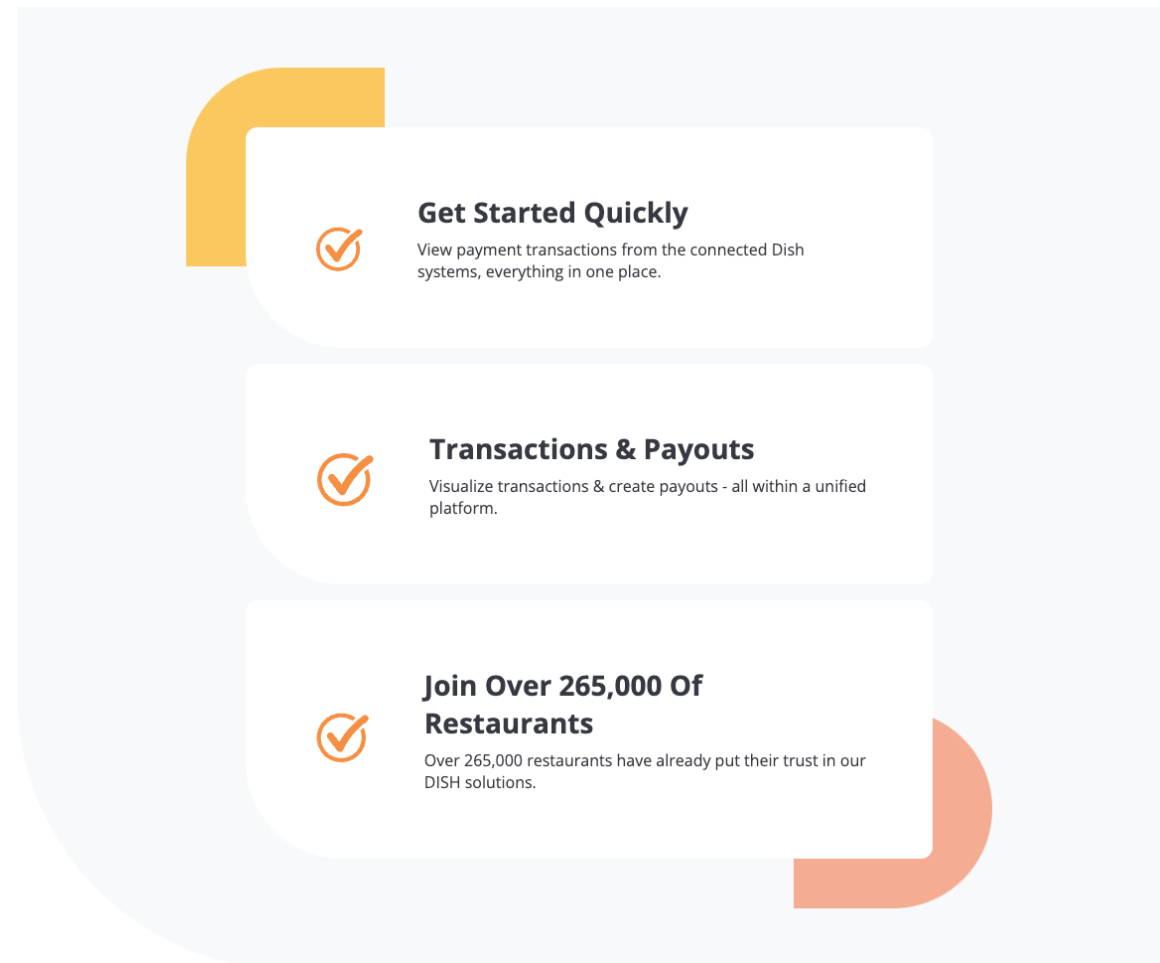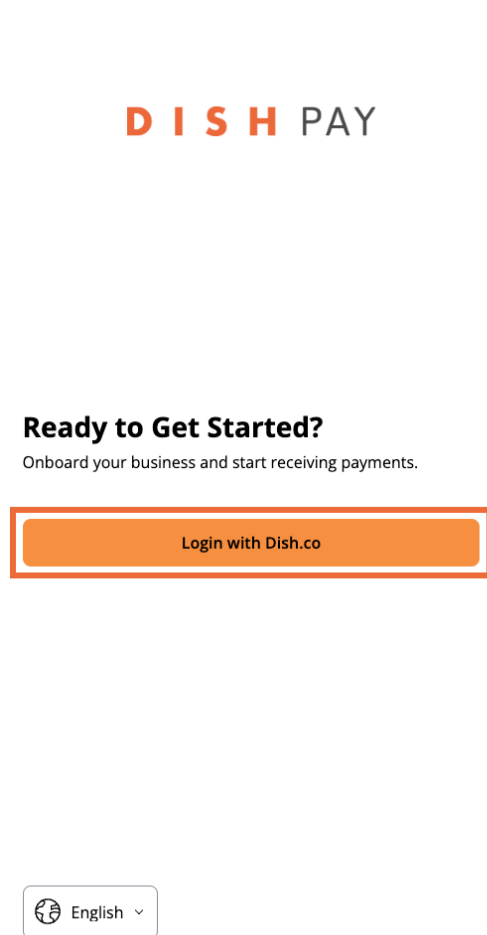Welcome to DISH Pay! In this step-by-step guide, we are going to give you a brief overview on how to navigate the DISH Pay Dashboard. First click the Login with Dish.co button.

