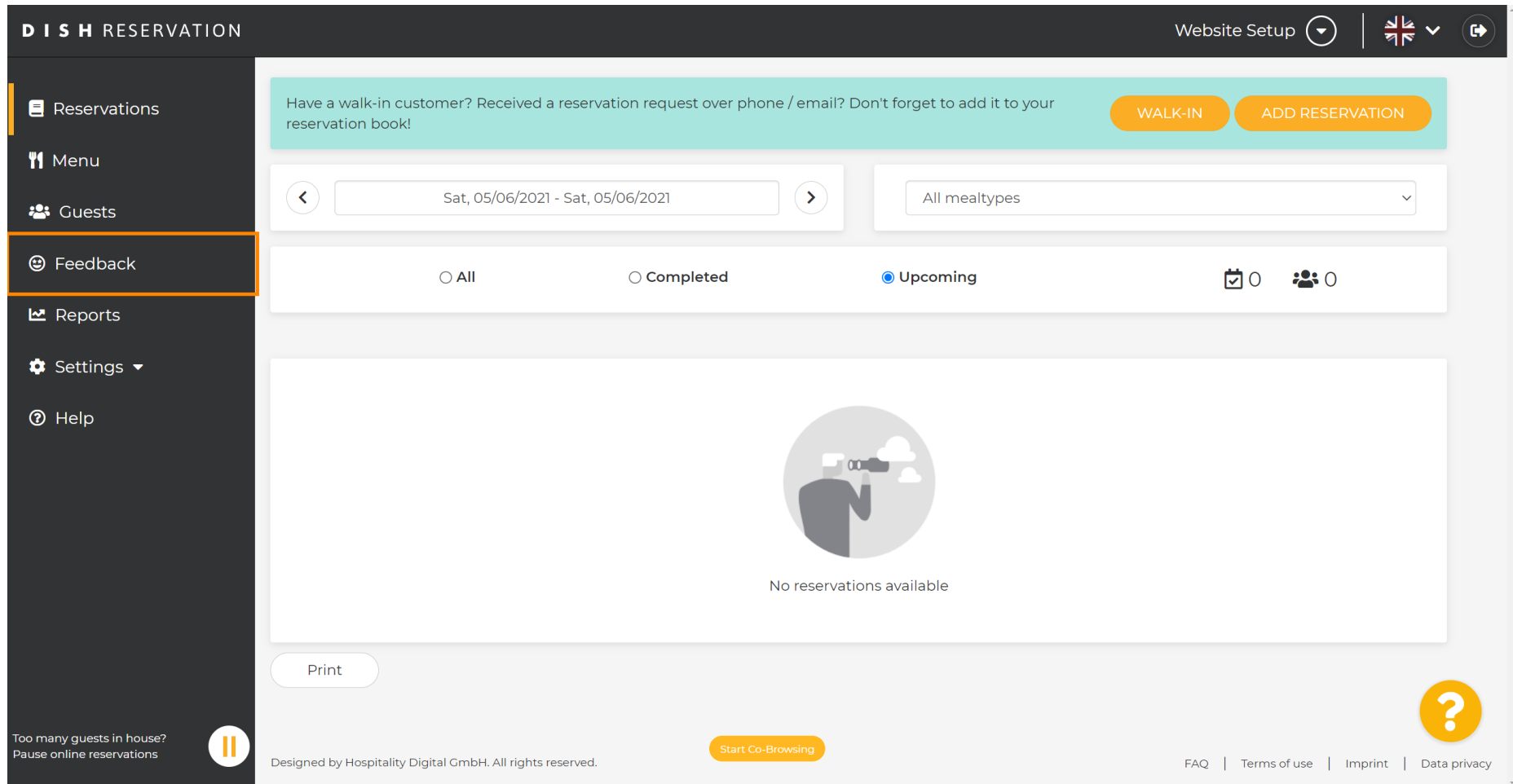




Začnite na správcovskom paneli rezervácie DISH a kliknutím na **spätnú väzbu** spravujte svoje recenzie.



The screenshot shows the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. At the bottom of the sidebar, there is a notification: "Too many guests in house? Pause online reservations" with a pause icon.

The main content area has a top header with "DISH RESERVATION" on the left, "Website Setup" with a dropdown arrow, a UK flag, and a refresh icon on the right. Below the header is a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION".

Below the banner are two filters: a date range "Sat, 05/06/2021 - Sat, 05/06/2021" with left and right navigation arrows, and a dropdown menu for "All mealtypes".

Below the filters are three radio buttons for filtering reservations: "All", "Completed", and "Upcoming" (which is selected). To the right of these buttons are two icons: a calendar with "0" and a group of people with "0".

The main content area is mostly empty, showing a large grey circle with a person looking through binoculars and the text "No reservations available".

At the bottom left of the main area is a "Print" button. At the bottom right is a yellow question mark icon.

At the very bottom of the page, there is a footer with: "Designed by Hospitality Digital GmbH. All rights reserved." on the left, a "Start Co-Browsing" button in the center, and "FAQ | Terms of use | Imprint | Data privacy" on the right.



Teraz sa zobrazia všetky vaše rôzne spätné väzby. Svoje recenzie môžete **publikovať** a tiež na **ne odpovedať**. Poznámka: Na anonymnú spätnú väzbu nie je možné odpovedať.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">↓↑</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px; background-color: #eee;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px; margin-right: 5px;">Reply</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px;">Publish</span>

< 1 >

Too many guests in house?  
Pause online reservations

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Ak chcete napísať správu svojmu zákazníkovi, ktorý zanechal recenziu, kliknite na **Odpovedať**.

