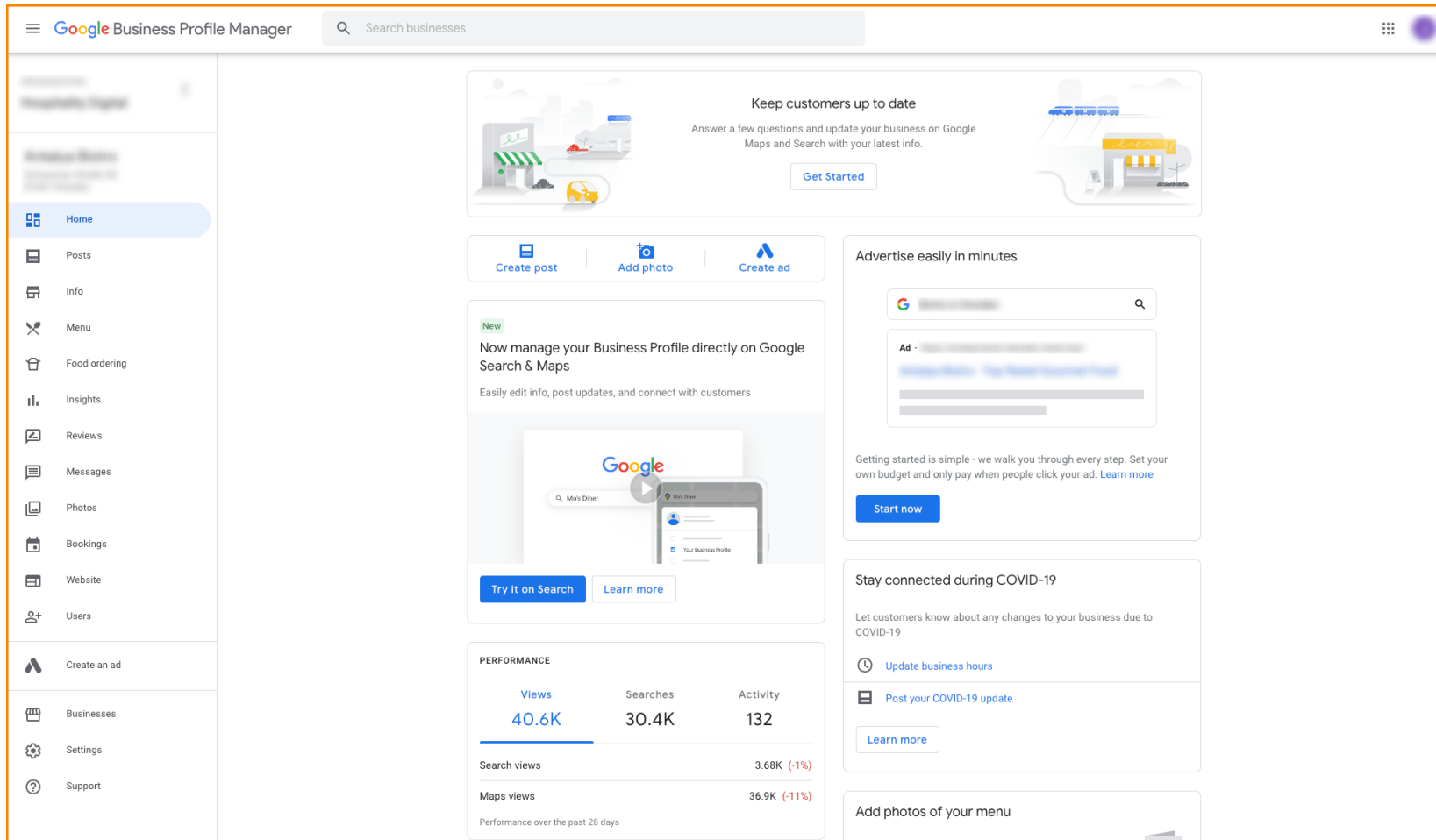


 Melden Sie sich zuerst bei Ihrem Business Profile Manager an.