**DISH PAY**

Get Started Quickly

View payment transactions from the connected Dish systems, everything in one place.

Transactions & Payouts

Visualize transactions & create payouts - all within a unified platform.

Join Over 265,000 Of Restaurants

Over 265,000 restaurants have already put their trust in our DISH solutions.

Ready to Get Started?

Onboard your business and start receiving payments.

Login with Dish.co

English ⌄

You will be redirected to dish.co. Here, click the My Dashboard button in the top right corner to proceed.
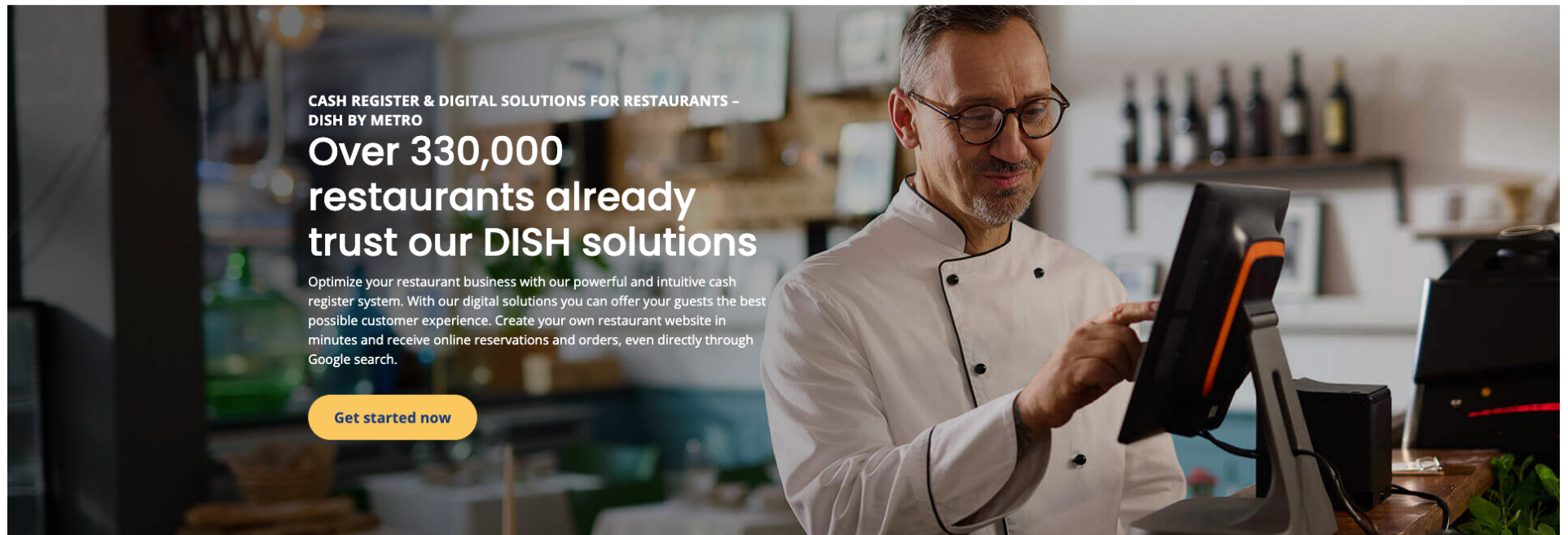
Next, you will have to sign in with your DISH account credentials. Click the Log In button to continue.

D I S H

English ▾

Sign-in to DISH

Please sign-in to your Dish account using your Mobile number or Email.

Mobile number	Email

mail.Com

Username or email

••••••••

Password

☐ Remember me

Forgot Password?

Log In

No Account yet?

Sign up

Joshi

You will now see the tools available for your establishment. Click the arrow icon next to DISH Pay to open a drop-down menu.

After opening the drop-down menu next to the DISH Pay option, choose Dashboard.

How to navigate my DISH Pay Dashboard

Joshi

You are now in the DISH Pay Dashboard. Click on the arrow icon in the left bottom corner to extend the Menu.

To view recent notifications, click the bell icon in the top right corner.

