



Welcome to the EFSTA Portal. In this tutorial we are going to show you how to deactivate an EFT after the client has stopped using the POS.

The screenshot shows the EFSTA Service Portal interface. The top navigation bar includes the 'efsta' logo, version '2.18.22 (optimized for Google Chrome)', and user information for 'Joshua'. A sidebar on the left lists various menu items like Dashboard, Organisations, Companies, Locations, EFR, Offline Licenses, Certificates, Fiscal-Units, Portal Export, Bill Management, Operation Logs, Warnings, Users, Versioning, Purchase, and Contact. The main content area features four donut charts representing key metrics: Companies (493), Locations (206), EFR (372), and Certificates/FIS-Units (1). Below these are buttons for '+ ADD' and 'UPLOAD CSV.', along with an optional note about uploading an encryption certificate. A table provides an overview of transactions for the current year, showing average and highest transaction counts for companies and locations. A 'Latest News' section contains a notice about fiskaly Cloud TSE maintenance on Tuesday, 02.07.2024.

OVERVIEW (current year)	COMPANY	LOCATION
average number of transactions	818	1034
highest number of transactions	↑ 25271 VIRAGE SRL	↑ 22052 Caravella

Latest News

- 10.06.2024 - fiskaly Cloud TSE maintenance
fiskaly has announced maintenance on its own infrastructure. This will take place on Tuesday, 02.07.2024 between 05:00 and 07:00 CEST. During this time, there may also be restrictions on the use of Cloud TSEs and the ordering and management of them. The status and details can usually be viewed on the [status page](#) of fiskaly.

[Show News History](#)



First click on **Companies**.

efsta SERVICE PORTAL 2.18.22 (optimized for Google Chrome) REFRESH RATE: Never USERNAME: Joshua

COMPANIES 493 **LOCATIONS** 206 **EFR** 372 **CERTIFICATES / FIS-UNITS** 1

[+ ADD](#) [UPLOAD CSV.](#)

Optional: upload your own encryption certificate [↑](#)

OVERVIEW (current year)	COMPANY	LOCATION
average number of transactions	🟢 818	🟢 1034
highest number of transactions	↑ 25271 VIRAGE SRL	↑ 22052 Caravella

Latest News

- 10.06.2024 - fiskaly Cloud TSE maintenance
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[Show News History](#)



Select the **concerned client** from the list.

efsta										
SERVICE PORTAL 2.18.22 (optimized for Google Chrome)										
COMPANIES + ADD <input type="checkbox"/> Show deactivated companies <input type="checkbox"/> Hide Teststructures <input type="text" value="Search"/>										
	NAME	CTRY	UID	CUSTREF	LOC	EFR	OLC	UNIT	CRT/FIS-	COMMENT
TEST	TestLab (DE)	DE	DE123456789		2	0 / 0	0	0 / 1		Automatisch angelegtes Testunternehmen.
TEST	TestLab (IT)	IT	IT123456789		6	0 / 23	0	0 / 0		automatically generated test company
TEST	TestLab (IT)	IT	IT000000001		2	0 / 0	0	0 / 0		automatically generated test company
TEST	Peters Burger Shop	IT	12345678901		1	0 / 0	0	0 / 0		
TEST	TestLab (ES)	ES	ES123456789		9	0 / 51	0	0 / 0		automatically generated test company
TEST	TestLab (IT)	IT	IT000000002		2	0 / 0	0	0 / 0		automatically generated test company
TEST	TestLab (IT)	IT	IT000000003		2	0 / 0	0	0 / 0		automatically generated test company
	DA MARCELLA AL CUPPOLONE DI LOLLO RAIMONDO E C. S.A.S.	IT	IT04828571002		1	1 / 1	0	0 / 0		
	L'isola srl	IT	IT10042530963		1	1 / 1	0	0 / 0		
	MUNAYCO AGUILAR ALISON POLET	IT	IT15262031006		0	1 / 1	0	0 / 0		
	La Versilia SRL	IT	IT03700970969		1	1 / 1	0	0 / 0		
	IL GROTTINO DI VENDITTI	IT	IT01854791009		1	1 / 1	0	0 / 0		
	MVM GROUP SRLS	IT	IT02729050746		1	1 / 1	0	0 / 0		
	RISTO GRILL DI HU ZENGJIE	IT	IT07427770966		1	1 / 1	0	0 / 0		
	A & T SRLS	IT	IT17336201003		1	1 / 1	0	0 / 0		
	SAN FERDINANDO RISTORANTE E	IT	IT0359821083		1	1 / 1	0	0 / 0		

Click on the **corresponding numbers** in the EFR column.