DISH RESERVATION
Website Setup ▼ | ▼ |

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

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05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<div style="display: flex; gap: 5px;"> <div style="border: 2px solid orange; border-radius: 15px; padding: 2px 10px; font-size: 0.8em; background-color: #333; color: white;">Reply</div> <div style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px; font-size: 0.8em;">Publish</div> </div>

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Too many guests in house?  
Pause online reservations

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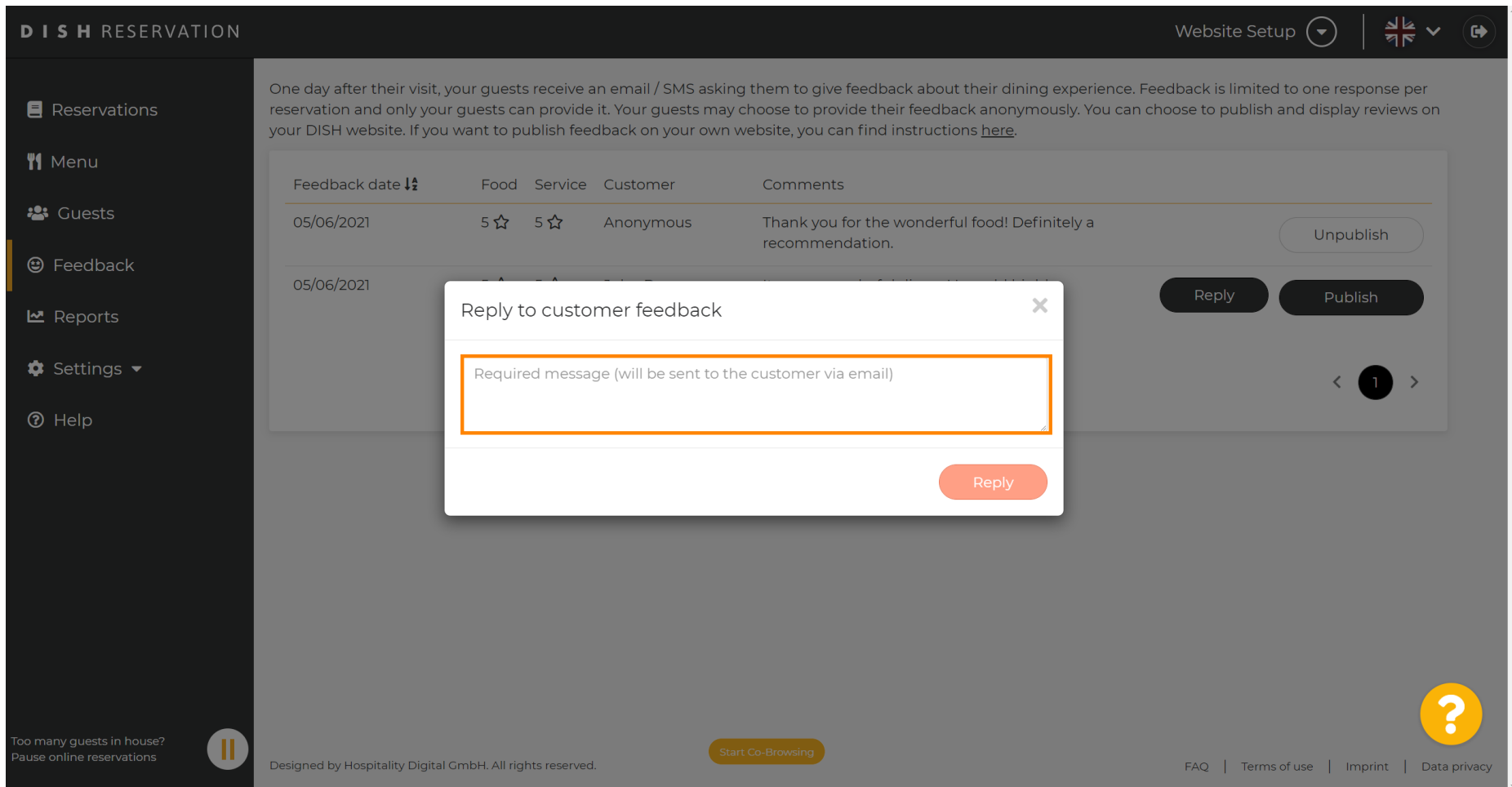
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Teraz zadajte **správu** , ktorú chcete poslať svojmu zákazníkovi. Poznámka: Správa bude odoslaná e-mailom.



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, showing a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button.

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Kliknutím na **odpoveď** správu odošlete.

**DISH RESERVATION** Website Setup

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).





Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					<div data-bbox="728 742 1489 1029" data-label="Complex-Block"> <p>Reply to customer feedback</p> <p>Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.</p> <p>Reply</p> </div>









Too many guests in house? Pause online reservations

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 To je všetko. Úspešne ste odpovedali na spätnú väzbu od zákazníkov.


DISH RESERVATION
Website Setup  |   

-  Reservations
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings 
-  Help


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Feedback date 	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<input type="button" value="Unpublish"/>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<input type="button" value="Replied"/> <input type="button" value="Publish"/>


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Too many guests in house?  
Pause online reservations 

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