DISH PAY

Dashboard

HH

Dashboard

Transactions

Payouts

Business

Settings

Help

Latest Transaction	Succeeded Transactions	Transactions
5.35 €	**1,452.59 €**	**59**
Occurred on June 20	All-time succeeded transactions	Total number of successful transactions

Daily ▾   21.06.2024

Performance

TRANSACTIONS OVERTIME

4

3

2

1

0

12 AM   02 AM   04 AM   06 AM   08 AM   10 AM   12 PM   02 PM   04 PM   06 PM   08 PM   10 PM

◦ Total Amount
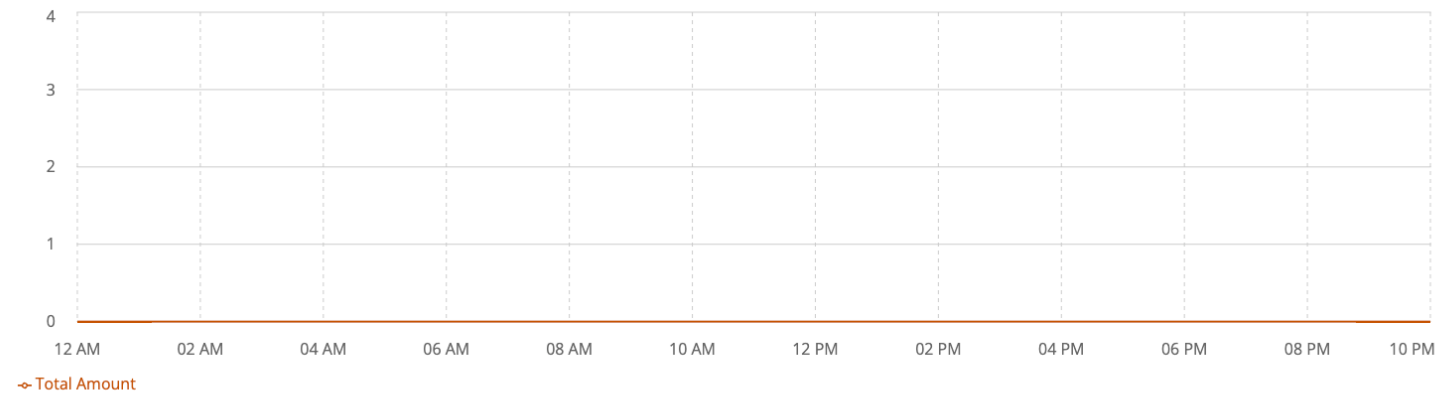
Collapse menu «

You will now see your notification feed. Here, you have the option of downloading specific notifications as a PDF.

In the Dashboard, you will find an overview of your latest transactions.

DISH PAY

Dashboard

HH

- Dashboard
- Transactions
- Payouts
- Business
- Settings
- Help

Latest Transaction	Succeeded Transactions	Transactions
5.35 €	**1,452.59 €**	**59**
Occurred on June 20	All-time succeeded transactions	Total number of successful transactions

Daily ⌄   21.06.2024

Performance

TRANSACTIONS OVERTIME

4

3

2

1

0
12 AM   02 AM   04 AM   06 AM   08 AM   10 AM   12 PM   02 PM   04 PM   06 PM   08 PM   10 PM
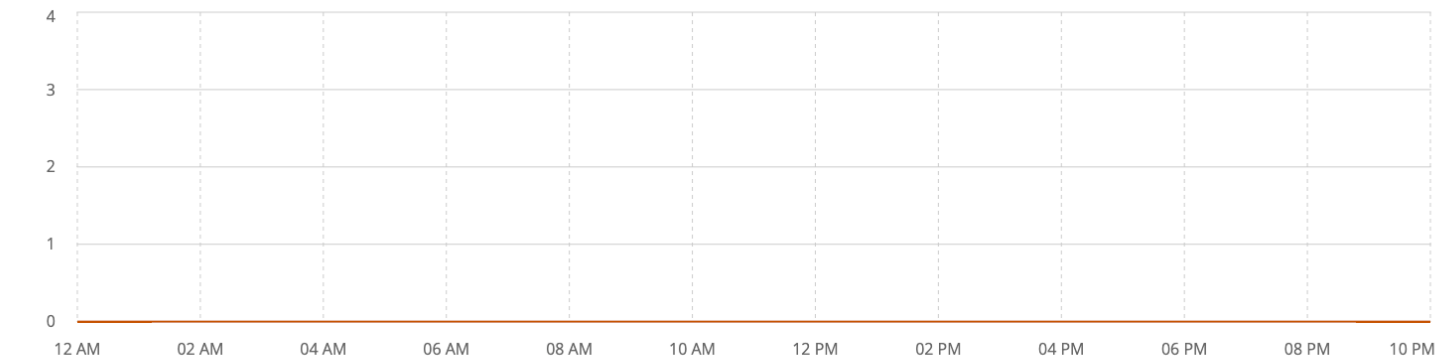
Total Amount

Collapse menu «

You can also adjust the frequency of the viewed transactions, as well as decide on a specific date from when you would like to see your transactions.