efsta SERVICE PORTAL 2.18.22 (optimized for Google Chrome)										
COMPANIES + ADD <input type="checkbox"/> Show deactivated companies <input type="checkbox"/> Hide Teststructures <input type="text" value="Search"/>										
	NAME	CTRY	UID	CUSTREF	LOC	EFR	OLC	CRT/FIS-UNIT	COMMENT	
●	TEST TestLab (DE)	DE	DE123456789		2	0 / 0	0	0 / 1	Automatisch angelegtes Testunternehmen.	⊞ + Ⓜ ✉ ☁ ⋮
●	TEST TestLab (IT)	IT	IT123456789		6	0 / 23	0	0 / 0	automatically generated test company	⊞ + Ⓜ ✉ ☁ ⋮
●	TEST TestLab (IT)	IT	IT000000001		2	0 / 0	0	0 / 0	automatically generated test company	⊞ + Ⓜ ✉ ☁ ⋮
●	TEST Peters Burger Shop	IT	12345678901		1	0 / 0	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	TEST TestLab (ES)	ES	ES123456789		9	0 / 51	0	0 / 0	automatically generated test company	⊞ + Ⓜ ✉ ☁ ⋮
●	TEST TestLab (IT)	IT	IT000000002		2	0 / 0	0	0 / 0	automatically generated test company	⊞ + Ⓜ ✉ ☁ ⋮
●	TEST TestLab (IT)	IT	IT000000003		2	0 / 0	0	0 / 0	automatically generated test company	⊞ + Ⓜ ✉ ☁ ⋮
●	DA MARCELLA AL CUPPOLONE DI LOLLO RAIMONDO E C. S.A.S.	IT	IT04828571002		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	L'isola srl	IT	IT10042530963		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	MUNAYCO AGUILAR ALISON POLET	IT	IT15262031006		0	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	La Versilia SRL	IT	IT03700970969		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	IL GROTTINO DI VENDITTI	IT	IT01854791009		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	MVM GROUP SRLS	IT	IT02729050746		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	RISTO GRILL DI HU ZENGJIE	IT	IT07427770966		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	A & T SRLS	IT	IT17336201003		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮
●	SAN FERDINANDO RISTORANTE E	IT	IT0359821083		1	1 / 1	0	0 / 0		⊞ + Ⓜ ✉ ☁ ⋮



Then click on the **ID number** in the new window.

efsta

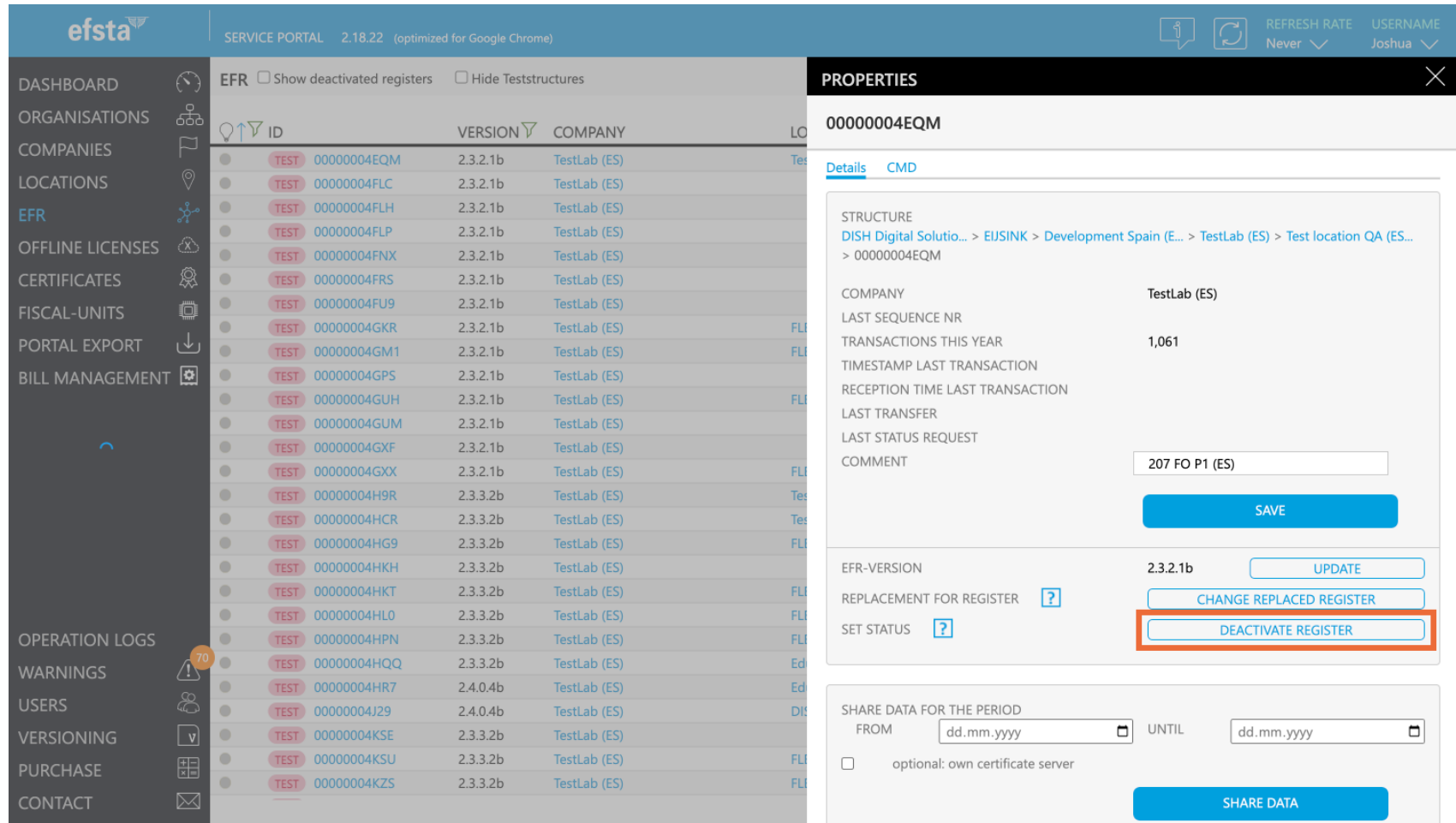
 SERVICE PORTAL 2.18.22 (optimized for Google Chrome)
 REFRESH RATE: Never
USERNAME: Joshua

