

Hardware Setup – Mandatory

STEP 1
CHECK BOX
CONTENT



POS Screen
+ attached foot
and cable



Receipt printer
+ power cable

OPTIONAL HARDWARE



Cash drawer
+ RJ24 cable



Payment terminal
+ power cable and
UTP network
cable

STEP 2
CHECK
DEVICE
NUMBERS

Each device has a sticker
with the device number:



If any parts of the hardware and/or a device number are missing, or there are any problems with the hardware, please contact DISH POS Lite France Support Line: ☎ +33 809 36 09 09

THE POS SCREEN IS PRE-INSTALLED WITH A BASE WHICH INCLUDES A CABLE TRAY TO HIDE CABLES, AND REMOVABLE COVERS FOR THE POWER CONNECTOR, USB PORT AND NETWORK PORT.

- 3.1. Place the POS screen on a solid surface.
- 3.2. Adjust the base's pivot points and tilt the screen for connector visibility and cable routing.

WITH COVER



WITHOUT COVER



FIGURE 1: PROTECTIVE COVER OF CABLE TRAY

STEP 3
POS SCREEN
INSTALLATION

- ❗ HINGES REQUIRE FORCE TO MOVE.
- 3.3. Slide down and remove the cable tray protective cover. (FIGURE 1)
 - 3.4. Slide down and remove the connectors' protective cover. (FIGURE 2)
 - 3.5. Connect the power cable to the port (1. in FIGURE 2) of POS screen.

❗ CABLE MUST BE LED THROUGH TRAY FIRST IN FIGURE 1.

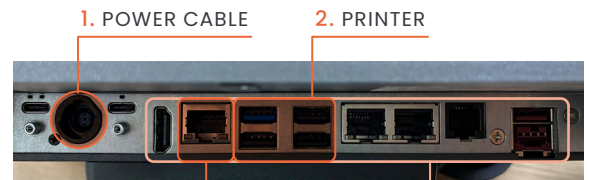


FIGURE 2: POS SCREEN CONNECTIONS (BOTTOM VIEW)

- 4.1. Remove bottom printer cover to expose connection ports. (FIGURE 3)
- 4.2. Connect the power cord to the port (1. of FIGURE 4) of the printer.
- 4.3. Use USB cable to connect the Printer and the POS Screen. (2. of FIGURE 2 and 2. of FIGURE 4)

❗ CABLE MUST BE LED THROUGH TRAY FIRST IN FIGURE 1.

4.4A. No cash drawer purchased: put back the protective cover.

4.4B. Cash drawer purchased: perform this action after STEP 5.

STEP 4
PRINTER
INSTALLATION

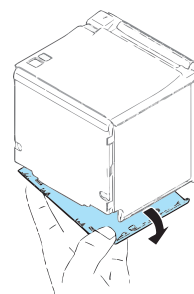
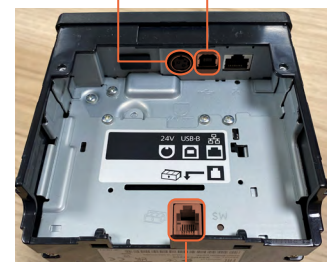


FIGURE 3: REMOVE PRINTER PROTECTIVE COVER

1. POWER CABLE 2. USB CABLE PRINTER TO POS



3. CASH DRAWER

FIGURE 4: BOTTOM VIEW OF THE PRINTER

Hardware Setup – Optional

STEP 5* CONNECT CASH DRAWER

Cash drawer should be connected to the printer. The cash drawer comes with its own attached cable. Simply use this cable to connect it to the port (3. of FIGURE 4) on the printer.

i CASH DRAWER DOES NOT REQUIRE EXTERNAL POWER SUPPLY.

AFTER SETTING UP YOUR PAYMENT TERMINAL, IT SHOULD BE CONNECTED TO THE POS SCREEN.

STEP 6* CONNECT PAYMENT TERMINAL

6.1. Connect the provided network cable to the Ethernet port (1. of FIGURE 5).

6.2. Connect the other end of the network cable to the Ethernet port of the POS Screen (3. of FIGURE 2).

i CABLE MUST BE LED THROUGH TRAY FIRST IN FIGURE 1.

6.3. Plug the provided power cable into the port (2. of FIGURE 5) of the Payment Terminal, then connect it to the power outlet.



FIGURE 5: PAYMENT TERMINAL PORTS

NOW REPLACE THE CABLE TRAY COVER, THEN YOUR DISH POS LITE HARDWARE SETUP IS COMPLETE!

Software Setup – Mandatory

STEP 1.

GET STARTED

Ensure that all hardware devices are connected to the power supply. (POS Screen, Printer, Payment Terminal, etc.)

STEP 2.

THE SYSTEM IS NOW READY FOR THE FIRST SETUP

Press the power button at the bottom right of the back of the POS Screen, and wait for the boot screen to appear.

STEP 3.

AFTER STARTING THE SYSTEM

Choose your desired language from the available options: French or English.

STEP 4.**

WHEN THE NETWORK SCREEN APPEARS

Enter your WiFi network name and password to connect the POS system to your Internet.

STEP 5.

ON THE NEXT SCREEN

Enter your login details.

i LOGIN DETAILS HAVE BEEN PROVIDED TO YOU BY NO-REPLY@DISH.CO

STEP 6.

SOFTWARE INSTALLATION IN PROGRESS

System downloads all required software. Estimated time: 15-45 minutes depending on your Internet speed. Progress can be tracked on the POS Screen.

STEP 7.

WHEN THE PROCESS IS COMPLETE

Enter your login details when DISH POS Lite startup screen appears.

i LOGIN DETAILS HAVE BEEN PROVIDED TO YOU BY NO-REPLY@DISH.CO

STEP 8.

AFTER A SUCCESSFUL LOGIN

Perform a test transaction. Visit bit.ly/DPL-test-transaction or scan the QR-Code on the right for the video instruction of how to conduct this test:

i FOR ANY QUESTIONS DURING THE TEST, CONTACT OUR DISH POS LITE SUPPORT TEAM AT WWW.DISH.CO/CONTACT.



NOW YOUR DISH POS LITE IS READY TO USE!