DISH PAY

Dashboard

- Dashboard
- Transactions
- Payouts
- Business
- Settings
- Help

Latest Transaction	Succeeded Transactions	Transactions
5.35 €	**1,452.59 €**	**59**
Occurred on June 20	All-time succeeded transactions	Total number of successful transactions

Daily ∧   21.06.2024

Daily
Weekly
Monthly
Yearly

4

3

2

1

0
12 AM   02 AM   04 AM   06 AM   08 AM   10 AM   12 PM   02 PM   04 PM   06 PM   08 PM   10 PM

Total Amount

Collapse menu «

Let's move on to the next option. Transactions.

DISH PAY

Dashboard

- Dashboard
- **Transactions**
- Payouts
- Business
- Settings
- Help

Collapse menu «

Latest Transaction

5.35 €

Occurred on June 20

Succeeded Transactions

1,452.59 €

All-time succeeded transactions

Transactions

59

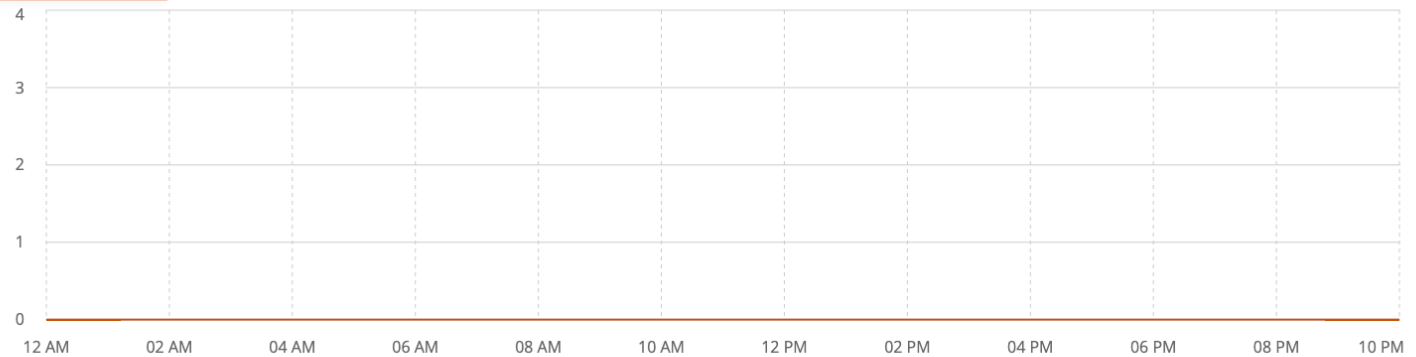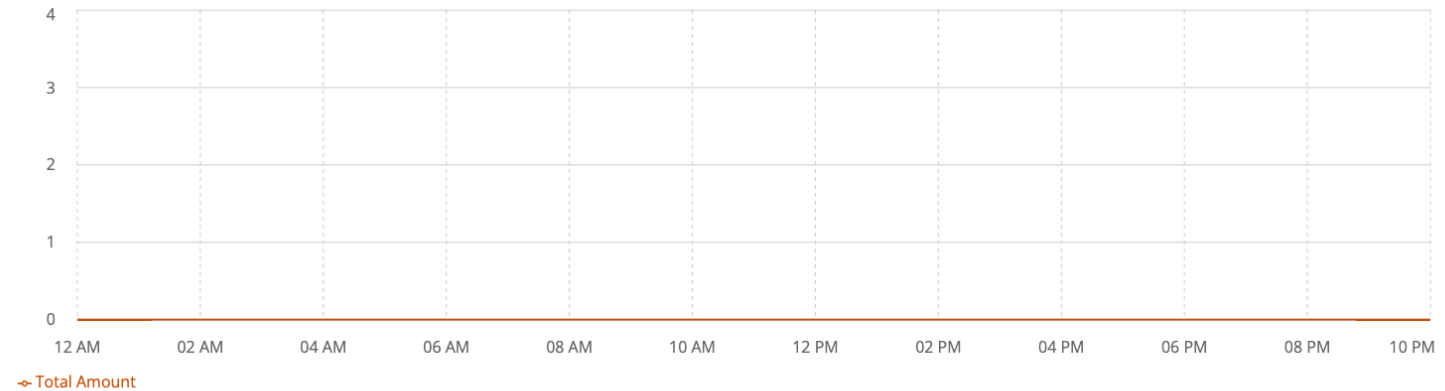Total number of successful transactions

Daily ▾   21.06.2024

Performance

TRANSACTIONS OVERTIME

4

3

2

1

0

12 AM   02 AM   04 AM   06 AM   08 AM   10 AM   12 PM   02 PM   04 PM   06 PM   08 PM   10 PM

Total Amount

iorad

ℹ️ You are now in your dedicated transactions overview. Here you will find more specific information on processed transactions.

