



Welcome to the Fiskaltrust Portal. In this tutorial we are going to show you how to cancel your DATEV.



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The fiskaltrust Portal

The Portal is the primary tool for fiskaltrust's partners to manage customers, create and update Middleware configurations, and roll-out and maintain products.



Did you already know how to...

Lift your POS to the cloud with the CloudCashbox

Our CloudCashbox (previously called SignatureCloud) is the cloud-hosted, SaaS version of the Middleware. It provides the exact same interface and functionality as the on-premise version, but is fully operated by fiskaltrust, drastically reducing the operational effort. Like the on-premise variant, it includes fiscalization, the digital receipt, and the upcoming payment gateway - and can seamlessly be integrated with other add-on products like automatic accounting interfaces.

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First you'll need to click **Login** and use your credentials to access.



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Then click on **PosOperator**.

The screenshot displays the Fiskaltrust user interface. On the left, a dark sidebar contains a navigation menu with the following items: Overview, Requests & Updates, User info, Company info, **PosOperator** (highlighted with an orange box), PosDealer, Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (Preview), Shop, Help, and Sign out. The main content area features a search bar at the top and two panels: 'Master data of user' and 'Master data of company'. Below these is a 'List of PosOperators' section with a search input field and a download icon. The footer contains the company name 'fiskaltrust Deutschland GmbH' and contact information, along with a version number '1.162.24183.74637+834d38d53d, © 2024'.

Click on **Overview** for visualising an overview of the facilities.

The screenshot displays the Fiskaltrust web application interface. On the left is a dark sidebar with the 'fiskaltrust.' logo and a list of navigation items: 'DISH Digital Solutions ...', 'Overview' (highlighted with an orange border), 'Requests & Updates', 'User info', 'Company info', 'PosOperator', 'Invitation', 'PosDealer', 'Rollout management', 'Tools', 'PosSystems', 'Metrics', 'Configuration', 'Digital Receipt (Preview)', and 'Shop'. The main content area features a search bar at the top, followed by two panels: 'Master data of user' and 'Master data of company'. The 'Master data of company' panel shows 'DISH Digital Solutions GmbH' with contact buttons for 'Call' and 'E-Mail'. Below these panels is a section titled 'PosOperator Connections of EEC Ebest Electronic Cash Gastro Kassensysteme e.K: List of PosDealers or consultants', which includes a search bar and a download button. The footer contains the text 'fiskaltrust Deutschland GmbH, Moosweg 3, 51377 Leverkusen, support@fiskaltrust.de' and a version number '1.162.24183.74637+834d38d53d, © 2024'.

