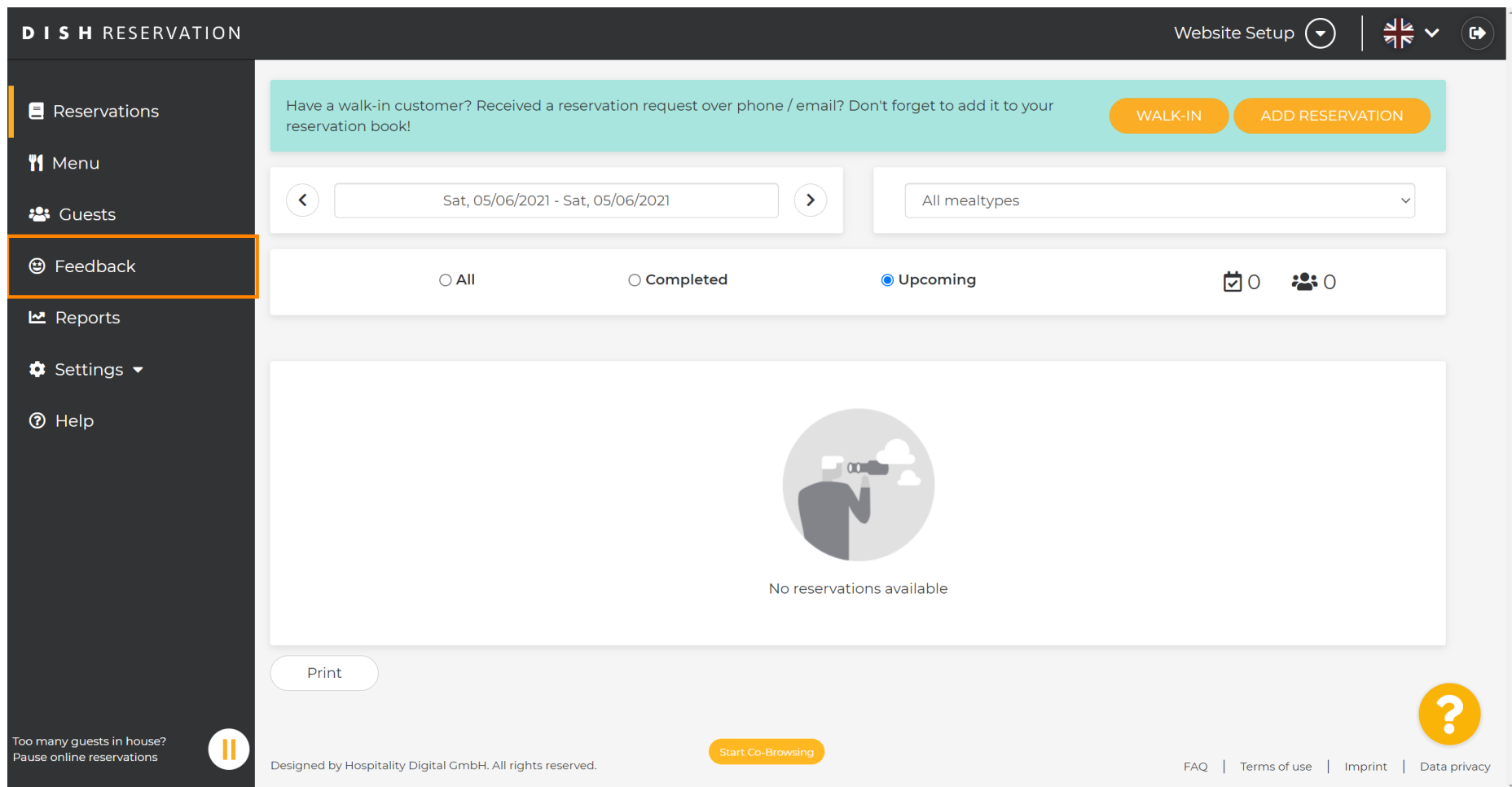




Починаючи з панелі адміністратора DISH Reservation, натисніть **відгук**, щоб керувати своїми відгуками.



The screenshot shows the DISH Reservation admin interface. The top navigation bar includes "Website Setup" and a language selector (UK flag). The left sidebar contains menu items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and buttons for "WALK-IN" and "ADD RESERVATION". Below this is a date range selector showing "Sat, 05/06/2021 - Sat, 05/06/2021" and a dropdown menu for "All mealtypes". A filter bar shows "All", "Completed", and "Upcoming" (selected) with counts of 0 for each. The main content area displays a large grey box with a magnifying glass icon and the text "No reservations available". At the bottom, there is a "Print" button, a "Start Co-Browsing" button, and a footer with "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", and "Data privacy". A help icon (question mark) is also present in the bottom right corner.



Усі ваші різноманітні відгуки будуть відображені зараз. Ви можете **публікувати**, а також **відповідати** на свої відгуки. Примітка. На анонімний відгук не можна відповісти.