DISH PAY   Transactions   🔔 HH

📊 Dashboard	**All Transactions · 64 · 1,490.29€**
📋 **Transactions**	
📑 Payouts	🔍 Search for a transaction... dd.mm.yyyy dd.mm.yyyy
🏪 Business	
⚙️ Settings	**20 June · 3 · 67.00 €**
❓ Help	

20 June · 3 · 67.00 €

14:24	🔴 Credit Card •••• 9999	SUCCESS	5.35 €
11:11	🔴 Credit Card •••• 9999	SUCCESS	56.00 €
11:11	🔴 Credit Card •••• 9999	SUCCESS	5.65 €

18 June · 1 · -5.00 €

10:32	VISA Credit Card •••• null	SUCCESS	- 5.00 €

17 June · 3 · 15.00 €

16:15	VISA Credit Card •••• 0001	SUCCESS	5.00 €
16:10	VISA Credit Card •••• 0001	SUCCESS	5.00 €
15:54	VISA Credit Card •••• 0001	SUCCESS	5.00 €

14 June · 11 · 122.40 €

Collapse menu «

To specify the information you would like to see more, click on the filter icon.

DISH PAY   Transactions   HH

	Dashboard
	Transactions
	Payouts
	Business
	Settings
	Help

All Transactions · 64 · 1,490.29€

Search for a transaction...   dd.mm.yyyy   dd.mm.yyyy

20 June · 3 · 67.00 €

14:24		Credit Card •••• 9999		SUCCESS	5.35 €
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18 June · 1 · -5.00 €

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17 June · 3 · 15.00 €

16:15	VISA	Credit Card •••• 0001		SUCCESS	5.00 €
16:10	VISA	Credit Card •••• 0001		SUCCESS	5.00 €
15:54	VISA	Credit Card •••• 0001		SUCCESS	5.00 €

14 June · 11 · 122.40 €

Collapse menu «

ℹ️ You can now filter by Amount, Status, Payment Type and Transaction Type.

DISH PAY

Transactions

Dashboard

Transactions

Payouts

Business

Settings

Help

All Transactions · 64 · 1,490.29€

🔍 Search for a transaction...

20 June · 3 · 67.00 €

14:24   Credit Card ···· 9999

11:11   Credit Card ···· 9999

11:11   Credit Card ···· 9999

18 June · 1 · -5.00 €

10:32   VISA   Credit Card ···· null

17 June · 3 · 15.00 €

16:15   VISA   Credit Card ···· 0001

16:10   VISA   Credit Card ···· 0001

15:54   VISA   Credit Card ···· 0001

14 June · 11 · 122.40 €

Collapse menu «

Filters ✕

Amount

From   To

€ Min Amount — € Max Amount

Status

☐ Created   ☐ Pending   ☐ Success

☐ Error   ☐ Cancel

Payment Type

☐ Credit Card   ☐ Digital Wallet   ☐ Others

☐ Bank Transfer   ☐ Direct Debit

Transaction Type

☐ Authorized   ☐ Capture   ☐ Setup

☐ Push   ☐ Recurrent   ☐ Refund

☐ Chargeback

Clear Filters   **Apply**

If you would like to download this overview, click the download button.

DISH PAY

Transactions

HH

- Dashboard
- **Transactions**
- Payouts
- Business
- Settings
- Help

All Transactions · 64 · 1,490.29€

| Search for a transaction... | | | dd.mm.yyyy | dd.mm.yyyy |

20 June · 3 · 67.00 €

14:24	Credit Card ···· 9999	SUCCESS	5.35 €
11:11	Credit Card ···· 9999	SUCCESS	56.00 €
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18 June · 1 · -5.00 €

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17 June · 3 · 15.00 €

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16:10	Credit Card ···· 0001	SUCCESS	5.00 €
15:54	Credit Card ···· 0001	SUCCESS	5.00 €

14 June · 11 · 122.40 €

Collapse menu «

Now, you will be able to either export the information as an XLS or PDF file and decide on what type of information you would like to include.

Next, let's have a look at the Payouts option.

