Welcome to the Fiskaltrust Portal. In this tutorial, you are going to learn how to cancel a subscription to a defected or stolen DISH POS.

After the client has informed you of a damaged POS, you can easily solve the problem by logging in the fiskaltrust.Portal.
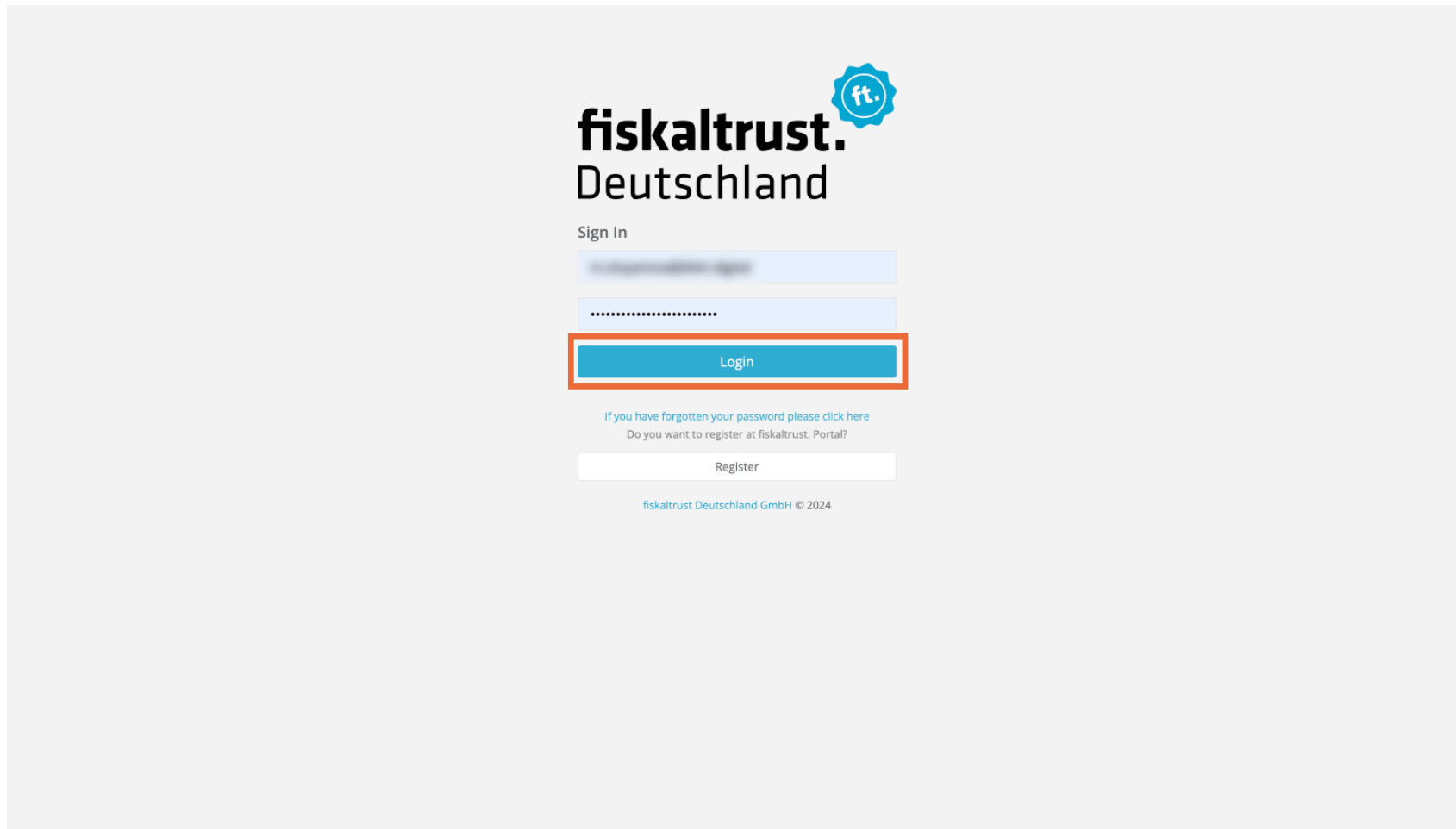
Once you are inside the fiscaltrust homepage, you can click on the right on PosOperator.

A drop-down menu will open and you'll then have to click on Overview.

You can now search for the company with the damaged POS and select it.