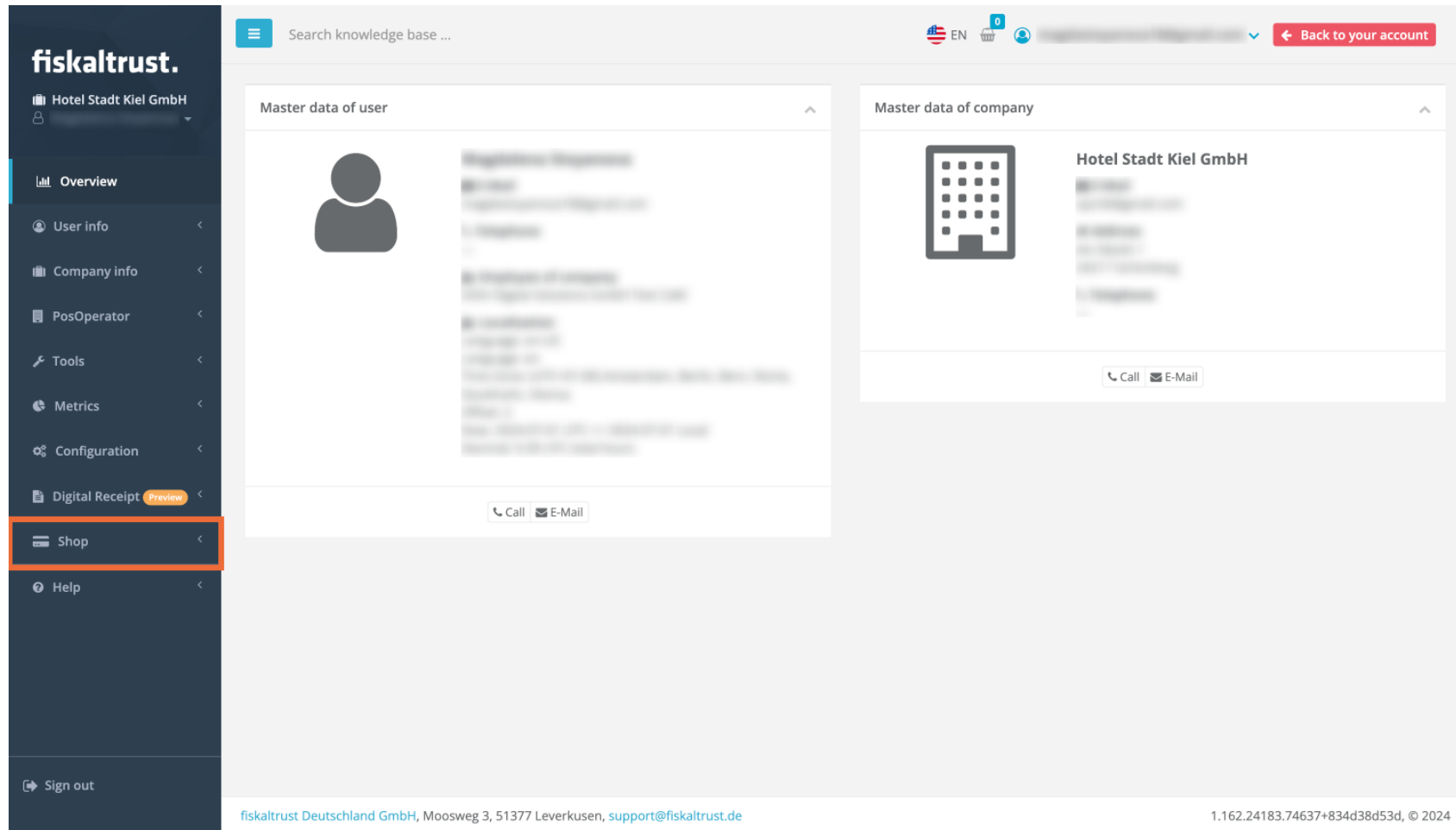


Select the desired **facility**.

The screenshot shows the 'PosOperator / Overview' page in the Fiskaltrust system. The left sidebar contains navigation options: fiskaltrust., DISH Digital Solutions..., User info, Company info, PosOperator (selected), Overview, Invitation, PosDealer, Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (Preview), Shop, Help, and Sign out. The main content area displays a table of PosOperators. The table has columns for Name, E-Mail, Assignment since, Email of primary contact, Mobile telephone, Roles, Status, Changed since, Authorizations, and Invitation from. The row for 'Hotel Stadt Kiel GmbH' is highlighted with a red box. Below the table is an 'Export as CSV' button and a pagination control showing 'First page', '<', '1 / 1', '>', and 'Last page'.

Name	E-Mail	Assignment since	Email of primary contact	Mobile telephone	Roles	Status	Changed since	Authorizations	Invitation from	
Schnitzelrei		2024-02-02 15:22				✓	2024-02-02 15:24	7 / 7	posdealer	
Peter Hanneke		2023-05-30 16:30				✓	2023-05-30 16:45	7 / 7	posdealer	
Hotel Stadt Kiel GmbH		2023-11-09 16:24				✓	2023-11-09 16:27	7 / 7	posdealer	
Hotel Stadt Kiel GmbH		2024-01-22 13:58				✗	2024-01-22 13:58	7 / 7	posdealer	

Once you are inside its environment, click on **Shop** in the menu on the left.





Then click on **Subscriptions**.

The screenshot displays the Fiskaltrust web application interface. On the left, a dark sidebar contains a navigation menu with the following items: Overview, User info, Company info, PosOperator, Tools, Metrics, Configuration, Digital Receipt (Preview), Shop, Basket, Products, Orders, Subscriptions (highlighted with an orange border), Entitlements, Invoices, Quotes, and Help. The main content area is divided into two columns: 'Master data of user' and 'Master data of company'. The 'Master data of user' section shows a user profile icon and contact information. The 'Master data of company' section shows a building icon and company details for 'Hotel Stadt Kiel GmbH'. Below these sections is an 'RSS Feed News from Germany' section with a '10 Feeds' indicator. The news item is titled 'Entdecken Sie die PosCreator Academy!' and is dated 2023-08-03. The footer contains the company name 'fiskaltrust Deutschland GmbH', address 'Moosweg 3, 51377 Leverkusen', email 'support@fiskaltrust.de', and a phone number '1.162.24183.74637+834d38d53d, © 2024'.