DISH PAY

Transactions

HH

- Dashboard
- **Transactions**
- **Payouts**
- Business
- Settings
- Help

All Transactions · 64 · 1,490.29€

🔍 Search for a transaction...   dd.mm.yyyy   dd.mm.yyyy

20 June · 3 · 67.00 €

14:24		Credit Card · · · · 9999	SUCCESS	5.35 €
11:11		Credit Card · · · · 9999	SUCCESS	56.00 €
11:11		Credit Card · · · · 9999	SUCCESS	5.65 €

18 June · 1 · -5.00 €

| 10:32 | VISA | Credit Card · · · · null | SUCCESS | - 5.00 € |

17 June · 3 · 15.00 €

16:15	VISA	Credit Card · · · · 0001	SUCCESS	5.00 €
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15:54	VISA	Credit Card · · · · 0001	SUCCESS	5.00 €

14 June · 11 · 122.40 €

Collapse menu «

◻iorad

Joshi

ℹ️ Here, you will find an overview of all the payouts you have received and will receive, and even specify a time frame that you want to look at.

DISH PAY   Payouts   🔔 HH

📊 Dashboard	
📄 Transactions	
📑 Payouts	
🏪 Business	
⚙️ Settings	
❓ Help	

Payout History • 5

🔍 Search for amount, payout ID, etc.   dd.mm.yyyy   dd.mm.yyyy

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX10925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu «

Like with the transactions, to specify the information you would like to see more, click on the filter icon.

DISH PAY

Payouts

Dashboard
Transactions
Payouts
Business
Settings
Help

Payout History • 5

Search for amount, payout ID, etc.

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX109925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu «

You will be able to adjust the Amount range as well as the status of the payout you want to look at.

To export this information, you can as well click the download button.

DISH PAY

Payouts

- Dashboard
- Transactions
- **Payouts**
- Business
- Settings
- Help

Payout History • 5

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
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24 - 28 May 2024	28 May 2024	TX109925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu «

Again, you will be able to either export the information as an XLS or PDF file and decide on what type of information you would like to include.

To access a comprehensive list of all your transactions, click on a specific payout.

DISH PAY   Payouts

- Dashboard
- Transactions
- **Payouts**
- Business
- Settings
- Help

Payout History • 5

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX109925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu «

Now you can see the detailed transactions included, the fees charged, and the amount paid out directly to your bank account.

DISH PAY — Payout detail

19 Jun 2024 PAID	Payout period	17 Jun 2024
9.52 €	Bank account	DE50500700100634465900
	Payout ID	TX10938796601XT

Daily Sales · 7 days period

DATE	SALES	REFUNDS	COST	ADJUSTMENTS	PAYOUT
19 Jun 2024	0 €	0 €	0 €	- 5.09 €	- 5.09 €
17 Jun 2024	15 €	0 €	- 0.37 €	0 €	14.63 €
Total	**15 €**	**0 €**	**- 0.37 €**	**- 5.09 €**	**9.54 €**

All Transactions · 3 · 15.00€

Search for a transaction...   17.06.2024   17.06.2024

June 17 - June 17 ✕

17 June · 3 · 15.00 €

16:15	VISA	Credit Card ···· 0001	SUCCESS	5.00 €
16:10	VISA	Credit Card ···· 0001	SUCCESS	5.00 €

Next, let's have a look at our Business tab.

DISH PAY

Payouts

- Dashboard
- Transactions
- **Payouts**
- Business
- Settings
- Help

Payout History • 5

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX109250141101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu «

If needed, you will find all of your business information here. Keep a close eye on this one since we will extend the given information on this tab further.

At last, let's have a look at our Help tab.

DISH PAY

Business

- Dashboard
- Transactions
- Payouts
- **Business**
- Settings
- **Help**

Company Information

COMPANY NAME	
COMPANY STRUCTURE	
REGISTRATION NUMBER	
VAT NUMBER	
ADDRESS LINE	
CITY	Düsseldorf
POSTAL CODE	40210
COUNTRY	Germany

Account details

HDx8EEn231120133140

FIRST NAME	HDx8EEn231120133140734
LAST NAME	HD231120133140734
IDENTIFICATION NUMBER	
POSITION	UBO Through Ownership
DATE OF BIRTH	1980-01-01
NATIONALITY	Germany
PHONE NUMBER	+4917
EMAIL	testttpactive@gmail.com

Collapse menu «

Establishment information

ESTABLISHMENT NAME	Test TTP Active
PHONE NUMBER	+49176
WEBSITE	https://www.gasthaus
ADDRESS LINE	
COUNTRY	Germany
CITY	Düsseldorf
POSTAL CODE	40210

Banking

IBAN	DE50500

Company Documents

Registration Document
sample.pdf

Bank Statement
sample.pdf

HDx8EEn231120133140734 HD231120133140734

Passport
sample.pdf

ℹ️ This will redirect you to the DISH Pay section within our support page, <u>support.dish.co</u>. Here you will find other step-by-step guides, hardware information and any other knowledge you might need on your DISH Pay solution.