DISH RESERVATION
Website Setup ▼ ▼

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

< 1 >

Too many guests in house?
Pause online reservations

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Start Co-Browsing

?

[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#)



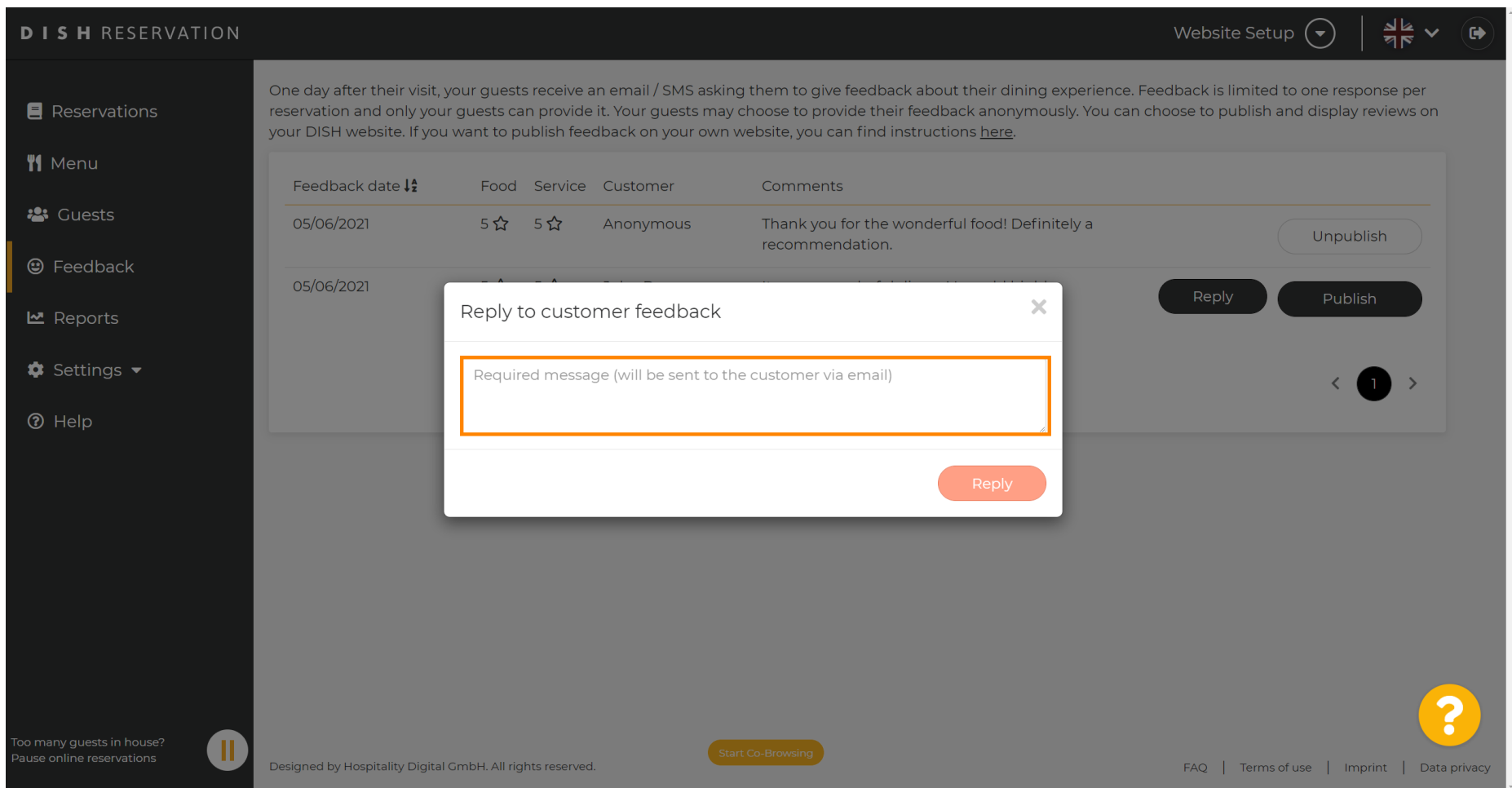
Щоб написати повідомлення клієнту, який залишив відгук, натисніть кнопку « **Відповісти** » .

The screenshot shows the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area has a dark header with 'Website Setup' and a language selector (UK flag). Below the header is a text block explaining the feedback process. A table displays feedback entries with columns for date, food, service, customer, and comments. The second row shows a feedback from 'John D.' with a 5-star rating for both food and service. The 'Reply' button for this entry is highlighted with an orange box. Other buttons like 'Unpublish' and 'Publish' are also visible. At the bottom, there is a footer with a 'Start Co-Browsing' button, a help icon, and links for FAQ, Terms of use, Imprint, and Data privacy.

