DISH POS Lite box assembling guide

This document functions as a step-by-step guide for the Country Storage consultants on how to prepare and assemble a DISH POS Lite package and send it to the customer.

1. Required hardware, software and information

Hardware & Software	**Flash DISH POS Lite system** • 8GB Flashdrive USB with installation files for the intended environment • Keyboard (for interaction with the appliance) • BalenaEtcher to install flash drive with latest image (link: https://etcher.balena.io) **DISH POS Lite packing** • DISH POS Lite screen • Printer • USB cable • Cash drawer (optional) • Payment terminal (optional) • Installation flyer • Box for packaging • Box filler (if there is empty space)
Information	• Customer order • Customer address

In case the customer ordered DISH POS Lite with DISH Pay, please check if the payment terminal has arrived and check the delivery correctness of the package as well for any damages.

2. Flash DISH POS Lite system

The steps below explain how to install (flash) a DISH POS Lite image on a system. This step guarantees that the customer will receive the most up-to-date DISH POS Lite version.
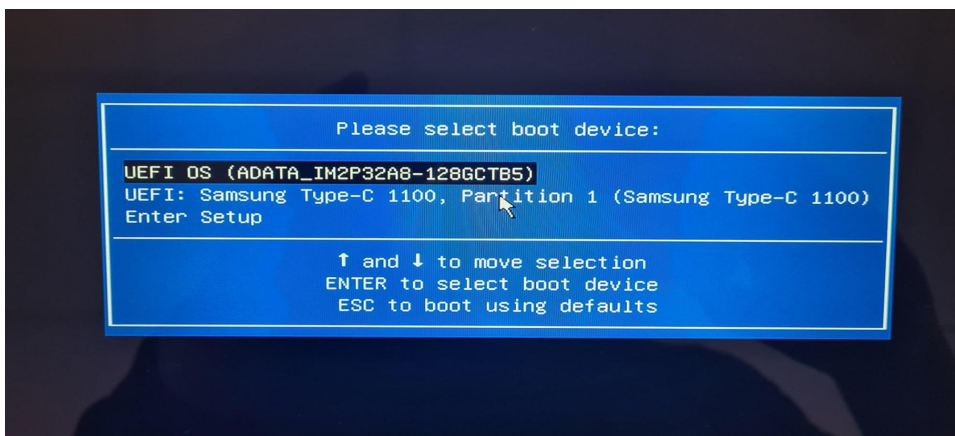
1. Unpack the DISH POS Lite screen

2. In case the image has been updated, the latest image needs to be installed on the Flashdrive.
   a. Go to BalenaEtcher https://etcher.balena.io
   b. Download the MacOS/Windows installer on your notebook

       c.   With this tool you are able to install the image on the USB Flashdrive

             i.   Image will be provided by Eijsink/DISH development

3. Install appliance using the flash drive

To install the appliance, plug in the flash drive and keyboard and boot (turn-on) the appliance. While booting, press the on-screen button (or the 'F7' key on the keyboard) to enter the boot menu, this button is located in the top-right corner of the screen with the text "BBS". In this menu, select the flash drive and continue booting.

(BSS button on right corner)

(Boot menu --> select Flashdrive which is most likely the 2nd option)

Once the system is done booting, installation will start automatically. This may take a couple of minutes, a progress indicator is shown on screen.

4. Setup machine number

Once the installation is done, the machine number must be filled in. To be sure the

machine number is filled in correctly, it needs to be entered twice.

5. Shutdown system
   After the machine number is setup, installation is finished. It can be powered off using the power button. When powered off, remove the flash drive and keyboard.

6. Repack the device

3. Box assembling

1. Get a DISH POS Lite screen.
2. Get a printer and add a USB cable.
3. If a cash drawer was ordered, pick a cash drawer.
4. If a payment terminal was ordered, pick the customer assigned(!) payment terminal.
5. Pick an installation flyer.
6. Pick a packaging box.
7. Add the DISH POS Lite screen, printer and installation flyer in the box.
   7.1 If a payment terminal was ordered, add the payment terminal to the box.
   7.2 If a cash drawer was ordered, this will be sent with the other hardware but not in the same box. This must be sent separately.
8. Add box filler so the appliances won't move within the box when transported.
9. Print the customer delivery sticker with name and address.
10. Send it all at once to the customer.