After you have clicked on its name, you are going to be inside its environment.

The next step is to click on Configuration.

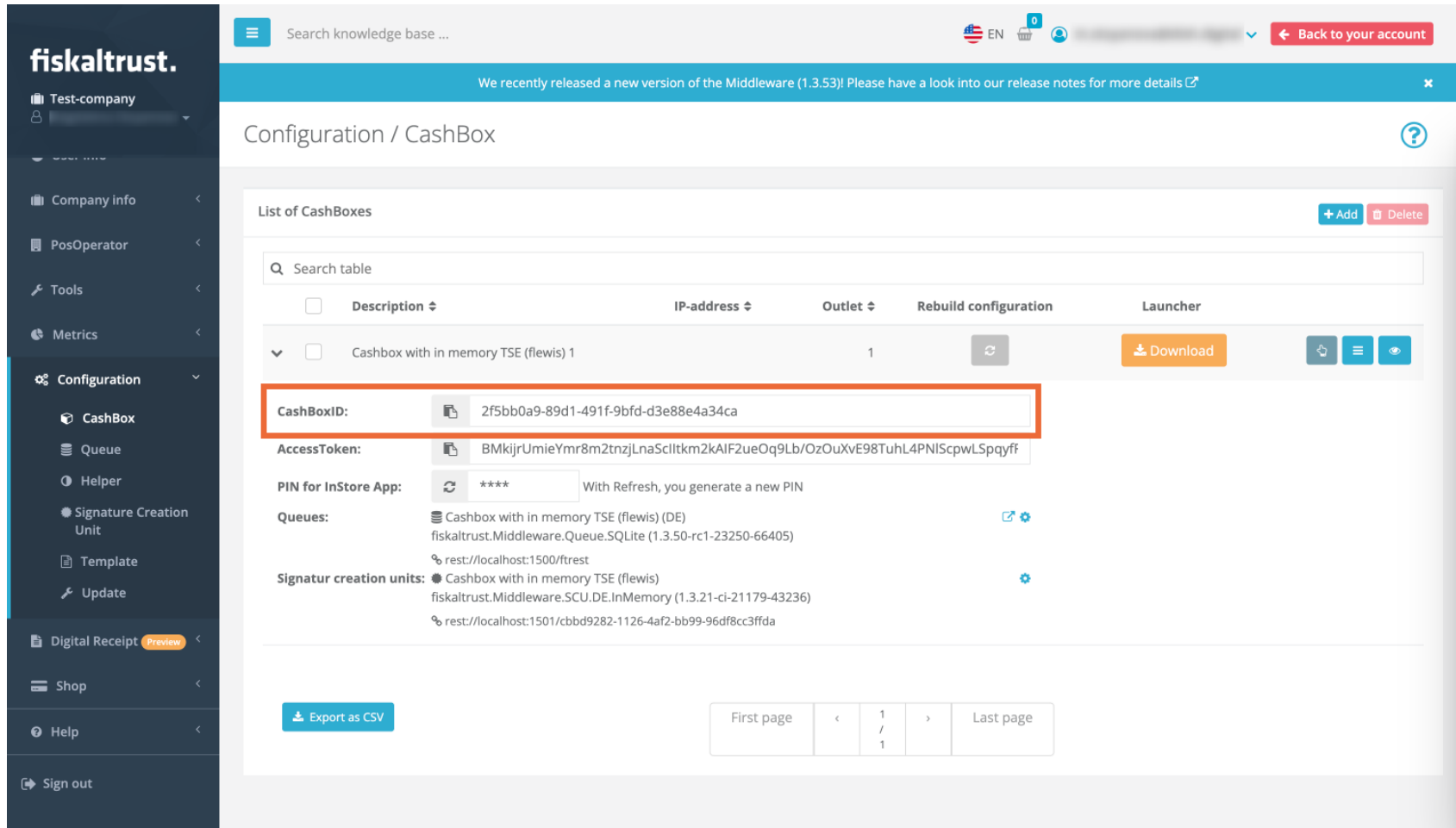A drop-down menu is going to appear and you'll have to click on CashBox.

A display of all the POS devices used in that establishment is going to appear. You can click on the one that has the defect.

Rename the CashBoxID with: y_existing-name_stolen(defect).

Rename also the Queue by clicking on the settings icon, with y_existing-name_stolen(defect) in the Description field.

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Scan to go to the interactive player