Feedback date ↓↑	Food	Service	Customer	Comments	
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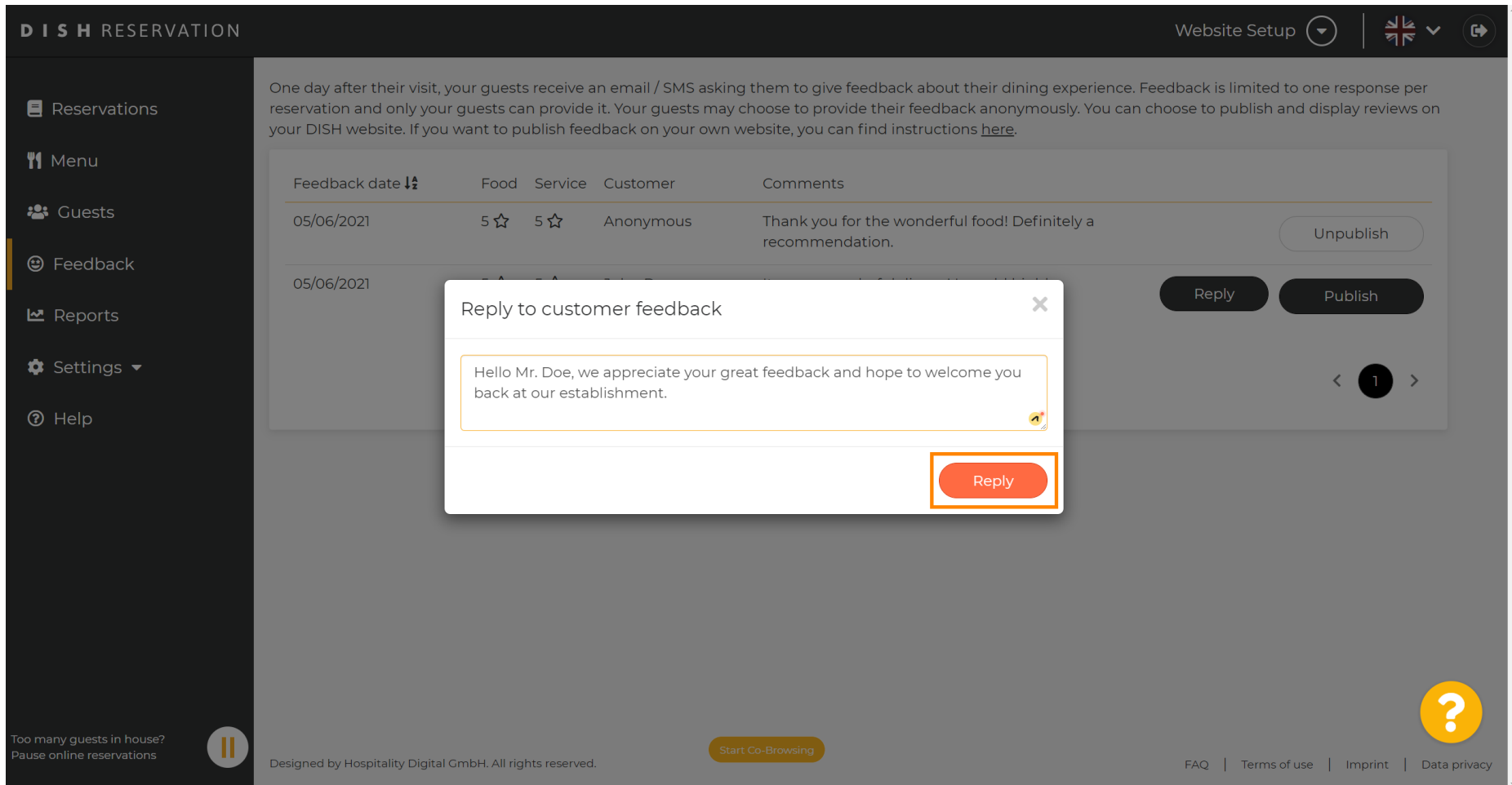
Тепер введіть **повідомлення**, яке хочете надіслати своєму клієнту. Примітка: повідомлення буде надіслано електронною поштою.



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button.

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

Натисніть на **відповідь**, щоб надіслати повідомлення.



The screenshot displays the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of feedback entries. A modal window titled "Reply to customer feedback" is open, showing a text input field with the pre-filled message: "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a "Reply" button. The background table has the following data:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

At the bottom of the interface, there is a status bar with a "Too many guests in house? Pause online reservations" message, a "Start Co-Browsing" button, and footer links for FAQ, Terms of use, Imprint, and Data privacy.



Це воно. Ви успішно відповіли на відгуки клієнтів.

DISH RESERVATION
Website Setup ▼ | ▼ |

- ☰ Reservations
- 🍴 Menu
- 👤 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ▼
- 📄 Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

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05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied Publish

< 1 >

Too many guests in house?
Pause online reservations

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Start Co-Browsing

FAQ | Terms of use | Imprint | Data privacy