How to navigate my DISH Pay Dashboard

Joshi

DISH by METRO

How can we help?

Log out Updates EN

All Categories > DISH Pay

DISH Pay

DISH

DISH POS

DISH Pay

Payment Terminals & Devices

FAQs

Terminal Troubleshooting Guide

KYC

Internal

DISH Order

DISH Reservation

DISH Website

DISH Weblisting Premium

DISH Weblisting

Payment Terminals & Devices
48 articles

FAQs
2 articles

Terminal Troubleshooting Guide
16 articles

KYC
10 articles

Internal

Feedback

Dash

Logout

Going back to the Dashboard, click on the icon in the top right corner showing your establishment's initials.

DISH PAY

Dashboard   HH

| Dashboard |
| Transactions |
| Payouts |
| Business |
| Settings |
| Help |

Latest Transaction

5.35 €

Occurred on June 20

Succeeded Transactions

1,452.59 €

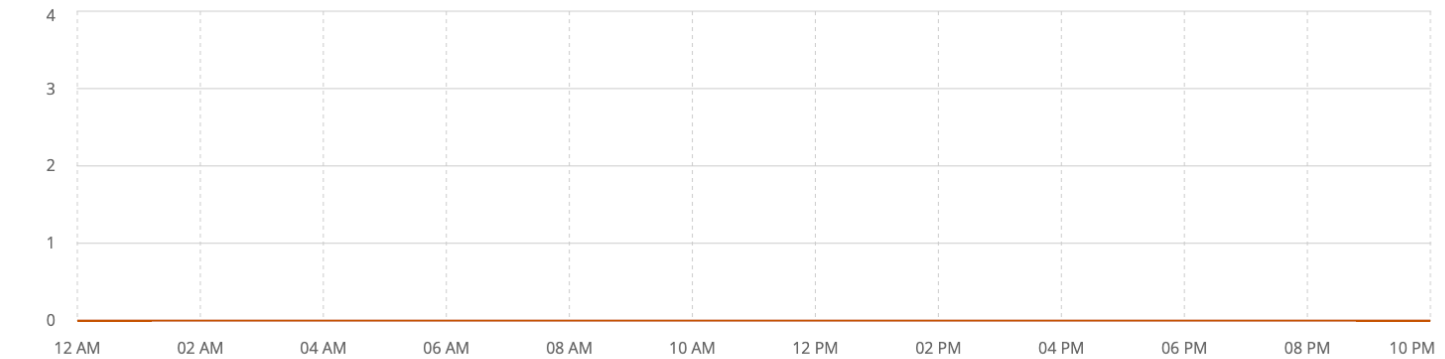All-time succeeded transactions