Show deactivated registers Hide Teststructures
 Search

	ID	VERSION	COMPANY	LOCATION	TERMINAL	CRT/FIS-UNIT	COMMENT	
<input type="radio"/>	TEST 0000004EQM	2.3.2.1b	TestLab (ES)	Test location QA (ES)	1	0 / 0	207 FO P1 (ES)	
<input type="radio"/>	TEST 0000004FLC	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004FLH	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004FLP	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004FNX	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004FRS	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004FU9	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004GKR	2.3.2.1b	TestLab (ES)	FLEMA		0 / 0		
<input type="radio"/>	TEST 0000004GM1	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004GPS	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004GUH	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004GUM	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004GXF	2.3.2.1b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004GXX	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004H9R	2.3.3.2b	TestLab (ES)	Test location QA2 (ES)	1	0 / 0	205 FO P1 (ES) Non fiscal temp)	
<input type="radio"/>	TEST 0000004HCR	2.3.3.2b	TestLab (ES)	Test location QA2 (ES)	1	0 / 0	207 FO P1 (ES) Non fiscal	
<input type="radio"/>	TEST 0000004HG9	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004HKH	2.3.3.2b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004HKT	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004HLO	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004HPN	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004HQQ	2.3.3.2b	TestLab (ES)	Education Flema	1	0 / 0		
<input type="radio"/>	TEST 0000004HR7	2.4.0.4b	TestLab (ES)	Education Flema	1	0 / 0		
<input type="radio"/>	TEST 0000004J29	2.4.0.4b	TestLab (ES)	DISH OPS 1 ES	1	0 / 0		
<input type="radio"/>	TEST 0000004KSE	2.3.3.2b	TestLab (ES)			0 / 0		
<input type="radio"/>	TEST 0000004KSU	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0		
<input type="radio"/>	TEST 0000004KZS	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0		

- DASHBOARD
- ORGANISATIONS
- COMPANIES
- LOCATIONS
- EFR**
- OFFLINE LICENSES
- CERTIFICATES
- FISCAL-UNITS
- PORTAL EXPORT
- BILL MANAGEMENT
- OPERATION LOGS
- WARNINGS 70
- USERS
- VERSIONING
- PURCHASE
- CONTACT

A new window will open, then click on the **Deactivate Register**.



The screenshot shows the Efsta Service Portal interface. On the left is a navigation menu with options like DASHBOARD, ORGANISATIONS, COMPANIES, LOCATIONS, EFR, OFFLINE LICENSES, CERTIFICATES, FISCAL-UNITS, PORTAL EXPORT, BILL MANAGEMENT, OPERATION LOGS, WARNINGS, USERS, VERSIONING, PURCHASE, and CONTACT. The main area displays a table of registers with columns for ID, VERSION, and COMPANY. The register ID 00000004EQM is selected. A 'PROPERTIES' window is open for this register, showing details such as STRUCTURE, COMPANY (TestLab (ES)), LAST SEQUENCE NR (1,061), and a COMMENT field containing '207 FO P1 (ES)'. The 'DEACTIVATE REGISTER' button is highlighted with a red box. Other buttons visible include 'SAVE', 'UPDATE', 'CHANGE REPLACED REGISTER', and 'SHARE DATA'.