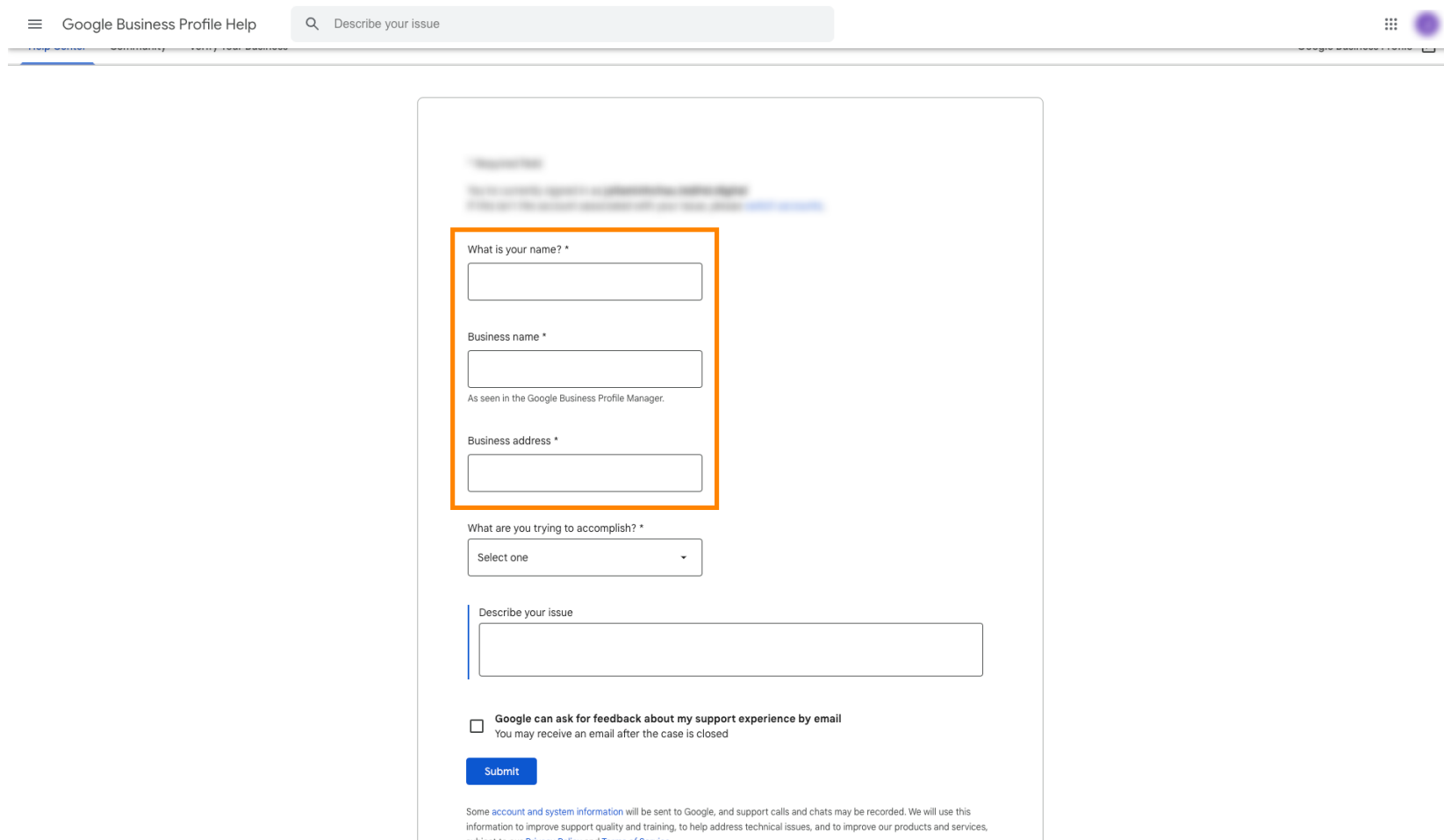
The screenshot shows the Google Business Profile Manager interface. On the left is a sidebar with navigation options: Home, Posts, Info, Menu, Food ordering, Insights, Reviews, Messages, Photos, Bookings, Website, Users, Create an ad, Businesses, Settings, and Support. The main content area includes a top section for keeping customers up to date, a section for creating posts, photos, and ads, and a performance dashboard. The performance dashboard shows the following data:

PERFORMANCE		
Views	Searches	Activity
40.6K	30.4K	132
Search views		3.68K (-1%)
Maps views		36.9K (-11%)

Below the performance dashboard, it states 'Performance over the past 28 days'. Other sections include 'Advertise easily in minutes' and 'Stay connected during COVID-19'.



Besuchen Sie dann https://support.google.com/business/contact/business_food und füllen Sie Ihre Informationen aus, indem Sie auf **jedes Feld** klicken. Hinweis: Der Name Ihres Unternehmens muss mit dem Namen übereinstimmen, der im Google Profile Manager angezeigt wird.



The screenshot shows the Google Business Profile Help contact form. The form is titled "Google Business Profile Help" and has a search bar labeled "Describe your issue". The form fields are:

- What is your name? *** (Text input field)
- Business name *** (Text input field, with a note "As seen in the Google Business Profile Manager.")
- Business address *** (Text input field)
- What are you trying to accomplish? *** (Dropdown menu with "Select one" as the default option)
- Describe your issue** (Text input field)
- ☐ **Google can ask for feedback about my support experience by email**
You may receive an email after the case is closed
- Submit** (Blue button)

At the bottom, there is a disclaimer: "Some account and system information will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#)."



Wählen Sie **Abmeldung von der Zusammenarbeit mit einem bestimmten Partner** aus .

Google Business Profile Help

Describe your issue

You're currently signed in as [juliaminhchau.le@hd.digital](#)
If this isn't the account associated with your issue, please [switch accounts](#).

What is your name? *

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Select one


- Sign up for the "Order Online" feature
- Opt out of "Order Online" feature altogether
- Opt out of working with a specific partner**
- Technical issues with feature: Order Online button doesn't show on Business Profile
- Technical issues with feature: Menu items don't match business offerings
- Other technical issues

Submit

Some [account and system information](#) will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#).

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English

 [Send feedback about our Help Center](#)



Klicken Sie auf die Antwort **Ich bin mit den Diensten des Anbieters nicht zufrieden** . Hinweis: Andernfalls erhält das Ticket bei Google nicht die richtige Priorität.

Google Business Profile Help
Describe your issue
J

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

Select one

I am not happy with the services provided by the provider(s)

The provider(s) is not our preferred provider at this time

I did not authorize the provider(s) to fulfill our online orders

The provider(s) did not take action after multiple tries

Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen



Klicken Sie auf das **Land** , in dem Sie sich befinden.

Google Business Profile Help

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part... ▾

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro... ▾

What country are you located in? *

☐ Australia

☐ Germany

☐ United States

☐ Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen



Im nächsten Schritt wählen Sie bei Google den Essensbestellanbieter aus , den Sie aus Ihrem Restaurant entfernen möchten: z. B. Takeaway (Lieferando) oder Hospitality Digital (orderdirect)

Google Business Profile Help
Describe your issue

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro...

What country are you located in? *

☐ Australia
☒ Germany
☐ United States
☐ Canada

Which provider(s) do you want to opt out of? *

☐ Takeaway
☐ Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature



Um den Vorgang abzuschließen, klicken Sie auf **Senden**. Das ist es, du bist fertig.

Google Business Profile Help

Describe your issue

What are you trying to accomplish?

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro...

What country are you located in? *

☐ Australia

☒ Germany

☐ United States

☐ Canada

Which provider(s) do you want to opt out of? *

☒ Takeaway

☐ Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen

[+ Choose files](#)

☐ Google can ask for feedback about my support experience by email
You may receive an email after the case is closed

Submit



Scan to go to the interactive player