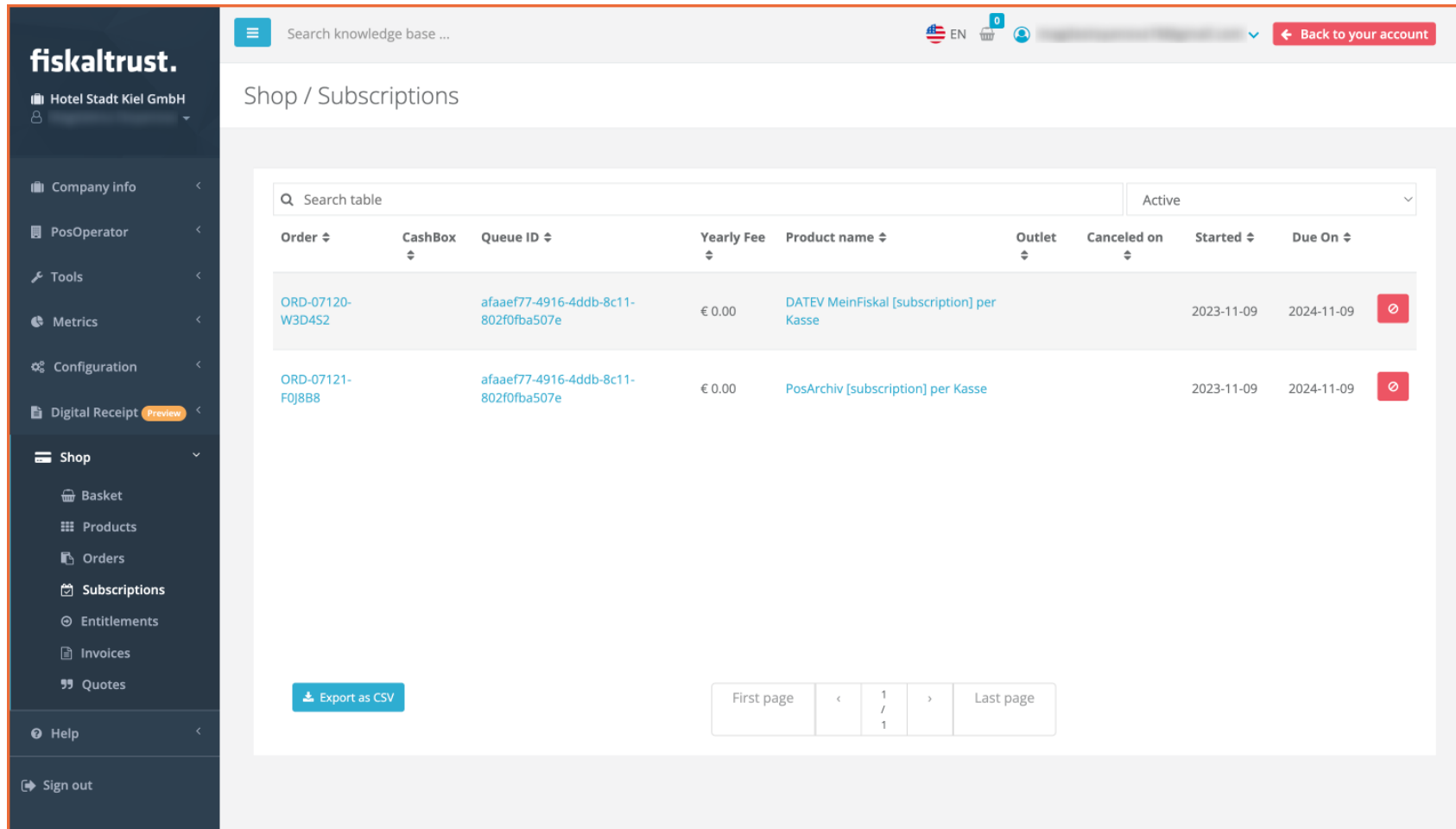
Click on the red button on the right of the DATEV you wish to remove. **Note: It is important to identify the correct line because there can be several DATEV (several CashBoxes available).**

The screenshot shows the 'Shop / Subscriptions' page in the Fiskaltrust application. The left sidebar contains navigation options: Company Info, PosOperator, Tools, Metrics, Configuration, Digital Receipt (Preview), Shop (selected), and Help. The main content area displays a table of subscriptions with columns for Order, CashBox, Queue ID, Yearly Fee, Product name, Outlet, Canceled on, Started, and Due On. Two rows are visible, both with a red button on the right side. The first row is highlighted with a red box around the button.



Order	CashBox	Queue ID	Yearly Fee	Product name	Outlet	Canceled on	Started	Due On	
ORD-07120-W3D4S2		afaaef77-4916-4ddb-8c11-802f0fba507e	€ 0.00	DATEV MeinFiskal [subscription] per Kasse			2023-11-09	2024-11-09	
ORD-07121-FQJ8B8		afaaef77-4916-4ddb-8c11-802f0fba507e	€ 0.00	PosArchiv [subscription] per Kasse			2023-11-09	2024-11-09	

At the bottom of the table, there is an 'Export as CSV' button and a pagination control showing 'First page', '<', '1 / 1', '>', and 'Last page'.

 That's it. You've completed the tutorial on how to cancel your DATEV.



The screenshot shows the Fiskaltrust web application interface. On the left is a dark sidebar with navigation options: Company Info, PosOperator, Tools, Metrics, Configuration, Digital Receipt (Preview), Shop (selected), Basket, Products, Orders, Subscriptions (highlighted), Entitlements, Invoices, Quotes, Help, and Sign out. The main content area is titled 'Shop / Subscriptions' and features a search bar and a dropdown menu set to 'Active'. Below this is a table with the following data:

Order	CashBox	Queue ID	Yearly Fee	Product name	Outlet	Canceled on	Started	Due On	
ORD-07120-W3D4S2		afaaef77-4916-4ddb-8c11-802f0fba507e	€ 0.00	DATEV MeinFiskal [subscription] per Kasse			2023-11-09	2024-11-09	
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At the bottom of the table area, there is an 'Export as CSV' button and a pagination control showing 'First page', '<', '1 / 1', '>', and 'Last page'.



Scan to go to the interactive player