For confirming the action click on **OK**.

The screenshot shows the Efsta Portal interface. A modal dialog is open in the center, titled "DEACTIVATE AND HIDE FISCAL REGISTER?". The dialog contains the following text:

DEACTIVATE AND HIDE FISCAL REGISTER?

Deactivating the register terminates the use within the efsta system. These registers will then (by default filter) no longer be displayed and will not be charged after the last billing period. If it is still used or remains actively installed, it may be automatically reactivated. Do you really want to deactivate the register?

To prevent the register from waking up automatically, the "deactivate communication" option can be used. This prevents the data from being sent from the registry to the cloud.

Deactivate Communication of EFR

At the bottom of the dialog are two buttons: "Cancel" and "OK". The "OK" button is highlighted with a red square.

The background interface shows a table of fiscal registers with columns for ID, VERSION, and COMPANY. The selected register is 00000004EQM. The right sidebar shows the "PROPERTIES" for this register, including "STRUCTURE" and "SHARE DATA FOR THE PERIOD".

You'll have to repeat this step for all the affected EFRs.

ID	VERSION	COMPANY	LOCATION	TERMINAL	CRT/FIS-UNIT	COMMENT
TEST 0000004EQM	2.3.2.1b	TestLab (ES)	Test location QA (ES)	1	0 / 0	207 FO P1 (ES)
TEST 0000004FLC	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004FLH	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004FLP	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004FNX	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004FRS	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004FU9	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004GKR	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004GM1	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004GPS	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004GUH	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004GUM	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004GXF	2.3.2.1b	TestLab (ES)			0 / 0	
TEST 0000004GXX	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004H9R	2.3.3.2b	TestLab (ES)	Test location QA2 (ES)	1	0 / 0	205 FO P1 (ES) Non fiscal temp)
TEST 0000004HCR	2.3.3.2b	TestLab (ES)	Test location QA2 (ES)	1	0 / 0	207 FO P1 (ES) Non fiscal
TEST 0000004HG9	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004HKH	2.3.3.2b	TestLab (ES)			0 / 0	
TEST 0000004HKT	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004HLO	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004HPN	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004HQQ	2.3.3.2b	TestLab (ES)	Education Flema	1	0 / 0	
TEST 0000004HR7	2.4.0.4b	TestLab (ES)	Education Flema	1	0 / 0	
TEST 0000004J29	2.4.0.4b	TestLab (ES)	DISH OPS 1 ES	1	0 / 0	
TEST 0000004KSE	2.3.3.2b	TestLab (ES)			0 / 0	
TEST 0000004KSU	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0	
TEST 0000004KZS	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0	



That's it. You now know how to deactivate an EFT after the client has stopped using the POS.

efsta SERVICE PORTAL 2.18.22 (optimized for Google Chrome)									
EFT <input type="checkbox"/> Show deactivated registers <input type="checkbox"/> Hide Teststructures									
ID	VERSION	COMPANY	LOCATION	TERMINAL	CRT/FIS-UNIT	COMMENT			
TEST 0000004EQM	2.3.2.1b	TestLab (ES)	Test location QA (ES)	1	0 / 0	207 FO P1 (ES)			
TEST 0000004FLC	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004FLH	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004FLP	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004FNX	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004FRS	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004FU9	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004GKR	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004GM1	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004GPS	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004GUH	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004GUM	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004GXF	2.3.2.1b	TestLab (ES)			0 / 0				
TEST 0000004GXX	2.3.2.1b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004H9R	2.3.3.2b	TestLab (ES)	Test location QA2 (ES)	1	0 / 0	205 FO P1 (ES) Non fiscal temp)			
TEST 0000004HCR	2.3.3.2b	TestLab (ES)	Test location QA2 (ES)	1	0 / 0	207 FO P1 (ES) Non fiscal			
TEST 0000004HG9	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004HHK	2.3.3.2b	TestLab (ES)			0 / 0				
TEST 0000004HKT	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004HLO	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004HPN	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004HQQ	2.3.3.2b	TestLab (ES)	Education Flema	1	0 / 0				
TEST 0000004HR7	2.4.0.4b	TestLab (ES)	Education Flema	1	0 / 0				
TEST 0000004J29	2.4.0.4b	TestLab (ES)	DISH OPS 1 ES	1	0 / 0				
TEST 0000004KSE	2.3.3.2b	TestLab (ES)			0 / 0				
TEST 0000004KSU	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0				
TEST 0000004KZS	2.3.3.2b	TestLab (ES)	FLEMA	1	0 / 0				



Scan to go to the interactive player