Transactions

59

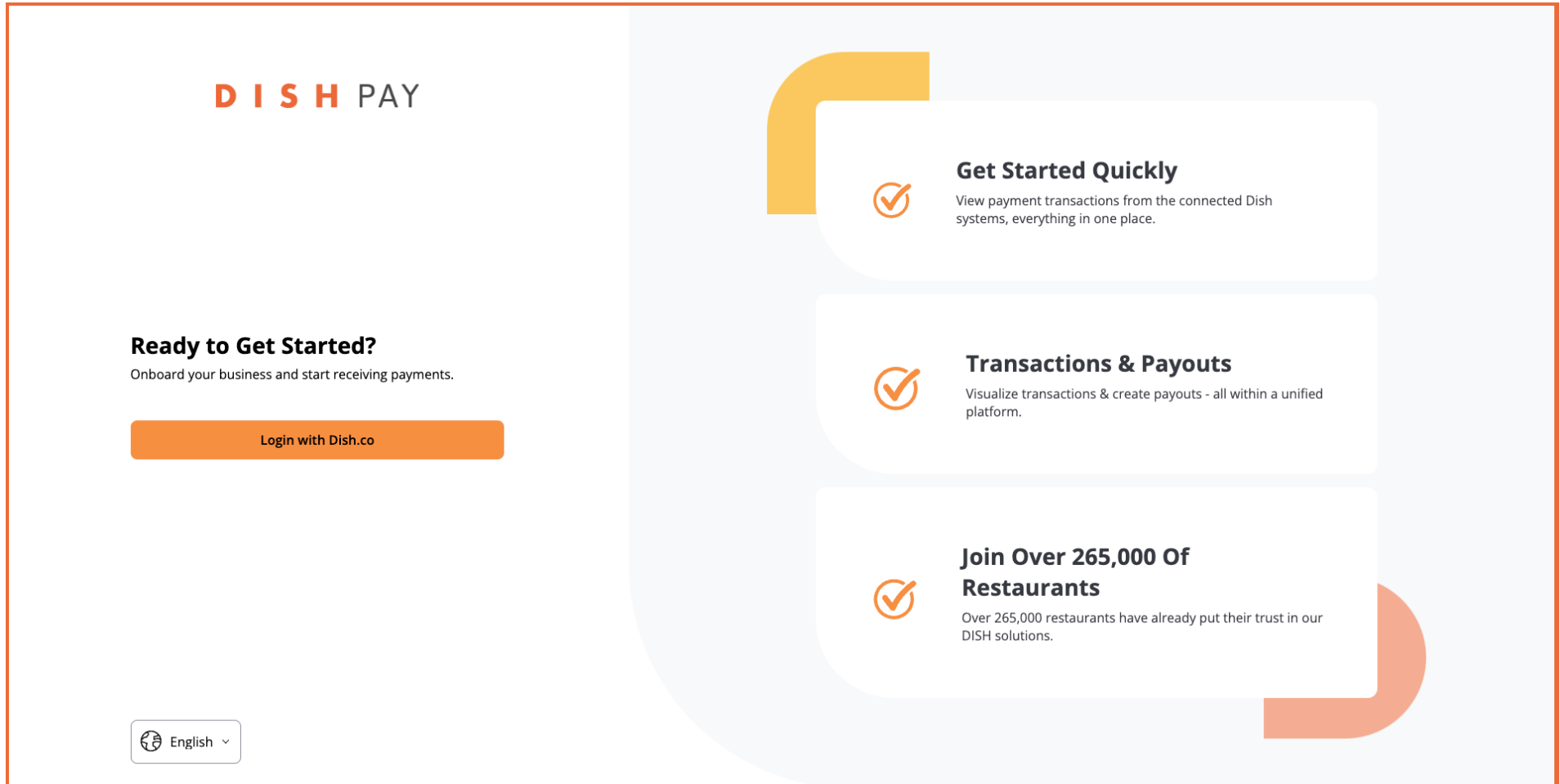Total number of successful transactions

Daily   21.06.2024

Performance

TRANSACTIONS OVERTIME

4

3

2

1

0

12 AM   02 AM   04 AM   06 AM   08 AM   10 AM   12 PM   02 PM   04 PM   06 PM   08 PM   10 PM

Total Amount

Collapse menu «

And click Logout to leave the DISH Pay Dashboard.

DISH PAY

Dashboard

Dashboard	
Transactions	
Payouts	
Business	
Settings	
Help	

Latest Transaction

5.35 €

Occurred on June 20

Succeeded Transactions

1,452.59 €

All-time succeeded transactions

Transactions

59

Total number of successful transactions

HH

Logout

Daily

21.06.2024

Performance

TRANSACTIONS OVERTIME

Total Amount
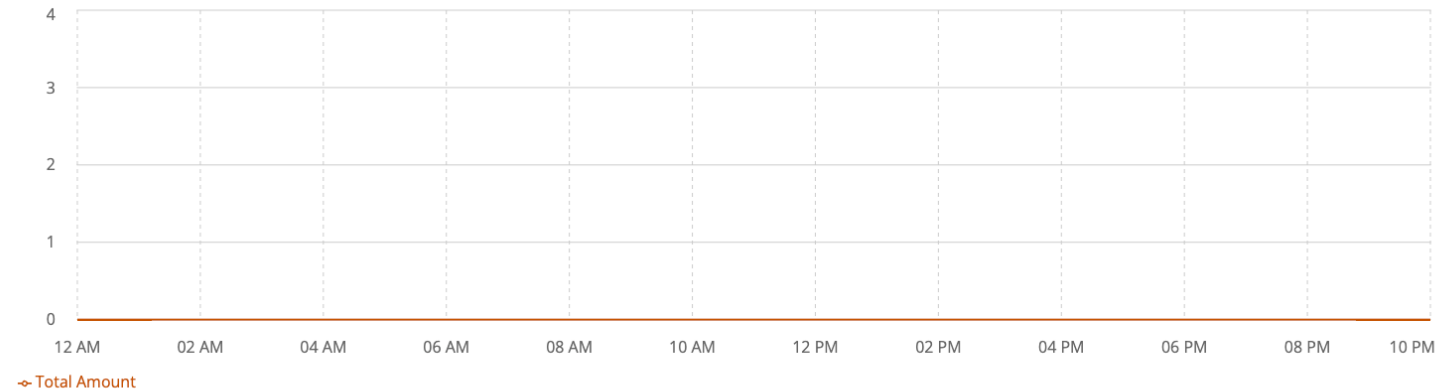
Collapse menu «

That's it! You now know your way around the DISH Pay Dashboard!

iorad

Scan to go to the interactive player